



GETTING HELP

Regardless of what type of emergency it is (police, fire or medical) you will need to call for help. It's important to know that emergency contact numbers for the university police differ than those for local law enforcement.

◆ University Police (24-hour emergency):

From a campus phone: 911
From a cell phone: 911

◆ University Police (Non-emergency):

From any phone: (818) 677-2111
x 2111

◆ Emergency Blue Light Phones:

There are over 90 blue light phones and yellow TTY call boxes that connect you to university police dispatchers 24 hours a day. Press the button for help and your call will be placed automatically. *Don't know where you are?* Don't worry, your location is provided to police dispatchers when you call.



◆ Department of Police Services:

Located at the corner of Darby Avenue & Prairie Street the university police department is open for service 24 hours a day. Walk in to make a police report, pay a parking citation or obtain free crime prevention tips. (Not all services are available after hours).



Daily Crime Log: *Curious about crime on campus?* Sign up for the daily crime log and receive emails regarding criminal activity on campus. Contact Records (818) 677-3224 to sign up.

HELPFUL CAMPUS RESOURCES

Klotz Student Health Center: (818) 677-3666

University Counseling Services: (818) 677-2366

CSUN HelpLine: (818) 349-HELP (4357)

6:00 PM to 12:00 AM Sunday-Thursday
7:00 PM to 10:00 PM Friday/Saturday

Helpful Phone Numbers & Resources for the Department of Police Services

All phone numbers are (818) area code

24-hour Emergency 9-1-1
From a cell phone 9-1-1

24-hour Non-Emergency 677-2111
x 2111

Matador Patrol 677-4997
Personal Safety Escorts 677-5042 / 5048

Crime Prevention Unit 677-5820

Emergency Preparedness 677-5973

Amber Light Patrol 677-2111
Vehicle lock outs and jumpstarts

Parking Division 677-2157
Citation Information, Citation Appeals

Transportation Programs 677-3946

Lost and Found 677-3946

Records Unit 677-3224
To request a copy of a police report



California State University, Northridge Department of Police Services

Crime Prevention Unit
18111 Nordhoff St.
Northridge, Ca 91330-8282
www.csun.edu/police
Phone: 818-677-5820
Fax: 818-677-5816

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STAYING SAFE ON CAMPUS 101



*A Guide to Staying Safe and Getting Help
on Campus*



CSUN | DEPARTMENT OF
POLICE SERVICES

A Service of the Crime Prevention Unit

WHY DO I NEED TO KNOW ABOUT BEING SAFE ON CAMPUS?

A college campus is just like any other community and has its share of medical emergencies, criminal activity, and other critical incidents. We can keep ourselves and others *safer* by being prepared. The following information, while not all-inclusive, will give you valuable suggestions to staying safe in and around campus. Remember, safety is everyone's responsibility!

PREVENT THEFT

The #1 crime on campus is theft. More specifically, theft of unattended personal property, such as a backpack, cell phone or laptop computer.

◆ **Never Leave Property Unattended:** A theft can occur in the blink of an eye. If you have to leave the area-take *everything* with you and don't rely on others to watch your property.

◆ **Register your Equipment with STOP:** The permanently bonded aluminum security plate and warning sticker known as STOP (Security Tracking of Office Property) is a cost-effective theft deterrent and recovery program for valuables (most commonly, computers). Available for state-owned and personal property, the STOP plate labels items as "Police Identifiable." It's quick and easy, just \$10 per item. To purchase the STOP plate for your property, contact the Crime Prevention Unit: **(818) 677-4997**

◆ **Keep a Record:** Use our Valuable Property Record to keep a record of the description, serial number and value in the event your valuables are lost or stolen. When filing a police report, providing the items' serial number will increase the likelihood the item gets back to you if recovered.

◆ **Register Your Bike & Buy a Good Lock:** Take advantage of our FREE bicycle registration program and the Matador Bicycle Compounds (multiple locations!) an enclosed, secure area for bikes. Invest in a quality lock. No lock is 100% but a "U" shaped lock is more effective than a cable lock. For more bicycle safety tips pick up our brochure, "*The Smart Route to Bicycle Safety.*" To register your bike, contact the Crime Prevention Unit: **(818) 677-4997**.

