2023 New Student Orientation Leadership Team
WELCOME to Cal State Northridge! We are pleased that you have chosen to become a CSUN Matador. Today is the first step toward becoming a CSUN graduate - - a goal that the faculty and staff are here to help you achieve. I personally look forward to greeting you as you receive your degree a few short years from now.

It may seem odd talking about graduation at New Student Orientation, but the two are linked more tightly than you might expect. Students who attend orientation and learn about the university and its programs and services increase their chance of graduating, but only if they use the information they receive. New Student Orientation will provide you with the “road map” that will guide you toward graduation. Choosing to attend Cal State Northridge was a good decision, choosing to attend new student orientation was an even better decision - - you’re off to a great start.

You face many more decisions as you enter CSUN. You will need to decide upon a major, which classes to take, how much studying to do, and how best to prepare for a career. You will need to decide how involved you want to be on-campus, which activities and events to attend, which clubs and organizations to join, and how much time to invest in these. You will need to make decisions about financing your education, whether or not to work, and if so, how many hours. You will need to decide how to balance your academic life, your social life, and your personal life.

We want you to continue your pattern of good decision making, but we realize that many of these decisions will be difficult to make on your own. That is why we provide a wide array of caring and concerned individuals to help you make decisions that contribute to your success. Regardless of the issue, concern, or indecision, there is someone here to help. Should you ever be unsure of whom to turn for help, please contact my office at (818) 677-2391 - and we will make sure you are put in touch with the person who can best help.

Attending the university and seeking higher education is a wonderful journey, a journey full of exciting opportunities and challenges that contribute to one’s learning and development. On behalf of the faculty and staff, thank you for selecting California State University, Northridge for your journey.

We look forward to assisting you as you work toward and achieve your goals.

Dr. William Watkins
Vice President for Student Affairs and Dean of Students
Welcome to CSUN, New Matador!

You have made an outstanding choice in selecting a university to help you achieve your educational goals. We are excited to have you joining us this year and look forward to sharing all of the incredible ways CSUN shines!

In addition to welcoming you into the CSUN family, this New Student Handbook is a solid reference to help you in your first year. Keep this information handy and be sure to know it before you begin classes. Here’s how the handbook works:

**KEY UNIVERSITY POLICIES:**
This hard copy portion of your New Student Handbook has essential policies and programs that will be referenced throughout New Student Orientation. Within these pages you'll find key information for the following areas:
- CSUN Mission, Values, & Traditions
- Alcohol, Tobacco, and Other Drugs Policy
- Cheating / Plagiarism
- Emergency Messaging
- Family Education Rights Privacy Act (FERPA)
- Health Notice (Opioids/NARCAN)
- Student Conduct Code
- Title IX Education Code policies

**DIGITAL HANDBOOK**
The digital portion of your New Student Handbook provides additional information to help familiarize you with campus resources and services, where to find these offices both on-line and in-person, as well as how to contact staff in these areas. Since information such as phone numbers or room locations can change throughout the year, the digital handbook will be updated as needed. We encourage you to refer back to this resources often throughout your first year here on campus. Note, information is grouped by topic in alphabetical order (Academics, Athletics, Campus Safety, etc...) and each section also contains the following:

1. CONTACT *(location, website addresses, phone numbers, etc.)*
2. SERVICES OFFERED
3. PROCESS / TIMELINE *(tips and steps taken to access/utilize services)*
ABOUT CSUN

Mission
California State University, Northridge exists to enable students to realize their educational goals. The University’s first priority is to promote the welfare and intellectual progress of students. To fulfill this mission, we design programs and activities to help students develop the academic competencies, professional skills, critical and creative abilities, and ethical values of learned persons who live in a democratic society, an interdependent world, and a technological age; we seek to foster a rigorous and contemporary understanding of the liberal arts, sciences, and professional disciplines, and we believe in the following values.

Values
We demonstrate excellence in teaching. We honor and reward high performance in learning, teaching, scholarship, research, service, and creative activity. Because the quality of our academic programs is central to our mission, we encourage intellectual curiosity and protect the multiple expressions of academic freedom.

Commitment to Teaching, Scholarship, and Active Learning. Respect for all people.

1. Commitment to Excellence. We set the highest standards for ourselves in all of our actions and activities and support the professional development of faculty, staff and administrators. We assess our performance so that every area of University life will be continually improved and renewed. We recognize and reward our efforts of greatest distinction and through them provide state and national leadership.

2. Respect for All People. We aspire to behave as an inclusive, cooperative community. Our behaviors, policies, and programs affirm the worth and personal dignity of every member of the University community and contribute to a campus climate of civility, collegiality, tolerance, and reasoned debate.

3. Alliances with the Community. We seek partnerships with local schools, community colleges, businesses, government and social agencies to advance the educational, intellectual, artistic, civic, cultural and economic aspirations of our surrounding communities.

4. Encouragement of Innovation. Experimentation, and Creativity. We seek to provide an environment conducive to innovation, experimentation, and creativity. We encourage all members of our community to take intellectual and creative risks and to embrace changes that will enhance the fulfillment of the University’s mission.

Vision
California State University, Northridge is inspired by the belief that our commitment to educational opportunity, inclusion and excellence will extend the promise of America to succeeding generations. Our graduates will be the vanguard of leaders—committed to sustaining a democracy in which diverse people share in the rights and responsibilities of citizenship, proficient in applying technology to wise purposes, and dedicated to securing a humane world community and sustaining the bounty of the Earth.

• As an institution of higher learning:
• We will create a community of shared values in which faculty, students, staff, administrators and alumni will experience personal satisfaction and pride in our collective achievements;
• We will be the first choice for university applicants who seek a rigorous, collaborative teaching/learning experience in a technologically rich environment;
• We will be the leader in enhancing the educational, cultural and economic resources of our region;
• We will receive local and national recognition for our distinctive achievements in teaching, learning, scholarship and service.
History
In the fall of 1956, the San Fernando Valley Campus of the Los Angeles State College of Applied Arts and Sciences was established on the present site of the University. Soon afterward the campus separated from its parent college on July 1, 1958, the founding date of the present University, to become San Fernando Valley State College. At that time, it had an enrollment of about 3,300 students with a faculty of 104. On June 1, 1972, the college was renamed California State University, Northridge. Today, a member of the 23-campus California State University system in Northridge is one of the largest institutions of higher learning in California. It is the third largest university in Los Angeles County, after UCLA and CSU Long Beach. It is the largest residential campus in the CSU system with approximately 10 percent of its enrollment living in residence halls on campus and thousands more in nearby apartments. Bachelor’s degrees are currently given in 51 subject areas and Master’s degrees in 44. There are 27 credentials given in the field of education.

Campus Icons & Traditions
The University Seal
The University Seal is separated into four quadrants each identifying a part of the rich culture that makes California State University, Northridge unique.

- The San Fernando Mission heritage is depicted by the arched adobe columns;
- The feather quill pen & parchment represent scholarship;
- The geomorphology of the San Fernando Valley is created by the surrounding Santa Monica, San Gabriel, & Santa Susana Mountains, along with the Chatsworth Hills;
- The Sun, which is both in our moniker, C “SUN,” as well as an attractive environmental feature which Southern California is famous for. The typography that surrounds the pictograms was originally designed in a serif face, similar to Times Roman. It was updated to the unique sans serif face by Randall Tucker, then director of Reprographics in the early eighties, under the direction of President James W. Cleary.

The Matador Statue – History of an Icon
In 1958, students at then San Fernando Valley State College selected “The Matador” as the official mascot out of 158 recommendations. The students hoped to establish a tradition and find an icon round which to rally and represent the courageous character of the university. Their foresight was wise, and through the years students and alumni adopted The Matador as a symbol of California State University, Northridge’s spirit – nicknaming the gymnasium “PACU Arena” and posing for pictures with “Matty,” Northridge’s costumed cheerleader.

The original statue campaign was launched by a campus committee in 1989. The Department of Art hosted a contest to come up with a design. The committee selected a design created by alumnus Frank Panaro ’84 (Physics), ’90 (Art). The design went to the foundry; however, plans stalled after the 1994 Northridge earthquake. Unfortunately, due to overriding campus priorities following the earthquake, the statue was never completed and the original full-size clay molds deteriorated and had to be destroyed. To celebrate the 50th anniversary of Cal State Northridge in 2009, a campus-wide committee, under the leadership of the late Vice President for Student Affairs Terry Piper and then Associate Vice President for Student Affairs William Watkins ’74 (Urban Studies), convened to rekindle the effort. The original designer was not available so the committee began a nationwide search for an artist to bring to fruition the 20-year-old
vision. In 2010, Jon Hair, a North Carolina-based sculptor, was commissioned to create and install a bronze Matador statue.

The Matador Statue fundraising committee launched a drive to raise $150,000 to build a bigger-than-life-size bronze statute, the first of its kind on campus. Alumni rallied to support the initiative and no state funds were used. This iconic bronze sculpture salutes the courage, grace, creativity, ability and strength of Cal State Northridge’s students, alumni and the entire campus community. The statue is located across from the Matador Square in the area west of the University Student Union and east of the University Library. For more information about the statue fundraising campaign, visit www.csunalumni.com.

**Tradition of the Rose**

Red roses are to be laid at the base of the Matador Statue by every Matador who wants to commemorate or celebrate a significant achievement or a time of overcoming a worthy adversary, including (but not limited to):

- Passing a difficult test or class
- Overcoming a personal obstacle or difficulty
- Joining a significant campus organization
- Achieving a degree
- Getting a new job or promotion
- Celebrating a personal milestone (birthday, engagement, wedding, death)
- Athletic teams celebrating successful games or conference play
- Departments celebrating achievements or making milestones
- Significant occurrences in the life of the campus community
Alcohol, Tobacco, and Other Drugs Policy
The manufacture, possession, distribution, sale or use of alcohol, illicit drugs or drug related paraphernalia, and the misuse of legal pharmaceutical drugs on-campus, or off-campus while on university business or participating in University sponsored functions, is prohibited. Drugs and drug related paraphernalia may be possessed or used as permitted by law and campus policy, or when lawfully permitted for the purpose of research or instruction.

All local, state, and federal laws concerning alcoholic beverages are applicable to all individuals while on University property and are enforceable by the Department of Public Safety. Relevant state laws may be found in the Penal Code, Business and Professions Code and the Vehicle Code, and include the following prohibitions:

1. It is unlawful to furnish, sell, or give alcohol to persons under the age of 21.
2. It is unlawful to furnish alcohol to an obviously intoxicated person.
3. No individual or establishment may sell or distribute liquor on or off university property without a license from the Department of Alcoholic Beverage Control.
4. It is unlawful for any person under the age of 21 to purchase alcohol or possess it in public.
5. No person may be in a public place or drive while under the influence of alcohol. A person with a blood alcohol level of .08% or higher, or a level of .05% or higher for individuals under age 21, is presumed under the influence.
6. It is unlawful to possess open alcoholic beverages in a vehicle. All local, state, and federal laws concerning the manufacture, possession, distribution, sale or trafficking of illicit drugs are applicable to individuals while on University property and are enforceable on and off-campus by the Department of Public Safety. Relevant state laws may be found in the Health and Safety Code.

In addition to legal sanctions, students who violate University policies on alcohol and drugs are in violation of the Student Conduct Code and may be subject to discipline pursuant to Executive Order 1043. While a minor first infraction may result in a warning, subsequent infractions will result in substantial sanctions up to and including expulsion.

While students possessing legally prescribed marijuana may be free from criminal prosecution under California law, they are, nonetheless, required to adhere to the Student Conduct Code. Students who are in possession of legally prescribed cannabis are not exempt from the University's prohibition against the manufacture, possession, or use of marijuana on campus, or off campus while on university business or participating in University sponsored functions.

If you will be living in or visiting the Residence Halls, the possession or use of alcohol by any individual under the age of 21, or provision of alcohol to an individual under the age of 21, is illegal. Possession or consumption of alcohol in a public place, including balconies, hallways and swimming pools is prohibited, regardless of age. Possession of kegs, party balls, more than one gallon of beer, wine or more than a half-gallon of hard liquor is prohibited, regardless of age.

All local, state, and federal laws concerning alcoholic beverages

Cheating
Intentionally using or attempting to use unauthorized materials, information or study aids in any academic exercise.

1. Faculty members are encouraged to state in advance their policies and procedures concerning examinations and other academic exercises, as well as the use before examinations of shared study aids, examination files and other related materials and forms of assistance.
2. Students completing any examination should assume that external assistance (e.g., books, notes, calculators, pagers, cell phones/cameras, PDAs, other
electronic devices, conversation with others) is prohibited unless specifically authorized by the instructor.

3. Students must not allow others to conduct research or prepare any work for them without advance authorization from the instructor. This includes but is not limited to the services of commercial term paper companies.

4. Substantial portions of the same academic work may not be submitted for credit in more than one course without authorization.

**Executive Order & Legal Notices**

The Family Educational Rights and Privacy Act (FERPA) of 1974 (20 U.S.C. 1232g) grants student’s certain rights concerning their educational records. Under the Act, an educational or student record is any record containing personally identifiable information that is directly related to a student and maintained by the University or its agents.

