

HOW AM I DOING?

TUC's Excellent Customer Service Evaluation

#5 Outstanding	#4 Exceeds Expectations	#3 Meets Expectations	#2 Below Expectations	#1 Unacceptable	Comments
-------------------	----------------------------	--------------------------	--------------------------	--------------------	----------

S - SMART

Greet everyone with a smile and thank them as they leave.

Exceed your customer's expectations by anticipating their needs.

M - MOTIVATE

Strive for excellence through positive energy.

Others will be motivated to follow your example.

A - ATTITUDE

Always have a great attitude.

You will find it has a positive effect on everyone.

R - RESPECT

Treat customers and coworkers as you would like to be treated.

Respect starts with you.

T - TEAM

Team incorporates all the above.

Together we can accomplish Great Things!

Other/ Overall

Name _____

Signature _____

Date _____

Manager _____

Signature _____