

Job Title: Student Assistant

Place: Student Housing Facilities Operations 17950 Lassen St. Bldg. 13 room 103

Must be a resident within the CSUN Student Housing community for the duration of employment in this position

Work schedule between 8:00am to 5:00pm Monday thru Friday Wage: Minimum Wage per Hours: up to 20 hrs./week

We are searching for an experienced Student Housing Student Assistant

Job Purpose:

Assist the office manager and perform general office duties including processing/tracking mail, answering phones, greeting customers, pick-up and distribute incoming mail to appropriate personnel, filing paperwork, and maintaining office equipment and supplies. Provide excellent customer service.

Essential Duties and Responsibilities:

- Perform clerical duties including word processing, document preparation and data entry using software such as MS Word, Excel and other designated systems/software (StarRez)
- Answer telephones, direct calls to the appropriate personnel and take messages
- Input Housing Maintenance request via StarRez Portal and respond to StarRez maintenance inquiries and assign maintenance request to appropriate staff Communicate with residents about maintenance ticket request
- Assist with StarRez instructions to residents
- Greet visitors, students, staff, vendors and the general public in a friendly and professional manner.
- Pick-up incoming mail and distribute to appropriate personnel.
- Use equipment such as copier and fax as requested by staff and ensure faxes are received.
- Assist with escorting vendors to various residents' units
- Delivery of documents to various campus departments
- Compile and maintain electronic filing system for invoices, staff absence reports
- Assist with creating excel and word documents
- Perform all duties and maintain all standards in accordance with Student Housing policies, procedures and Core Values.

Knowledge, Skills and Abilities:

- Knowledge of proper telephone etiquette
- Knowledge of proper filing techniques
- Knowledge computers of related software
- Knowledge of copiers/fax
- Knowledge of word processing and spreadsheets

How to Apply: The position is open until filled. Please complete the Application Online. Applications must be completed in their entirety to qualify for consideration.