

Student Health Advisory Committee

Board Meeting Minutes

September 8, 2017

I. Call to order

Nicole Auten called to order the regular meeting of the Student Health Advisory Committee (SHAC) at 9:00 AM on September 8, 2017 at the KLOTZ Student Health Center Conference Room.

II. Roll call

Manu Priya Bhardwaj conducted a roll call. The following persons were present: Dr. Yolanda Reid Chassiakos, Sharon L Aronoff, Dr. Bobbie Emetu, Nicole Auten, Arpine Chimayan, Manu Bhardwaj, Eduardo Castillo and Sabrina Sagiyan.

III. Board Members Introduction

- a) New members of the Committee introduced themselves followed by other board members.

IV. SHAC Awareness and Promotion

- a) Pass out flyers, PowerPoint presentations, social media (Facebook, Instagram, Twitter, Snapchat), SHAC email, etc.

V. Klotz Student Health Center Background

- a) Funded approx. 85% by student health fess (\$60 per semester) – lowest in all CSU campuses.
- b) Approx. 40,000 patient visits per year!

VI. Point of Service Customer Satisfaction Survey

- a) Dr. Chassiakos provide a summary of the past Satisfaction Survey results conducted in the spring and how it helps analyze student health and needs. This survey helped build the Oasis at CSUN and continues to provide essential feedback from students. Next Satisfaction Survey will be conducted in the week of October 23rd.
- b) NCHA- executive summary on the SHAC page under Health Promotions.

VII. KLOTZ Student Health Center Tour

- a) Sharon L Aronoff provided a tour of the health center and the different types of services provided for students.

VIII. Next Meetings and Potential Topics

- a) Eduardo – Marketing Department collaboration with SHAC for promotion.
- b) Upcoming meetings: October 13th 9-10AM and November 17th 9-10AM.

IX. Adjournment

Nicole Auten adjourned the meeting at 10:00 AM.

Minutes submitted by: Manu Bhardwaj

Minutes approved by: Nicole Auten