

## Cashier and Customer Service

### Portos Bakery

Pay Range: (subject to change)

#### Job description

At Porto's Bakery, our mission is to rise every day to better the lives of those we call family – our team, our guests, and our communities. Enjoy a career enriched with opportunities where you can grow in a fun, fast-paced and family-friendly environment. Porto's Bakery truly believes that the secret to our success lies in the hands of our valued team members we employ.

#### Job Summary:

Our Customer Service Associates play an important role in providing a memorable guest experience. Team members will be continuously interacting with guests, co-workers, and all levels of management in a safe, positive, and upbeat environment.

*Customer Service roles available: Sales Associate, Cashier, and Busser/Food Runner.*

#### Essential Duties and Responsibilities:

- Create a memorable guest experience by ensuring packaging, food presentation and quality are of the highest standards.
- Report to work on time and as scheduled.
- Ability to work in a **fast-paced, high-volume environment**, meeting guest needs in a safe, accurate, and timely manner.
- Ability to multi-task.
- Provide excellent guest service at all times.
- Have in-depth menu knowledge and answer all guest questions with accuracy and tact.
- Have strong communication and attention to detail.
- Be self-motivated and have willingness to learn and grow.
- Be a team player, assisting co-workers whenever needed.
- Certification in Safe Food Handling required upon hire.
- And other duties as assigned.

#### Benefits: (*Eligible Employees Receive*):

- Paid Vacation
- Paid Observed Holidays \*

- Paid Sick Days
- 401(k)
- Health, Vision, Dental and Life Insurance
- Employee Discount

**Sweet Perks:**

- Flexible scheduling
- Growth Advancement Opportunities
- Competitive Pay
- Referral Program
- Fun Employee Events
- Family-oriented and Diverse Culture
- Discount Programs for Amusement Parks, Retailers, Movies, and MUCH MORE!

**\*In observance of the following Holidays, we are closed: Memorial Day, Day after Thanksgiving, Christmas Day, and New Year's Day.**

If you are a person seeking to work at a place that is growing, exciting, fun, and family-oriented, then Porto's Bakery is where you want to be! Together, let's indulge into a sweeter future and continue to bake life's memories for generations to come.

*We are an e-verify and Equal Opportunity Employer.*