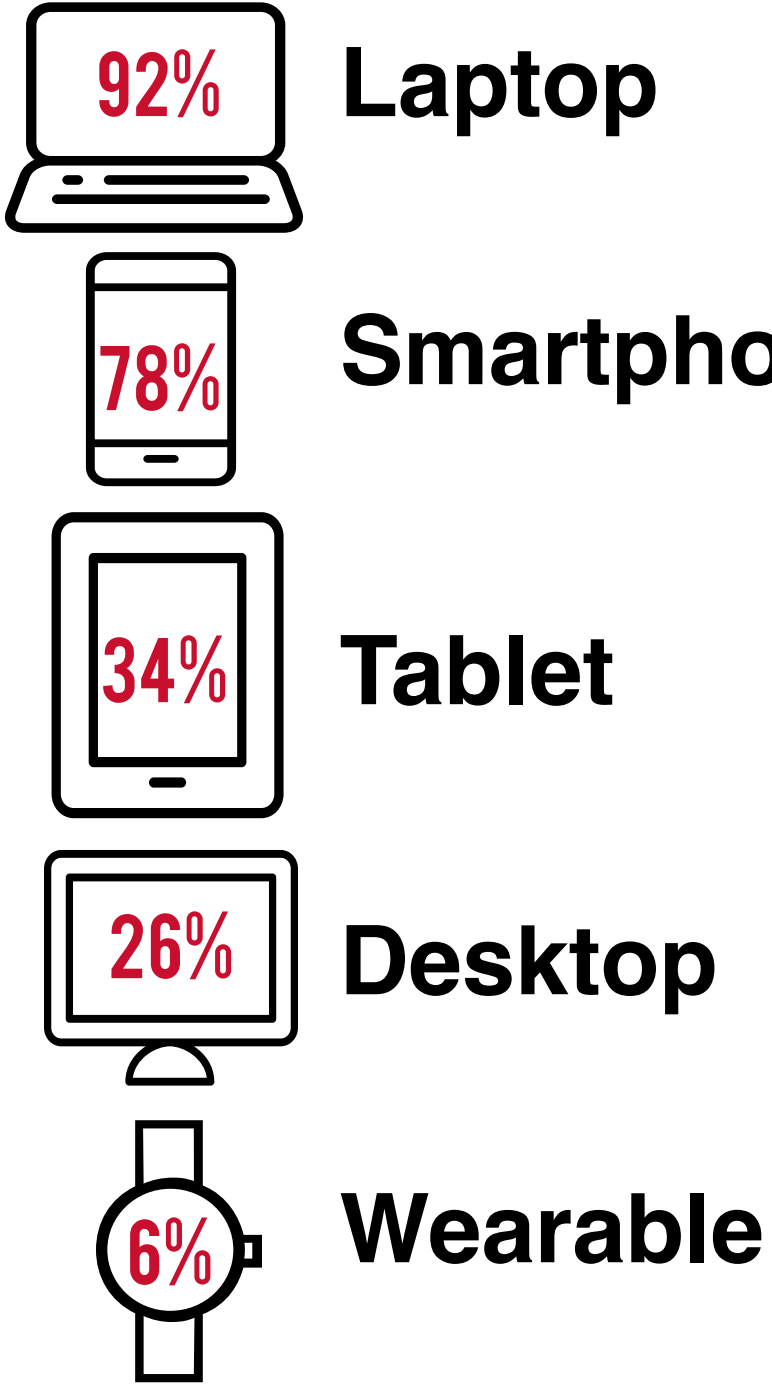


Computing devices used for CSUN work



use computer labs

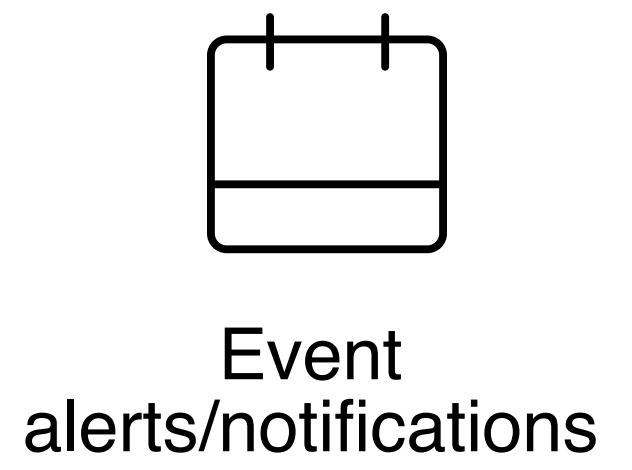
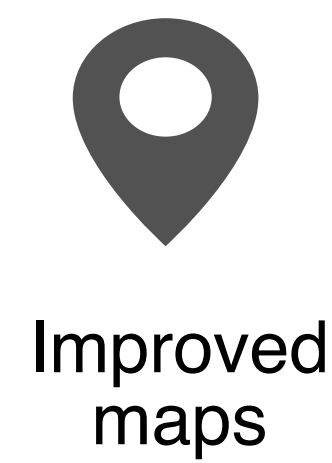


