

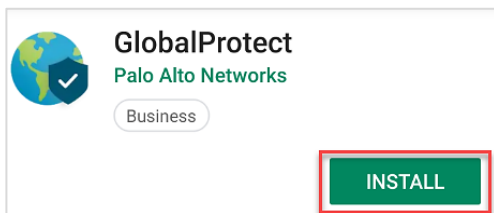
VPN - GLOBALPROTECT FOR ANDROID - QUICK GUIDE

HOW TO INSTALL, CONNECT, AND DISCONNECT GLOBALPROTECT FOR ANDROID

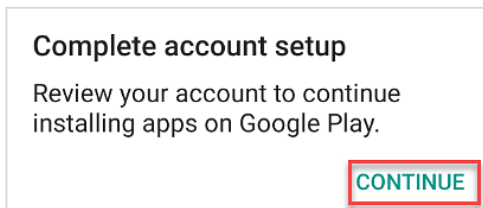
These instructions are intended to provide students, faculty, and staff with instructions for installing and using the VPN GlobalProtect app for Android.

Installing GlobalProtect for Android

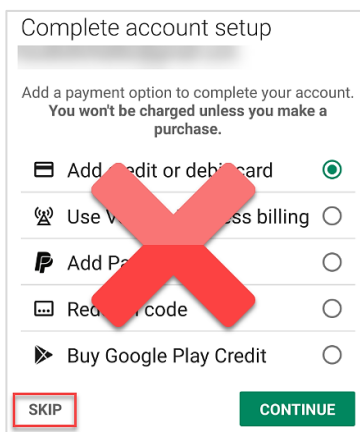
1. From your Android device, go to the **Google Play Store** and search for the **GlobalProtect** app by Palo Alto Networks.



2. Select the **Install** button.
3. A **Complete account setup** pop-up displays. Select **Continue**.



4. The **Complete account setup – Payment Options** pop-up displays. Select **Skip**.



5. After the installation process is complete, the GlobalProtect app will be available from your app menu.

Launch and Connect

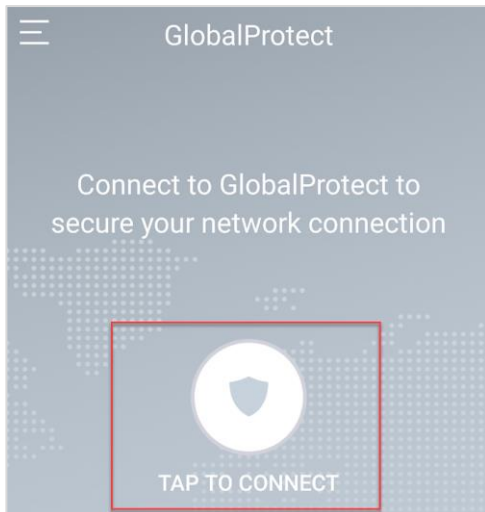
1. Locate the **GlobalProtect** app icon in your app menu, and then select it.



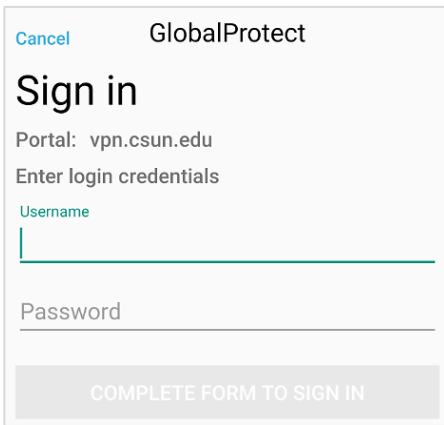
2. Next, GlobalProtect will ask you for your portal address. In the **Address** field, enter **vpn.csun.edu**, and then select the **Connect** button.

A screenshot of the GlobalProtect app's configuration screen. At the top, it says "GlobalProtect". Below that, the question "What's your portal address?" is displayed. Underneath is a text input field with the label "Address" in blue. The text "vpn.csun.edu" is entered into the field. At the bottom of the screen, there is a large blue button with the word "CONNECT" in white capital letters. A red rectangular box highlights the "CONNECT" button.

