

## IPHONE - ACCESSING CSUN'S NETWORK - QUICK GUIDE

### INTRODUCTION

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This guide provides setup instructions to connect to CSUN's network (EduRoam).

*The benefit of connecting to the 'eduroam' network is the ability to access the Internet at other participating institutions by using your **CSUN email address** and password.*

### *iPhone EduRoam Setup*

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To begin the setup process, please verify that Wi-Fi has been enabled.

1. From the **Home** menu, select **Settings**.
2. In the **Settings** window, select **Wi-Fi** from the list of available options.
3. If the **eduroam** network displays, select **eduroam** and enter your CSUN email address and password.
4. Accept the security certificate. Set-up is complete.
5. If the network does not display, proceed to step six.
6. Select **Other**.
7. Under **Name**, enter **eduroam** (lower-case).
8. Under **Security**, select **WPA2 Enterprise**.
9. Accept the security certificate.
10. Return to **Other Networks** and enter your CSUN email address and password.
11. Select the **Join** button to complete the process.

**Note:** If setup is successful, the network displays under Wi-Fi settings and a checkmark indicates that you are connected.

### *iPhone EduRoam Password Update*

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To begin the setup process, please verify that Wi-Fi has been enabled.

1. From the **Home** menu, select **Settings**.
2. In the **Settings** window, select **Wi-Fi** from the list of available options.
3. Select the arrow button for the Wi-Fi network selected (eduroam).
4. Select **Forget Network**.
5. Select **Forget**.
6. Go back to view the network connections.
7. Select the Wi-Fi network, **eduroam**.
8. Enter your CSUN email address and password and accept the certificate.
9. Select the **Join** button to complete the process

### NEED HELP?

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Contact the IT Help Center by phone (818-677-1400), online at (<http://techsupport.csun.edu>) or in person in (Oviatt Library, First Floor, Learning Commons).