**Emergency Messaging**

CSUN has a mass emergency communication system known as Blackboard Connect that can send time sensitive information messages to all students, faculty and staff using voice, email, text, and social media messaging. The system can be used to broadcast pertinent information and provide details on appropriate response procedures. As a student, it’s important to carefully read and listen to these messages—they provide direction on what to do, or what not to do, during the emergency or critical incident. Learn more about other communication methods at: http://www.csun.edu/emergency/emergencycommunications

**Family Education Rights and Privacy Act (FERPA)**

This policy is issued in compliance with CSU Executive Order No. 796, Privacy and Personal Information Management.

- Student Records Administration, and supersedes previous campus policy on this topic.
- This policy constitutes the University’s implementation of the Family Educational Rights and Privacy Act (20 U.S.)

- 1232g, hereinafter referred to as FERPA), and its implementing regulations, 34 C.F.R. 99.
- This policy incorporates amendments to and interpretations of FERPA as contained in the PATRIOT Act and the Solomon Amendment. Further, this policy articulates the University’s expectations concerning the security of student records and electronic student data, and provides direction concerning the processing of subpoenas for student records.

- The purpose of FERPA is to ensure the privacy of certain student educational records, hereinafter referred to as “student records” or “records.” FERPA seeks to ensure:
  1. That students have access to their records
  2. That students have an opportunity to challenge the content of their records
  3. That the University will obtain consent prior to the disclosure of certain student records to third parties
  4. That students will be informed of their FERPA rights.

While FERPA does not bestow a private right of legal action to students who believe that their rights have been violated, the Act does subject universities to enforcement activities by the U.S. Department of Education, including the withdrawal of federal funds.

**Health Notice (Opioids/NARCAN)**

The Klotz Student Health Center offers free NARCAN (brand of naloxone), a federally approved opioid overdose reversal medication, to enrolled CSUN students following completion of a brief training program. NARCAN, is a nasal spray that can be given to someone when an opioid overdose is suspected.

If you would like to receive free NARCAN, please visit the Klotz Student Health Center website NARCAN page at www.csun.edu/shc/narcan or call the Klotz Student Health Center (818) 677-3666. Any enrolled CSUN student can access free NARCAN regardless of the
reason. You will not be asked for information regarding who it is for or why you may need it. If you would like to speak confidentially about your or someone else’s substance use, please contact University Counseling Services at (818) 677-2366 to schedule an appointment with Dr. Steve Silver, CSUN’s Alcohol and Other Drugs Counselor.

Student Conduct Code
Title 5, California Code of Regulations, § 41301. Standards for Student Conduct

(a) Campus Community Values
The University is committed to maintaining a safe and healthy living and learning environment for students, faculty, and staff. Each member of the campus community should choose behaviors that contribute toward this end. Students are expected to be good citizens and to engage in responsible behaviors that reflect well upon their University, to be civil to one another and to others in the campus community, and contribute positively to student and University life.

Grounds for Student Discipline
Student behavior that is not consistent with the Student Conduct Code is addressed through an educational process that is designed to promote safety and good citizenship and, when necessary, impose appropriate consequences. The following are the grounds upon which student discipline can be based:

1. Dishonesty, including:
   A. Cheating, plagiarism, or other forms of academic dishonesty that are intended to gain unfair academic advantage.
   B. Furnishing false information to a University official, faculty member, or campus office.
   C. Forgery, alteration, or misuse of a University document, key, or identification instrument.
   D. Misrepresenting one’s self to be an authorized agent of the University or one of its auxiliaries.

2. Unauthorized entry into, presence in, use of, or misuse of University property.

3. Willful, material and substantial disruption or obstruction of a University related activity or any on-campus activity.

4. Participating in an activity that substantially and materially disrupts the normal operations of the University, or infringes on the rights of members of the University community.

5. Willful, material and substantial obstruction of the free flow of pedestrian or other traffic, on or leading to campus property or an off-campus University related activity.

6. Disorderly, lewd, indecent, or obscene behavior at a University related activity, or directed toward a member of the University community.

7. Conduct that threatens or endangers the health or safety of any person within or related to the University community, including physical abuse, threats, intimidation, harassment, or sexual misconduct.

8. Hazing or conspiracy to haze. Hazing is defined as any method of initiation or pre-initiation into a student organization or student body, whether or not the organization or body is officially recognized by an educational institution, which is likely to cause serious bodily injury to any former, current, or prospective student of any school, community college, college, university or other educational institution in this state (Penal Code 245.6), and in addition, any act likely to cause physical harm, personal degradation or disgrace resulting in physical or mental harm to any former, current, or prospective student of any school, community college, college, university or other educational institution. The term “hazing” does not include customary athletic events or school sanctioned events. Neither the express or implied consent of a victim of hazing, nor the lack of active participation in a particular hazing incident is a defense. Apathy or acquiescence in the presence of hazing is not a neutral act, and is also a violation of this section.

9. Use, possession, manufacture, or distribution of illegal drugs or drug related paraphernalia, (except as expressly permitted by law and University regulations) or the misuse of legal pharmaceutical drugs.

10. Use, possession, manufacture, or distribution of alcoholic beverages (except as expressly permitted by law and University regulations), or public intoxication while on
campus or at a University related activity.
11. Theft of property or services from the University community, or misappropriation of University resources.
12. Unauthorized destruction or damage to University property or other property in the University community.
13. Possession or misuse of firearms or guns, replicas, ammunition, explosives, fireworks, knives, other weapons, or dangerous chemicals (without the prior authorization of the campus president) on campus or at a University related activity.
14. Unauthorized recording, dissemination, or publication of academic presentations (including handwritten notes) for a commercial purpose.
15. Misuse of computer facilities or resources, including:
   A. Unauthorized entry into a file, for any purpose.
   B. Unauthorized transfer of a file.
   C. Use of another’s identification or password.
   D. Use of computing facilities, campus network, or other resources to interfere with the work of another member of the University community.
   E. Use of computing facilities and resources to send obscene or intimidating and abusive messages.
   F. Use of computing facilities and resources to interfere with normal University operations.
   G. Use of computing facilities and resources in violation of copyright laws.
   H. Violation of a campus computer use policy.
16. Violation of any published University policy, rule, regulation or Presidential order.
17. Failure to comply with directions, or interference with, any University official or any public safety officer while acting in the performance of his/her duties.
18. Any act chargeable as a violation of a federal, state, or local law that poses a substantial threat to the safety or well-being of members of the University community, to property within the University community or poses a significant threat of disruption or interference with University operations.

Violation of the Student Conduct Procedures, including:
   A. Falsification, distortion, or misrepresentation of information related to a student discipline matter.
   B. Disruption or interference with the orderly progress of a student discipline proceeding.
   C. Initiation of a student discipline proceeding in bad faith.
   D. Attempting to discourage another from participating in the student discipline matter.
   E. Attempting to influence the impartiality of any participant in a student discipline matter.
   F. Verbal or physical harassment or intimidation of any participant in a student discipline matter.
   G. Failure to comply with the sanction(s) imposed under a student discipline proceeding.
20. Encouraging, permitting, or assisting another to do any act that could subject him or her to discipline. (c) Procedures for Enforcing This Code The Chancellor shall adopt procedures to ensure students are afforded appropriate notice and an opportunity to be heard before the University imposes any sanction for a violation of the Student Conduct Code. (d) Application of This Code Sanctions for the conduct listed above can be imposed on applicants, enrolled students, students between academic terms, graduates awaiting Degrees, and students who withdraw from school while a disciplinary matter is pending. Conduct that threatens the safety or security of the campus community, or substantially disrupts the functions or operation of the University is within the jurisdiction of this Article regardless of whether it occurs on or off campus. Nothing in this Code may conflict with Education Code Section 66301 that prohibits disciplinary action against students based on behavior protected by the First Amendment. Note: Authority cited: Sections 66017, 66452, 66600, 69810, 89030, 89030.1 and 89035, Education Code. Reference: Sections 66450, 69813 et seq. and 89030, Education Code; and Section 245.6, Penal Code.
Title 5, California Code of Regulations, § 41302. Disposition of Fees: Campus Emergency; Interim Suspension. The President of the campus may place on probation, suspend, or expel a student for one or more of the causes enumerated in Section 41301. No fees or tuition paid by or for such student for the semester, quarter, or summer session in which he or she is suspended or expelled shall be refunded. If the student is readmitted before the close of the semester, quarter, or summer session in which he or she is suspended or expelled, no additional tuition or fees shall be required of the student on account of the suspension. During periods of campus emergency, as determined by the President of the individual campus, the President may, after consultation with the Chancellor, place into immediate effect any emergency regulations, procedures, and other measures deemed necessary or appropriate to meet the emergency, safeguard persons and property, and maintain educational activities. The President may immediately impose an interim suspension in all cases in which there is reasonable cause to believe that such an immediate suspension is required in order to protect lives or property and to insure the maintenance of order. A student so placed on interim suspension shall be given prompt notice of charges and the opportunity for a hearing within 10 days of the imposition of interim suspension. During the period of interim suspension, the student shall not, without prior written permission of the President or designated representative, enter any campus of the California State University other than to attend the hearing. Violation of any condition of interim suspension shall be grounds for expulsion.

(1) Classes of educational institutions subject to prohibition in regard to admissions to educational institutions, this section shall apply only to institutions of vocational education, professional education, and graduate higher education, and to public institutions of undergraduate higher education;

(2) Educational institutions commencing planned change in admissions in regard to admissions to educational institutions, this section shall not apply (A) for one year from June 23, 1972, nor for six years after June 23, 1972, in the case of an educational institution which has begun the process of changing from being an institution which admits only students of one sex to being an institution which admits students of both sexes, but only if it is carrying out a plan for such a change which is approved by the Secretary of Education or (B) for seven years from the date an educational institution begins the process of changing from being an institution which admits only students of one sex to being an institution which admits students of both sexes, but only if it is carrying out a plan for such a change which is approved by the Secretary of Education, whichever is the later;

Educational institutions of religious organizations with contrary religious tenets this section shall not apply to any educational institution which is controlled by a religious organization if the application of this subsection would not be consistent with the religious tenets of such organization;

Educational institutions training individuals for military services or merchant marine this section shall not apply to an educational institution whose primary purpose is the training of individuals for the military services of the United States, or the merchant marine;

Public educational institutions with traditional and continuing admissions policy in regard to admissions this section shall not apply to any public institution of undergraduate higher education which is an institution that traditionally and continually from its establishment has had a policy of admitting
only students of one sex;
Social fraternities or sororities; voluntary youth service organizations this section shall not apply to membership practices --

(A) of a social fraternity or social sorority which is exempt from taxation under section 501(a) of Title 26, the active membership of which consists primarily of students in attendance at an institution of higher education, or
(B) of the Young Men's Christian Association, Young Women's Christian Association; Girl Scouts, Boy Scouts, Camp Fire Girls, and voluntary youth service organizations which are so exempt, the membership of which has traditionally been limited to persons of one sex and principally to persons of less than nineteen years of age;

7. Boy or Girl conferences this section shall not apply to-
(A) any program or activity of the American Legion undertaken in connection with the organization or operation of any Boys State conference, Boys Nation conference, Girls State conference, or Girls Nation conference; or
(B) any program or activity of any secondary school or educational institution specifically for--
(i) promotion of any Boys State conference, Boys Nation conference, Girls State conference, or Girls Nation conference; or
(ii) the selection of students to attend any such conference;

(B) Father-son or mother-daughter activities at educational institutions this section shall not preclude father-son or mother-daughter activities at an educational institution, but if such activities are provided for students of one sex, opportunities for reasonably comparable activities shall be provided for students of the other sex; and (9) Institutions of higher education scholarship awards in “beauty” pageants this section shall not apply with respect to any scholarship or other financial assistance awarded by an institution of higher education to any individual because such individual has received such award in any pageant in which the attainment of such award is based upon a combination of factors related to the personal appearance, poise, and talent of such individual and in which participation is limited to individuals of one sex only, so long as such pageant is in compliance with other nondiscrimination provisions of Federal law.

(b) Preferential or disparate treatment because of imbalance in participation or receipt of Federal benefits; statistical evidence of imbalance.

Nothing contained in subsection (a) of this section shall be interpreted to require any educational institution to grant preferential or disparate treatment to the members of one sex on account of an imbalance which may exist with respect to the total number or percentage of persons of that sex participating in or receiving the benefits of any federally supported program or activity, in comparison with the total number or percentage of persons of that sex in any community, State, section, or other area: Provided, that this subsection shall not be construed to prevent the consideration in any hearing or proceeding under this chapter of statistical evidence tending to show that such an imbalance exists with respect to the participation in, or receipt of the benefits of, any such program or activity by the members of one sex.

(c) Educational institution defined. For the purposes of this chapter an educational institution means any public or private preschool, elementary, or secondary school, or any institution of vocational, professional, or higher education, except that in the case of an educational institution composed of more than one school, college, or department which are administratively separate units, such term means each such school, college or department.