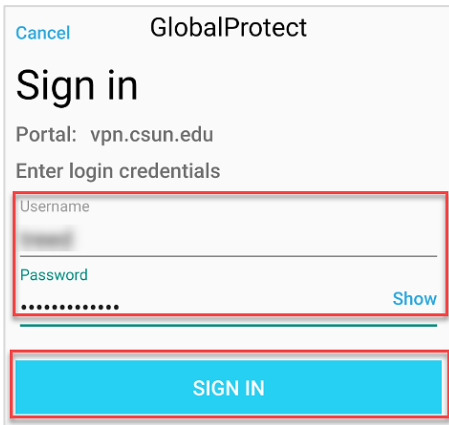
3. The **Connect to GlobalProtect** screen displays. Tap the **Tap to Connect** icon.



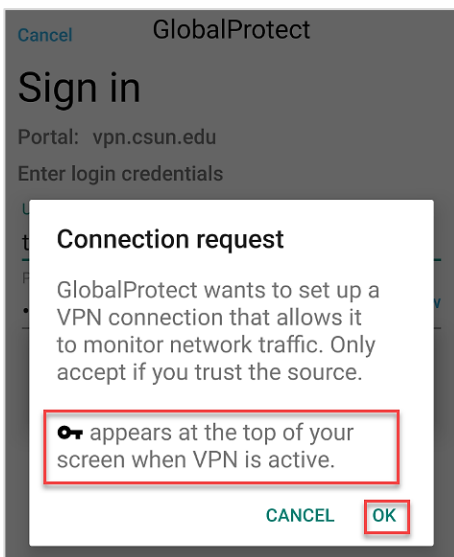
4. The GlobalProtect **Sign in** screen displays.



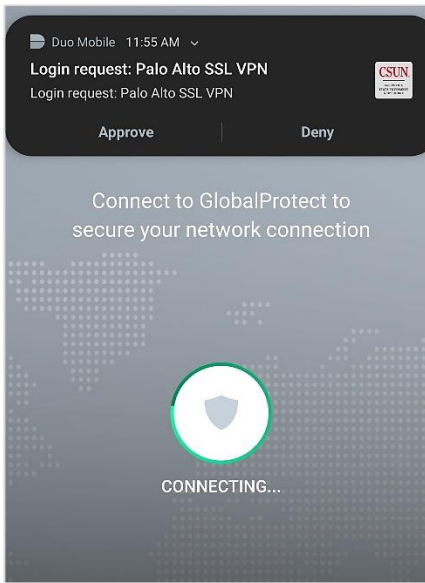
5. Enter your CSUN username and password, and then select the **SIGN IN** button.



6. The **Connection Request** pop-up displays. Select **OK**. The **Key** icon will display at the top of your screen when VPN is active. You are now connected to the CSUN VPN.



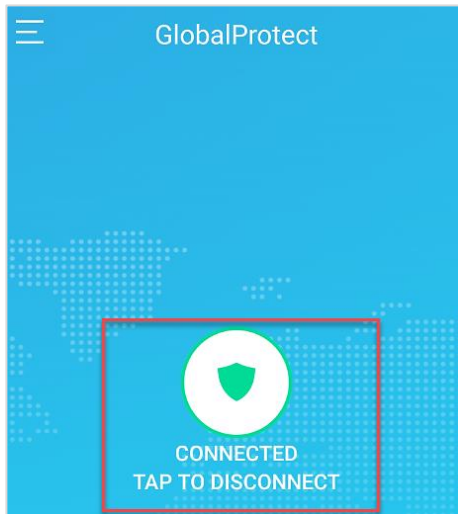
7. Make sure to accept the Duo Mobile push-notification.



8. You are now connected to the CSUN VPN.

Disconnect

1. Open the **GlobalProtect** app from your device. If you are connected, the **Connected** screen displays.



2. Tap the **Tap to Disconnect** icon.
3. You are now disconnected from the CSUN VPN.

NEED HELP?

Contact the IT Help Center by phone (818-677-1400), online at (<http://techsupport.csun.edu>) or in person in (Oviatt Library, First Floor, Learning Commons).