Student Survey 2015
Respondents: 1514

Tablets & Other Devices

Computing Devices Used @CSUN
- Smartphone: 62%
- Laptop: 42%
- Tablet: 28%

Tablet Use @CSUN
- iPad: 69%
- Other: 7%
- Windows: 6%
- Amazon Kindle: 5%
- Don't know: 1%

Top Tablet Activities
- Look up lecture information
- Access digital resources
- Participate in class activities
- Keep in touch with friends

CSUN Mobile App
- 52% have downloaded the app
- 39% use the app at least once a month

Top 5 Used Features
- Moodle
- Enroll in Classes
- Calendar
- Library
- Map

Charging Stations
- 43% have used a campus mobile charging station

Top Suggested Spots for Charging Stations
- Classroom Buildings
- Library
- Outdoor Areas
- Dining Locations
- Student Recreation Center

IT Help Center Satisfaction

Awareness
- 85% are aware of the IT Help Center
- 76% are aware that IT Help Center is located in the Learning Commons

Times contacted in the last year
- 1-5: 48%
- 6-10: 1%
- 10+: 1%

Students agree that the IT Help Center is...
- Helpful: 84%
- Able to solve the problem: 82%
- Knowledgeable: 83%

Never: 50%