53%
downloaded the
CSUN app

Why students use computer labs

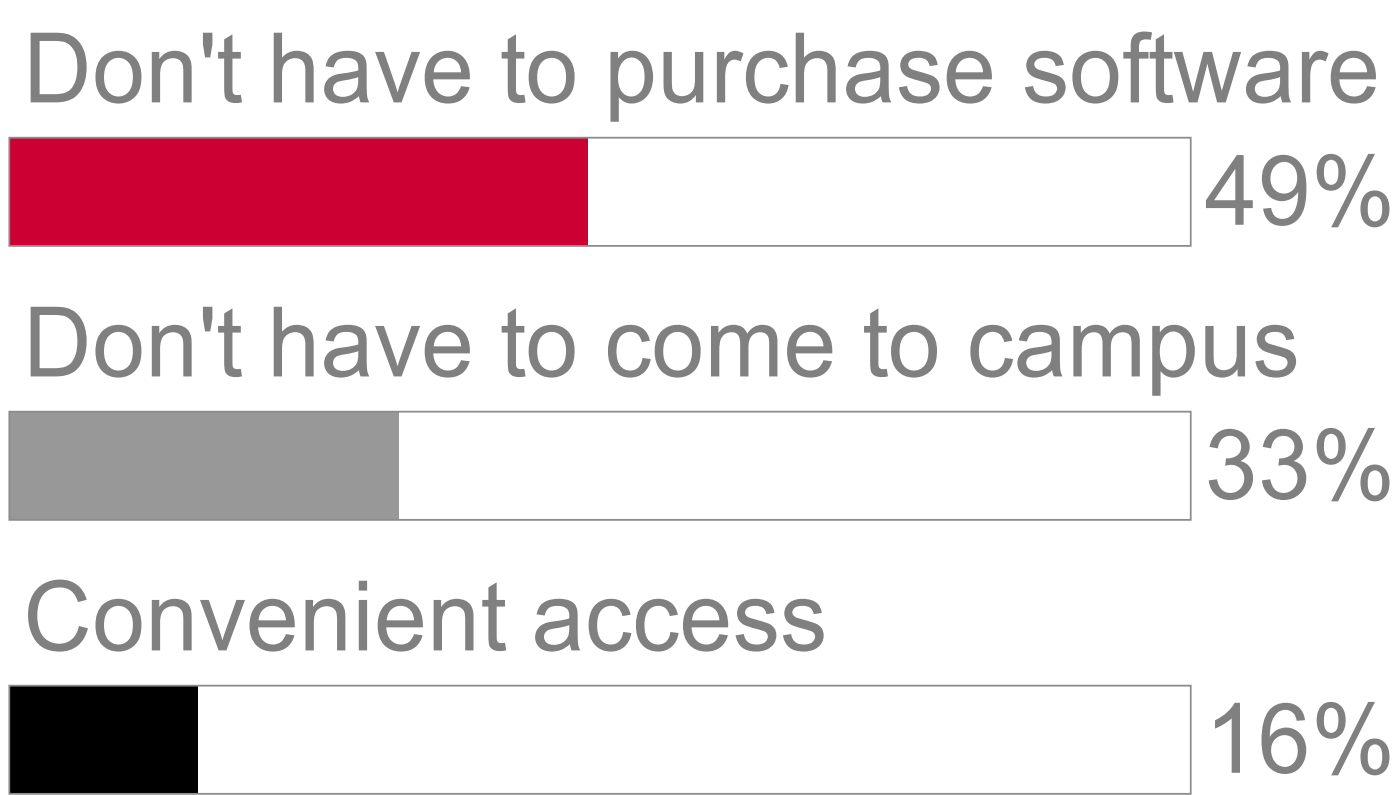
- ✓ Focus
- ✓ Software
- ✓ Printing

Requests for new CSUN app features



myCSUNsoftware

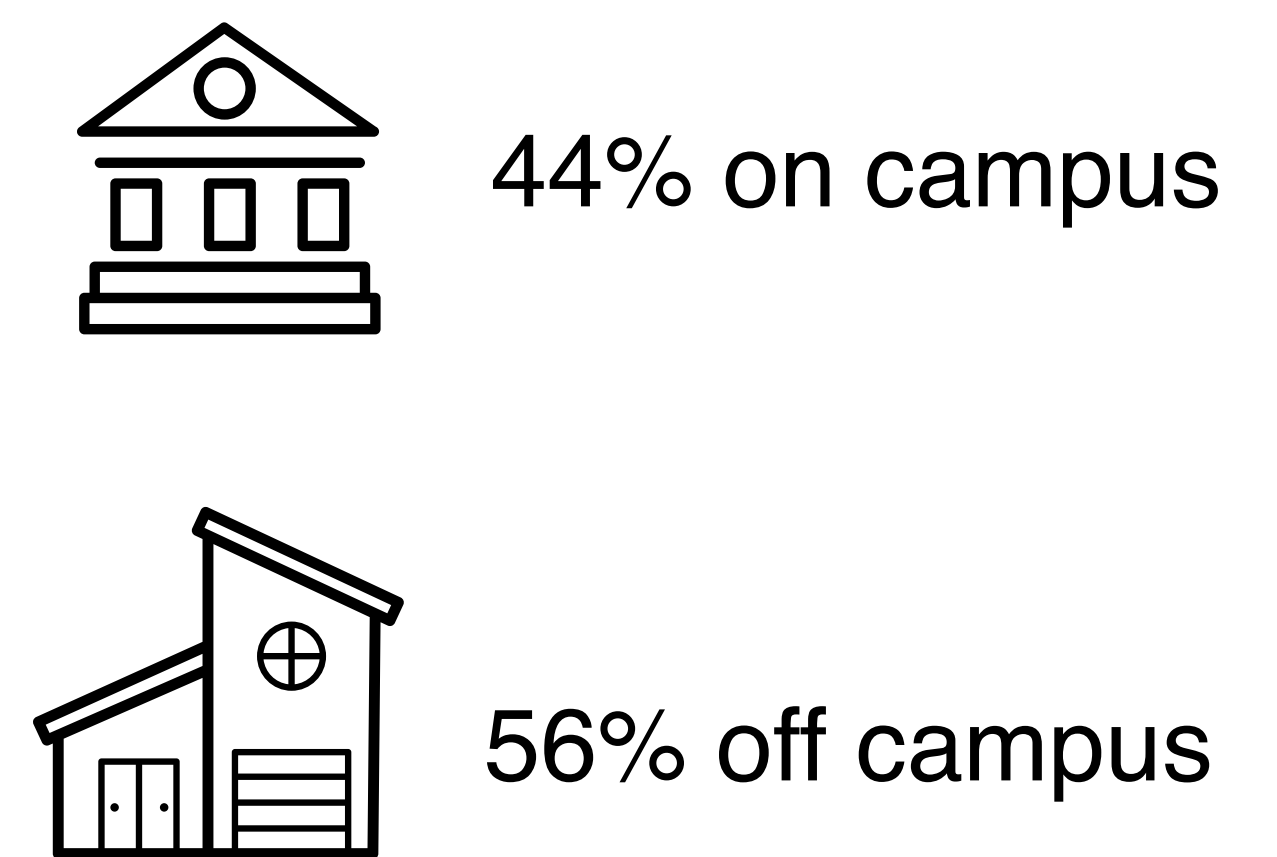
Top 3 Reasons Students Use myCSUNsoftware



