

Student Technology Tips

New Student Orientation
Fall 2022



Connect to Eduroam Wi-Fi

Eduroam grants you access to the Internet without having to log in every time! CSUN software is FREE to students while attending CSUN.

Sign in using your CSUN login.



Where to find it: <https://www.csun.edu/it/wireless>

Single-Sign-On (SSO)

CSUN offers Single-Sign-On (SSO) as a way of securely accessing online campus resources and services including:

- MyCSUN portal
- Canvas
- Zoom
- myCSUNsoftware



Duo Multi-Factor Authentication

CSUN uses Duo for multi-factor authentication, which adds a second layer of security to your online accounts.

Verifying your identity using a secondary device (like your phone or other mobile device) prevents anyone from logging into your account even if they know your password.

How to Self-Enroll in CSUN Duo MFA (Students)

- Log in the [MyCSUN portal](#)
- Select the link for the classic MyNorthridge Portal
- Under the **Services** tab, select **Multi-Factor Self-Enrollment**, in the **Campus Technology** pagelet and follow the steps.

Where to find it: <https://www.csun.edu/it/duo>



Canvas

**Access online courses,
class schedule, syllabus,
submit assignments,
take exams, and
connect with
classmates.**



- Log into canvas.csun.edu with your CSUN User ID and password (SSO)
- You will see the courses you are enrolled in on the Canvas Dashboard once you are closer to the start of the semester.
- Check out your Canvas Dashboard to find the Becoming an Effective Online Learner class to learn additional information about Canvas and how to use it.

How to Log in to Canvas

1. Open a web browser
2. Go to: <https://www.csun.edu/> and select MyCSUN
3. Select Canvas from the drop-down menu
4. Enter your CSUN credentials

You can also go to canvas.csun.edu and login

Zoom

Make sure you download Zoom to your computer from the CSUN Zoom homepage.

You can also use the Zoom mobile app on Android and iOS devices.

Make sure you are signed in using SSO.



Launch the Zoom app to virtually attend classes, meet up with classmates, connect with your professors or study with friends!

Zoom Dashboard homepage: <https://csun.zoom.us/>

Zoom Download page: <https://csun.zoom.us/download>



Microsoft Office

Get the latest version of
Microsoft Office for free!

Download on up to 5
devices.



Office Online Suite includes:

- Word
- Excel
- Outlook
- PowerPoint



Where to find it: <https://www.csun.edu/it/microsoft-office>

Adobe Creative Cloud

Adobe Creative Cloud software is available for CSUN students at no additional cost.

- Go to IT Helpdesk at <https://csun.topdesk.net/>
- Submit a request to link your student ID with an Adobe Creative Cloud software license.



Where to find it: <https://www.csun.edu/it/adobe-creative-cloud-students>

myCSUNsoftware

All enrolled students have access to myCSUNsoftware, which grants students anytime access to select software via an Internet connection from a Mac, PC, Linux, or mobile device.

Some software is available to all students, and some is available to students in select disciplines.



Where to find it: <https://www.csun.edu/it/mycsunsoftware-0>

Qualtrics

Qualtrics is an intuitive web-based tool to conduct survey research, evaluations and other data collection activities, all from any online location, any time you need!

qualtrics^{XM}



Where to find it: <https://www.csun.edu/it/qualtrics>

myCSUNbox



Store your files in the cloud for collaboration with classmates and faculty.



All enrolled students have access to myCSUNsoftware, which grants students anytime access to select software via an Internet connection from a Mac, PC, Linux, or mobile device.

Some software is available to all students, and some is available to students in select disciplines.

Where to find it: <https://www.csun.edu/it/mycsunbox>

LinkedIn Learning

All active CSUN students, faculty and staff who have enrolled in Duo MFA have access to LinkedIn Learning.