Section 1682.
Each Federal department and agency which is empowered to extend Federal financial assistance to any education program or activity, by way of grant, loan, or contract other than a contract of insurance or guaranty, is authorized and directed to effectuate the provisions of section 1681 of this title with respect to such program or activity by issuing rules, regulations, or orders of general applicability which shall be consistent with achievement of
the objectives of the statute authorizing the financial assistance in connection with which the action is taken. No such rule, regulation, or order shall become effective unless and until approved by the President. Compliance with any requirement adopted pursuant to this section may be affected (1) by the termination of or refusal to grant or to continue assistance under such program or activity to any recipient as to whom there has been an express finding on the record, after opportunity for hearing, of a failure to comply with such requirement, but such termination or refusal shall be limited to the particular political entity, or part thereof, or other recipient as to whom such a finding has been made, and shall be limited in its effect to the particular program, or part thereof, in which such noncompliance has been so found, or (2) by any other means authorized by law: Provided, however, that no such action shall be taken until the department or agency concerned has advised the appropriate person or persons of the failure to comply with the requirement and has determined that compliance cannot be secured by voluntary means. In the case of any action terminating, or refusing to grant or continue, assistance because of failure to comply with a requirement imposed pursuant to this section, the head of the Federal department or agency shall file with the committees of the House and Senate having legislative jurisdiction over the program or activity involved a full written report of the circumstances and the grounds for such action. No such action shall become effective until thirty days have elapsed after the filing of such report.

Section 1683
Any department or agency action taken pursuant to section 1682 of this title shall be subject to such judicial review as may otherwise be provided by law for similar action taken by such department or agency on other grounds. In the case of action, not otherwise subject to judicial review, terminating or refusing to grant or to continue financial assistance upon a finding of failure to comply with any requirement imposed pursuant to section 1682 of this title, any person aggrieved (including any State or political subdivision thereof and any agency of either) may obtain judicial review of such action in accordance with chapter 7 of title 5, United States Code, and such action shall not be deemed committed to unreviewable agency discretion within the meaning of section 701 of that title.

Section 1684.
No person in the United States shall, on the ground of blindness or severely impaired vision, be denied admission in any course of study by a recipient of Federal financial assistance for any education program or activity; but nothing herein shall be construed to require any such institution to provide any special services to such person because of his blindness or visual impairment. Section 1685. Authority under other laws unaffected

Nothing in this chapter shall add to or detract from any existing authority with respect to any program or activity under which Federal financial assistance is extended by way of a contract of insurance or guaranty. Section 1686. Interpretation with respect to living facilities

Notwithstanding anything to the contrary contained in this chapter, nothing contained herein shall be construed to prohibit any educational institution receiving funds under this Act, from maintaining separate living facilities for the different sexes. Section 1687. Interpretation of “program or activity”
For the purposes of this title, the term “program or activity” and “program” mean all of the operations of --

(I)(A) a department, agency, special purpose district, or other instrumentality of a State or of a local government; or

(B) the entity of such State or local government that distributed such assistance and each such department or agency (and each other State or local government entity) to which the assistance is extended, in the case of assistance to a State or local government; (2)(A) a college, university, or other post-secondary institution, or a public system of higher education; or

(B) a local educational agency (as defined
in section 2854(a)(10) of this title, system of vocational education, or other school system; (3)(A) an entire corporation, partnership, or other private organization, or an entire sole proprietorship --

(i) if assistance is extended to such corporation, partnership, private organization, or sole proprietorship as a whole; or (ii) which is principally engaged in the business of providing education, health care, housing, social services, or parks and recreation; or (B) the entire plant or other comparable, geographically separate facility to which Federal financial assistance is extended, in the case of any other corporation, partnership, private organization, or sole proprietorship; or

(4) any other entity which is established by two or more of the entities described in paragraph (I), (2) or (3); any part of which is extended Federal financial assistance, except that such term does not include any operation of an entity which is controlled by a religious organization if the application of section 1681 if this title to such operation would not be consistent with the religious tenets of such organization.

PLEASE NOTE: The material presented throughout this New Student Handbook may be modified as deemed necessary by University administration. Every effort has been made to ensure that the Handbook is accurate upon publication. The following information is current as of print. California State University, Northridge and the CSU board of trustees reserves the right to change, suspend or cancel, with or without notice, all or part of the policies, procedures, and information presented. For official University policies, refer to the University Catalog.
CSUN CATEGORIES A-Z

A

Academic – Advising
Student Services Centers & EOP Satellites (SSC/EOP)

College of Engineering and Computer Science
Jacaranda Hall 1501 | Phone: 818-677-2191

College of Health and Human Development
Sequoia Hall 111 | Phone: 818-677-2883

College of Humanities
Jerome Richfield Hall 240 | Phone: 818-677-4767

College of Science and Mathematics
Eucalyptus Hall 2126 | Phone: 818-677-4558

College of Social and Behavioral Sciences
Sierra Hall 204 | Phone: 818-677-2658

David Nazarian College of Business and Economics
Bookstein Hall 2113 | Phone: 818-677-3537

Matador Advising Hub
Extended University Commons 150 | Phone: 818-677-2900

Michael D. Eisner College of Education
Education 3121 | Phone: 818-677-2590

Mike Curb College of Arts, Media, and Communication
Nordhoff Hall 135 | Phone: 818-677-2024

Exploratory | Advising Resource Center (ARC)
Bayramian Hall 210 | Phone: 818-677-2108

Specialized advisement services
Two student populations receive specialized advisement services outside of the Student Services Centers/EOP and/or their designated academic department. These populations are student athletes and first-semester international students.

Matador Achievement Center
Bayramian Hall 525 | (818) 677-6356
The Matador Achievement Center assists student-athletes with their academic advisement and registration needs.

Undergraduate Studies
University Hall 215 | (818) 677-2969
CSUN provides a wealth of academic advising services and resources for students, including referrals to faculty and staff advisors in your major. Students typically complete academic advisement with the academic college affiliated with their major(s). The EOP Advising Resource Center (ARC) assists in advising students who have yet to declare their major. For general information on academic advising, visit https://www.csun.edu/undergraduate-studies/academic-advisement.

UGS - International Academic Advisement Center (for New Students)
Extended University Commons 150 | 818-677-6968
For their first semester enrollment process, F-1 international undergraduate students will receive academic advisement and registration assistance by the advisors in the UGS-International Academic Advisement Center.

Attending your academic advisement appointment

Process:

• Make an advisement appointment by calling your EOP Service Satellite Center. If you have yet to declare a major, please contact the Advising Resource Center (ARC).
• Browse the University Catalog to see the majors, minors, and courses available at CSUN. Visit https://catalog.csun.edu/ to browse all your options.
• Browse the Schedule of Classes through your CSUN myNorthridge portal, to see which classes you may be interested in taking. The available classes can be found by selecting the ‘enroll in,’ ‘search for,’ or ‘find open classes’ icon under the Academics tabs in your myNorthridge portal.

• Attend your academic advisement session. Allow two to three hours for your appointment.

Academic – Courses, Grades, and Probation

How Academic Probation is determined

Admissions and Records
Bayramian Hall lobby | (818) 677-3700
Undergraduate students are placed on probation if either their cumulative total GPA or CSUN GPA falls below 2.0 at the conclusion of any term. Students remain on probation until they either regain good standing or are placed in disqualified status. Students on probation are eligible to enroll in the University through the regular enrollment process; however, they receive registration holds and are not able to register for classes until they have received advisement to review progress toward improving academic status. While on academic probation, students will be disqualified if either their overall or campus grade point average falls below the following:

<table>
<thead>
<tr>
<th>Class Level</th>
<th>Grade Point Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freshman (1 - 29 units earned)</td>
<td>1.50</td>
</tr>
<tr>
<td>Sophomore (30 - 59 units earned)</td>
<td>1.70</td>
</tr>
<tr>
<td>Junior (60 – 89 units earned)</td>
<td>1.85</td>
</tr>
<tr>
<td>Senior (90+ units earned)</td>
<td>1.95</td>
</tr>
</tbody>
</table>

Disqualification from CSUN means that students will be unenrolled from any courses in which they are enrolled.

Students are unable to take classes at CSUN for a minimum of one semester after disqualification and will need to apply for readmission as a previously disqualified student.

How to access Degree Progress Report

Admissions and Records
Bayramian Hall lobby | (818) 677-3700
The Degree Progress Report (DPR) is an audit that provides a full picture of your progress toward degree completion. All students (undergraduate and graduate) have access to a DPR audit. For more information on how to access and use your DPR, visit https://www.csun.edu/admissions-records/degree-progress-report-and-planner-guide.

Your DPR Audit:
• Helps you prepare for meetings with your academic advisor.
• Identifies CSUN requirements you still need to satisfy to graduate.
• Lists coursework completed at CSUN and at other institutions from which you have submitted official transcripts.
• Places your coursework into degree requirement sections.
• Reflects your progress toward degree completion and major objectives.
• Should be used when enrolling for classes.

Process:
• Visit the Academics tab in your myNorthridge Portal. Select the Degree Planning Tools icon to access the Degree Progress Report.
• Click the Request Audit button to run a Degree Progress Report. Either request a new audit or run the audit. The audit requested can be for your current program/major or you can select to run an audit for a different program/major.
• Read your Degree Progress Report. A green check indicated a satisfied requirement; a red X indicates a requirement that needs to be met.

How to add a class

Admissions and Records
Bayramian Hall lobby | (818) 677-3700
Registration is an essential part of
your academic experience. CSUN uses a web-based registration system to sign-up for courses. For more information on how to register, visit https://www.csun.edu/admissions-records/add-classes.

Matador Tips:
- First Time Freshmen will need to contact their SSC/EOP advisor in order to make any changes to their schedule!
- Some courses require prerequisites, concurrent enrollment, or permission numbers. Other courses are specific for certain majors or academic colleges. Make sure to read the course descriptions prior to selecting each course.

Process:
- Visit the Academics tab in your myNorthridge Portal. Select the Enroll in a Class icon and select the term you would like to add classes.
- Select classes by typing in the five-digit class number or through the Class Search function.
- Once you have selected your desired courses, proceed to the next step in the enrollment shopping cart to confirm your class schedule.
- In the My Class Schedule tab, print a copy of your class schedule for your records. We recommend you bring it with you during the first week of classes.

How to check grades

Admissions and Records
Bayramian Hall lobby | (818) 677-3700
Grade Point Average (GPA) is calculated by dividing the number of graded points earned in courses that assign letter grades by the number of units attempted. Courses in which grades of CR, NC, I and W are assigned are not used in GPA calculation. A student’s academic status takes into account both the cumulative total GPA, which includes coursework transferred from other institutions as well as coursework taken at CSUN, and the CSUN GPA, which includes only coursework taken at CSUN. The University considers all grades reported at the end of each semester to be final. Students are responsible for reviewing their grades for accuracy before the end of the subsequent semester. Grades are available through myNorthridge Portal and the SOLAR Student Center approximately one week after the final exam period.

Matador Tips:
- Your grades are also reported on your unofficial transcripts, which can be found in the SOLAR Student Center in your myNorthridge portal.

Process:
- Visit the Academics tab in your myNorthridge Portal. Click on the Check Grades icon, located under the Academics Quick Links box.
- If your most recent grades do not display, click the Change Term button to select the term you wish to see.

How to correct or appeal a grade

Office of the Vice President of Student Affairs
University Hall 310 | (818) 677-2391
At times, students may feel they need to correct or appeal a grade. Students typically correct grades directly with a professor; appealing a grade is an official process done through the Office of the Vice President of Student Affairs. For more information on policies and procedures regarding correcting/appealing grades, visit https://www.csun.edu/studentaffairs/academic-grievance-and-grade-appeal-procedures

Matador Tips:
- The official grievances or appeals must be presented in writing before the end of the semester following the semester in which the matter occurred or the grade was assigned.

Process:
- Attempt to resolve a grade dispute directly with the professor first. Ask the instructor to verify your grade and, if appropriate, correct the grade.
- If the professor is unwilling to change the grade, the appropriate college chair for the department or the academic college’s dean.
- If the matter cannot be resolved in this manner, the student may file a formal grievance or grade appeal. You can access the form at www.csun.edu/studentaffairs/forms.
- Submit completed form to the Office of the Vice President of Student Affairs.
How to drop/swap a class

Admissions and Records
Bayramian Hall lobby | (818) 677-3700
You may want to drop or swap a class after you have registered. Be sure to consult the Registration Calendar prior to dropping or swapping a class, as there are registration policies and deadlines you may need to consider. For more information on how to drop/swap a class, as well as access to the Registration Calendar, visit https://www.csun.edu/admissions-records/drop-or-swap-classes.

Matador Tips:
• Always review your class schedule, account balance, and payment due dates after any changes to avoid disenrollment.
• First Time Freshmen will need to contact the Matador Advising Hub in order to make any changes to their schedule!
• If you are reducing the number of enrolled units, please note that your status with the university and/or financial aid may change.
• You are responsible for dropping a class you no longer want. Drop all classes if you need to withdraw from the term or semester. Not dropping may result in failing grades and more.

Process:
• Visit the Academics tab in your myNorthridge Portal. Select the Enroll in a Class icon and select the term you would like to drop/swap classes.
• Select the desired action – either the Drop or Swap tab at the top of the page. Select the courses you no longer want and confirm your selection.

