VPN - GLOBALPROTECT FOR ANDROID - QUICK GUIDE

HOW TO INSTALL, CONNECT, AND DISCONNECT GLOBALPROTECT FOR ANDROID

These instructions are intended to provide students, faculty, and staff with instructions for installing and using the VPN GlobalProtect app for Android.

Installing GlobalProtect for Android

1. From your Android device, go to the Google Play Store and search for the GlobalProtect app by Palo Alto Networks.

![GlobalProtect App Image]

2. Select the Install button.

3. A Complete account setup pop-up displays. Select Continue.

![Complete Account Setup Pop-Up]

4. The Complete account setup – Payment Options pop-up displays. Select Skip.

![Payment Options Pop-Up]

5. After the installation process is complete, the GlobalProtect app will be available from your app menu.
1. Locate the **GlobalProtect** app icon in your app menu, and then select it.

2. Next, GlobalProtect will ask you for your portal address. In the **Address** field, enter `vpn.csun.edu`, and then select the **Connect** button.

3. The **Connect to GlobalProtect** screen displays. Tap the **Tap to Connect** icon.
4. The GlobalProtect **Sign in** screen displays.

![GlobalProtect Sign in Screen]

5. Enter your CSUN username and password, and then select the **SIGN IN** button.

![GlobalProtect Sign in Screen with Credentials]

6. The **Connection Request** pop-up displays. Select **OK**. The **Key** icon will display at the top of your screen when VPN is active. You are now connected to the CSUN VPN.

![GlobalProtect Connection Request]

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7. Make sure to accept the Duo Mobile push-notification.

8. You are now connected to the CSUN VPN.
1. Open the **GlobalProtect** app from your device. If you are connected, the **Connected** screen displays.

2. Tap the **Tap to Disconnect** icon.
3. You are now disconnected from the CSUN VPN.

**NEED HELP?**

Contact the IT Help Center by phone (818-677-1400), online at ([http://techsupport.csun.edu](http://techsupport.csun.edu)) or in person in (Oviatt Library, First Floor, Learning Commons).