Software Students Want Added



Where Students Access myCSUNsoftware



Would lead students to greater success if improved:



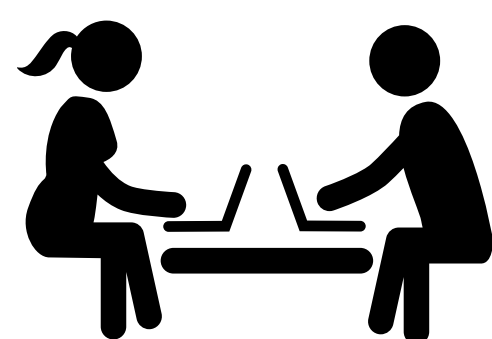
Wifi



Printing across campus

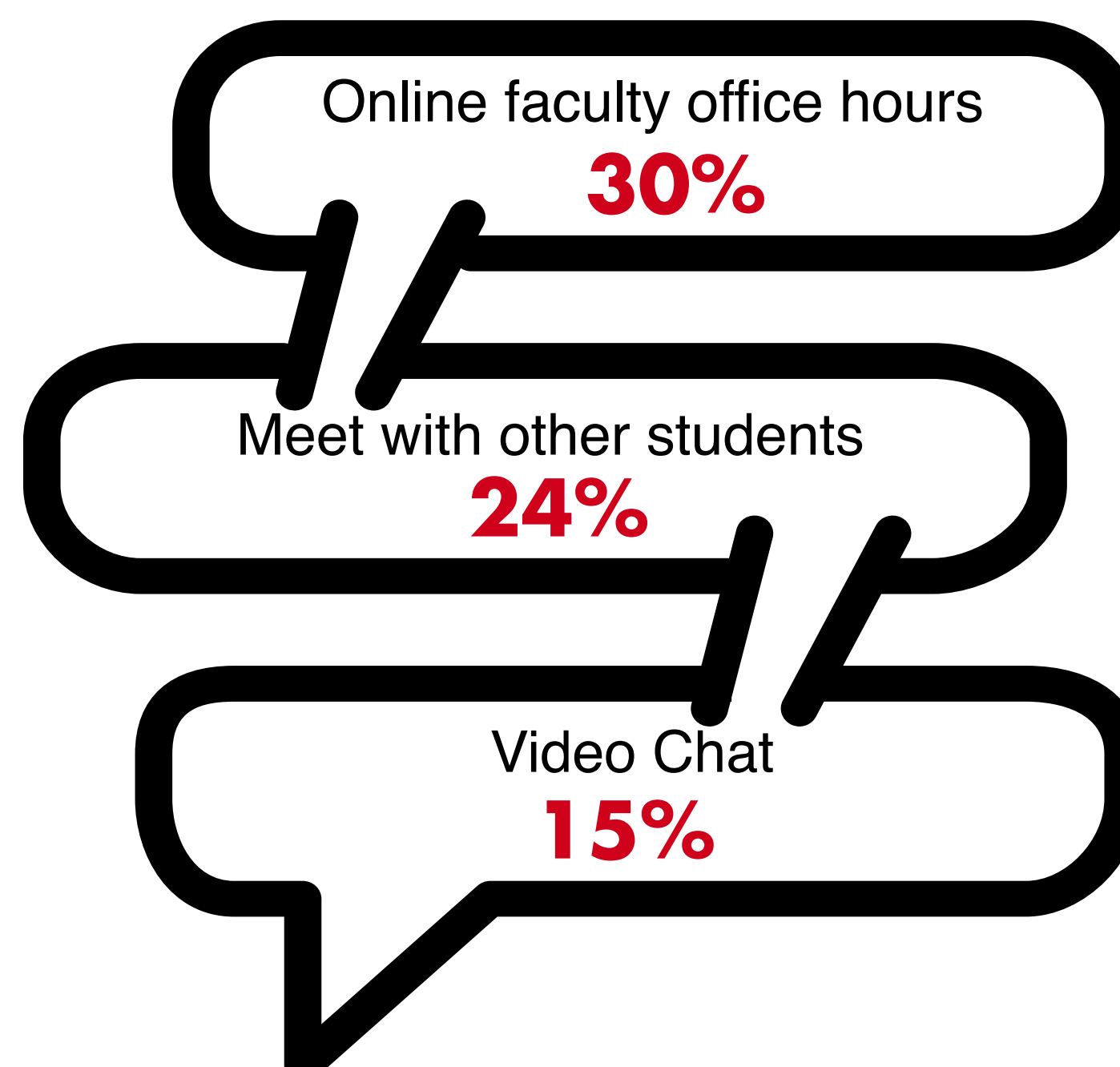


LMS

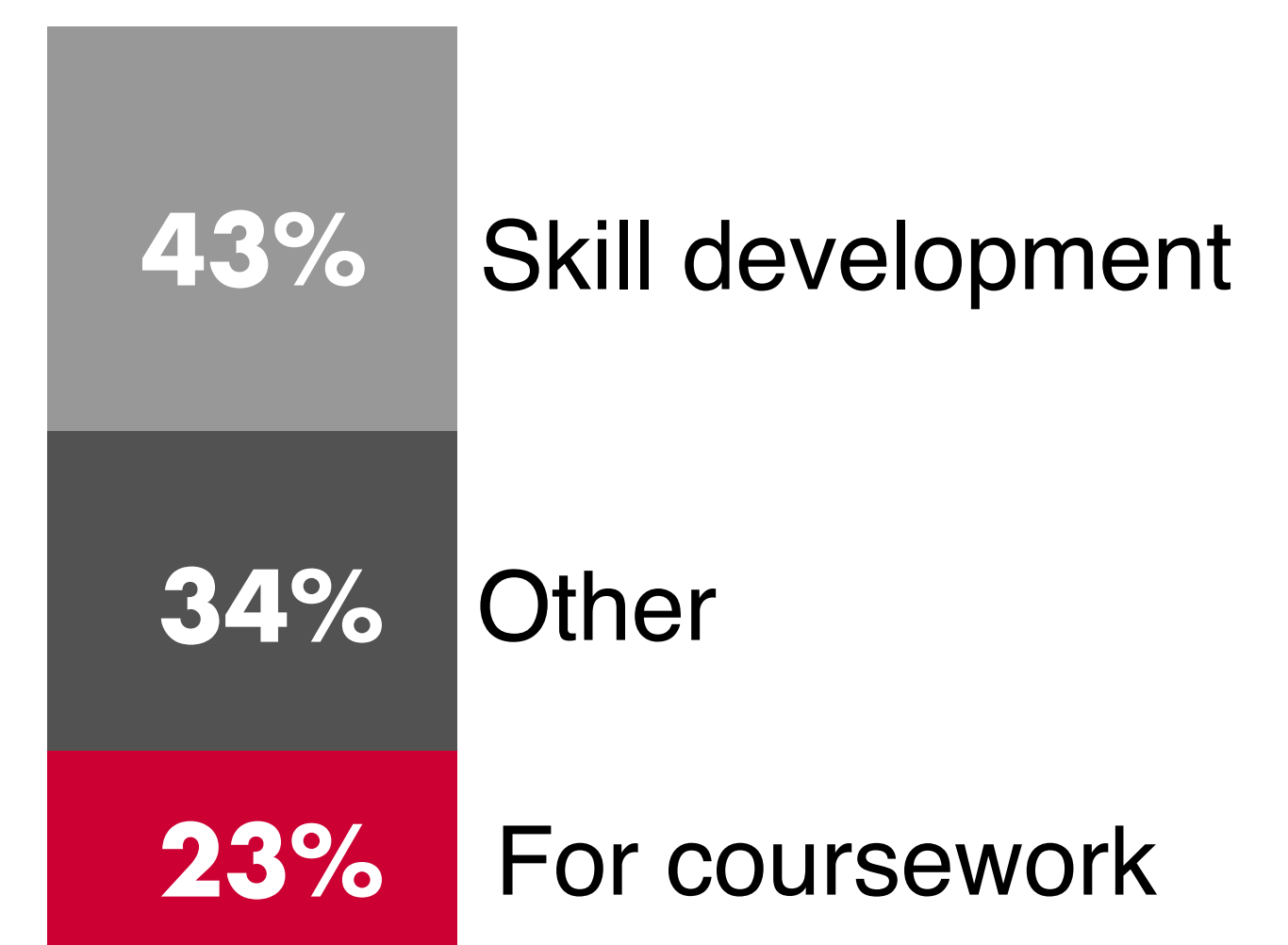


More computer labs

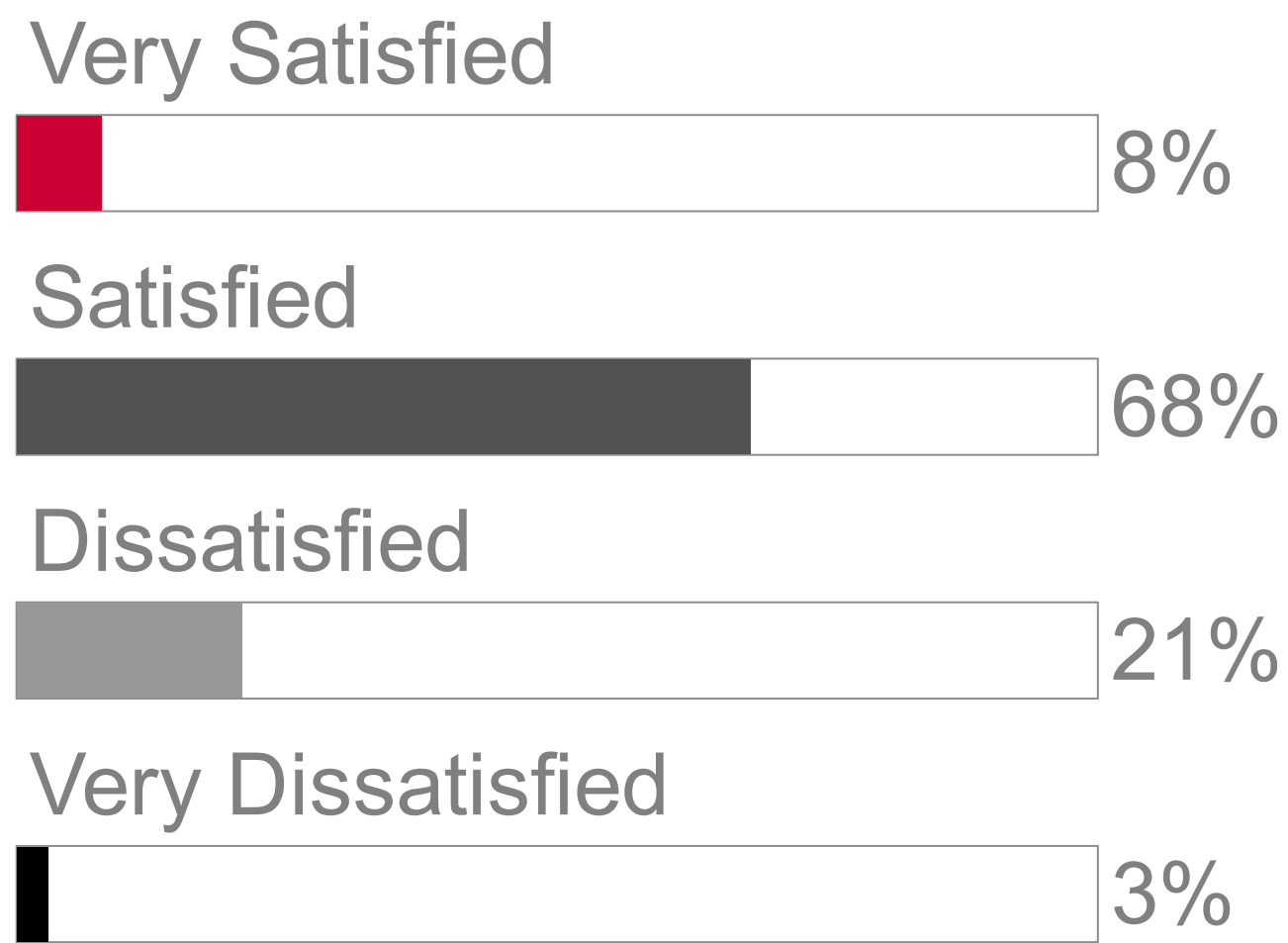