How to read grading symbols

Admissions and Records
Bayramian Hall lobby | (818) 677-3700
Letter-grading is defined as any A-F letter grading: A, A-, B+, B, B-, C+, C, C-, D+, D, D- and F. Grades A, A-, B+, B, B-, C+, C, C-, D+, D, D- indicate passing grades; F indicates failure. Faculty define the grading criteria for all courses. Various symbols may be used in replacement of the typical letter-grading system. These alternative symbols are indicated on grade reports as follows:

I = Incomplete indicates that a portion of required coursework has not been completed due to unforeseen but fully justified reasons. It indicates that a substantial portion of the course requirement has been completed with a passing grade and that there is still a possibility of earning credit.

IC = Incomplete Charged means that a Correction of Grade or Removal of Incomplete form is not submitted by the due date. IC is equivalent to an F.

W = Withdraw indicates that the student was permitted to drop the course after the 20th day of instruction with the approval of the instructor and appropriate campus officials. It is not used in the calculation of GPA.

WU = Withdraw Unauthorized indicates that an enrolled student did not officially withdraw from the course and also failed to complete course requirements. WU is equivalent to an F.

CR = Credit is assigned for work equivalent to A, A-, B+, B, B-, C+ or C for undergraduate courses. CR grades are not included in the calculation of GPA.

NC = No Credit is assigned for work equivalent to C-, D+, D, D- or F for undergraduate courses. NC grades are not included in the calculation of GPA.

How to register for summer/winter courses

Tseng College – Graduate, International and Midcareer Education
Extended University Commons | (818) 677-2270
CSUN offers winters and summer courses through the extended learning college, known as Tseng College. To access the schedule of classes offered for either summer or winter term, visit https://tsengcollege.csun.edu/
Process:

• Visit the Academics tab myNorthridge Portal. Select the Enroll in a Class icon and select the term (summer or winter).
• Read and acknowledge the Important Student Fee Information, explaining that full tuition payment is due upon enrollment.
• Select classes by typing in the five- digit class number or through the Class Search function.
• Once you have selected your desired courses, proceed to the next step in the enrollment shopping cart to confirm your class schedule.
• In the My Class Schedule tab, print a copy of your class schedule for your records. We recommend you bring it with you during the first week of classes. Proceed through the confirmation steps and click Make a Payment to pay.

How to use My Academic Planner

Admissions and Records
Bayramian Hall lobby | (818) 677-3700

My Academic Planner is an interactive planning tool, which allows undergraduates to drag and drop courses from your Degree Progress Report (DPR) audit to a personalized term-by-term plan to complete remaining requirements. For more information on how to use My Academic Planner, visit https://www.csun.edu/current-students/degree-progress-report-and-planner-guide

Matador Tips:

• By creating a plan, you can enhance your advisement appointments with prepared plans, as well as visualize your timeline for degree completion.

Process:

• Visit the Academics tab in your myNorthridge Portal. Select the Degree Planning Tools icon to access the My Academic Planner.
• Visit the Create a New Plan tab. Fill in the required field and click the Add Plan button. Drag and drop courses from the audit to a desired plan.

Academic - Majors/Minors/Colleges

Academic Colleges with available majors/minors:

Admissions and Records
Bayramian Hall lobby | (818) 677-3700
CSUN offers a multitude of majors in which you can receive a degree. The university offers Bachelor’s, Master’s, and degree certificate programs. Located below is a list of general degree areas; for a detailed list of all degree focuses, visit [https://catalog.csun.edu/](https://catalog.csun.edu/).

### College of Engineering & Computer Science
- Civil Engineering & Construction Management Technology
- Computer Science
- Electrical & Computer Engineering
- Manufacturing System Engineering & Management
- Mechanical Engineering

### College of Health & Human Development
- Child & Adolescent Development
- Communication Disorders & Sciences
- Environmental & Occupational Health
- Family & Consumer Sciences
- Health Sciences
- Kinesiology
- Nursing
- Physical Therapy
- Recreation & Tourism Management

### College of Humanities
- Asian American Studies
- Chicana/o Studies
- English
- Gender and Women Studies
- Linguistics/Teaching English as a Second Lesson
- Modern & Classical Languages & Literatures
- Philosophy
- Religious Studies

### College of Science & Mathematics
- Biology
- Chemistry & Biochemistry
- Geological Sciences
- Mathematics
- Physics & Astronomy

### College of Social & Behavioral Sciences
- Anthropology
- Geography and Environmental Studies
- History
- Pan African Studies
- Political Science
- Psychology
- Social Work
- Sociology
- Urban Studies & Planning

### David Nazarian College of Business and Economics
- Accounting/Information Systems
- Business Law
- Economics
- Finance, Real Estate & Insurance
- Management
- Marketing
- Systems & Operations Management

### Michael D. Eisner College of Education
- Deaf Studies
- Educational Leadership & Policy Studies
- Educational Psychology & Counseling
- Elementary Education
- Secondary Education
- Special Education

### Mike Curb College of Arts, Media, & Communication
- Art
- Cinema and Television Arts
- Communication Studies
- Journalism
- Music
- Theatre

### The Tseng College – Graduate, International, and Midcareer Education
- Field of Arts & Humanities
- Field of Business & Industry
- Field of Education
- Field of Engineering & Technical
- Field of Health & Human Services
- Field of Public Sector Management

### How to choose a major
Career Center
Bayramian Hall 413 | (818) 677-2878
Each CSUN major has multiple pathways that can lead to various careers. The Career Center can provide you with a list of careers that correspond with a specific major, either one you are considering or have already chosen. When choosing a major, evaluate who you are, what you enjoy doing, your academic talents, and what is important to you. You can explore all of these on Pathways, an online system that can assist in finding the right major for you! For more information, visit [http://www.csun.edu/career](http://www.csun.edu/career)
How to declare/change a major/minor

Admissions and Records
Bayramian Hall lobby | (818) 677-3700
CSUN students must declare a major by the completion of 60 units. Students who are currently Exploratory (those who have yet to declare a major) and wish to declare must have the major approved by the department chair of the new major. There are rules and requirements to change your major, add a second major, add a minor, drop a minor, etc. For detailed information, visit https://www.csun.edu/current-students/change-major-minor.

Matador Tips:
- You must use the Major/Minor Change paper forms if you have already completed 90 units, if your major does not allow online changes, or if enrolled in a major through the Tseng College. Visit https://www.csun.edu/current-students/forms.

Process:
- Visit the Home tab in your myNorthridge Portal. Select the SOLAR Student Center icon.
- Click the Other Academic drop-down menu and select the ‘Change of Major/Minor’ option.
- Add, change or delete your major(s) and/or minor(s). Keep in mind your request will require an approval process.
- A college advisor or designated administrator will review your request. A decision notice will be sent to your CSUN email account. You can also check your status on the SOLAR Student Center page.

Academic – Testing

How to register for exam assistance

Disability Resources and Educational Services (DRES)
Bayramian Hall 110 | (818) 677-2684 Disnability Resources and Educational Services (DRES) provides test-proctoring services for quizzes, exams, and standardized tests. The purpose of exam accommodations is to provide you with an equal testing opportunity based on your functional limitations. Alternative Testing accommodations may include extra time, a reader, a scribe, use of a computer, enlarged print, or other accommodations determined by a DRES Counselor. A DRES Counselor must approve any alternative testing accommodations for a student. If you need exam assistance, visit the DRES office. For more information on how to register for services with DRES, visit https://www.csun.edu/dres/.

Process:
- Make an appointment by visiting https://www.csun.edu/dres/make-appointment or call (818) 677-2684 to schedule a meeting with a DRES counselor.
- Request the accommodations you will be using for each course in the Student Access and Accommodation System (SAAS). A DRES Counselor will evaluate your request and approve or deny the request.
- Contact your instructor to discuss how your accommodations will be utilized in the course. The instructor will determine if exams will be proctored by DRES or the instructor. If you will be taking your exams in DRES, the instructor must log-in to SAAS and create an exam profile for the course.
- Once your instructor completes the exam profile, you may log-in to SAAS and request exam dates and times. Your instructor will review the requested exam date/time, and approve or deny the request. Approved exam dates and times are placed on the alternative testing schedule.
- You must manage your alternative testing exam schedule (requesting exams, cancellations, etc.).
- If you are taking your exam in the DRES office, arrive early, bring your CSUN photo ID and exam materials (i.e., scantron, green book, etc.). DRES does not provide testing materials for students.
Academic - Tutoring

Tutoring Centers

College of Engineering and Computer Science (CECS) Tutoring Center
Jacaranda Hall 1622B | (818) 677-2423
The College of Engineering and Computer Science (CECS) Tutorial Center is available beginning the 2nd week of every semester. The Tutorial Center is open Monday – Friday, 8 am to 5 pm. By request, provisions for weekend and night tutoring can be arranged. Facilitated Academic Workshops (FAW) provide a weekly, group facilitated, study session to engineering and computer science related courses that have a high academic failure rate each semester. The Cooperative Learning Participation program provides individual and group tutoring to students enrolled in over 200 engineering and computer science related sections throughout the semester. For more information, visit https://www.csun.edu/engineering-computer-science/cecs/tutorial-services.

College of Social and Behavioral Sciences (CSBS) Statistics, Methods, and Writing Tutoring Center
Sierra Hall 121
The College of Social and Behavioral Sciences (CSBS) Statistics, Methods, and Writing Tutoring Center offers walk-in tutoring for statistics and writing for all students enrolled in Africana Studies, Anthropology, Criminology and Justice Studies, Geography and Environmental Studies, History, Political Science, Psychology, Social Work, Sociology, and Urban Planning and Studies courses. For more information, visit https://www.csun.edu/social-behavioral-sciences/csbs-tutoring-center.

Nazarian College Tutoring Program
Bookstein Hall 3109 | (818) 677-2466
The David Nazarian College of Business and Economics offers in-person tutoring for all areas of lower- and upper-division business core classes. The Business Honors Association, Beta Alpha Psi, and departments such as Business Law, Economics, Finance, Marketing, and Systems & Operations Management department also offer free tutoring. For more information visit https://www.csun.edu/nazariancollegeadvisement/tutoring-resources.
Chemistry Department Tutoring Center
Eucalyptus 2308
Monday through Friday during the regular semester, free tutoring is available for students taking General Chemistry and Organic Chemistry courses. NOTE that, starting Spring 2023, all tutoring will take place in the Learning Resource Center in the University Library. The list of tutors (full-time and part-time chemistry faculty and experienced students) and schedule is posted below. Each semester, over 500 students Chemistry tutoring help. If you are a junior or senior majoring in Chemistry, Biochemistry, or Biology, and wish to volunteer as a tutor, contact the Chemistry Department Office (chemistry@csun.edu). If you are looking for a list of private tutors, please contact the department office.

The Mathematics Tutoring Center
Live Oak 1319 | (818) 677-2721
The Mathematics Tutoring Center provides tutoring for Math 102, 103, 104, 105, 140, 150A/B, 255A/B, and some upper division courses. For more information, visit https://www.csun.edu/science-mathematics/mathematics/tutoring.

Learning Resource Center (LRC)
University Library 300 | (818) 677-2033
The mission of the Learning Resource Center (LRC) is to enable students to improve their academic performance through a variety of learning programs, including workshops, one on one and group tutoring, and supplemental instruction classes. To schedule an appointment at the LRC, please visit https://www.csun.edu/undergraduate-studies/learning-resource-center/make-appointment-writing-center-consultant.

The Science Math, and Related Topics (SMART) Lab
University Library 300 | (818) 677-2033
Topics (SMART) Lab offers academic support in accounting, biology, chemistry, mathematics, physics, psychology, and economics. The tutors are undergraduate and graduate students from a variety of university disciplines.

For more information, visit https://www.csun.edu/undergraduate-studies/learning-resource-center/smart-lab.

The University Writing Center
University Library 300 | (818) 677-2033
The University Writing Center offers individual tutoring to students writing papers for classes in any discipline, supplemental instruction in first-year composition, workshops on various topics in reading and writing.

Workshops offered:
- Mastering the Text: Close Reading and Annotation
- Summarizing, Paraphrasing, and Quoting: How to Integrate Seamlessly
- Writing Powerful Paragraphs
- The Essay Refresh
- Crafting a Standout Personal Statement
- Working with Sources, Part 1: Finding Evaluating Sources
- Group Work that works
- Working with Sources, Part 2: Incorporating Sources
- Writing the Annotated Bibliography
- Writing with "Flow"
- The Literature Review
- Avoiding Grammar Errors: Verbs, Articles, and More
- Avoiding Grammar Errors: Run-Ons, Commas and More
- Writing a Winning Scholarship Essay
- Presentations that Succeed
- APA/MLA/Chicago Style
- Proofread like a Professional
- Revising with Confidence
- Writing the Abstract
- Creating Great Cover Letters
- Creating a Powerful Resume

Freshman Tutor Lab
University Library 300 | (818) 677-2033
Writing Lab Tutors are graduate and undergraduate students with strong writing skills, most of whom have experience as Supplemental Instruction Leaders in Stretch Composition classes.

