California State University, Northridge Department of Police Services

CAMPUS CRIME TREND ALERT

The California State University, Northridge Department of Police Services is providing this notice of a campus crime trend in order to provide information that may help in avoiding similar crimes.

PHONE SCAMS

DATE/TIME: Monday February 8, 2021

LOCATIONS: A phone call from what appeared to be a CSUN phone number.

REPORTED OFFENSE: A CSUN staff member received a call from what they believed to be a campus number. When answered, the staff member was informed by the caller that their social security number was compromised. The staff member immediately hung-up the phone.

How to Spot and Avoid a Scam:

- Do not give your personal or financial information in response to a request that you did not expect. Most legitimate businesses or organizations will not call, email, or text you asking for personal information such as social security, bank account, or credit card numbers.
- Scammers often pretend to be from known organizations and use a ruse that there is a problem or a prize. Examples: You owe money, a problem with law enforcement, or a family member has had an emergency.
- Scammers will often pressure you to act immediately.
- Hang up and independently contact the business or organization to confirm if the call you have received is legitimate.
- Scammers will ask for payment in specific ways. Examples: Gift cards, money transfer services, or smart phone applications.
- Report any fraudulent/scam calls, emails, or text messages you receive.

For additional information and to see samples of phishing scams visit the CSUN Information Technology website at https://www.csun.edu/it/avoid-fraud-email or by phone at 818-677-6100

Other resources:
Federal Trade Commission Consumer Information website at: https://www.consumer.ftc.gov/topics/privacy-identity-online-security