Top 3 Reasons Students Use Zoom



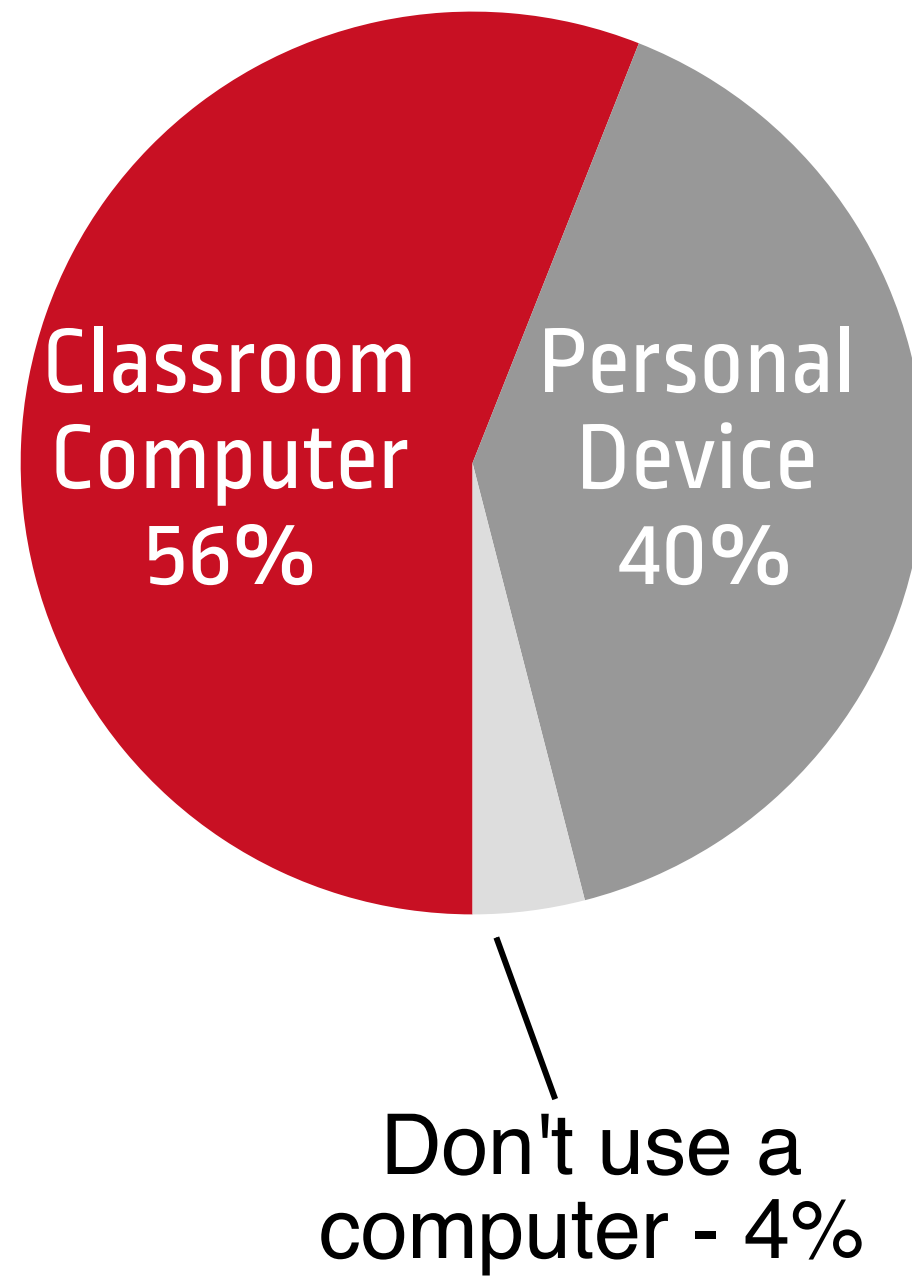
Top 3 Reasons Students Use Lynda.com



Faculty Satisfaction with Technology in the Classroom



Computing Devices Used when Teaching