If you are enrolled in an “Approaches to University Writing” course (113, 114, or 115, in any department) or in University 100 and require writing assistance, visit the Freshman Tutor Lab! For more information, visit https://www.csun.edu/undergraduate-studies/learning-resource-center/freshman-tutor-lab.
Matador Achievement Center
Bayramian Hall 525 | (818) 677-6356
The Matador Achievement Center provides free tutoring in multiple subjects for all current student-athletes. The Center does not provide tutoring for non-athletes. During the school year, tutoring is offered on a walk-in basis Sunday through Friday. A Learning Specialist is provided to a student athlete to heighten their academic support structure on a case-by-case basis. Sessions cover study skills, test prep techniques, alternative learning methods, structured study time, and campus resource referrals. For more information, visit https://www.csun.edu/undergraduate-studies/matador-achievement-center/tutoring.

National Center on Deafness (NCOD): Deaf and Hard of Hearing Services Student Learning Program
Jeanne Chisholm Hall | (818) 677-2054
Videophone: (818) 671-4443
The National Center on Deafness (NCOD) has tutors who can enhance your success in the classroom. From English to biology, many of the tutor’s major in the subject in which they tutor. Most of them are deaf or hard of hearing, and all know sign language. Tutoring services start on the second week of class instruction and end on the last day of class instruction. Students can make appointments and learn about walk-in tutoring hours by visiting the National Center on Deafness. For more information, visit https://www.csun.edu/ncod/tutoring.

Student Housing Learning Center
Student Housing, Building 21
The Learning Center at Student Housing, also known as the SPOT, provides tutoring in a variety of subjects for residents of Student Housing. Make sure to bring a student ID card for your visit! For more information, visit https://www.csun.edu/housing/tutoring-services-housing.

How to make an appointment with the Learning Resource Center
Learning Resource Center (LRC)
University Library 300 | (818) 677-2033
The Learning Resource Center (LRC) enables students to improve their academic performance through a variety of learning programs, including workshops, individual and group tutoring, and supplemental instruction classes.

Process:
• To Schedule an appointment with the LRC please visit the following link: https://www.csun.edu/undergraduate-studies/learning-resource-center
• The appointment schedule is available up to 2 weeks at a time.
• Drop-in sessions may be available on a first come, first serve basis. These sessions are not guaranteed. Students may attempt 2 drop-ins per day.

Admissions and Records
How to get a CSUN student ID card
Admissions and Records
Bayramian Hall lobby | (818) 677-3700
Matacard, the secure digital CSUN student ID card, replaces the need for a physical student ID card and serves as a convenient form of campus identification accessible via Android phone, iPhone, or Apple Watch.

The digital MataCard can be used to access many campus services and privileges, and MataCard can serve as proof of CSUN student status anywhere that it is requested. In addition, funds may be added to a MataCard eAccount and used like a debit card for select purchases on campus.

Please note:
• Some offices or transactions may require a government-issued form of photo identification, such as a driver’s license or passport, to verify student status.

• Students who do not have a compatible smartphone or watch on which to download the Transact eAccount mobile app for MataCard, may request a physical CSUN student ID card by contacting the Office of the Registrar at csun_student_ID@csun.edu

For instructions to obtain the MataCard, frequently asked questions and the MataCard eAccount Portal, visit the CSUN MataCard website: https://www.csun.edu/matacard
Online
- If you’re a new CSUN student, log in to the CSUN Portal with your CSUN user ID and password. Under Top Tools, select Student Center.
- On the Student Center page, under Finances, My Account, select Pay Photo Processing Fee to pay the $5 photo processing fee.
- Check your CSUN email account for an invitation to upload a photo and another form of identification. The email should arrive within two business days after you’ve paid the photo fee.
- Once your photo is approved, you’ll receive an email prompting you to download the Transact eAccounts app and authenticate your digital MataCard.

How to request transcripts

Admissions and Records
Bayramian Hall lobby | (818) 677-3700
CSUN students have access to both official and unofficial transcripts. Currently registered CSUN students, as well as former students with a myNorthridge account, may obtain an unofficial transcript from their SOLAR Student Center, located on the myNorthridgeportal account. CSUN students can purchase official transcripts and may have them sent electronically or may pick up or have the physical copy mailed to them. For more information, visit https://www.csun.edu/current-students/records-transcripts/order-transcripts

Unofficial Transcripts
Process:
- Visit the Home tab in your myNorthridge Portal. Select SOLAR Student Center icon and click on the Unofficial Transcript link to access your unofficial records.

Official Transcripts
Process: By mail
- Visit https://www.csun.edu/sites/default/files/transcript-request.pdf to access the Transcript Request print-only form (.pdf) Complete the form and enclose a check or money order, equaling the amount of transcripts you are requesting.

In person
- Visit CSUN Records and Registration in the Bayramian Hall Lobby Student Services Center
- Bring completed Transcript Request form and valid photo ID to Admissions and Records in Bayramian Hall. Order up to five transcripts in person.

Online
- Visit https://www.credentials-inc.com/cgi-bin/dvcgitp.pgm?ALUMTRO001153 to complete your transcript order form.

How to submit high school transcripts

Admissions and Records
Bayramian Hall 100 | (818) 677-3700
All transcripts sent to CSUN must be “official” (CSUN must receive them in sealed, unopened envelopes from the other institution).

Process:
- Ask your previous institution to send your official transcripts directly to CSUN by using the following address:
  - California State University, Northridge Admissions and Records 18111 Nordhoff Street Northridge, CA 91330-8207

How to submit other university’s transcripts

Admissions and Records
Bayramian Hall lobby | (818) 677-3700
All transcripts – preliminary and final – sent to CSUN must be “official” (CSUN must receive them in sealed, unopened envelopes from the other institution). Your official transcripts determine your admission eligibility. For more information, visit https://www.csun.edu/admissions-records/apply-upper-division-transfer-student

After applying for admission to the university, send CSUN official transcripts for all of the following:
- All courses taken at other colleges and universities previously attended, even if the course work was not completed.
- All college courses in which you are currently enrolled (these are your preliminary, work-in-progress transcripts)
- Your final transcripts for work-in-progress as soon as you complete the courses and grades are posted.
Mail all official transcripts to:
California State University, Northridge
Admissions and Records 18111 Nordhoff
Street Northridge, CA  91330-8207

Some California community colleges can
send your transcripts to CSUN
electronically. If you are transferring course
work from one or more of the community
colleges listed at [https://www.csun.edu/admissions-records/etranscript-california](https://www.csun.edu/admissions-records/etranscript-california),
take advantage
of eTranscript California. CSUN accepts e-
transcripts from California community
colleges through the eTranscript California
system only.

- Check [https://www.csun.edu/admissions-records/etranscript-california](https://www.csun.edu/admissions-records/etranscript-california) to
determine whether the school in
question requires CSUN to request the
etranscript (List 1) or for you to
request the etranscript (List 2). You
must request your transcripts directly
from the community colleges on List 1;
CSUN cannot request them for you.
- Check if CSUN has received your e-
transcripts by logging on to your
myNorthridgeportal account and
evaluating the status in your My
Checklist box.

### How to submit transcripts from an international university

Admissions and Records
Bayramian Hall lobby | (818) 677-3700
Whether you are a domestic or international
student, you will need to submit college
coursework from international universities
to CSUN. All transcripts – preliminary and
final – sent to CSUN must be “official” (CSUN
must receive them in sealed, unopened
envelopes from the other institution). Your
official transcripts determine your admission
eligibility.

Process:
- Review the CSUN admissions criteria and
application steps for your class level at
domestic applicants.

- Send CSUN all official transcripts for
secondary and post-secondary
coursework taken outside the United
States, including certificates, degrees or
diplomas in original language of issue.
Send CSUN official English translations of
all academic records including
certificates, degrees or diplomas.
- Have official transcripts for course work
taken in the United States sent directly
from the U.S. institution(s) to CSUN. Send
a hardcopy of all official domestic and
international transcripts and translations
to:
  - California State University,
    Northridge
    Admissions and Records 18111
    Nordhoff Street Northridge, CA
    91330-8207

### Athletics

**University Athletics Men’s and Women’s teams**

**Intercollegiate Athletics**
Intercollegiate Athletics Office | (818) 677-3208
The CSUN Athletic Department consists of a
broad range of competitive sports for both
male and female student-athletes,
providing them with the opportunity to
further develop their athletic talents while
obtaining a college education and degree.
These teams require trying out for the
official university team. For information on
tryouts or the official University Athletics
event calendar, visit [http://www.gomatadors.com/](http://www.gomatadors.com/).

**University Athletic Men’s Teams:**
- Baseball
- Basketball
- Cross country
- Golf
- Soccer
- Track and field (indoor and outdoor)
- Volleyball

**University Athletic Women’s Teams:**
- Basketball
- Cross country
- Golf
- Soccer
- Softball
- Tennis
- Track and field (indoor and outdoor)
- Volleyball
- Water Polo
**Associated Students Sports Clubs Program**

**Sports Clubs**
Student Recreation Center | (818) 677-7678

Associated Students (AS) sponsors the Sports Clubs program, which provides CSUN students an opportunity to participate in regionally and nationally competitive sports and recreational activities. The program is designed to allow each CSUN student a chance to participate in a sport club individually or as a member of a team. For more information, visit [https://www.csun.edu/as/sport-clubs](https://www.csun.edu/as/sport-clubs)

Sport Clubs offered:
- Archery
- Ballroom Dance Club
- Baseball Club
- Boxing Club
- Brazilian Jiu-Jitsu Club
- Cheer Club
- Climbing Club
- Dance Club
- Fasmode Dance Crew
- Hip-Hop Club
- Ice Hockey Club
- Men’s Basketball Club
- Men’s Rugby Club
- Men’s Soccer Club
- Men’s Volleyball Club
- Men’s Wrestling Club
- Salsa Libre Club
- Table Tennis Club
- Tennis Club
- Triathlon Club
- Water Polo Club
- Weightlifting Club
- Women’s Basketball Club
- Women’s Lacrosse Club
- Women’s Rugby Club
- Women’s Soccer Club
- Women’s Volleyball Club
- Women’s Wrestling Club

The University Student Union sponsors the Intramural Sports Program. For more information, visit [https://www.csun.edu/src/intramural-sports](https://www.csun.edu/src/intramural-sports)

**Intramural Sports offered:**
- Basketball
- Dodgeball
- Flag Football
- Floor Hockey
- Indoor Volleyball
- Indoor Soccer
- Outdoor Soccer
- Softball
- Ultimate Frisbee

**How to attend home games at CSUN**

**Intercollegiate Athletics**
Intercollegiate Athletics Office | (818) 677-3208

Attending athletic events is an exciting part of your college experience! To find out when the university teams are playing and how you can participate as a fan, visit [www.gomatadors.com/](http://www.gomatadors.com/)

**Process:**
- Visit the University Athletics’ web-site [gomatadors.com](http://gomatadors.com) — for detailed information on a CSUN Athletic sports game you would like to attend.

**How to register to participate in Intramurals**

**University Student Union (USU)**
Student Recreation Center | (818) 677-5865 All CSUN students, staff and faculty may participate in the Intramural Sports Program. An individual participates in a certain league or division according to their self-identified gender. For more information, visit [www.csun.edu/src/intramural-sports](https://www.csun.edu/src/intramural-sports).

**Process:**
- Register with the Student Recreation Center (SRC). You must have an active membership to participate in any intramurals sport.
- Register for intramurals by creating an account at IMLeagues.com. Make sure to register with your CSUN email.
• Once you have created your personal account on IMLeagues.com, sign up for an intramurals sport through the IMLeagues portal. You can join the sport one of three ways: create a team (for team captains), join a team, or join as a free agent.

• Complete the participation waiver and pay the intramurals fee at the Student Recreation Center prior to participating in your first game. Make sure to bring your CSUN student ID with you to participate.

B

Basic Needs

Basic Needs services
CSUN provides basic needs and essential services necessary for long-term physical well-being. The following resources offer a variety of basic need resources and services.

CSUN CalFresh Healthy Living
Marilyn Magaram Center | Laurel Hall
CalFresh Healthy Living (SNAP-Ed) supports healthy, active and nourished lifestyles by teaching Californians about good nutrition and how to stretch their food dollars, while also building partnerships in communities

CalFresh Outreach
Laurel Hall | 818-677-2730
CalFresh is a nutrition assistance program that helps low-income individuals buy the foods they need and allows for the incorporation of fresh fruits and veggies. The CalFresh Outreach program is located inside the CSUN Food Pantry. CalFresh Outreach assists with the CalFresh application completion process. A California ID and Social Security card are needed to complete the application. Additional documentation may be necessary. For more information, visit www.csun.edu/as/housing-instability-project/food-resources.

CalFresh – Retail and Restaurant Meal Program
The CalFresh – Retail and Restaurant Meal Program provides EBT redemption for meals purchased at on-campus food eateries. Eligible EBT participants

The CSUN Breastfeeding Coalition
Provides breastfeeding support and information on lactation accommodations on campus. All breastfeeding families are welcome. For more information, email: csunbreastfeedingcoalition@gmail.com

CSUN Food Pantry
Laurel Hall | (818) 677-2730
The CSUN Food Pantry offers pre-packed emergency nourishment and basic necessities at no cost to CSUN’s students, faculty and staff. Bring your CSUN ID for service. For more information, visit https://www.csun.edu/mic/csun-food-pantry.

