COVID-19 Faculty Impact

Technology Challenges in Transitioning to Remote Learning

- 26% Student discomfort or lack of familiarity with required technologies or applications
- 18% Adequate digital replacements for face-to-face collaboration (e.g., whiteboards)
- 17% Lack of familiarity with required technologies or applications
- 13% Access to reliable internet service
- 10% Access to specialized software (e.g., Adobe products, statistical packages)
- 16% Other

Biggest Concerns with Transition to Remote Learning

- 38% Diminished student learning
- 20% Security/privacy in proctoring online exams
- 17% Not being able to communicate with my students
- 13% Online privacy, protection of my personal data
- 12% Online privacy, protection of student data

How Students Have Adapted to Remote Learning

- Reasonably well 49%
- Struggling somewhat 30%
- Extremely well 13%
- Struggling a great deal 8%

Challenges in Adapting Course to Remote Learning

- 29% Personal preference is for face-to-face learning
- 21% Course lessons or activities haven’t translated well to a remote environment
- 14% Uncertain how to best assess student learning in this environment
- 14% Students have not been adequately available/responsive
- 11% Limited personal time or energy to effectively adapt
- 6% Limited knowledge of options for online course delivery
- 5% Not familiar or comfortable with online applications/tools

Computing Devices Used

- Laptop computer 89%
- Smartphone 45%
- Desktop computer 41%
- Tablet 34%
- Wearable 5%

Find Canvas easy to use 80%
Find Canvas critical to teaching 78%
Find Canvas increased their effectiveness as a teacher 74%

Top 3 Most Important Features

- Distributing course files
- Grading
- Collecting assignments

Canvas Insights

75% Agree or Strongly Agree that Canvas Insights is effective in providing positive feedback and encouragement

LinkedIn Learning

36% are aware that LinkedIn Learning is available at no cost

Portfolium

63% are aware of CSUN’s electronic portfolio network for students and alumni

Box

83% are aware of CSUN’s secure cloud-based storage and collaboration solution

IT Self-Service Software

64% are aware that IT provides a self-service option to install campus-wide software

Zoom

92% used Zoom to attend a meeting
80% hosted a meeting on Zoom
76% conducted a course lecture on Zoom
73% held office hours on Zoom