faculty aware of CSUN's Affordable Learning Solutions (ALS) program

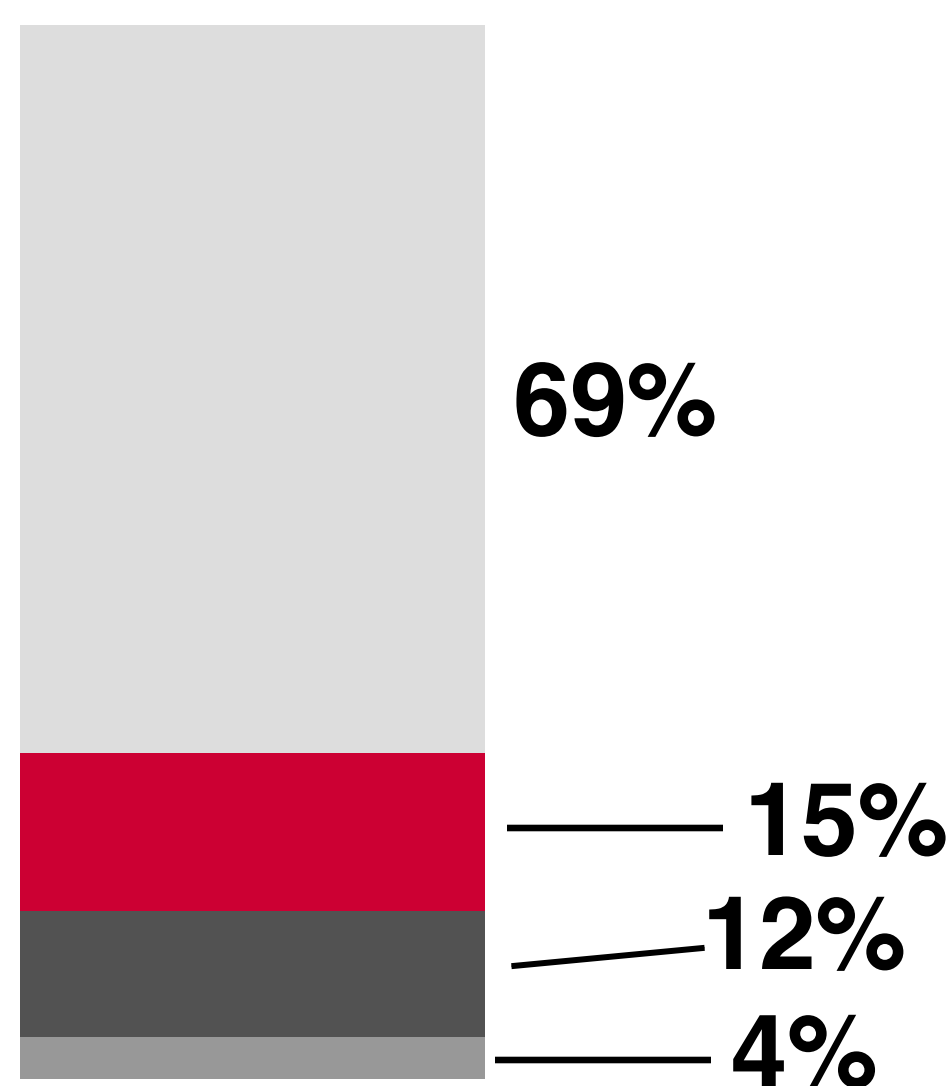


faculty aware of Open Educational Resources (OER)



