

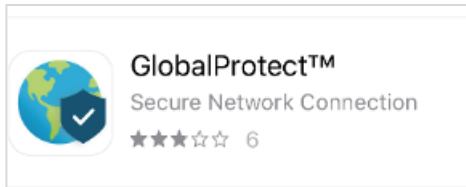
VPN - GLOBALPROTECT FOR iOS - QUICK GUIDE

HOW TO INSTALL, CONNECT, AND DISCONNECT GLOBALPROTECT FOR iOS

These instructions are intended to provide students, faculty, and staff with instructions for installing and using the VPN GlobalProtect app for iOS.

Installing GlobalProtect for iOS

1. From your iOS device, go to the **App Store** and search for the **GlobalProtect** app.



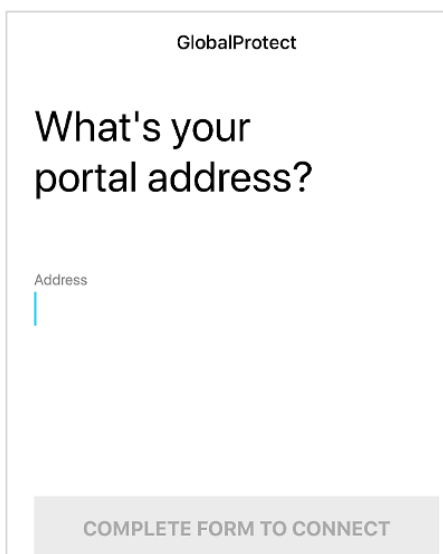
2. Install the app as you normally would.

Launch and Connect

1. Locate the **GlobalProtect** app icon in your app menu, and then select it.



2. The GlobalProtect **What's your portal address?** screen displays.



3. In the **Address** field, enter **vpn.csun.edu**, and then select the **Connect** button.

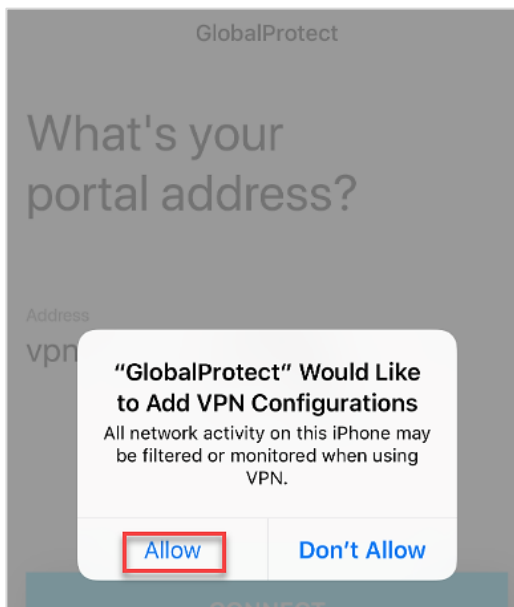
GlobalProtect

What's your portal address?

