Student Health Advisory Committee
Board Meeting Minutes
April 27, 2018

I. Call to order
Nicole Auten called to order the regular meeting of the Student Health Advisory Committee (SHAC) at 9:00 AM on April 27, 2018 at the KLOTZ Student Health Center Conference Room.

II. Roll call
Manu Priya Bhardwaj conducted a roll call. The following persons were present: Dr. Chassiakos, Dr. Bobbie Emetu, Nicole Auten, Arpine Chimayan, Manu Bhardwaj, Eduardo Castillo, Samantha Harouni and Valerie Leal.

III. Point of Service Customer Satisfaction Survey Results
a) Recommendations to increase participants: do it earlier in the semester like February/early March, increase awareness throughout CSUN, set up dates earlier for members to sign up for shifts.

b) Dr. Chassiakos went over the results for the POS survey: Excellent results!

IV. Recruitment of new members
a) Ideas to promote SHAC: new flyer with more information, meet the clubs, working on our Facebook account, setting up tables to give out information, collaborating with other groups on campus.

V. Board Member 2018-2019 election
a) Elections will be done online: Survey Monkey.

b) The President position requires someone who is at CSUN for the entire year.

VI. Have a great summer break!

VII. Adjournment
Nicole Auten adjourned the meeting at 10:00 AM.