STUDENT SURVEY 2020
RESPONDENTS 2,361

TECHNOLOGIES USED IN ACADEMIC WORK

- 48% Laptop
- 30% Smartphone
- 22% Other

AWARENESS OF FUNDED TECHNOLOGY RESOURCES

- Learning with Lynda.com Content: 24%
- Box: 51%
- Portfolium: 44%

DOES CANVAS IMPROVE LEARNING?

- Yes: 82%
- No: 18%

TOP REASON MYCSUN SOFTWARE IS USED

- 62% To complete academic coursework without having to purchase the software myself
- 25% To complete academic coursework during a time that is convenient for me

TOP FIVE SOFTWARE STUDENTS WOULD LIKE TO SEE INCLUDED IN MYCSUN SOFTWARE AT NO ADDITIONAL COST

- Adobe Creative Cloud: 8%
- Microsoft Office: 7%
- Adobe Photoshop: 7%
- Final Cut Pro: 6%
- AutoCAD: 4%

AWARE THAT INFORMATION TECHNOLOGY PROVIDES A SELF-SERVICE PASSWORD RESET TOOL

- Yes: 69%
- No: 31%

TOP TECHNICAL ACCESSIBILITY ISSUES THAT HAVE BEEN CHALLENGING

- 40% I do not require accommodations
- 32% I do not require accessibility accommodations
- 22% Time on tests
- 19% Instructors only holding synchronous classes
- 14% Instructors not using Canvas
- 11% Integrating captioning into Zoom
- 9% File converting

TOP TEACHING-RELATED ACCESSIBILITY ISSUES THAT HAVE BEEN CHALLENGING SINCE THE TRANSITION TO REMOTE LEARNING

- 32% Timed tests
- 25% Instructors holding synchronous classes
- 19% Instructors using a tool that is not supported by the institution
- 7% Instructors not using a tool that is supported by the institution
- 3% Instructors using a tool that is not supported by the institution

IN RESPONSE TO THE ON-GOING COVID-19 PANDEMIC

- Own discomfort/lack of familiarity with technologies: 10%
- Access to library resources: 11%
- Access to reliable internet/service: 15%
- Adequate digital replacements for face-to-face collaboration: 15%
- Instructor discomfort/lack of familiarity with technologies: 17%

TOP TECHNOLOGICAL ISSUES THAT HAVE BEEN A CHALLENGE SINCE THE TRANSITION TO REMOTE LEARNING

- Instructor discomfort/lack of familiarity with technologies: 10%
- Adequate digital replacements for face-to-face collaboration: 11%
- My access to reliable internet/service: 15%
- My own discomfort/lack of familiarity with technologies: 15%
- My access to library resources: 17%