

Student Health Advisory Committee

Board Meeting Minutes

February 23, 2018

I. Call to order

Nicole Auten called to order the regular meeting of the Student Health Advisory Committee (SHAC) at 9:00 AM on February 23, 2018 at the KLOTZ Student Health Center Conference Room.

II. Roll call

Manu Priya Bhardwaj conducted a roll call. The following persons were present: Dr. Yolanda Reid Chassiakos, Sharon L Aronoff, Dr. Bobbie Emetu, Nicole Auten, Arpine Chimayan, Manu Bhardwaj, Eduardo Castillo, Samantha harouni and Valerie Leal.

III. Point of Service Customer Satisfaction Survey

- a) This survey helped build the Oasis at CSUN and continues to provide essential feedback from students. Next survey will be conducted in the coming weeks. Please sign up for shifts!
- b) NCHA- executive summary on the SHAC page under Health Promotions. Results of this survey helped build the Oasis wellness center. – Done every two years.
- c) Recommendations to get more participants for the POS survey - Point-click system, comment box, survey done over the phone after the visit.

IV. SHAC Awareness and Promotion

- a) Pass out flyers, PowerPoint presentations, social media (Facebook, Instagram, Twitter, Snapchat), SHAC email, etc.
- b) Samantha will now take care of the management of our Facebook account.

V. Board Member 2018-2019 election

- a) During the last meeting of this semester, elections will be held. If interested, prepare speech!

VI. Board Members Picture

VII. Next Meetings and Potential Topics

- a) Upcoming meetings: March 16th, 2018 @9:00 A.M. & April 27th, 2018 @ 9:00 A.M.

VIII. Adjournment

Nicole Auten adjourned the meeting at 10:00 AM.

Minutes submitted by: Manu Bhardwaj

Minutes approved by: Nicole Auten