

Road Map to the Future What We Heard



A Clear Commitment to the
Overall Success of Our Students



Purpose of Road Map to the Future

- Identify emerging themes through facilitated conversations and surveys.
- List strategic priorities emanating from the themes.
- Re-engage with campus community to ensure we heard you correctly.

Why we must prioritize Student Success

- Equity gaps remain.
- Social mobility dependent on degree completion.
- Enrollment decline in underserved populations.

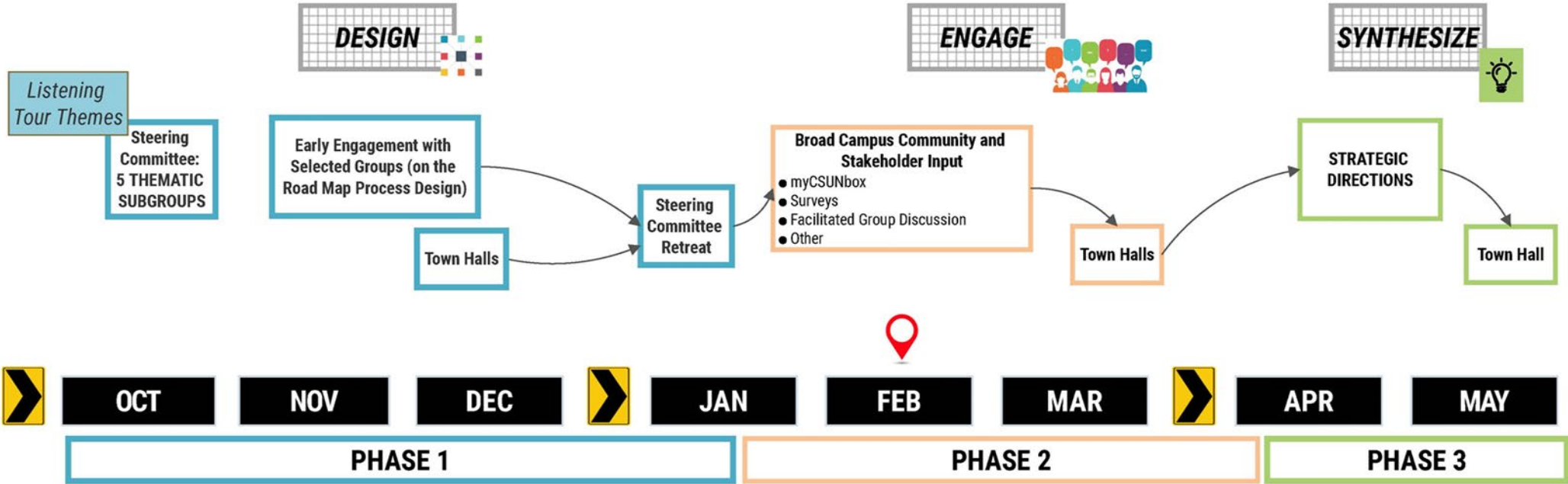
Subgroup 2: Commitment to the Overall Success of Our Students

- David Dufault-Hunter, AVP of Enrollment Services
- Yazmin Peebles, IT Project & Contract Analyst
- Kiana Requena, Grad Student & AS Senator

Where we are in the process



CAMPUS OPPORTUNITIES FOR ENGAGEMENT



The Data

- Hosted 3 facilitated conversations with 90 faculty, students, and staff. Very few student participated in the facilitated conversations.
- Collected 37 survey responses from faculty, students, and staff.
- We asked the following questions:
 - What's working?
 - What are the challenges?
 - What do we need to do to improve student success for all students?

Emerging Themes

- Decentralized organization leads to confusion.
- Lack of centralized communication dilutes effectiveness of many strong student success initiatives
- Organizational policies should support student welfare.
- Holistic approach to student success – Maslow's Hierarchy of Needs.

Emerging Themes

- Classroom pedagogy critical to student success.
- Build on already established successful student success initiatives
- Improve Identity-based support structures.
- Establish multiple educational delivery systems.
- Faculty work demands limit their ability to support students in personalized ways.

Potential Priorities

- Establish accessible communication hub to deliver transparent and relevant information to campus community.
- Develop holistic approach to student success.
- Invest in Identity-based centers.
- Create a centrally organized academic support structure (academic advising, tutoring, learning center, etc.).

Potential Priorities

- Enable students to earn a degree on-line, in person, or in hybrid modalities.
- Expand existing programs that support student success.
- Review every policy and process to ensure student welfare is promoted.

We Want to Hear from You

- Breakout rooms so we can hear from one another
- Feedback on the themes and priorities
- Identifying the highest priorities

Help Us Select the Priorities

- Launch the poll
- Choose the priorities that resonate with you. You can make multiple selections.

What Happens Next

- Synthesis
- Townhalls to review priorities
- Identifying the highest priorities
- Strategic Planning Committee

Road Map to the Future

Want to share more ideas?

Go to www.csun.edu/provost/road-map-future

And click on **Share Your Input**

We have established an ambitious but achievable timeline for the Road Map to the Future, with milestones throughout the 2021-2022 academic year.

TIMELINE

The Steering Committee drives the development of the Road Map, including confirming the timeline, creating a consultation plan and crafting a communication plan.

COMMITTEE MEMBERS & RESOURCES

ADDITIONAL RESOURCES

LATEST UPDATES

FREQUENTLY ASKED QUESTIONS

MEETING MINUTES

SHARE YOUR HISTORICAL/INFORMATIVE DOCUMENTS

QUESTIONS, COMMENTS? EMAIL THE COMMITTEE HERE

SHARE YOUR INPUT



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Road Map to the Future

Thank you!

