

## ALAN M. GLASSMAN

(Vitae Abbreviated)

### Education

Ph.D.: 1971

State University of New York at Buffalo

Major: Industrial Relations

Minor: Organizational Theory and Behavior

Minor: Social Psychology

Dissertation: *A Case Study of the Differential Use of Grievance Procedures in Public Education*

.ALAN M. GLASSMAN recently retired as Professor of Management and Director of the Center for Management and Organization Development at California State University, Northridge. He received his doctorate in labor relations with cognate areas in social psychology and organizational theory/behavior from the State University of New York at Buffalo.

Dr. Glassman's research interests focus on the comparative assessments of strategic planning in the public and private sectors; the management of change; and the design of public-public partnerships. He has authored/co-authored five books and approximately 50 refereed articles; he has presented over 60 papers at professional conferences. His latest book is *Thinking Strategically in a Turbulent Times: An Insider's View*. Alan has served as Chair of the Managerial Consultation Division of the Academy of Management, President of the Western Academy of Management, editor of *Consultation: An International Journal*, and founder and co-editor/editor of the *Journal of Management Inquiry*.

Alan has been an active consultant in the public and social sectors at the State, County, and City levels in the areas of (1) transformational and profound organization change, (2) strategic planning formulation and implementation, (3) leadership development, and (4) organizational assessments. Alan has served on several social sector Boards, including the Human Interaction Research Institute and MEND; he is currently an appointee of Supervisor Zev Yaroslavsky on the Los Angeles County Citizen's Commission on Economy & Efficiency.

### Primary Professional Memberships

Academy of Management

Western Academy of Management

Organization Development Network

Strategic Planning Society

### Primary Professional Involvement

Co-Founder/Associate Editor/Editor, *Journal of Management Inquiry*, Sage Publications 1991-1996

Co-Editor, *Consultation: An International Journal*, Human Sciences Press, 1985-1989

President, Western Academy of Management, 1989-1990

Chair, Managerial Consultation Division, Academy of Management, 1982-1983

Reviewer, Managerial Consultation, Organization Change & Development, Public Sector divisions of the Academy of Management

Reviewer for several journals including *Academy of Management Review*, *Journal of Occupational Behavior*, *Journal of Management Inquiry*

## Recent Publications

Zell, Deone, *Contemplations on the Business of Government: A Conversation with Morley Winograd and Alan Glassman*, Journal of Management Inquiry, forthcoming either September or December 2010.

Zell, Deone, Alan M. Glassman, Alan M., & Shari Duron, *The Short and Glorious History of Accelerated Decision Making at Hewlett-Packard*, Organization Dynamics, Spring, 2007.

Glassman, Alan M., Deone Zell, & Shari Duron, Thinking Strategically in an Age of Turbulence, (Armonk: M.E.Sharpe, 2005).

Glassman, Alan M. & Morley Winograd, *Realities of Public Sector Consultation*, (chapter in Greiner, Larry E. & Flemming Poulett, Advanced Management Consulting: Issues and Trends from the World's Experts, Southwestern Publishing , 2005).

Hanna, Robert W. & Alan M. Glassman, *Enhancing Human Systems Change: Lessons from an NTL Workshop and Field Applications*, Journal of Management Inquiry, March, 2004.

Glassman, Alan M., Kent Neupert, Richard W. Moore, Gerard L. Rossy, Nancy K. Napier, Michael Harvey, & Daryl E. Jones, *Academic Entrepreneurship: Views on Balancing the Acropolis and the Agora*, Journal of Management Inquiry, January 2004.

## Recent Public Sector Consultation

Valley Economic Development Corporation (2010-present)

National Academy of Management (2010)

USC School of Pharmacy (2010)

County of Los Angeles, Department of Children & Family Services (2012-present)

County of Los Angeles, Executive Office, Board of Supervisors (2007-present)

County of Los Angeles, Natural history Museum (2006-present)

County of Los Angeles, Department of Public Social Services (2005-2009)

County of Los Angeles, Chief Administrative Office (2001-2007)

County of Los Angeles, Department of Human Resources (2001-2006)

City of Los Angeles, Department of Public Works, Bureau of Sanitation (2004-2007)

City of Los Angeles, Office of the Treasurer (2005-2006)

State of California, Legislative Data Center (2004-present)

State of California, Superior Court (2006-2008)

State of California, Commission on Children and Families (First 5 California) (2006-2007)

## Other Notes

Member, Board of Directors of MEND, the San Fernando Valley's largest poverty social sector organizations

Commissioner, Los Angeles County Citizen's Economy & Efficiency Commission

Recipient as Director of the Center for Management & Organization Development of the American Continuing Education Association's National Award for Outstanding Non-matriculating Program for the Los Angeles County Learning Academy (2004)