

California State University
NORTHRIDGE
Department of Police Services
University Police Division



LESSON PLAN

SUBJECT: Communications Center Operation of the IVA System

LENGTH: 30 minutes

PREPARED BY: Michael Anderson, iXP Corporation

DATE PREPARED: January 6, 2015

APPROVED BY: _____

Clare P. Garin

DATE APPROVED: _____

1/6/15

I. Performance Objectives/Job-Related Objectives:

The purpose of this training is to teach Communications Center personnel how to operate the Intelligent Video Analytics (IVA) System in the Communications Center. Communications Center personnel will demonstrate a functional level of competency and understanding of how to receive, review and respond to IVA System alarms.

II. Type of Instruction:

The instructor will review the program features and user interface controls with the student. The student will demonstrate understanding by navigating through the camera alarms and menus.

III. Course Outline:

A. The User Interface

1. Functions available to the Dispatcher.
2. Limitations to Dispatcher functionality.

3. The IVA System camera network hierarchy and tree.
4. Anticipated alarms
5. Basic IVA searching
6. Using the IVA system in conjunction with the Milestone system.

IV. Practical Exercise

- A. Operation of the IVA user interface.

V. Closing

- A. Questions & Comments