Faculty Survey 2015
Respondents: 385

Tablets & Other Devices

Devices Used for CSUN-Related Work
- Laptop: 77%
- Smartphone: 65%
- Tablet: 54%

Tablet Use @CSUN
- Internet: 83%
- Email: 5%
- CSUN Website: 5%
- CSUN Portal: 4%
- Amazon/Kindle: 2%
- Other: 1%
- Unknown: 1%

Top Tablet Activities
- Internet
- Email
- CSUN Website
- CSUN Portal
- Library Information

CSUN Mobile App
- 36% have downloaded the app

Top 5 Used Features
- Moodle
- Employee Directory
- Calendar
- Library
- Map

39% Use the app at least once a month
45% Are not aware of the mobile app

myCSUNsoftware
- 53% are aware of myCSUNsoftware
- 49% recommended myCSUNsoftware to their students in the last year

IT Help Center Satisfaction

Awareness
- 94% Aware of the IT Help Center
- 65% Aware that IT Help Center is located in the Learning Commons

Times contacted in the last year
- 69% 1-5
- 69% 6-10
- 5% 10+
- 2% Never

Faculty agree that the IT Help Center is...
- Helpful: 74%
- Able to solve the problem: 73%
- Knowledgeable: 72%
Do You Offer E-Texts?

- Yes: 35%
- No: 56%
- In the process of offering: 9%

Reasons for not using e-texts:
- Do not know what is available
- They are not provided by the publisher
- Students prefer hard copies

Learning About E-texts

- Faculty are interested in learning how to...
  - Create their own e-texts
  - Assemble e-texts using existing materials
  - Fund development of their own e-text
  - Adopt e-texts relevant to classes taught

E-Texts

Greatest Importance in Decision to Offer E-Text

- Lower cost to students
- Read on multiple devices
- Can mark up text
- Easy search
- Ability to customize text

Other Digital Content Offered

- 43% Use content created on their own or by other CSUN faculty
- 9% None, but have content that is interested in making digital
- 16% Use content assembled on their own or by other CSUN faculty
- 16% Use material not from a publisher
- 16% None, and don’t have plans to make content digital

Classroom Technology

Satisfaction with the Technology

- Very Satisfied: 13%
- Satisfied: 46%
- Neither satisfied nor dissatisfied: 20%
- Dissatisfied: 17%
- Very dissatisfied: 4%

83% Agree that the software on the instructor computer is sufficient to meet instructional needs

Satisfaction with Support

- 65% Are satisfied with the support they received
- 73% Agree or strongly agree that the support they received was timely

TOP 5 Suggested Technology Changes

- Better wireless capacity
- Untethered teaching
- Improve classroom computer
- Improved controller boxes
- Provide document cameras