

A Message...

From the Chief of Police & Director of Police Services

The 353-acre campus of California State University, Northridge is sited in the heart of the San Fernando Valley. This is a densely populated area in which the California State University, Northridge Department of Police Services takes many steps to help all members of the community pursue their educational goals as free as possible from the effects of criminal activity.

Although there are many pleasures associated with urban living, universities today share many of the same problems that exist in the city which the university resides. California State University, Northridge is no exception and sometimes we experience unwanted crime.

The information contained in this guide is designed to inform you of the police and security support services and programs that have been developed to provide an environment supportive of educational, professional and extracurricular activities. We hope that this information is useful to you and that you will follow the crime prevention advice and suggestions.

No police department can function effectively without the assistance of a responsible community. We need your help and cooperation – in this manner we can work together for a safe campus.

Anne P. Glavin

Chief of Police & Director of Police Services
California State University, Northridge

Helpful Phone Numbers for the Department of Police Services

All phone numbers are (818) area code

24-hour Police Dispatch/Emergency	9-1-1
24-hour Non-Emergency	677-2111
Matador Patrol	677-4997
Personal Safety Escorts*	677-5042 / 5048
Crime Prevention Unit	677-4997
Threat Management Unit	677-6919
Parking Division	677-2157
Citation Information, Citation Appeals	
Transportation Programs	677-3946
Lost and Found	677-3946
Investigations Unit	677-3826
Records Unit	677-3224
To Request a Copy of a Police Report	
Livescan Fingerprinting	677-2113
Notary Services	677-5343
Emergency Preparedness	677-5973
Office of the Chief of Police	677-2201

*Safety escorts are offered Monday through Thursday from dusk to 11:30 p.m.

www.csun.edu/police
www.facebook.com/csunpolice

To Report an Emergency:

- Dial 911
- Give your name, telephone number and location
- Give clear and accurate information
- Be prepared to supply suspect and vehicle description if available
- Don't hang up! Follow the instructions given by the dispatcher

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DEPARTMENT OF POLICE SERVICES



An Accredited Law Enforcement Agency

Partnerships

Dignity



Integrity

Excellence

A Guide To Support Services and Programs

University Police Mission Statement:

"The men and women of the California State University, Northridge Police Department are dedicated to excellent police service through partnerships that reduce crime, create a safe environment, build trust and enhance the quality of life in our academic community in an effective, responsive and professional manner."

CSUN
DEPARTMENT OF
POLICE SERVICES

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The Department of Police Services is an Accredited law enforcement agency with several major services: Police Operations, Emergency Management and Preparedness, Parking and Transportation, Livescan Fingerprinting, and Matador Patrol student safety escort program. The officers provide 24-hour patrol of the university property, buildings, parking lots and housing facilities utilizing vehicle, motorcycle, bicycle, T3 and foot patrols. All laws and codes of the State are enforced on the campus including regulations the university establishes to administer the campus community.

Officers are responsible for responding to all requests for police assistance including reported crimes in progress, medical and fire emergencies, traffic collisions and other calls for service. Officers also provide service related help such as motorist assistance, crime prevention information and security related advice and assistance.

University police officers are State peace officers vested with full law enforcement authority including arrest authority. Officers meet training requirements mandated by the California Commission on Peace Officer Standards and Training as well as training designed to meet the needs of the university community.

Detectives assigned to the Investigations Division are assigned full-time to follow up on crime reports. They are responsible for preparing cases for filing with the Los Angeles District Attorney or Los Angeles City Attorney's offices, apprehending suspects, recovering property, and making crime prevention recommendations.

The Department prepares and submits a monthly Uniform Crime Report to the California Department of Justice and publishes the annual Clery Report and the annual campus safety plan report. The Department also enters reported stolen vehicles and property with serial numbers into state and federal law enforcement databases, allowing for recovery throughout the United States.



CSUN Police Services is located at the corner of Darby Ave. & Prairie St., just west of the B3 parking structure.

CRIME PREVENTION PROGRAMS -----

The Crime Prevention Unit provides programs that serve to raise the level of safety awareness and reduce the risk of criminal victimization in the campus community. In addition to customized programs, some of the programs and services offered to the community include:

- **The Basics of Pepper Spray Defense**
- **Identity Theft** - "Has Your Identity Been Compromised?"
- **Basic Residential Security** - "How To Make Your Home a Safer Place"
- **S.T.O.P. Program** - theft deterrent and recovery program for electronic devices such as laptops, iPads, Cell phones, etc. (\$10 per item)
- **Bicycle Registration Program** (FREE) and use of the **Matador Bicycle Compound** (FREE)- a fully enclosed, more secure location to park your bicycle while on campus.

Police Services also co-presents with Human Resources, "Dealing with Workplace Violence," an interactive two-part program designed to help staff recognize red flags of threatening situations and know how to use CSUN's systems for response.

Part I of this two-part workshop is designed to familiarize staff with the range of university resources available; Part II of the workshop will deal with the worst case scenario of an active shooter situation on campus.

9-1-1 EMERGENCY PHONES -----

The campus has over 90 locations in which Blue Light phones are available to assist you in reaching police for emergency situations. The deaf and hard of hearing may contact police by using one of the yellow TTY-enabled emergency call boxes.

To reach university police in an emergency, dial 9-1-1 from campus phones or cell phones. For non-emergency incidents or to report a crime, please dial (818) 677-2111.

Our anonymous "We Tip Hotline" is (818) 677-TIPS.

COMMUNITY POLICING PROGRAM -----

The mission of the Community Policing Team is to deliver police services that include crime prevention and problem-solving in partnership with our housing community. The primary goal of the two officer team is to enhance the safety of all students and staff within the housing community.

KEEPING CONNECTED-----

There are a variety of ways to keep connected with the Department of Police Services about programs, services, special events, news and criminal activity trends: the Daily Crime Log, our website, and on social media.

OTHER UNITS THAT PROVIDE ASSISTANCE -----

PARKING & TRANSPORTATION SERVICES DIVISION is responsible for enforcement of parking regulations, arranging guest parking, providing motorist assistance, including the "Amber Light" nighttime program for lock-outs and jump starts, staffing the information booths and selling daily parking permits. Parking Enforcement Officers patrol the campus ensuring the safe and legal use of parking areas. The Transportation Unit provides several transportation programs and services for all members of the university.

COMMUNITY SERVICES ASSISTANTS, known as the "**Matador Patrol**," are students that provide free evening personal safety escorts to students, faculty and staff (M-Th. From dusk-11:30 p.m.). For a personal safety escort call: (818) 677-5042 or 5048.

THREAT ASSESSMENT UNIT is charged with evaluating all reported incidents of workplace violence, domestic violence or fear of violence, conducting extensive investigations into incidents and taking appropriate steps to reduce or eliminate hazards to personal safety and/ or property damage.

EMERGENCY PREPAREDNESS UNIT is responsible for the development and implementation of the campus emergency management program, strategies and initiatives, and training of the campus community. The unit also provides training to all levels of campus administration in compliance with county, state, and federal mandates.

CRIME PREVENTION UNIT is to foster long-term partnerships between the community and law enforcement for the purpose of reducing the risk of victimization and strengthening trust within the campus community. To achieve this mission, the Crime Prevention Unit will maintain a highly visible presence within the community providing quality services, crime prevention programs, resources and educational opportunities that promote personal safety and the protection of property.

LIVESCAN FINGERPRINTING provides electronic fingerprinting services to the CSUN campus and the San Fernando Valley.

NOTARY SERVICES are offered for \$10.00 per signature.

