AWARE THAT LINKEDIN LEARNING, WHICH OFFERS A WIDE RANGE OF COURSES, IS AVAILABLE AT NO COST

LinkedIn Learning with Lynda.com content

43% NO  57% YES

AWARE OF ADOBE SIGN, CSUN’S CLOUD-BASED E-SIGNATURE SERVICE

Adobe Sign

70%  Yes
30%  No

AWARE THAT MYCSUNBOX IS AVAILABLE AT NO COST

88% YES  12% NO

AWARE THAT IT PROVIDES A SELF-SERVICE OPTION TO INSTALL SOFTWARE DIRECTLY FROM STATE-OWNED DEVICES

68% ARE AWARE  32% UNAWARE

AWARE THAT IT PROVIDES A SELF-SERVICE PASSWORD RESET TOOL

79% YES  21% NO

IN RESPONSE TO THE ON-GOING COVID-19 PANDEMIC

TOP SUPPLIES OR SERVICES NEEDED TO BE PROVIDED BY THE INSTITUTION TO CARRY OUT WORK DUTIES

Access to a meeting/communication application 23%
Laptop/desktop 20%
Additional monitors 13%
Access to internet/hotspot 11%

ABLE TO MAINTAIN THE NECESSARY COLLABORATION WITH COLLEAGUES WHILE WORKING REMOTELY

97% YES  3% NO

TECHNOLOGICAL ISSUES THAT HAVE BEEN A CHALLENGE SINCE THE TRANSITION TO REMOTE WORK

- 29% Downloading/running my normal work-related software or application(s)
- 28% Access to reliable internet service
- 22% Lack of familiarity or comfort using remote technologies/applications
- 11% Access to a reliable computer device
- 10% Access to reliable telephone service