About the Department
The Division of Information Technology provides leadership for all aspects of University technology. Its services encompass support for teaching and learning, administrative and student support services, information security, as well as the foundational technology infrastructure that enables the creative and innovative works of our students, faculty and staff. CSUN IT is pursuing the implementation of its strategic plan, CSUN Technology 2022-Vision, in collaboration with partners across the campus. Emerging areas of focus align with institutional priorities and will enable the success of our students, support effective teaching and learning, improve graduation rates, enable efficient campus operations, and provide responsive, secure and reliable technology services. CSUN IT seeks to be a leader among its peers in the adoption of innovative technologies and technology management practices. It has and will continue to embrace mobile technologies and cloud services and is positioning the infrastructure to increase adoption of internet-connected devices as tools in teaching, research and campus operations.

Responsibilities
Under general direction of the Associate Vice President for Information Technology, the Director, Enterprise Application Development helps build on past successes and leads efforts to extend the capabilities of CSUN's mobile application, automate workflows and integrate specialized cloud and premise-based solutions with core enterprise applications. The incumbent works in tandem with IT analysts and administrative staff to optimize the use of CSUN's application suite and streamline processes; works in tandem with other member of the leadership team to expand access to data for reporting, analysis and predictive analytics; within the Division of Information Technology, the Director leads efforts to establish more agile development methodologies, improve project management capabilities, and prepare the development team to create and support web, mobile and cloud-based technologies. As a member of the IT Leadership team, the Director is responsible for providing leadership for campus information systems including: web and mobile applications; emerging technology such Artificial Intelligence, Virtual & Augmented Reality etc.; the PeopleSoft/Oracle ERP suite of administrative systems; and other enterprise applications; collaborates with appropriate campus stakeholders to develop and implement the University’s analytics strategy; leads a team of 16 staff and works collaboratively with the IT analysts and data analytics teams; responsible for establishing strategy and implementing policies, standards, procedures and projects that reflect the mission and goals of the department as well as the entire Information Technology division and University. The incumbent leads an efforts to improve the capabilities and use of enterprise applications and data for CSUN students, faculty and staff in support of the University's mission and planning priorities; and cultivates professional development within Enterprise Application Development as well as Web & Emerging Technology teams by identifying and providing opportunities for training in technical skills, leadership, and creative problem solving; works collaboratively with all IT Senior Directors and Directors to continually improve the levels of Information Technology service for the CSUN students, faculty and staff in support of the University's mission and planning priorities; closely monitors technology trends in the higher education industry as well as other industries, and advise on the adoption of new technologies to introduce new services and enhance effectiveness; stays abreast of developments in technologies germane to the applications portfolio including mobile applications, business intelligence, and business process management; invests time to ensure technical skills remain current; continually seek to improve leadership, communication and management skills; attends system-wide meetings as necessary. Performs other duties as assigned.

Qualifications
Equivalent to graduation from an accredited four-year college or university with a Bachelor’s degree required. Master’s degree preferred. Equivalent to five years of progressively responsible professional/administrative experience required; with three of the five years managing complex information technology environments; and at least 2 years’ experience leading an organization responsible for providing and maintaining information and web based applications. Experience
Analyzing customer needs and business processes, dealing effectively with challenging service delivery situations and interacting effectively with a wide range of constituents, both functional and technical strongly preferred. Experience leading efforts defining requirements and selecting commercially vended solutions including SaaS based strongly preferred. Experience setting strategy for the development of web-based and/or mobile applications strongly preferred. Data warehousing project management strongly preferred. Experience showing responsibility for project management, presentations and training, organizational development and change management including leading staff through changes in technologies and skill sets strongly preferred. Experience relating to the architecture, design, implementation and management of key information assets preferred. Higher education experience and knowledge of higher education processes, strongly preferred. Experience in project management of large, information technology initiatives is a plus.

Knowledge, Skills, & Abilities
Working knowledge of information security, compliance and business continuity/disaster recovery issues. Strong organizational, supervisory, and interpersonal skills needed to work effectively with a wide variety of internal and external resources. Strong leadership skills with a proven track record of building and leading strong teams. Strong decision-making skills and ability to work under pressure. Expertise in office productivity software, including MS Office, email and calendaring software. Analyzing customer needs and business processes, dealing effectively with challenging service delivery situations and interacting effectively with a wide range of constituents, both functional and technical, strongly preferred. Leading efforts defining requirements and selecting commercially vended solutions including SaaS based, strongly preferred. Setting strategy for the development of web-based and/or mobile applications strongly preferred. Data warehousing development and maintenance experience, strongly preferred. Responsibility for project management, presentations and training, organizational development and change management including leading staff through changes in technologies and skill sets, strongly preferred. Contributing to the development of enterprise architecture design, implementation and management of key information assets preferred.

Pay, Benefits, & Work Schedule
Salary is commensurate with knowledge, skills, and experience. The University offers excellent fringe benefits.

General Information
This position is a "designated position" in the California State University's Conflict of Interest Code. The successful candidate accepting this position is required to file Conflict of Interest forms subject to the regulations of the Fair Political Practices Commission. This position is a sensitive position as designated by the CSU. A background check (including a criminal records check) must be completed satisfactorily. Failure to satisfactorily complete the background check may affect the status of candidates who apply for the position. Additionally, the person holding this position is considered a "limited reporter" under the California Child Abuse and Neglect Reporting Act and is required to comply with the requirements set forth in CSU Executive Order 1083 as a condition of employment.

How to Apply
Candidates should apply by completing the CSUN on-line application utilizing http://bit.ly/HR_CSUN link and must attach a cover letter that addresses the qualifications above and a current resume, including names of three professional references. NOTE: Internal candidates should apply through the portal by accessing the View Job Openings/Apply link on the Human Resources/Employee pagelet.

Applications received through October 13, 2020, will be considered in the initial review and review will continue until position is filled.

In order to be considered in the initial review, applications must be submitted prior to the date listed above. Application submissions received after the initial review date will be reviewed at the discretion of the University.

For more detailed information on the application and hiring process, please view the link below:
http://www.csun.edu/careers/

Equal Employment Opportunity
California State University, Northridge is an Affirmative Action/Equal Opportunity Employer. We consider applicants for employment without regard to race, color, religion, national origin, age, gender, gender identity/expression, sexual orientation, genetic information, medical condition, marital status, veteran status, or disability. Reasonable accommodations will be provided for applicants with disabilities who self-disclose by contacting Recruitment Services.

(9/29/20)