

Student Health Advisory Committee

Board Meeting Minutes

April 27, 2018

I. Call to order

Nicole Auten called to order the regular meeting of the Student Health Advisory Committee (SHAC) at 9:00 AM on April 27, 2018 at the KLOTZ Student Health Center Conference Room.

II. Roll call

Manu Priya Bhardwaj conducted a roll call. The following persons were present: Dr. Chassiakos, Dr. Bobbie Emetu, Nicole Auten, Arpine Chimayan, Manu Bhardwaj, Eduardo Castillo, Samantha harouni and Valerie Leal.

III. Point of Service Customer Satisfaction Survey Results

- a) Recommendations to increase participants: do it earlier in the semester like February/early March, increase awareness throughout CSUN, set up dates earlier for members to sign up for shifts.
- b) Dr. Chassiakos went over the results for the POS survey: Excellent results!

IV. Recruitment of new members

- a) Ideas to promote SHAC: new flyer with more information, meet the clubs, working on our Facebook account, setting up tables to give out information, collaborating with other groups on campus.

V. Board Member 2018-2019 election

- a) Elections will be done online: Survey Monkey.
- b) The President position requires someone who is at CSUN for the entire year.

VI. Have a great summer break!

VII. Adjournment

Nicole Auten adjourned the meeting at 10:00 AM.

Minutes submitted by: Manu Bhardwaj

Minutes approved by: Nicole Auten