Welcome to California State University, Northridge and the CSU’s Fully Online Courses Program

Now that you are enrolled in a CSU Fully Online course at CSUN, we'd like to provide some guidance, advice and resources to help you succeed in your online course.

You will receive a CSUN Student ID number; please include it when contacting us.

Your CSUN student portal is myNorthridge Portal. For instructions to set up your portal and CSUN Gmail account, please visit www.csun.edu/it/user-id-and-password.

You might find the following links useful:

- Campus Directory for CSUN faculty and staff - www.csun.edu/directory
- Student and Academic Policies - https://catalog.csun.edu/policies/alphabetical/

Spring 2020 Key Dates at CSUN

- First day of classes: Tues., January 21, 2020
- Last day to drop a class using self-service registration: Fri., February 7
- Last day of classes: Fri., May 8
- Final exams week: Sat.-Fri., May 9-15
- Grades available starting: Sat., May 9
- Campus closed for holidays on: January 20, 2020 (Martin Luther King, Jr. Day); March 31 (César Chávez Day); and May 25 (Memorial Day Observed).

More dates: www.csun.edu/admissions-records/registration-calendar

Dropping Your Class

If you need to drop your CSU Fully Online course at CSUN after successfully enrolling, be sure to do the following depending on your drop date:

- **On or before February 7, 2020**, drop online through self-service registration (see the guide at www.csun.edu/admissions-records/drop-or-swap-classes). No permission is required.

- **After February 7**, you must formally withdraw with written approval (see timeline and forms at www.csun.edu/admissions-records/late-add-drop-classes). For help, contact Admissions and Records at www.csun.edu/admissions-records/contact-page.
Technology. Textbooks & Resources

1. CSUN uses the online course delivery platform Canvas. The Canvas Student Guide is available at www.csun.edu/it/it-faqs-students#Canvas.

2. Find Canvas in myNorthridge Portal (www.csun.edu) on the “Home” tab in the “Quick Links” box (login required). You can also log in at canvas.csun.edu.
   - Set up your CSUN account in order to log into Canvas (see page 1).
   - You may also want to download the Canvas Student app from the App Store or Google Play. After downloading the app, enter CSUN’s Canvas URL, which is canvas.csun.edu.
   - If you experience technical problems, contact the IT Help Center at (818) 677-1400, Monday–Friday, 8 am to 5 pm. Online chat and support: www.csun.edu/it/need-help

3. The syllabus for your CSU Fully Online course will have the information you need to complete class requirements successfully. The syllabus is located in Canvas.

4. You have access to all Oviatt Library resources and services at https://library.csun.edu.
   The CSU also provides a free, online library of supplemental learning resources at www.merlotx.org. You are welcome to explore and use these resources.

5. Our CSUN Campus Store carries the course materials you need for your class. Find your course materials at www.bkstr.com/csunorthridgestore/home. Assigned materials are also listed in your professor’s syllabus and in Class Search at www.csun.edu/class-search.

6. The CSU is committed to providing an accessible electronic environment to everyone including students with disabilities. If you would like assistance, please contact CSUN Disability Resources and Educational Services (DRES) at www.csun.edu/dres.

7. If you would like tutoring or help with developing study skills for your CSU Fully Online course, contact CSUN’s Learning Resource Center at www.csun.edu/lrc.

Best wishes for the CSU Fully Online course you’ve selected at CSUN!

Admissions and Records
California State University, Northridge