



Janice Lum

Senior Vice President – West/Southwest Region
Aon Risk Insurance Services West, Inc.

Current Responsibilities

Janice Lum is the West/Southwest Region Business Operations Leader and Chief Operating Officer for Aon's Southern California offices and West Region Construction Group, leading strategic operational initiatives, emphasizing exemplary client services, E&O mitigation, operational efficiencies, financial results and colleague engagement. Primary focus is in region and office strategy execution, but also leading efforts to create a collaborative work environment, offering professional development, networking opportunities, and community outreach for our colleagues.

She is Aon's National Inclusion & Diversity project manager and Budget & Operations co-leader for the Aon National Business Resource Group, WIN (Women International Network). Janice also is on the USC Risk Management Minor Advisory Council.

Education/Professional Designations:

Janice holds a degree in Business Administration with emphasis in Finance from the University of Southern California and MBA from Pepperdine University.

Nominated for the 2016 LA Business Journal Executive of the Year Award for her exemplary work; Awarded the 2011 Aon United Champion for her leadership and teamwork in crisis management.