VPN - GLOBALPROTECT FOR ANDROID - QUICK GUIDE

HOW TO INSTALL, CONNECT, AND DISCONNECT GLOBALPROTECT FOR ANDROID

These instructions are intended to provide students, faculty, and staff with instructions for installing and using the VPN GlobalProtect app for Android.

Installing GlobalProtect for Android

1. From your Android device, go to the Google Play Store and search for the GlobalProtect app by Palo Alto Networks.

2. Select the Install button.

3. A Complete account setup pop-up displays. Select Continue.

4. The Complete account setup – Payment Options pop-up displays. Select Skip.

5. After the installation process is complete, the GlobalProtect app will be available from your app menu.
Launch and Connect

1. Locate the **GlobalProtect** app icon in your app menu, and then select it.

2. Next, GlobalProtect will ask you for your portal address. In the **Address** field, enter **vpn.csun.edu**, and then select the **Connect** button.

3. The **Connect to GlobalProtect** screen displays. Tap the **Tap to Connect** icon.
4. The GlobalProtect **Sign in** screen displays.

5. Enter your CSUN username and password, and then select the **SIGN IN** button.

6. The **Connection Request** pop-up displays. Select **OK**. The **Key** icon will display at the top of your screen when VPN is active. You are now connected to the CSUN VPN.
**Disconnect**

1. Open the **GlobalProtect** app from your device. If you are connected, the **Connected** screen displays.

![GlobalProtect Connected Screen]

2. Tap the **Tap to Disconnect** icon.
3. You are now disconnected from the CSUN VPN.

**NEED HELP?**

Contact the IT Help Center by phone (818-677-1400), online at [http://techsupport.csun.edu](http://techsupport.csun.edu) or in person in (Oviatt Library, First Floor, Learning Commons).