



**PURPOSE:** Each of the Enterprise Systems has different storage and access requirements. A quota system is needed to effectively manage the storage resources of these systems. Moreover, the quota system will help to ensure that sufficient storage capacity is provided to all campus

**STANDARD:** The storage quota system shall be configured using both space- and time-based limits

1. Overall Storage Limits: The default maximum quota limit for each system is defined in Table 1.

Account Classification	Email	Udrive	Vmail	Vdrive
Faculty/Staff	160 MB	300 MB	20 Min	20 GB
Organization Units	40 MB	100 MB	20 Min	20 GB
Students	40 MB	100 MB		
Other*	10 MB	10 MB		

Table 1: Quota Limits

\*Examples of accounts that fall into the “other” category are: guests, contractor, etc.

2. Overdraft Limits: Each user shall be provided with overdraft privileges, which is set to be 25% of the users’ establish quota limit.
3. Notification Process: User shall be notified via email at defined points associated with storage consumption.
  - Report-based notification: A bimonthly report shall generate the following e-mail notifications:
    1. **Advisory Notice:** when a user exceeds 90% of their limit
    2. **First Warning Notice:** when a user exceeds 100% of their limit
    3. **Second Warning Notice:** when a user exceeds 100% of their limit for at least 2 weeks
    4. **Restriction Notice:** when a user exceeds more than 100% of their limit for a least one month. In addition, their overdraft privileges shall removed while the user is above the defined quota limit.
  - Immediate notification: The user shall be notified immediate whenever they exceed both their quota limit and overdraft privileges.
3. Time-based Quota Limits: E-mail messages that are older than 30 days should be automatically removed from the system from the following e-mail folders:

Account Classification	Trash	Web-Deleted	Junk Mail	Junk E-mail	Deleted Messages
Faculty/Staff	7 days	7 days	15 days	15 days	7 days

POLICY:

Organization Units	7 days	7 days	15 days	15 days	7 days
Students	7 days	7 days	15 days	15 days	7 days
Other*	5 days	5 days	7 days	7 days	5 days

Table 2: Time-based Quota Limits

**REFERENCES:** Administrative Policies and Procedures: Storage Quotas