

myCSUNsoftware - MACINTOSH SHORTCUT KEYS - QUICK GUIDE

INTRODUCTION

When using myCSUNsoftware from a Macintosh computer it acts as if you are working from a Windows based virtual machine. This means that the shortcut commands commonly used on your mac will not work in this environment. This guide will address how to change the Citrix recommended settings on your personally owned Mac to run/use the PC shortcuts while logged in to myCSUNsoftware.

HOW TO CHANGE CITRIX SYSTEM PREFERENCE SETTINGS

1. From the **Apple** icon menu, select **System Preferences**.
2. Select the **Citrix** folder. The **Citrix Online Plug-in** window displays.



3. Using the dropdown arrows provided in the field, change the following fields:
 - a. **Send Control character using**
 - b. **Send Alt character using**

NOTE: There are several options available. Choose the options that meet your preference for shortcut key usage.



4. To save the settings, log out of the myCSUNsoftware session and re-launch your browser.

NEED HELP?

Contact the IT Help Center by phone (818-677-1400), online at (<http://techsupport.csun.edu>) or in person in (Oviatt Library, Room 33).