LinkedIn Learning

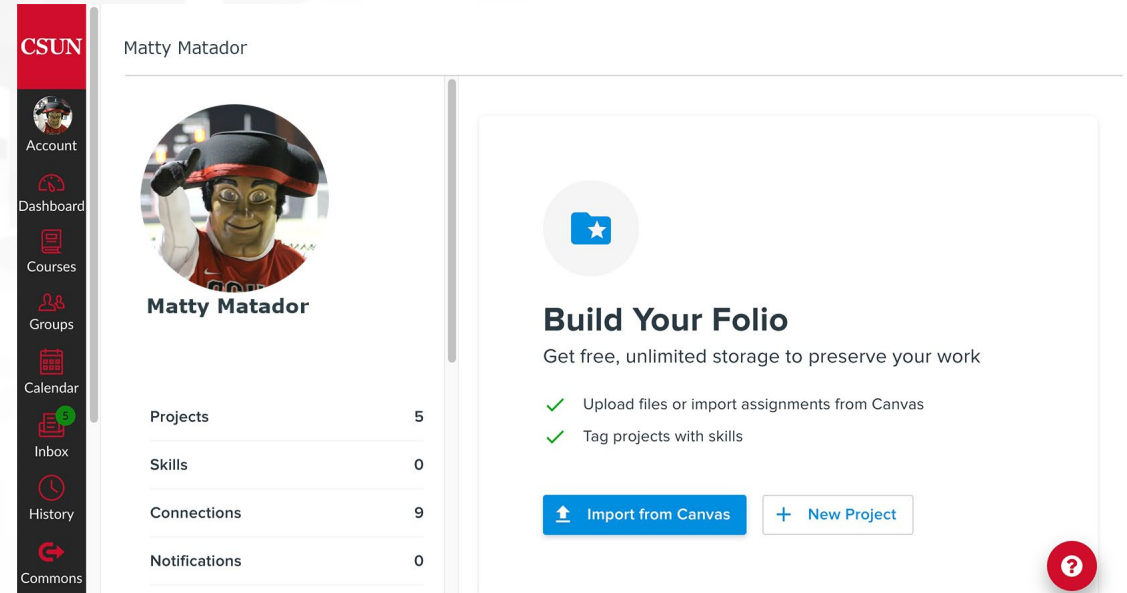


Where to find it: <https://www.csun.edu/it/linkedin-learning>

Canvas Folio

Showcase your educational, professional and personal work by creating a Folio in Canvas!

Then join the Matador community, create a profile and connect with others.



The screenshot shows the Canvas Folio interface for a user named Matty Matador. On the left is a vertical navigation menu with icons for Account, Dashboard, Courses, Groups, Calendar, Inbox, History, and Commons. The main content area displays the user's profile with a circular profile picture of a person in a red and black matador costume. Below the profile picture is a table of statistics:

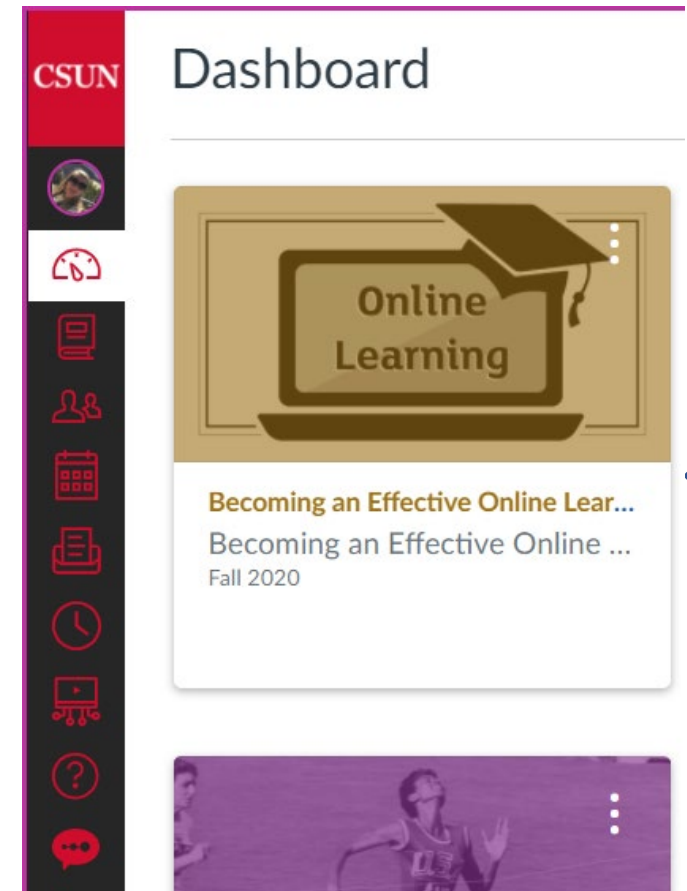
Projects	5
Skills	0
Connections	9
Notifications	0

To the right of the profile is a section titled "Build Your Folio" with a blue star icon. It includes the text "Get free, unlimited storage to preserve your work" and two green checkmarks with descriptions: "Upload files or import assignments from Canvas" and "Tag projects with skills". Below this are two buttons: "Import from Canvas" and "+ New Project". A red question mark icon is visible in the bottom right corner of the interface.

Where to find it: In the Account menu in Canvas

How to be an Effective Online Learner

1. Sign into Canvas using SSO (CSUN username and password).
 2. Find the title: "**Becoming an Effective Online Learner**" in your course dashboard
 3. Click and explore the course! It will help you prepare to be an online student.
- Some faculty members require this for course points and/or extra credit.
 - This course contains campus resources to support you as you attend class online.
 - You will receive a certificate of completion once you have progressed through all modules including Getting Started.