CSUN Pop-Up Pantry
Our newest basic needs initiative will pop up at different locations around campus once a month and will provide food resources to our campus community. Resources provided include fresh fruits and vegetables, food tastings, recipe cards, CalFresh application screening and assistance and information about other basic needs resources in our campus. Individuals visiting the Pop-Up Pantry receive fresh fruits and vegetables, available through donation from our community partner, MEND. The variety or produce varies from month to month, depending on availability. https://www.csun.edu/heart/foodpantry/services#CSUN-Pop-Up-Pantry

CSUN Sustainability Food Garden
Directly behind Northridge Academy High School, east side of campus | (818) 677-7710
The CSUN Sustainability Food Garden provides free food harvesting for volunteers.
The food garden is used for teaching about composting, sustainable practices, food cycle, and more. Completion of a volunteer waiver is necessary. Must volunteer at least an hour at the garden to participate in the food harvest. For more information, visit https://www.csun.edu/sustainability/sustainable-garden-education-center

**CSUN Women’s Research and Resource Center (WRC)**
18356 Halsted St. | 818-677-2780
The CSUN Women’s Research and Resource Center provides a food and toiletry pantry, referrals, computer and printer access, and a lending library. Must have proof of CSUN affiliation, such as a CSUN ID card, to utilize services. For more information, visit https://www.csun.edu/womens-research-resource-center

CSUN Marilyn Magaram Center Sequoia Hall 120 | 818-677-3102
The mission of the Marilyn Magaram Center (MMC) is to enhance and promote health and well-being through research, education and services in food science, nutrition and dietetics. For more information, visit https://www.csun.edu/marilyn-magaram-center

The network provides food to the following locations:

- Women’s Resource Center, 18356 Halsted Street
- EOP, Bayramian Hall 245
- Veterans Resource Center, University Student Union
- Pride Center, University Student Union
- Dream Center, University Student Union

**Matty’s Closet**
Bayramian Hall 413 | 818-677-2878
Matty’s Closet, offered by the Career Center, provides gently used and new clothing for professional occasions; this clothing is free and to keep for CSUN students. Advice and guidance on “How to Dress for Success” is also provided.

**Pride Center**
University Student Union | 818-677-4355
The Pride Center offers free sexual health resources, such as condoms, dental dams, and lube. The Pride Center also offers free pastries on Wednesday mornings, courtesy of the CSUN Food Recovery Network. The Pride Center is an entity of the USU. For more information, visit https://www.csun.edu/pride.

**Special Supplemental Nutrition Program for Women, Infants, and Children (WIC Program)**
Sequoia Hall 113 | (818) 361-7541
The WIC program is operated by the Northeast Valley Health Corporation. The WIC program provides checks for healthy foods, nutrition education, and breastfeeding support. The program also provides referrals to community resources. WIC services pregnant women, those that recently had a baby, and/or those who have a child under the age of 5. To qualify, women must have low to medium income and live in California. For more information, visit https://www.csun.edu/wellbeing/wic-program.

**Student Recreation Center (SRC) – University Student Union**
University Student Union | 818-677-5434
The Student Recreation Center (SRC) provides access to locker rooms, showers, and free workout-size towels. Students must register with the SRC to utilize services. The SRC access fee is included in student tuition. The SRC is an entity of the USU. For more information, visit https://www.csun.edu/src.

**TRIO SSS**
Sierra Hall 422 | 818-677-2358
The TRIO SSS program provides free lunch on selected Tuesdays throughout the semester. No ID is required, only a sign-in with the office. For more information, visit https://www.csun.edu/trio.

**Veterans Resource Center (VRC)**
University Student Union | 818-677-4672
The Veterans Resource Center (VRC) services student veterans, military reserve, and their allies. The VRC provides the Student Veteran Emergency Relief Fund, free food during their finals week event, and free toiletry bags. The VRC is an entity of the USU. For more information, visit http://www.csun.edu/vrc
Campus Auxiliaries

On-campus auxiliaries
Associated Students (AS) University Student Union | (818) 677-2477

Associated Students (AS) is the primary advocate for students at California State University, Northridge and provides excellent, meaningful programs and services designed to enhance and create a spirited learning-focused campus environment. AS is also the official seat of student governance for the campus. For more information on the services provided or how to get involved with AS, visit https://www.csun.edu/as.

Services provided:

- Children’s Center
- Outdoor Adventures
- Productions
- Sports Clubs
- Student Leadership
- Sustainability & Recycling
- Ticket Office

Popular events:

- AS Elections
- AS Fair
- AS Farmer’s Market
- Big Comedy
- Big Lecture
- Big Politics
- Big Show
- Big Bash
- Earth Week Fair
- Sol Fest
- Summer Movie Fest
Services provided:
- CSUN Campus Store
- Dining services
- Meal Plan Support
- Research grants
- Contracts
- Community-oriented programs
- Endowments
- Licensing
- On Campus Employment Opportunities

The University Student Union (USU)
University Student Union | (818) 677-2491
The University Student Union (USU) at California State University, Northridge is a student-centered, non-profit organization that works to expand the college experience through various programs, services, employment, and involvement opportunities. The mission of the USU is to foster the achievement of students’ educational goals by facilitating a strong connection between students and their campus community. The University Student Union develops students through inclusive activities, meaningful employment opportunities, leadership experiences and innovative technologies, facilities, and services. For more information, visit https://www.csun.edu/usu

Services provided:
- Computer Lab
- Games Room
- Oasis Wellness Center
- Pride Center
- Reservations & Event Services
- Student Recreation Center
- The Veterans Resource Center
- USU Events

Popular Events:
- Crunch Time
- Expressions
- Laugh Your Class Off
- Matador Nights
- Noontime Concerts + Craft Corner
- Sex Week
- Veterans Awareness Week

Campus Safety & Emergencies
Services offered by Department of Police Services (DPS)

Department of Police Services (DPS)
West of the B3 parking structure | (818) 677-2111
The Department of Police Services (DPS) is a full-service, accredited law enforcement agency that provides police and emergency services to the university community 24 hours a day/seven days a week. For further detail on the programs and services offered by DPS, visit https://www.csun.edu/police.

Services provided:
- Bicycle registration
- Blue-light emergency phones
- Child safety seat inspection/installation
- Employer Pull Notice Program
- Live Scan Fingerprinting
- Lockout assistance
- Lost and Found
- Matador Bik Compound
- Matador Patrol
- Notary Services
- Police detail/special event procedures
- RAD Self Defense Program
- radKIDS Self Defense Program
- Rape Crisis Advocate
- S.T.O.P. security plates for electronics
- Safety workshops
- Vehicle jumpstart
- We-Tip Hotline
How to call for Matador Patrol

Matador Patrol
818-677-2111 (Non-Emergent) or 818-677-4997 (Department)
The Matador Patrol is a student-operated, public-service organization under the guidance of the Department of Police Services (DPS). Matador Patrol members provide free personal safety escorts for students, faculty, staff, and visitors on campus. Matador Patrol members wear easily recognizable uniforms that are red, white and black in color; do not be alarmed if you find a Matador Patrol member asking you if you would like to be escorted to your next destination! Matador Patrol escorts work from dusk to 11:00 pm Monday - Thursday during the Fall and Spring semesters. For more information, visit https://www.csun.edu/police/matador-patrol.

Matador Tips:
• You can also request a Matador Patrol escort through the CSUN Mobile app.

Process:
• Call either of the numbers listed above to request a Matador Patrol escort. Provide your name, your location on campus, your intended destination, and your contact number.
• Wait for your Matador Patrol escort to arrive at your given location and then walk to your designated location.

How to use a Blue Light Emergency Phone

Department of Police Services (DPS)
West of the B3 parking structure | (818) 677-2111
To report an emergency, faculty, staff and students can utilize the blue light emergency phones located on the campus. When activated, the phone connects directly to a CSUN police dispatcher. There are 94 Blue Light phones strategically placed throughout campus, including the parking lots and structures. There are also Yellow Emergency Call Boxes that are TTY compatible for the hearing impaired.

Process:
• Locate a blue-light emergency phone. They are identifiable by their distinct tower design and the blue light located at the top of the call box.
• Press the button next to the word ‘EMERGENCY.’ You will automatically be connected to a University Police dispatcher.
• For the deaf and hard-of-hearing community, yellow TTY boxes can be utilized for emergencies:
• Locate a yellow emergency phone and use the available keyboard to type a message to University Police dispatch.
Dining Services
On-campus food eateries

CSUN Dining
Sierra Center, 3rd floor | (818) 677-5298

(818) The following locations offer a variety of food options, right on CSUN’s campus! The University Corporation provides on-campus food eateries. For more information on dining hours and locations, visit https://www.csun.edu/csundining/locationhours.

(819) Located in Arbor Court (north campus, located near Bookstein Hall)
   - Arbor Grill & Convenience Store
   - Freudian Sip

(820) Located in the University Library
   - Freudian Sip

(821) Located in Sierra Center (west campus, located across from Sierra Hall)
   - Freudian Sip
   - Matador Mercado
   - The Marketplace

(822) Located in Student Housing
   - Geronimo’s
   - Bamboo Terrace at Geronimo’s
   - Freudian Sip
   - Matador Mercado

(823) Located in the University Student Union
   - Freudian Sip
   - Matador Mercado
   - Shake Smart
   - Subway

How to apply for a meal plan

The Meal Plan Office
Student Housing Office, 1st Floor | (818) 677-2655

Meal Plans are available to all students, including those living off-campus. Currently there are six types of Meal Plans for you to choose from. Each meal plan consists of two components:

- Meal Swipes and Dining Dollars. Both of these accounts are preloaded on to your meal plan card at the beginning of each semester. Meal Swipes are to be used at Geronimo’s and Bamboo Terrace, our two all you can eat facilities located in Student Housing. Dining Dollars work similar to a preloaded gift card, visit any of our on-campus dining locations and simply swipe at the register to complete your purchase. Plus, when you use your dining dollars to purchase items at our dining locations you get 10% off your purchase. For more information about the plans we offer, please visit our meal plan website at https://www.csun.edu/csundining/mealplan-descriptions

Process:
- Determine your meal plan needs based on: your living situation (on-campus vs. off-campus, kitchen vs. no kitchen), cooking habits, and class schedule.
- Download and complete a meal plan application at www.csun.edu/csundining/mp-forms.
- Turn in your meal plan application to the Meal Plan Office, located in student housing.
- Keep an eye on your myNorthridge portal and CSUN email address for more information about meal plan fees and meal plan card pick up.

How to use a MataCard

If you choose to add money to your Transact eAccount, you can use your MataCard as a debit card for purchases at the Campus Store, at campus eateries, at Mercado locations and when using beverage vending machines on campus. You’ll even get a discount at campus eateries when you pay using your MataCard. Funds added to your account for general spending purposes are known as “CSUN Bucks.”
The following Matador Eats eateries offer a 5% discount when you pay using your MataCard CSUN Bucks:

- Arbor Grill
- Freudian Sip
- Marketplace Grab 'N Go
- Matador Mercado

The discount is not available at third-party food vendors. (El Pollo Loco, Fry Shack, Panda Express, Sambazon Acai Bowls, Shake Smart or Subway.)

Process:

- Funds are added, stored and managed in your MataCard eAccount. You can add funds yourself or ask someone to deposit funds on your behalf using the "guest deposit" feature.

**How to use the Boost Mobile app**

**CSUN Dining**

Sierra Center, 3rd floor | (818) 677-5298

Boost mobile is a free mobile app that allows you to order food and beverages from CSUN Dining locations using your smartphone. The University Corporation (TUC) provides the Boost mobile service. Order through the app.

Process:

- Download the Boost mobile app or visit the link above to begin your order. Make sure to input California State University, Northridge as your location. Then select an on-campus food eatery from the list of options.
- Visit Payment Methods to input your debit, credit, or Meal Plan card information and verify your payment.
- The app will notify you when your ordered is prepared and ready to be picked up. When arriving at the location, look for the ‘Pick Up Here’ Boost mobile sign. Tell the person over the counter your name or order number to claim your food.

**Disability Resources and Educational Services (DRES)**

Bayramian Hall 110 | (818) 677-2684

Disability Resources and Educational Services (DRES) believes that each individual has strengths, abilities, and talents. Through student service, training, and education programs, DRES furthers the vision of an inclusive society that supports the attainment of academic, professional, and personal goals for persons of all abilities. For detailed information on the programs and services offered by DRES, visit [https://www.csun.edu/dres/student-services](https://www.csun.edu/dres/student-services).

Services provided:

- Adjustable classroom furniture
- Alternative exam testing
- Alternative formatting for instruction material
- Assistive Technology Consultation
- Audio recording
- Disability Related Counseling
- Early registration
- Shared course notes

**Services offered by QuickCopies and Reprographics**

QuickCopies and Reprographics
Quick-copies@csun.edu | (818) 677-2898

CSUN has its very own print shop! QuickCopies and Reprographics offers affordable photocopying, graphic design, sign making, and installation services for the CSUN community. For more information, visit [https://www.csun.edu/facilities/quickcopies-reprographics](https://www.csun.edu/facilities/quickcopies-reprographics).

