



Friday, March 20, 2020 – 5:00PM

Dear students,

In response to COVID-19 and out of an abundance of caution, the EOP DREAM Center is following [protocols set by campus](#) and the [state of California](#) to suspend in-person assistance and services. We will still be providing many of our services on a virtual platform, including legal services and financial aid assistance. However, all of our events—including our **March 21st DACA Clinic** and our **UndocuGraduation Celebration**—have been cancelled or postponed indefinitely. We ask you read the following carefully to understand how we will proceed and to continue reaching out to us for questions and other support via email.

Legal Services Appointments

Our immigration legal services will continue on Wednesdays, from 10:00AM-5:00PM. These appointments will be conducted virtually, either by phone or Zoom video call. To schedule an appointment, please email us with your preferred date and time. You may refer [here for availabilities](#).

You will receive a follow-up email from our legal services provider 1-2 days before your appointment with instructions on how your appointment will be conducted and how to share important documents. If technical issues arise, please contact us immediately.

Our March 21st DACA Clinic has been **cancelled**. Please contact us to reschedule your appointment.

Appointments with Our Financial Aid Counselor, Charna Bailey

We will continue hosting virtual office hours for our financial aid counselor, Charna Bailey, on [select Fridays](#) between 10:00AM-12:00PM. These appointments will also be conducted by phone or Zoom video call. To schedule an appointment, please email us with your preferred date and time. You may refer [here for availabilities](#).

Meeting with EOP DREAM Center Staff

If you need assistance with other matters, EOP DREAM Center staff are available to meet virtually on Mondays, Tuesdays, and Thursdays between 10:00AM-2:00PM. Please email us in advance to coordinate.

Daniela Barcenas, Student Success Advisor: daniela.barcenas@csun.edu

Madison Villanueva, Program Assistant: madison.villanueva@csun.edu

Updates with Immigration Policies and Resources

We are staying updated on how COVID-19 is impacting the implementation of immigration policies and processes. We are also monitoring different resources being provided by the state of California and Los Angeles County to aid the undocumented community during this time. If you have a specific question on how you and your family may be affected, please send us a detailed email with your concerns.

Despite this time of uncertainty, our legal services are continuing as listed above, so we encourage you to continue filing your DACA renewals and other immigration applications.



UndocuGraduation Celebration

It is with difficulty we share that our UndocuGraduation Celebration will be postponed indefinitely, in accordance to the statewide prohibition against large gatherings and CSU practices regarding commencement ceremonies. We know how hard you have worked, and what a monumental moment this is for you, your family, and your community. The EOP DREAM Center will be following their course of action, and we will update prospective participants once we receive direction.

Contact Us

The best form of primary contact during this time is email. For appointments, questions, or concerns, please contact us at dreamcenter@csun.edu.

We will be available by phone at (818) 677-7069 Mondays to Thursdays between 10:00AM-2:00PM. We are also monitoring our voicemail regularly and are working on responding to inquiries in a timely manner. We encourage you to leave us a voicemail to facilitate the most appropriate response.

We will be sharing updates as necessary in response to rapid changes taking place in the nation. We encourage you to remain alert by following other official communication released by CSUN and other campus services.

We appreciate your patience during these challenging circumstances. We are taking the necessary actions to provide our essential services while preventing the spread of COVID-19. It is our collective responsibility to preserve the health and safety of our students, staff, and community members.

With deep gratitude,

EOP DREAM Center Staff
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University Student Union,
Building C (Next to the Reservations and Events Services office)
Phone: (818)-677-7069