faculty using OER within course curriculum

Faculty requiring students to purchase textbooks



■ Textbook is free
 ■ I don't use a textbook
 ■ Other
 ■ Yes

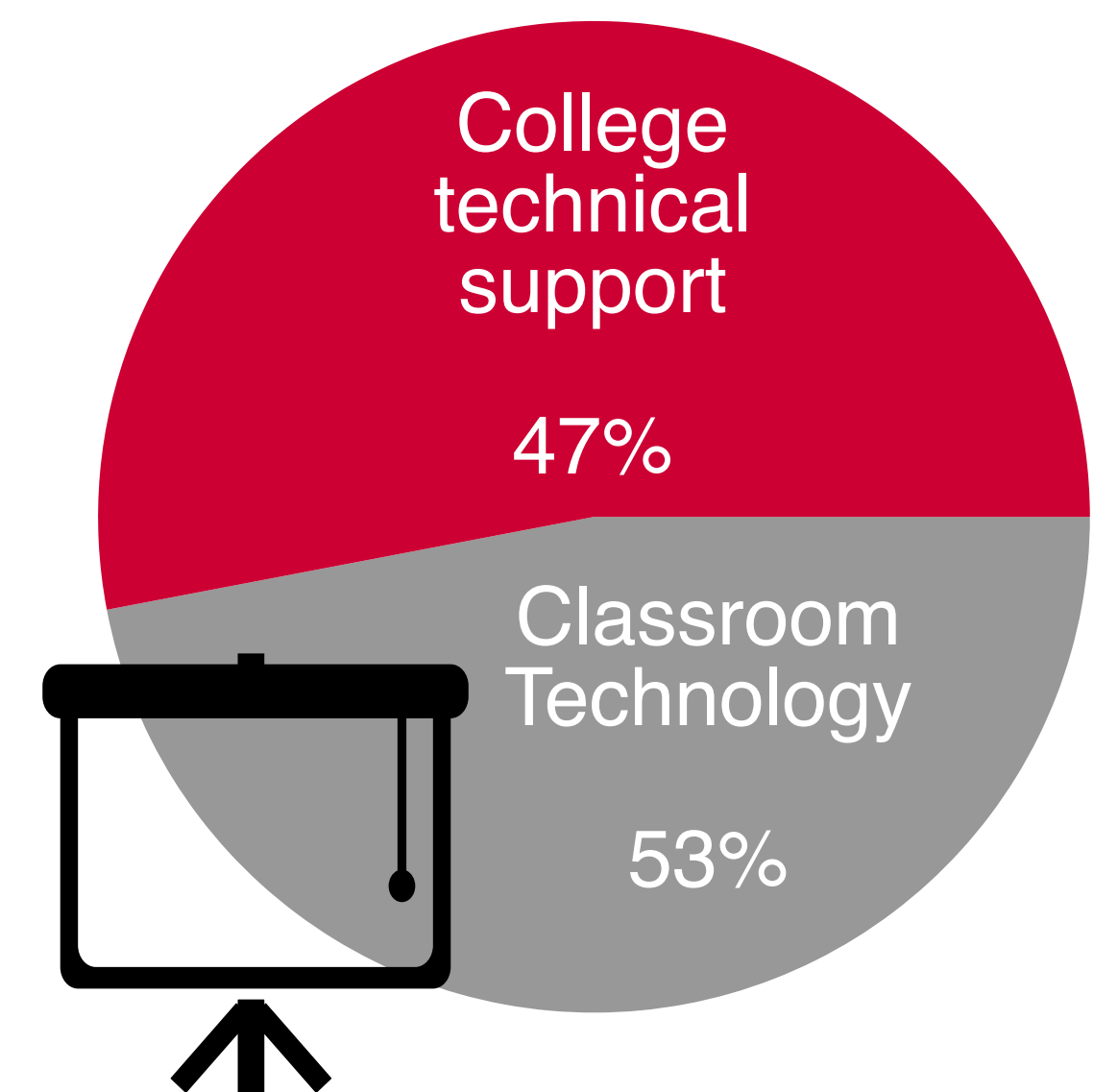


47% of staff have used Zoom Video and Web Conferencing

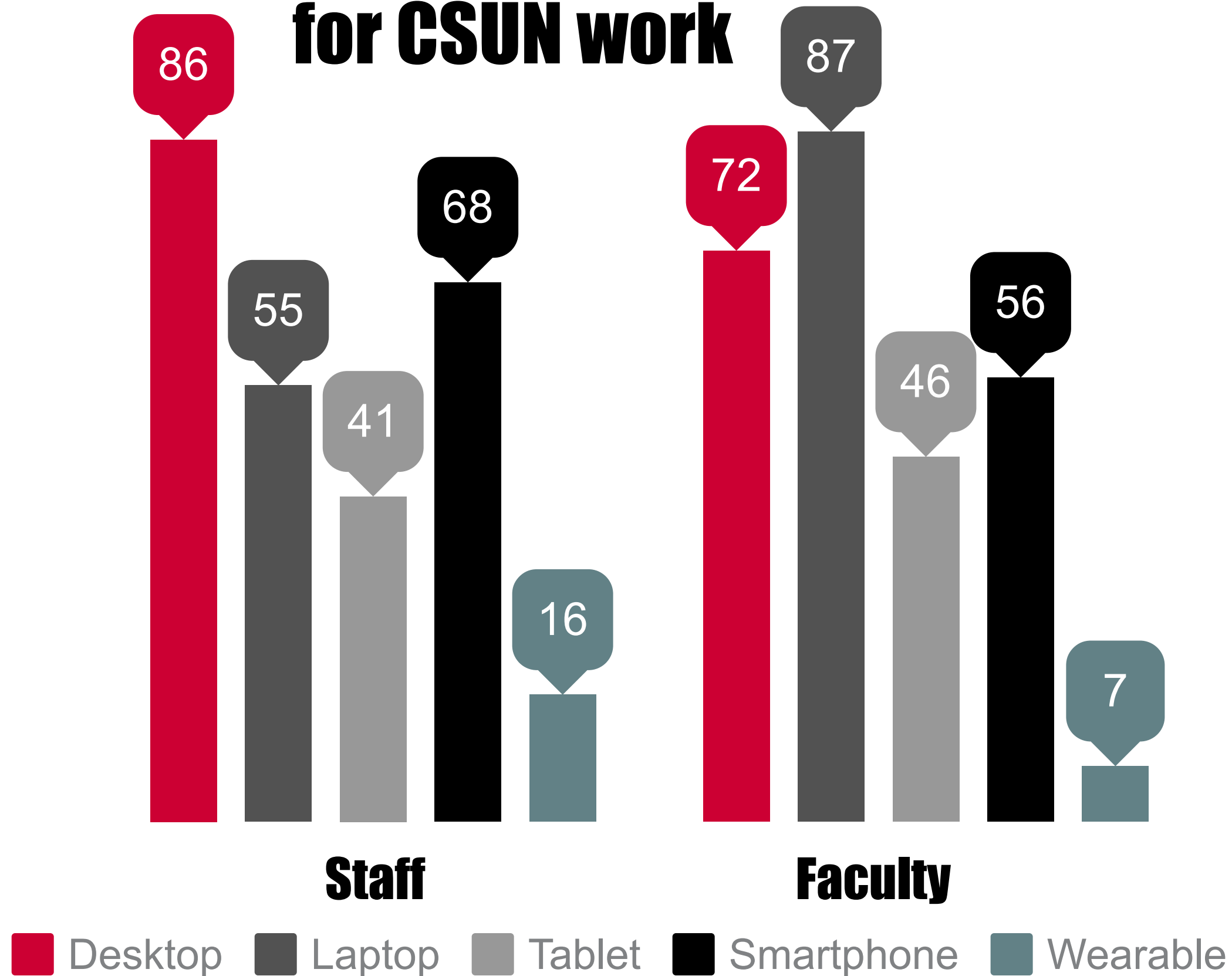
Top reason staff use Zoom



Primary technical support in lecture rooms

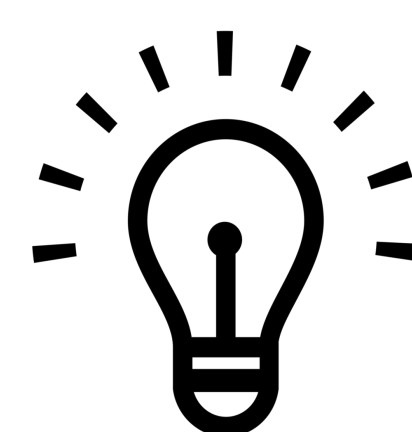