Services provided:

- Binding
- Buttons
- License Plate Frames
- Mounting & Laminating
- Name Plates
- Name Tags
- P.O. Box Rentals
- Plaques
- Postcards & Brochures
- Poster Printing
- Scanning
- Signs & Banners
Services offered by the National Center on Deafness

National Center on Deafness (NCOD) Jeanne Chisholm Hall | (818) 677-2054 The National Center on Deafness (NCOD) provides various academic support services to assist students who are deaf or hard-of-hearing. For more information on the services provided by NCOD, visit https://www.csun.edu/ncod.

Services provided:
• Interpreting
  o Deaf-Blind
  o Oral Transliteration
  o Sign-Language
• Notetaker Program (NP)
• Transcription
  o Computer Aided Realtime Translation (CART)
  o TypeWell

How to register with Disability Resources and Educational Services

Disability Resources and Educational Services (DRES) Bayramian Hall 110 | (818) 677-2684 To receive accommodations and support services, you must be an admitted student or CSUN applicant. For more information on how to register with DRES, visit https://www.csun.edu/dres/register-services.

Process:
• Submit physical disability documentation or mental health disability documentation prior to scheduling an appointment with a DRES counselor. Either submit documentation in person to Bayramian Hall 110 or email documentation to dres@csun.edu.
• After submitting your documentation, schedule an intake appointment. Visit www.csun.edu/dres/make-appointment to make an appointment.
• Meet with an intake counselor at the DRES office. The appointment should take approximately an hour to complete. Your intake counselor will determine the type of accommodations you are eligible to receive.
• Request your accommodations and services through the Student Access and Accommodations System (SAAS). For more information on how to register with SAAS, visit https://www.csun.edu/dres/saas-information.

How to rent books from the Campus Store

CSUN Campus Store Campus Store Complex | (818) 677-2932 The CSUN Campus Store offers textbooks to rent or buy. The book rental program at the campus store
offers to reduce the cost of materials for students who only plan to use course material until a class is complete. At the end of the term, the student is responsible for returning the book to the store in good condition (you can write in it or highlight reasonably). The Campus Store also price matches for books found cheaper elsewhere.

Matador Tips:
• Not all products are available for rent.
• Some textbooks may be CSUN specific; therefore, you will need to buy/rent the textbook through the CSUN Campus Store.

Process:
In-person:
• Visit the CSUN Campus store with your required list of books. Go to the back left-hand corner of the store to find your required text by department and course number.
• Bring books to the counter. Tell the cashier whether you want to buy or rent each textbook. Make sure to keep your receipt, as it lists the date you need to return all textbooks you choose to rent.
• Return your textbook by the date on your receipt to avoid incurring any additional fees.

Online
• Visit https://www.bkstr.com/csunnorthridgestore/home to create an account with the Campus Store.
• Click on Textbooks & Course Materials, located in the grey box on the lower half of the page. Shop for your course textbooks by entering in each course’s information.
• Select the book option you want – buy or rent a new or used book. Pay for your books by using the check-out function. An email confirmation will be sent to your CSUN email address.
• You will receive an email when your books are ready to be picked up. Visit the pick-up desk in the back-left hand corner of the Campus Store and give them your name to receive your order.
• Return your textbook by the date on your confirmation email to avoid incurring any additional fees.

How to reserve a study room at the University Library

University Library
Center of campus | (818) 677-2285
The University Library – also known as the University – offers both individual and group study rooms for CSUN students’ use. Study rooms are reserved online. You can reserve a study room for up to 1 hour a day. For more information on study room policies, visit https://library.csun.edu/Services/Study-Rooms

Matador Tips:
• Make sure to reserve your study room early, especially during midterms and finals week! Study rooms tend to fill up quickly.
• You can make same-day reservations for study rooms.

Process:
• Visit https://csun.libcal.com/ to make a reservation. Select the type of study room you want, the room number, and what time you want to reserve the space.
• Use your CSUN email address to create the reservation. After you have booked the room, you must confirm your reservation through the email sent to your CSUN email address. If you do not confirm your reservation online within 30 minutes, you will forfeit your reservation.
• Show up to your designated room at your assigned time. If there are individuals using the room, politely tell them your reservation time has started. Make sure to show up on time for your reservation; if you are more than 10 minutes late, you forfeit your use of the room.

Employment
Student Employment Opportunities

Career Center
Bayramian Hall 413 | (818) 677-2878
Student jobs and employment opportunities can be found all around California State University, Northridge, it is simply knowing where to look! Many academic colleges and
their departments, advising centers, and tutoring centers hire student assistants to help with general tasks and other office procedures. Student service departments and programs also hire student assistants to work on various programming efforts. You can apply for a majority of these jobs using the Career Center website Handshake (https://csun-csm.symplicity.com). Note: some departments on campus have their own job portals where they list job openings.

The largest CSUN employers, in terms of the number of students employed, are with the following resources and departments:

**Associated Students (AS)**
https://www.csun.edu/as/jobs

**CSUN Dining**
https://www.csun.edu/tuc/careers

**CSUN Campus Store**
(818) 677-2932

**University Library**
https://library.csun.edu/

Employment Opportunities:
- Creative Marker Studio
  - (818) 677-2595
- Learning Resource Center
  - [https://www.csun.edu/undergraduate-studies/learning-resource-center/jobs-opportunities](https://www.csun.edu/undergraduate-studies/learning-resource-center/jobs-opportunities)
- Information Technology Help Center
  - (818) 677-1400

**Educational Opportunity Program (EOP)**
https://www.csun.edu/csun-eop/student-jobs-and-internships

**University Student Union (USU)**
[https://www.csun.edu/usu/jobs](https://www.csun.edu/usu/jobs)

**How to apply for the Federal Work-Study Program**

Federal Work Study Office
Bayramian Hall 130 | (818) 677-2373

Federal Work-Study (FWS) is a federally funded program that issues awards according to financial aid campus policy. Funds are limited and awarded on a first-come, first-served basis. Priority is given to students who demonstrate the highest need. For more information, visit [https://www.csun.edu/financialaid/students](https://www.csun.edu/financialaid/students)

Matador Tips:
- If FWS is not a part of your financial aid package but you would like to be considered for an award, send an email to work.study@csun.edu. Include your full name and CSUN student ID in the body of your email request.

Process:
- You must have filled out a FAFSA application by the March 2nd priority filing deadline.
- To find out if you are eligible for the FWS program, email work.study@csun.edu with the subject line ‘Request to be considered for FWS.’ Include your name and student ID in the body of the email, including a note asking if you are eligible for the FWS program. Note: the FWS Office can only notify you of your eligibility once your Federal Financial Aid package has officially been awarded for the academic year.
- Read the Federal Work-Study Student Handbook ([https://www.csun.edu/sites/default/files/cws_student_manual_0.pdf](https://www.csun.edu/sites/default/files/cws_student_manual_0.pdf)) and take the Federal Work Study Handbook Quiz. When you successfully complete the quiz, fill out the certificate of completion. This certificate should be given to your future hiring manager.
- When you go to job interviews, bring proof of your FWS eligibility, copy of your financial aid award online from your myNorthridge Portal, or the form from the FWS Office.
- If offered a job, have your supervisor complete the Student FWS Awards Request Form. The form can be found at [https://www.csun.edu/financialaid/employers](https://www.csun.edu/financialaid/employers). Submit the completed form to the FWS Office for processing.
- Your employer will then give you the H.R. Student Employee Hire Form to complete the payroll hiring process. Submit this form to the Human Resources Office, located in University Hall 165. Note: visit [https://www.csun.edu/hr/new-student-employees](https://www.csun.edu/hr/new-student-employees) to see what documents you need to bring with you to complete your HR application.
How to prepare for employment

Career Center
Bayramian Hall 413 | (818) 677-2878
The Career Center at CSUN offers career exploration and advisement along with job-search strategies for students and eligible alumni. By providing guidance on choosing a major, advice on how to make decisions, and set goals and plan, the Career Center helps students advance on their career paths. For employment workshops, programs, and assistance, visit https://www.csun.edu/career/services.

Pre-employment Services:
• Access to national, state, and local job boards
• Practice interviewing
• Resume review
• Handshake job board

How to register with HandShake

Career Center
Bayramian Hall 413 | (818) 677-2878
Handshake offers access to CSUN's job board and online career services. HandShake is a service provided by the Career Center. In Handshake, you can find and apply for jobs and internships, sign-up for Career Center events and workshops, upload your resume, practice interviewing, or schedule an on-campus interview. All on-campus federal work-study jobs and most student assistant positions are posted in Handshake. For more information on how to register and use Handshake, visit https://csun.joinhandshake.com/login.

F

Finances/Aid/Scholarships

CSUN-specific scholarships

Scholarship Office
Bayramian Hall 130 | (818) 677-4907
CSUN offers both on and off-campus scholarships to assist in paying for education. All scholarships have different requirements and qualifications for applying students. There may be many opportunities for you to get money to assist you in your education; all you need to do is apply! For more information, visit https://www.csun.edu/financialaid/scholarships.

CSUN scholarships:
• CSUN Dreamers Scholarship
• Dianne F. Harrison Leadership Award
• Honors at Entrance
• MataCare Emergency Grant
• Matador Scholarship Program
• Mike Mahoney Marine Corps Scholarship
• Outstanding Graduating Senior Award
• Outstanding Graduating Veteran Award
• Presidential Scholarship
• Sheila Gold Foundation Scholarship
• University Scholarship

California State University (CSU) Foundation scholarships:
• CSU Trustees’ Award for Outstanding Achievement
• Dale M. Schoettler Scholarship for Visually Impaired Students
• Edison Scholars Scholarship
• Glenn and Dorothy Dumont Fellowship
• Hampton Scholars Scholarship
• Howard C. Christiansen Trust Endowment
• Jim Sanders Media and Leadership Scholarship
• Nathaniel R. and Valerie Dumont Scholarship
• Richard K. Leffingwell Scholarship
• The William & Janet Lahey Art Education and Visual Arts Scholarship
Academic departments with scholarships:

- Art
- Biology
- Business & Economics
- Chemistry and Biochemistry
- Chicana & Chicano Studies
- Civil Engineering and Construction Management
- Child & Adolescent Development
- Cinema & Television Arts
- University Library
- Education
- Educational Opportunity Program (EOP)
- Elementary Education
- Engineering & Computer Science
- English
- Family & Consumer Sciences
- Gender and Women’s Studies
- Geography
- Health Sciences
- History
- Humanities
- Jewish Studies
- Journalism
- Mathematics
- Music
- Physics and Astronomy
- Social Work
- Sociology
- Spanish
- Student Affairs
- Theatre
- University 100
- Urban Studies & Planning

How to apply for financial aid

Financial Aid and Scholarship Department
Bayramian Hall lobby | (818) 677-4085

Financial aid is money set aside by the US government and the state of California to assist students in attaining their educational degree. Financial aid can come in the form of a grant, fee-waiver, work-study, or a loan. For more information on financial aid, visit [https://www.csun.edu/financialaid/](https://www.csun.edu/financialaid/).

Matador Tips:
- Completing a financial aid application is free!
- Grants are funds that are gifted to you; loans are funds you will eventually have to pay back,
- Pay attention to the application deadlines. The sooner you submit your application, the sooner you will know what kind of aid you will receive from CSUN.

Process:
- Visit [https://fafsa.ed.gov/](https://fafsa.ed.gov/) to begin your Free Application for Federal Student Aid (FAFSA).
- Create a FSA ID to sign your FAFSA form electronically at the end of the process. It will take a few business days for your FSA ID to be created.
  Once you receive the confirmation email, click on the verification link sent to you via email and continue the FAFSA process.
- Have certain documents ready and accessible during your application process. You may need some or all of the following documents: your social security number, your parent’s social security numbers, your driver’s license, your Alien Registration number (if applicable), federal tax information/tax returns, untaxed income records, and information on spending accounts, investments, and stocks.
- Determine what kind of student you are (dependent or independent); if you are a dependent student, you will need to report your parents’ information on the form.
- Complete and submit the application using your FSA ID. You will receive a confirmation email once you submit.
- You will receive an email from CSUN regarding the aid you have been awarded. Click on the Check Your Awards link, located under the Financial Matters tab in your myNorthridgeportal account.
- Accept or decline your awards. You may have a combination of grants and loans awarded to you. Make sure you understand...
which funds are grants and which are loans; you can decide which funds to accept?

How to apply for scholarships

Scholarship Office
Bayramian Hall 130 | (818) 677-4907
CSUN scholarships are mainly available on https://csun.academicworks.com/ To access specific academic department scholarships, visit https://www.csun.edu/financialaid/college-and-department-scholarships.

Matador Tips:
• Many scholarships require you to complete a Free Application for Federal Student Aid (FAFSA) application to determine if you need aid. Visit https://fafsa.ed.gov/ to submit your financial aid application.
• When applying for scholarships, use CSUN’s school code: 001153.

