These instructions are intended to provide students, faculty, and staff with instructions for installing and using the VPN GlobalProtect app for iOS.

**Installing GlobalProtect for iOS**

1. From your iOS device, go to the App Store and search for the GlobalProtect app.
2. Install the app as you normally would.

**Launch and Connect**

1. Locate the GlobalProtect app icon in your app menu, and then select it.
2. If this is your first time launching the app, the GlobalProtect *What’s your portal address?* screen displays.
3. In the **Address** field, enter **vpn.csun.edu**, and then select the **Connect** button.

4. You will be asked to confirm the configuration. Select **Allow**.
5. The **CSUN Login** screen displays.

![CSUN Login Screen](image)

6. Enter your **CSUN User ID** and **Password**, and then select the **Login** button.

7. **If you are enrolled in Duo**, you will be prompted to select a Duo notification method. Once selected, a Duo notification will be sent. Accept the Duo notification on the default device you have registered. Please be aware that your work station will not notify you to check for a phone call or push-notification. For this reason, please make sure to have your device in hand.

![Duo Notification](image)

8. After accepting Duo authorization notification sent to your device, you are now connected to the **CSUN VPN**.

![Connected and Tap to Disconnect](image)
Disconnect

1. Open the GlobalProtect app from your device. If you are connected, the Connected screen displays.

2. Tap the Tap to Disconnect icon.
3. You are now disconnected from the CSUN VPN.

NEED HELP?

Contact the IT Help Center by phone (818-677-1400), online at (https://csun.topdesk.net/) or in person in (University Library, First Floor, Learning Commons).