Computing devices used for CSUN work

- Smartphone: 76%
- Laptop: 90%
- Tablet: 41%

79% use computer labs

49% downloaded the CSUN app

Why students use computer labs
- Concentration
- Software
- Printing

Requests for new CSUN app features
- Map with GPS
- Enhanced portal access
- Notification of events/ deadlines

myCSUNsoftware

Reasons Students Use myCSUNsoftware
- Don't have to purchase software: 50%
- Don't have to come to campus: 28%

Software Students Want Added
- Photoshop
- Adobe Creative Cloud

Top Requested Paper Forms Online
- Graduation Application
- Financial Aid
- Transcript Request
- Add/Drop

Suggestions to Improve Technology Services
- Improve wifi
- Communication with students about services
- Access to printing stations

Do students purchase course materials?
- For most courses: 38%
- For all courses: 45%
- For less than half of courses: 17%

Reasons Students Don't Purchase Materials
- Too expensive: 43%
- Not useful: 28%
- Share with other students: 12%
- Borrow from the library: 10%
- Other: 6%