Designing for accessibility

https://github.com/UKHomeOffice/posters/tree/master/accessibility/dos-donts/posters_en-UK
**Designing for users on the autistic spectrum**

### Do...
- Use simple colours
- Write in plain language
- Use simple sentences and bullets
- Make buttons descriptive
- Build simple and consistent layouts

### Don’t...
- Use bright contrasting colours
- Use figures of speech and idioms
- Create a wall of text
- Make buttons vague and unpredictable
- Build complex and cluttered layouts

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**Do this**

<table>
<thead>
<tr>
<th>Use simple colours</th>
<th>Create a wall of text</th>
</tr>
</thead>
<tbody>
<tr>
<td>Write in plain language</td>
<td>Make buttons vague and unpredictable</td>
</tr>
<tr>
<td>Use simple sentences and bullets</td>
<td>Build complex and cluttered layouts</td>
</tr>
</tbody>
</table>

**Attach files**

**Click here!**
<table>
<thead>
<tr>
<th>Do...</th>
<th>Don’t...</th>
</tr>
</thead>
<tbody>
<tr>
<td>describe images and provide transcripts for video</td>
<td>only show information in an image or video</td>
</tr>
<tr>
<td>follow a linear logical layout</td>
<td>spread content all over a page</td>
</tr>
<tr>
<td>structure content using HTML5</td>
<td>rely on text size and placement for structure</td>
</tr>
<tr>
<td>build for keyboard use only</td>
<td>force mouse or screen use</td>
</tr>
<tr>
<td>write descriptive links and headings</td>
<td>write uninformative links and headings</td>
</tr>
</tbody>
</table>

Contact us

Click here

https://github.com/UKHomeOffice/posters/tree/master/accessibility/dos-donts/posters_en-UK
Designing for users with low vision

**Do...**

- use good colour contrasts and a readable font size
- publish all information on web pages
- use a combination of colour, shapes and text
- follow a linear, logical layout
- put buttons and notifications in context

**Don’t...**

- use low colour contrasts and small font size
- bury information in downloads
- only use colour to convey meaning
- spread content all over a page
- separate actions from their context

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https://github.com/UKHomeOffice/posters/tree/master/accessibility/dos-donts/posters_en-UK
## Designing for users with dyslexia

<table>
<thead>
<tr>
<th>Do...</th>
<th>Don’t...</th>
</tr>
</thead>
<tbody>
<tr>
<td>use images and diagrams to support text</td>
<td>use large blocks of heavy text</td>
</tr>
<tr>
<td>align text to the left and keep a consistent layout</td>
<td>underline words, use italics or write in capitals</td>
</tr>
<tr>
<td>consider producing materials in other formats (for example audio or video)</td>
<td>force users to remember things from previous pages - give reminders and prompts</td>
</tr>
<tr>
<td>keep content short, clear and simple</td>
<td>rely on accurate spelling - use autocorrect or provide suggestions</td>
</tr>
<tr>
<td>let users change the contrast between background and text</td>
<td>put too much information in one place</td>
</tr>
</tbody>
</table>

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https://github.com/UKHomeOffice/posters/tree/master/accessibility/dos-donts/posters_en-UK
Designing for users with physical or motor disabilities

**Do...**

- **make large clickable actions**
  - Yes

- **give clickable elements space**

- **design for keyboard or speech only use**

- **design with mobile and touchscreen in mind**

- **provide shortcuts**


**Don’t...**

- **demand precision**
  - No

- **bunch interactions together**

- **make dynamic content that requires a lot of mouse movement**

- **have short time out windows**

- **tire users with lots of typing and scrolling**

- **Address**
Designing for users who are deaf or hard of hearing

<table>
<thead>
<tr>
<th>Do...</th>
<th>Don’t...</th>
</tr>
</thead>
<tbody>
<tr>
<td>write in plain language</td>
<td>use complicated words or figures of speech</td>
</tr>
<tr>
<td>use subtitles or provide transcripts for videos</td>
<td>put content in audio or video only</td>
</tr>
<tr>
<td>use a linear, logical layout</td>
<td>make complex layouts and menus</td>
</tr>
<tr>
<td>break up content with sub-headings, images and videos</td>
<td>make users read long blocks of content</td>
</tr>
<tr>
<td>let users ask for their preferred communication support when booking appointments</td>
<td>make telephone the only means of contact for users</td>
</tr>
</tbody>
</table>

Do this

CC

https://github.com/UKHomeOffice/posters/tree/master/accessibility/dos-donts/posters_en-UK
# Designing for users with anxiety

**Do...**

- Give users enough time to complete an action
- Explain what will happen after completing a service
- Make important information clear
- Give users the support they need to complete a service
- Let users check their answers before they submit them

**Don’t...**

- Rush users or set impractical time limits
- Leave users confused about next steps or timeframes
- Leave users uncertain about the consequences of their actions
- Make support or help hard to access
- Leave users questioning what answers they gave
Home Office Digital’s goal is to make exceptional services for everyone.

Understanding accessibility means we can build services that work for everyone, whatever their access need.

These posters show how you can make your service accessible for different access needs.

Email access@digital.homeoffice.gov.uk to get involved and help make Home Office Digital services accessible by default

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