Computing devices used for CSUN work

- Laptop: 92%
- Smartphone: 78%
- Tablet: 34%
- Desktop: 26%
- Wearable: 6%

Why students use computer labs

- 79% use computer labs
- Focus
- Software
- Printing

Requests for new CSUN app features

- 53% downloaded the CSUN app
- Improved maps
- LMS integration
- Event alerts/notifications

myCSUN software

Top 3 Reasons Students Use myCSUN software

- Don't have to purchase software: 49%
- Don't have to come to campus: 33%
- Convenient access: 16%

Software Students Want Added

- Photoshop
- SPSS
- Adobe Creative Cloud

Where Students Access myCSUN software

- 44% on campus
- 56% off campus

Would lead students to greater success if improved:

- Wifi
- Printing across campus
- LMS

Top 3 Reasons Students Use Zoom

- Online faculty office hours: 30%
- Meet with other students: 24%
- Video Chat: 15%

April 10, 2018

Top 3 Reasons Students Use Lynda.com

- Skill development: 43%
- Other: 34%
- For coursework: 23%

CSUN
INFORMATION TECHNOLOGY
Student Survey 2017

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Faculty Satisfaction with Technology in the Classroom

- Very Satisfied: 8%
- Satisfied: 68%
- Dissatisfied: 21%
- Very Dissatisfied: 3%

Computing Devices Used when Teaching

- Classroom Computer: 56%
- Personal Device: 40%
- Don't use a computer: 4%

Faculty requiring students to purchase textbooks

- Textbook is free: 69%
- I don't use a textbook: 15%
- Other: 12%
- Yes: 4%

Computing Devices Used for CSUN work

- Staff:
  - Desktop: 86
  - Laptop: 55
  - Tablet: 68
  - Smartphone: 16
  - Wearable: 7

- Faculty:
  - Desktop: 87
  - Laptop: 46
  - Tablet: 56
  - Smartphone: 46
  - Wearable: 7

Zoom

- 47% of staff have used Zoom Video and Web Conferencing

Top reason staff use Zoom

- ATTEND MEETINGS

Primary technical support in lecture rooms

- College technical support: 47%
- Classroom Technology: 53%

More Survey Results

- 87% of faculty know their college offers technology support
- 91% of faculty agree or strongly agree that the Faculty Technology Center is able to address my problem
- 85% of staff and 85% of faculty agree or strongly agree that the IT Help Center is able to address my problem or question

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