Tips to Be an Effective Online Learner

Effective Online Learner Strategies:

- Turn on your camera
- Utilize the resources available to you
- Ask for help when you need it
- Check Canvas regularly to stay on top of classes and assignments
- Attend Virtual Office Hours with your professors
- Be organized
- Manage your time wisely



Device Loaner Program

The Device Loaner Program provides technology to students who need a laptop, Internet Hotspot, or other device so that they may continue their education uninterrupted.



Available for Checkout:

- Laptops
- Webcams
- Headsets
- Internet Hotspots

Where to find it: <https://www.csun.edu/it/device-loaner-program>

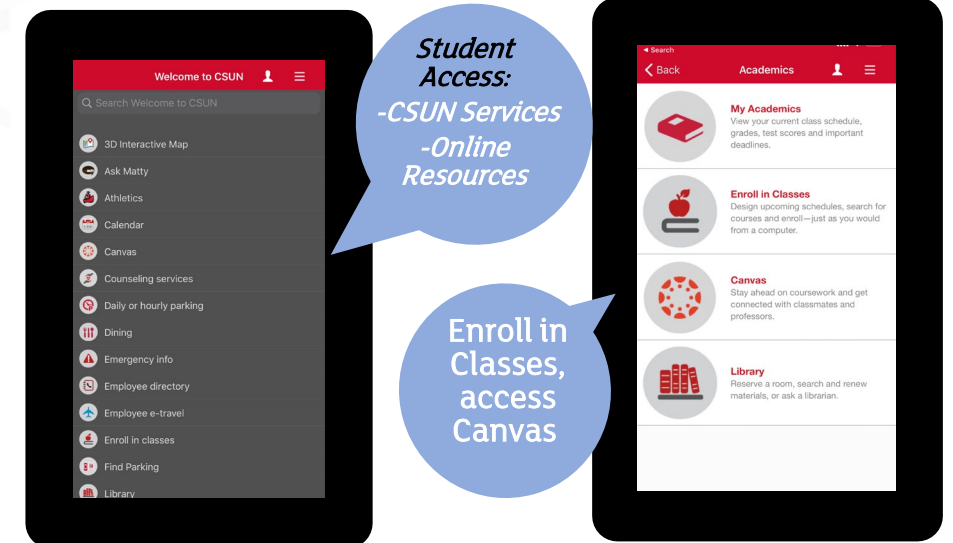


CSUN Mobile App

CSUN is the official app that highlights all things California State University, Northridge. We've created CSUN to make it easier for you to access campus services and resources on the go.

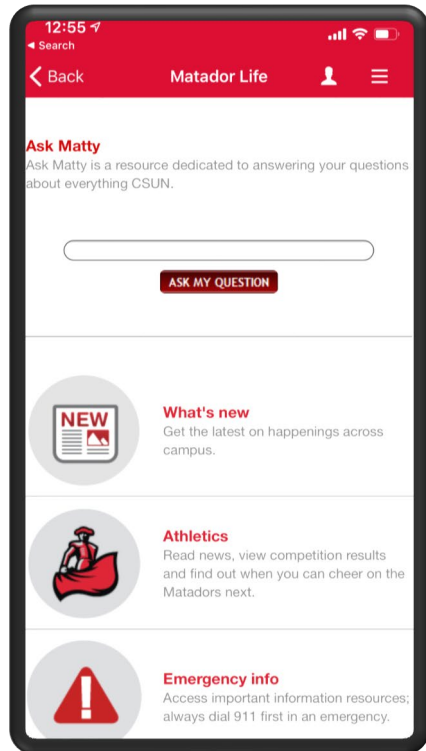
Some of the Features included:

- 3D Interactive Map
- View your current class schedule, grades, test scores and important deadlines
- Dining
- Find Parking



Where to find it: csun.edu/it/csun-mobile-app

Ask Matty



- Try our chatbot-- Ask Matty!
- Ask Matty important questions like “When is the last day to add a class?”
- You can break the ice by asking Matty to play virtual Bop It! You may remember Bop It as the fun brain-teaser game from the 90’s.



Where to find it: [CSUN Mobile App](#) or csun.edu/askmatty

Safe Computing Tips

When it comes to technology at school or technology at home, you can never be too careful. Be sure to follow safe computing guidelines to ensure that your work, your information and your identity are protected. CSUN offers free anti-virus software as well as a VPN.

- **Don't share your password or SSO info**
- **Never leave your accounts logged in on any computer**
- **Watch out for suspicious emails**
- **Use multi-factor authentication when possible**
- **Always reach out to double-check with CSUN IT if you have any questions**

Where to find it:

- **CSUN Security & Anti-Virus Software:** <https://www.csun.edu/it/security-software>
- **CSUN VPN Service:** <http://www.csun.edu/~it/services/vpnmain.html>

Follow Infotech_CSUN on Social Media for More Technology Tips & Resources!



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