



The California State University, Northridge Department of Police Services is an full-service, accredited law enforcement agency, with several major services: Police Services, Emergency Management and Preparedness, Crime Prevention and Community Relations, Parking and Transportation, Livescan Fingerprinting services and the Matador Patrol student safety escort program, just to name a few.

University police officers are State police officers vested with full law enforcement authority including arrest authority. Officers meet or exceed training requirements mandated by the California Commission on Peace Officer Standards and Training as well as training designed to meet the needs of the university community.

The University Police department provides 24-hour patrol of the university property, building, parking lots and structures, student housing facilities, as well as nearby neighborhood communities utilizing vehicle, motorcycle, bicycle and foot patrols. All laws and codes of the State are enforced on the campus including regulations the university established to administer the campus community.

Detectives assigned to the Investigations Unit are assigned full-time to follow up on crime reports. They are responsible for preparing cases for filing with the Los Angeles City or District Attorney's offices, apprehending suspects, recovering property and making crime prevention recommendations. The Department's Threat Management Unit is also contained within the Investigations area.

We are here to be of service to you and your student. Below are some helpful phone numbers and popular programs and services provided by the Department of Police Services:

All phone numbers are (818) area code

**24-hour emergency** (from campus phones) **911**  
 24-hour non-emergency (or from cell phones) 677-2111

*Crime Prevention & Community Relations Unit* 677-7922

- Crime statistics
- Crime prevention programs
- Personal safety programs, like RAD self-defense
- Laptop computer protection
- Bicycle registration & Matador Bicycle Compounds

*Matador Patrol Personal Safety Escorts* 677-5042/5048

- On-campus personal safety escorts offered Monday through Thursday from dusk to 11 p.m.
- Police officers can provide escorts at any time

*Emergency Management Unit* 677-5973

- Campus emergency procedures
- Communication methods in an emergency
- Personal preparedness

*Parking & Transportation Division* 677-2157

- Parking information & regulations
- Parking permits
- Citation appeal process
- Tram and shuttle services

*Records Unit* 677-3224

- Request copies of police reports
- Vehicle impound release

*Livescan Fingerprinting and Notary Services* 677-2113



## **Crime Prevention, Emergency Response and Personal Safety: Addressing Common Questions and Concerns from Parents**

**Information to better understand the college experience**



California State University, Northridge  
**Department of Police Services**  
 At the corner of Darby and Prairie  
 (818) 677-2111—police dispatch  
[www-admn.csun.edu/police](http://www-admn.csun.edu/police)  
[www.facebook.com/csunpolice](http://www.facebook.com/csunpolice)

AN ACCREDITED LAW ENFORCEMENT AGENCY

*A Message from the Chief of Police &  
Director of Police Services*

---



**W**elcome to California State University, Northridge! We understand you are concerned about your student's safety and the new experience college will bring. The University Police Department at Cal State Northridge takes very seriously the safety and security of its students, faculty and staff. Our job is to provide a reasonably safe campus where students can learn and pursue their goals as free as possible from the effects of criminal activity.

Although there are many pleasures associated with urban living, universities today share many of the same problems that exist in the city which the university resides. California State University, Northridge is no exception and sometimes we experience unwanted crime.

No police department can function effectively without the assistance of a responsible community. I urge you to speak with your student about being a responsible and informed student, taking advantage of beneficial safety programs and services, and understanding what to do in an emergency or critical incident.

We look forward to helping your student with their needs, and hope that you will find the Department of Police Services at Cal State Northridge to be a valuable resource.

**Anne P. Glavin**

Chief of Police & Director of Police Services

**Talk to your student about the college experience...**

The college experience is an exciting time for both you and your student, but have you taken time to talk about important issues such as:

- personal safety**
- exposure to alcohol and drugs**
- protecting personal property from theft**
- building trust with new acquaintances**
- becoming informed about emergency procedures**

Talking about these issues in advance is the best way to address potential problems before they happen, and it also enables better communication for your well being and theirs. The Department of Police Services provides extensive information on all of these issues and will meet with students individually to be of assistance.

**Know where to find crime statistics...**

Annual crime statistics are contained in the Crime Awareness and Campus Security Report, in compliance with federal law (Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act), to inform members of the community of institutional policies concerning campus security, including University Police law enforcement authority, crime reporting policies, alcohol and drug use, crime prevention, sexual assault and other matters of related importance.

The report is made available no later than October 1st of each year, and contains crime statistics for the previous three years. The Clery report is available in hard copy and on-line at:

<http://www-admn.csun.edu/dps/police/docs/clery-report.pdf>



**Be aware of how the University Police Department communicates with students in an emergency or critical incident...**

The University Police Department has redundant means of communicating with the campus community in an emergency or critical incident. As every incident is different, the department, and university, may use one or more methods of communication.

**Blackboard Connect:**

CSUN has a mass emergency communication system that is capable of sending voice, email and text messages to all faculty, staff and students. The Connect-ED system has been implemented to allow CSU Northridge administration and emergency response personnel the ability to reach all students and staff with time-sensitive information for unforeseen events or emergencies using voice, email and text messaging. During critical situations, the system can be used to broadcast pertinent information and provide details on appropriate response.

**Campus Carillon Outdoor Broadcast System:**

In the event of certain emergencies, the campus has the ability to utilize the Carillon which is an outdoor public broadcast system. The system is intended to alert persons who are outdoors and is not designed to penetrate indoors. The outdoor emergency broadcast system is one of several tools that the campus utilizes for communication in emergencies.

**"866" number for students/community:**

This toll free number, 1-866-515-CSUN (2786), may be used by the university in a campus emergency or critical incident to provide information on the status of the campus, i.e. if the campus is closed, if classes have been cancelled, or if they are being held with no interruption.

**CSUN home page:**

The CSUN home page may be used by the university in a campus emergency or critical incident to provide information on the status of the campus. Visit [www.csun.edu](http://www.csun.edu).

**University Police Department daily crime log:**

The daily crime log provides information on all crimes that have been reported to University Police, as required by law. It is made available to the community in hard copy and electronic format and is distributed to the community Monday through Friday. Anyone wishing to receive the daily crime log to their email, may contact Kit Espinosa at (818) 677-5973 or may send an email to [kit.espinosa@csun.edu](mailto:kit.espinosa@csun.edu).