Computing Devices Used for CSUN work

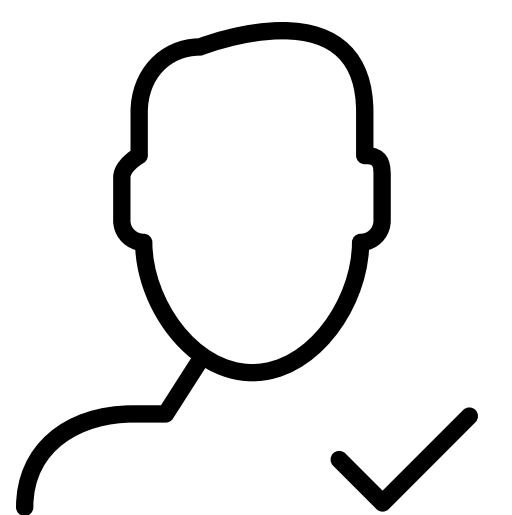


More Survey Results

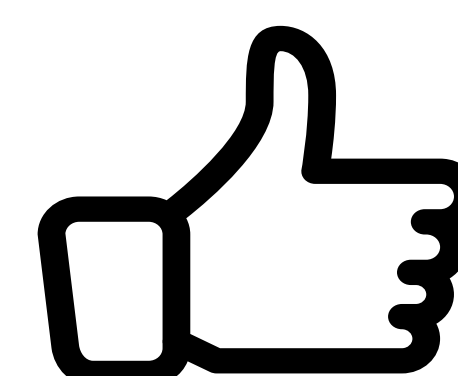
87% of faculty know their college offers technology support



91% of faculty agree or strongly agree that the Faculty Technology Center is able to address my problem



85% of staff and 85% of faculty



agree or strongly agree that the IT Help Center is able to address my problem or question