

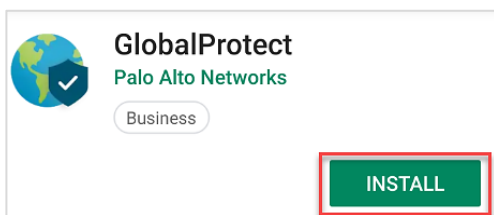
## VPN - GLOBALPROTECT FOR ANDROID - QUICK GUIDE

### HOW TO INSTALL, CONNECT, AND DISCONNECT GLOBALPROTECT FOR ANDROID

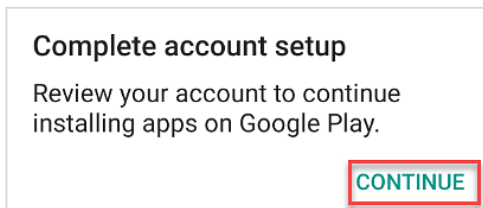
These instructions are intended to provide students, faculty, and staff with instructions for installing and using the VPN GlobalProtect app for Android.

#### *Installing GlobalProtect for Android*

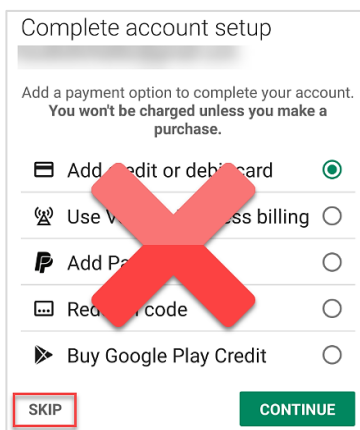
1. From your Android device, go to the **Google Play Store** and search for the **GlobalProtect** app by Palo Alto Networks.



2. Select the **Install** button.
3. A **Complete account setup** pop-up displays. Select **Continue**.



4. The **Complete account setup – Payment Options** pop-up displays. Select **Skip**.



5. After the installation process is complete, the GlobalProtect app will be available from your app menu.

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## Launch and Connect

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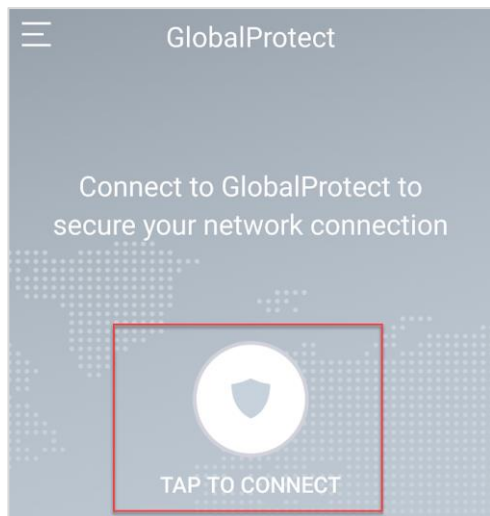
1. Locate the **GlobalProtect** app icon in your app menu, and then select it.



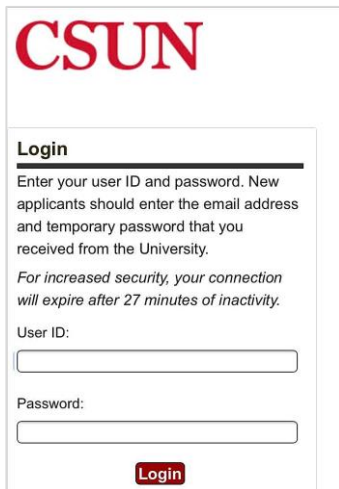
2. Next, if this is the first time launching the app, GlobalProtect will ask you for your portal address. In the **Address** field, enter **vpn.csun.edu**, and then select the **Connect** button.

A screenshot of the GlobalProtect app's initial setup screen. The title is "GlobalProtect". Below it, the text reads "What's your portal address?". There is a text input field labeled "Address" containing the text "vpn.csun.edu". At the bottom of the screen, there is a large blue button with the word "CONNECT" in white capital letters. A red rectangular box highlights the "CONNECT" button.

3. The **Connect to GlobalProtect** screen displays. Tap the **Tap to Connect** icon.



4. The **CSUN Login** screen displays.



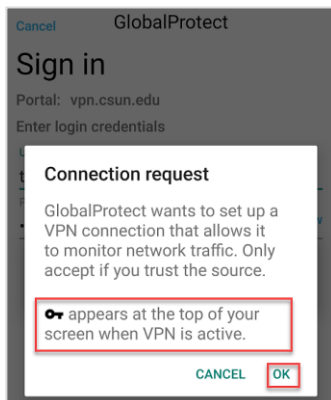
5. Enter your **CSUN User ID** and **Password**, and then select the **Login** button.

6. **If you are enrolled in Duo**, you will be prompted to select a Duo notification method. Once selected, a Duo notification will be sent. Accept the Duo notification on the default device you have registered. Please be aware that your work station will not notify you to check for a phone call or push-notification. For this reason, please make sure to have your device in hand.



7. Accept the Duo authorization notification sent to your device.

8. The **Connection Request** pop-up displays. Select **OK**. The **Key** icon will display at the top of your screen when VPN is active. You are now connected to the CSUN VPN.

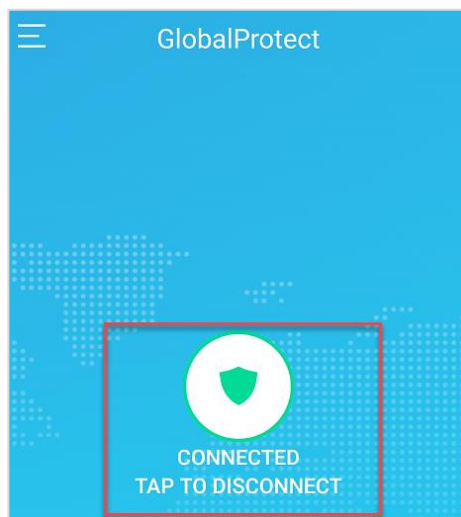


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## Disconnect

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1. Open the **GlobalProtect** app from your device. If you are connected, the **Connected** screen displays.



2. Tap the **Tap to Disconnect** icon.
3. You are now disconnected from the CSUN VPN.

## NEED HELP?

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Contact the IT Help Center by phone (818-677-1400), online at (<https://csun.topdesk.net/>) or in person in (University Library, First Floor, Learning Commons).