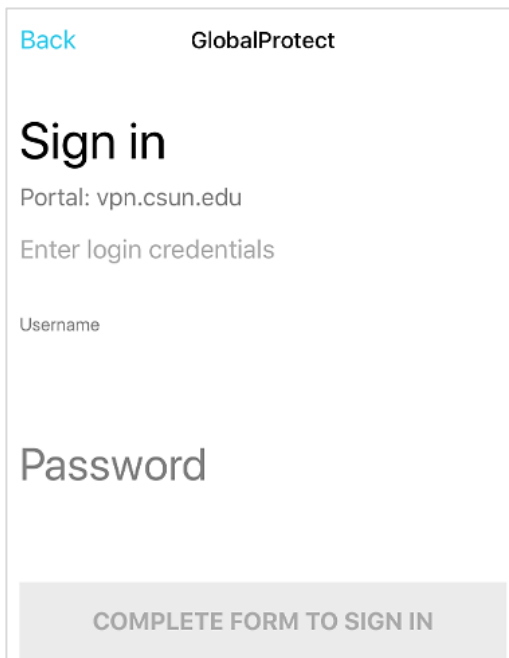
Address
vpn.csun.edu

CONNECT

4. You will be asked to confirm the configuration. Select **Allow**.



5. The GlobalProtect **Sign in** screen displays.



Back GlobalProtect

Sign in

Portal: vpn.csun.edu

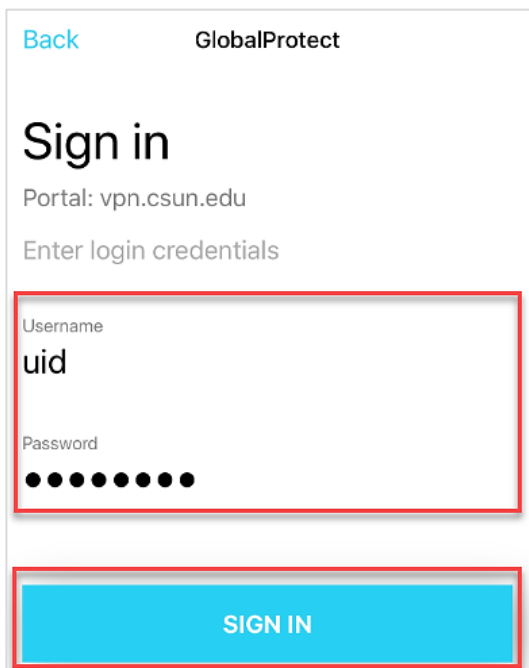
Enter login credentials

Username

Password

COMPLETE FORM TO SIGN IN

6. Enter your CSUN username and password, and then select the **SIGN IN** button.



Back GlobalProtect

Sign in

Portal: vpn.csun.edu

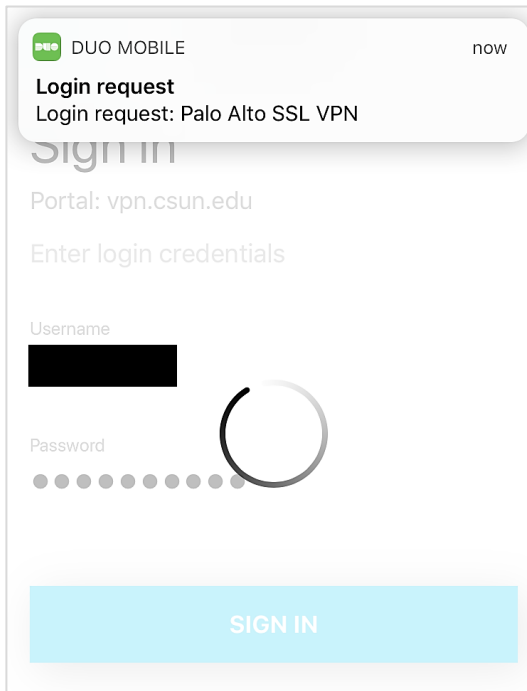
Enter login credentials

Username
uid

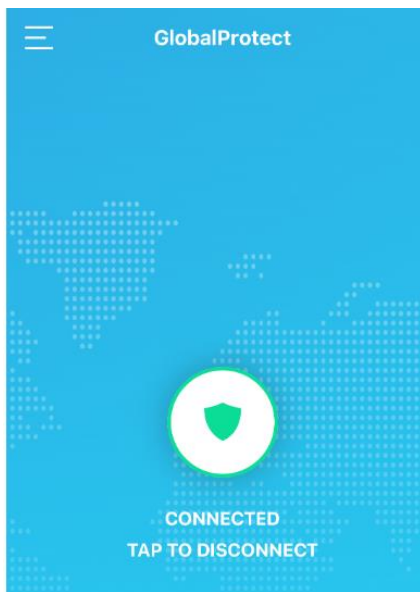
Password
●●●●●●●●●●

SIGN IN

7. Make sure to accept the Duo Mobile push notification.

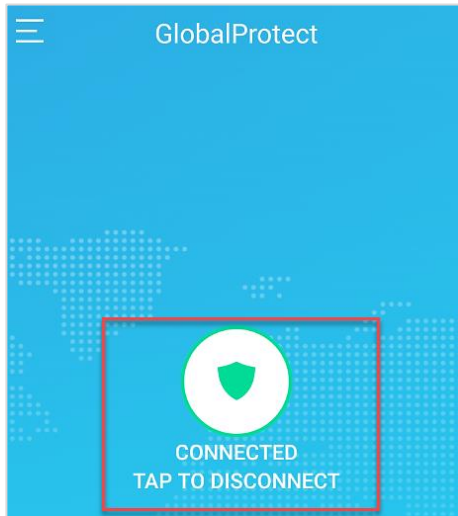


8. You are now connected to the CSUN VPN.



Disconnect

1. Open the **GlobalProtect** app from your device. If you are connected, the **Connected** screen displays.



2. Tap the **Tap to Disconnect** icon.
3. You are now disconnected from the CSUN VPN.

NEED HELP?

Contact the IT Help Center by phone (818-677-1400), online at (<http://techsupport.csun.edu>) or in person in (Oviatt Library, First Floor, Learning Commons).