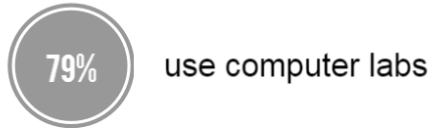
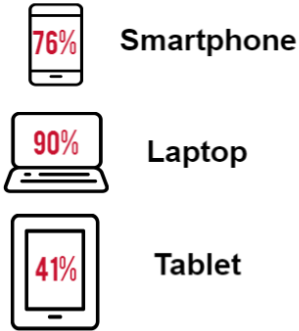


Computing devices used for CSUN work



Why students use computer labs

- ✓ Concentration
- ✓ Software
- ✓ Printing



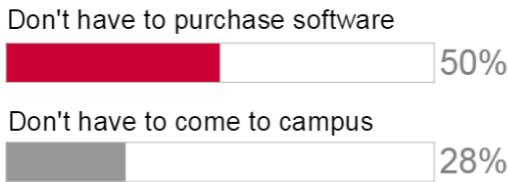
49% downloaded the CSUN app

Requests for new CSUN app features

- Map with GPS
- Enhanced portal access
- Notification of events/deadlines

myCSUNsoftware

Reasons Students Use myCSUNsoftware



Software Students Want Added



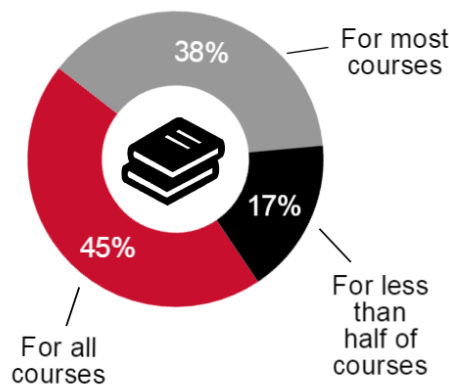
Top Requested Paper Forms Online

- ✓ Graduation Application
- ✓ Financial Aid
- ✓ Transcript Request
- ✓ Add/Drop

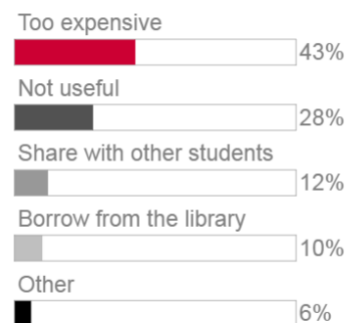
Suggestions to Improve Technology Services

- Improve wifi
- Communication with students about services
- Access to printing stations

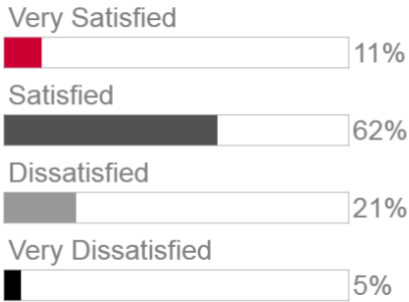
Do students purchase course materials?



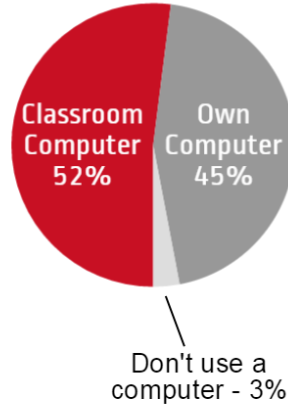
Reasons Students Don't Purchase Materials



Faculty Satisfaction with Classroom Technology



Computing Devices Used when Teaching

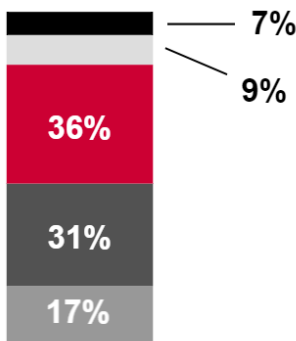


45% faculty aware of CSUN's Affordable Learning Solutions program

36% faculty offering an e-text for students

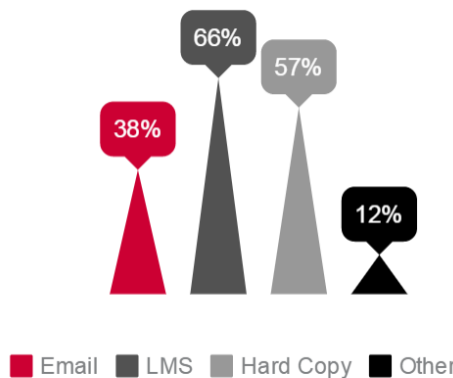
33% faculty interested in developing an educational mobile app for course(s)

How often faculty require printed coursework



Legend: Never, Seldom, Multiple times a semester, Every week, Not applicable

How students submit work



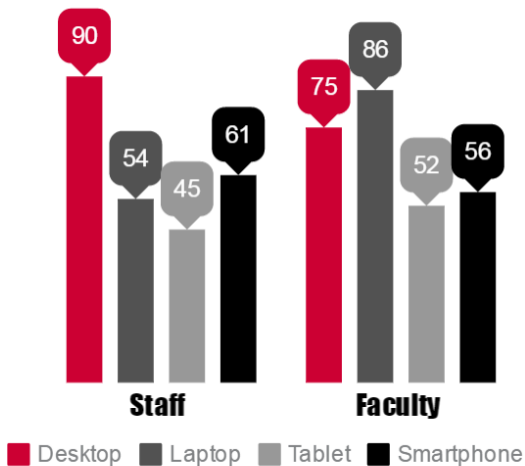
61% of staff have used Lynda.com



Top reason staff use Lynda.com



Computing Devices Used for CSUN work



89%

of faculty know their college offers technology support



88% of faculty

agree or strongly agree that the Faculty Technology Center is able to address my problem

Primary technical support in lecture rooms



91% of staff and 91% of faculty



agree or strongly agree that the IT Help Center is able to address my problem or question