VPN - GLOBALPROTECT FOR iOS - QUICK GUIDE

HOW TO INSTALL, CONNECT, AND DISCONNECT GLOBALPROTECT FOR iOS

These instructions are intended to provide students, faculty, and staff with instructions for installing and using the VPN GlobalProtect app for iOS.

Installing GlobalProtect for iOS

1. From your iOS device, go to the App Store and search for the GlobalProtect app.

2. Install the app as you normally would.

Launch and Connect

1. Locate the GlobalProtect app icon in your app menu, and then select it.

2. The GlobalProtect What's your portal address? screen displays.
3. In the **Address** field, enter **vpn.csun.edu**, and then select the **Connect** button.

4. You will be asked to confirm the configuration. Select **Allow**.
5. The GlobalProtect **Sign in** screen displays.

6. Enter your CSUN username and password, and then select the **SIGN IN** button.
7. You are now connected to the CSUN VPN.

Disconnect

1. Open the GlobalProtect app from your device. If you are connected, the Connected screen displays.

2. Tap the Tap to Disconnect icon.
3. You are now disconnected from the CSUN VPN.

NEED HELP?

Contact the IT Help Center by phone (818-677-1400), online at (http://techsupport.csun.edu) or in person in (Oviatt Library, First Floor, Learning Commons).