◆ **Protect Your Identity:** Limit the number of credit cards in your wallet and don't carry your Social Security card with you. Monitor your credit activity and take advantage of your annual free credit report (www.annualcreditreport.com). Pick up our brochure on identity theft & take our Identity Theft Prevention workshop for more safety tips. Contact the Crime Prevention Unit for more information: **(818) 677-4997**



STREET SMARTS

Anyone can be a victim of crime, regardless of age, gender, race, etc. Crimes occur at all hours of the day, in any given location so be mindful of the following safety tips wherever you are.

- ◆ **Don't Walk Alone:** You are less vulnerable to a would-be attacker or robber in groups or pairs. The Matador Patrol provides free safety escorts to your car, dorm or other campus location Mon-Thurs. from dusk to 11:30p.m. Call **(818) 677-5048/5042**.
- ◆ **Avoid Distractions:** Cell phones, iPods, headphones and books all share one thing in common-they distract you and make you an easy target. Remove ear buds (headphones) and keep your hands free.
- ◆ Walk in the middle of the sidewalk, facing traffic.
- ◆ Be alert and aware of your surroundings. Pay attention to street signs and landmarks in case you need to call for help.
- ◆ Walk in well-lit, populated areas. Avoid the dark, less-traveled paths and short cuts; they may be shorter-but not safer.
- ◆ **If you're being followed:**
 - Cross the street.
 - Change direction.
 - Look back periodically so the person knows you can't be surprised.
 - Get to a well-lit area (store, residence, classroom)
 -



PERSONAL SAFETY

◆ **Self-Defense: RAD (Rape Aggression Defense)** is dedicated to teaching women defensive concepts and techniques against various types of assaults. RAD utilizes easy, effective and proven self-defense/martial arts tactics. Classes are offered in partnership with the Kinesiology Department each semester. Check the schedule of classes or contact the Crime Prevention Unit for more information: **(818) 677-4997**



◆ **Always trust your instincts:** If something or someone makes you feel uneasy, avoid the person or the area.

◆ **Attend the Basics of Pepper Spray Defense Workshop:** Learn how to use this less-lethal self defense option with a hands-on demonstration in our three hour class. Learn about: criminal & civil liabilities, chemical and mechanical properties and psychological/physiological effects, etc. Free to attend. A personal canister of pepper spray is available for purchase for \$6. For more information: **(818) 677-4997**

VEHICLE SAFETY

- ◆ **Don't Leave It for the Burglar:** Remember your valuables (removable stereo face-plate, GPS device, iPod, cell phone, charger cords). "Hiding" items under a seat or even in the trunk is no match for burglars. Avoid leaving such items in your vehicle-especially in plain sight!
- ◆ Always lock your car, close ALL windows and set the alarm, even if you're coming 'right back.'
- ◆ Park in open, well-lit and high traffic areas with lots of people. Avoid parking next to large trucks/vans or near shrubs/bushes which can offer a place to hide.
- ◆ Park as close to your destination as possible. If you can't, walk with a friend/co-worker or call the Matador Patrol for a safety escort. Call **(818) 677-5048/5042**.
- ◆ When returning to your vehicle, have your keys in hand. Take a minute to look around and inside your car before getting in.
- ◆ *Dead battery? Locked out?* Parking Officers provide free vehicle jumpstarts and key lock out services to vehicles parked on campus. Call **(818) 677-2111**.
- ◆ If you think someone is following you, don't head home. Drive to the nearest open business, police or fire station for help.
- ◆ Keep your vehicle in good running condition and always make sure you have enough gas to get to where you're going.
- ◆ If your vehicle breaks down, activate your hazard lights and slowly pull to the side of the road. Keep your doors locked, windows up and call for help. Be wary of accepting help from strangers.
- ◆ You never know where you will be when disaster strikes. Carry in your car: a flashlight, "fix-a-flat" (tire repair kit), maps, comfortable, warm clothing and tennis shoes, non-perishable snacks/bottled water, small fire extinguisher, first aid kit, empty gas can, a disposable camera and a pen/paper.
- ◆ For non-emergency accident reports, tow questions, CHP office locations and vehicle theft tips call the California Highway Patrol: **1-800-TELL CHP** (toll free, non-emergency).