Process:
• Visit https://csun.academicworks.com/ and sign in with your myNorthridgeportal credentials.
• Complete the general application. Once your application is complete, click the Opportunities tab to view the scholarships available.
• Look at the requirements for each scholarship opportunity and get the needed documents prepared before you officially apply. Make sure to apply before the application deadline!
• The department or entity will notify you if you have been chosen to receive the scholarship.

How to apply for the California Dream Act

Financial Aid and Scholarship
Department Bayramian Hall lobby | (818) 677-4085
The California Dream Act Application allows students enrolled in eligible California colleges, universities and career education programs to apply for state and institutional grants, as well as privately funded scholarships. For more information, visit https://www.csun.edu/financialaid/california-dream-act/.

Matador Tips:
• You should not submit a California Dream Act application if you have or are eligible to submit a Free Application for Federal Student Aid (FAFSA).

Process:
• Visit https://dream.csac.ca.gov/ to determine your California Dream Act eligibility.
• If eligible, complete the California Dream Act application to apply for a Cal Grant. Depending on your answers, you may need a parent to complete part of the application with you.
• Any aid granted to you will be offered by CSUN. Click on the Check Your Awards link, located under the Financial Matters tab in your myNorthridgeportal account to check your grant funding.

How to apply for the CSU fee waiver program

Student Accounting
University Hall 360 | 818 677-8000, Option 2
The California State University (CSU) system offers some fee waiver programs for qualifying student participants. Fee waivers may apply to portions of your tuition or other fees through any of the designated university-sanctioned programs. All fee waiver programs have requirements and application processes.

Programs offered:
• Alan Pattee Scholarship Waivers
• CSU Employee and Dependent Waivers
• Dependents of Victims of September 11, 2001 Terrorist Attacks
• Intrasystem Visitor – Concurrent Enrollment Waivers
• National Student Exchange
• Talented High School Student Waivers
• Teaching Associate (TA) Waivers
• Veteran’s Dependent Waivers

Graduate School
Graduate programs
CSUN offers 92 Master's degrees and 2 Doctoral degrees. CSUN also offers 27 post-baccalaureate (after Bachelor’s degree) educational certificates, which add professional expertise to one’s credentials. Lastly, CSUN offers credentials in three main categories: Teaching Credentials (Multiple Subject, Single Subject and Education Specialist), Specialist Credentials and Service Credentials, as well as Added Authorizations in a number of areas. Located below is a list of general degree areas; for detailed information on the graduate, doctoral, certificate, and credential programs offered, visit https://catalog.csun.edu/graduate-studies/.

College of Engineering and Computer Sciences
- Civil Engineering and Construction Management
- Computer Science
- Electrical and Computer Engineering
- Manufacturing Systems Engineering and Management
- Mechanical Engineering

College of Health and Human Development
- Assistive Technology
- Communication Disorders and Sciences
- Environmental and Occupational Health
- Family and Consumer Sciences
- Health Sciences
- Kinesiology
- Nursing
- Physical Therapy
- Recreation and Tourism Management

College of Social and Behavioral Sciences
- Anthropology
- Geography and Environmental Sciences
- History
- Political Science
- Psychology
- Public Administration
- Social Work
- Sociology
- Urban Studies and Planning

College of Science and Mathematics
- Biology
- Chemistry and Biochemistry
- Geological Sciences
- Mathematics
- Physics and Astronomy

David Nazarian College of Business and Economics
- Accounting and Information Systems
- Business Administration
- Systems and Operations Management

Michael D. Eisner College of Education
- Educational Leadership and Policy Studies
- Educational Psychology and Counseling
- Elementary Education
- Secondary Education
- Special Education

Mike Curb College of Arts, Media, and Communication
- Art
- Cinema and Television Arts
- Communication Studies
- Journalism
- Music
- Theatre

How to apply for CSUN graduate programs

Admissions and Records
Bayramian Hall lobby | (818) 677-3700
To be eligible for any post-baccalaureate (after Bachelor’s degree) programs, you must apply to both the university and to the academic program. You must meet requirements for both the university and the
Matador Tips:
- Many departments have higher admission standards than the university admission criteria and require a separate departmental application.
- Some programs have earlier application deadlines than the university application deadline. Additionally, some departments may only accept students for the Fall semester. For departmental application requirements and deadlines, contact the department of interest directly.

Process:
- Visit [https://www.csun.edu/admissions-records/apply-graduate-student](https://www.csun.edu/admissions-records/apply-graduate-student) to verify that you meet the university requirements for admission.
- Research your program of interest to see if there is a separate departmental application. Prepare any additional documents you may need to submit prior to submitting your university application.
- Visit [https://www2.calstate.edu/apply](https://www2.calstate.edu/apply) and complete the university application for your desired program. Be sure to submit any additional documentation as indicated by your intended program’s requirements.
- Pay for the nonrefundable CSU application fee through the Cal State Apply website. Your application will be submitted only upon payment of this fee.
- Review and submit any supplemental department applications, if applicable.
- Send your official paper transcripts to:
  
  California State University, Northridge  
  Admissions and Records  
  18111 Nordhoff Street  
  Northridge, CA 91330-8207  

- Your myNorthridgeportal account will produce an Applicant tab, which you can use to monitor your application status. Should you meet the university requirements, your My Status box will state you have been provisionally accepted to CSUN. Your program of interest will send an admission decision to your CSUN email if you are accepted.

**Graduation and Commencement Celebrations**

**Office of Student Development and Transitional Programs (SDTP)**

University Student Union | (818) 677-4100

The Commencement ceremonies are events held at the end of each Spring semester to honor those who have already been awarded degrees in the preceding Fall term, as well as those who have applied for graduation for the Spring or Summer terms. The Office of Student Development and Transitional Programs (SDTP) oversees the official Commencement and Honors Convocation ceremonies.

Honors Convocation celebrates outstanding graduates with academic and personal achievement. In conjunction with Commencement ceremonies, many academic colleges and their respective departments host special receptions for their students, including Master’s hooding ceremonies. Additionally, there are cultural celebrations and receptions offered for various student populations. For detailed information and the schedule for the Commencement ceremonies, receptions, and celebrations, visit [https://www.csun.edu/commencement](https://www.csun.edu/commencement).

**Official Commencement ceremonies:**
- Honors Convocation
- University ceremonies

**Celebrations and receptions:**
- Commencement ceremony receptions
- Departmental receptions
- Master’s hooding ceremonies

**Cultural celebrations***:
- Aztlan Graduation celebration
- Black Graduation celebration
- Greek Graduation celebration
- International & Exchange Student Graduation reception
- Jewish Graduation celebration
- Rainbow Graduation celebration
- UndocuGraduation celebration
- Veterans Graduation celebration
How to apply for graduation

Undergraduate Degree Services
Bayramian Hall 170 | (818) 677-3781
Graduation means that you have completed all of your degree requirements and have been awarded the degree. Your application for the Bachelor’s/Master’s Degree and Diploma initiates the graduation evaluation process, participation in Commencement, and receipt of your diploma. For detailed information on how to apply to graduate, visit https://www.csun.edu/admissions-records/uds/apply-graduate.

Matador Tips:
• Apply for graduation one year prior to your planned graduation date. This gives you time to correct any mistakes on your application or address common roadblocks. Visit the Graduation Checklist, located at https://www.csun.edu/admissions-records/uds/graduation-checklist, to ensure you will not hit a graduation roadblock.

Process:
• Visit https://www.csun.edu/admissions-records/uds/calendar to determine when you need to submit your application.
• Review your Degree Progress Report (DPR) to determine an accurate graduation date.
• To apply, visit the Home tab in your myNorthridge Portal. Select the SOLAR Student Center icon. Click the Other Academic drop-down menu and select the ‘Apply to Graduate’ option. Complete the online application and pay the application fee.
• Your graduation advisor will notify you via CSUN email once your graduation evaluation is ready to review.
• Ensure your Diploma Address and Diploma name are correct in your myNorthridgeportal account.

Health and Wellness
Health and Wellness related resources

CSUN thinks your physical and mental health are of the utmost importance; this is why CSUN offers a variety of health and wellness related services for its students, staff, and faculty. Many of these resources offer basic need resources, which are resources that meet foundational human needs.

Exercise and fitness resources:
• Center of Achievement through Adapted Physical Activity
• University Student Union Oasis Wellness Center
• University Student Union Student Recreation Center

Food resources:
• CalFresh Outreach
• CSUN Dining
• CSUN Food Pantry
• CSUN Sustainability Food Garden
• Food Recovery Network
• Marilyn Magaram Center for Food Science, Nutrition, and Dietetics

General health resources:
• CSUN Women’s Research and Resource Center
• Institute for Community Health and Wellbeing
• Klotz Student Health Center
• University Counseling Services

Specialty resources:
• Associated Students Sustainability Center
• CSUN Breastfeeding Coalition
• Language, Speech, and Hearing Center
• National Center on Deafness
• Special Supplemental Nutrition Program for Women, Infants, and Children
**Services available at the Center of Achievement through Adapted Physical Activity**

*Center of Achievement through Adapted Physical Activity*

Northeast side of campus, near Redwood Hall | (818) 677-2182

The Center of Achievement through Adapted Physical Activity provides adapted fitness programs for people with disabilities. The Center of Achievement offers both aquatic and land-based therapeutic exercise programs for individuals with specialized needs, while training students and professionals in health and rehabilitation-related fields. For detailed information on the programs and services, visit [https://www.csun.edu/center-of-achievement](https://www.csun.edu/center-of-achievement).

**Services provided:**

- Adapted Therapeutic Exercise Program
  - Aquatics
    - Adapted Aquatics For Children
    - Aqua Arthritis
    - Aqua Dance
    - Aquatic Evaluation
    - Aquatic Pilates
    - Aquatic Therapeutic Exercise (Assisted Program)
    - Deep Water Exercises
  - Land-based
    - Adapted Motor Assessment
    - Adapted Therapeutic Exercise (Assisted Program)
    - Adapted Therapeutic Exercise (Independent Program)

**Services available at the Klotz Student Health Center**

*Klotz Student Health Center*

Southeast side of campus, between Chaparral Hall and the G3 parking structure | (818) 677-3666

All health and wellness services at the Klotz Student Health Center are provided at little or no cost to currently enrolled students. CSUN student fees include a health fee that pays for many of the services provided by the health center. For more information on the Klotz Student Health Center, visit [https://www.csun.edu/shc](https://www.csun.edu/shc)

**Matador Tip:**

- The Klotz Student Health Center is cashless. Low-cost services can be billed to your student account, insurance, or Medi-Cal.

  - The Klotz Student Health Center accepts many types of insurance and Medi-Cal.

**Services provided:**

- Acupuncture*
- Birth Control Education & Pregnancy Options Counseling
- Chiropractic*
- Physical Therapy*
- Dental*
- Health Promotion
- Immunizations
- In-house Lab Services
- Lactation Room
- Massage Therapy*
- Men’s & Women’s Health
- Nutrition Counseling
- Optometry*
- Outside Lab Services*
- Pharmacy *
- Doctor/ Nurse Practitioner Visits
- Sports Medicine
- Wellness Coaching
- X-Rays

**Services available at the Language, Speech, and Hearing Center**

*The Language, Speech, and Hearing Center (LSHC)*

Monterey Hall 100 | (818) 677-2856

The CSUN Language, Speech and Hearing Center (LSHC) is a non-profit, university-based clinical facility. The LSHC provides comprehensive diagnosis and therapeutic services to children and adults with communication disorders. LSHC offers 5 diagnostic/evaluation clinics and 12 speech therapy clinics throughout the semester calendar at CSUN. The Center also operates an Early Intervention Program (EIP) throughout the year. For detailed information on services, visit [https://www.csun.edu/language-speech-hearing-center](https://www.csun.edu/language-speech-hearing-center)

**Services provided:**

- Audiology services
  - Auditory training
  - Aural rehabilitation
  - Central auditory processing disorder (CAPD) therapy
  - Cochlear mapping
o Electrophysiological testing
o Hearing aid services
o Hearing assessment
o School hearing screenings
o Speech or language services
• Individual speech therapy
• Speech and Language Services
  o Articulation
  o Augmentative and alternative communication (AAC) clinic
  o Communication skills/social interactions clinic
  o Neurological clinic
  o Phonology
  o Receptive and expressive language
  o Stuttering
  o Voice

Services available at the Marilyn Magaram Center for Food Science, Nutrition, and Dietetics

Marilyn Magaram Center for Food Science, Nutrition, and Dietetics
Sequoia Hall 120 | (818) 677-3102
The Marilyn Magaram Center for Food Science, Nutrition, and Dietetics provides students with evidence-based nutrition information, services, and resources. Here, you will find information on many topics, including healthy eating on a budget, healthy eating on and off campus, sports nutrition, nutrition for families, and more! Many of the services available are for purchase. For further detail, visit https://www.csun.edu/marilyn-magaram-center.

Services provided:
• BodPod
• Diet analysis
• Matador Marmalade and Spicy Matador products
• MMC Wellness Cookbook
• Nutrition counseling
• Recipe analysis
• ServSafe® Food Protection Manager Certification

Services available at the Oasis Wellness Center

Oasis Wellness Center
University Student Union | (818) 677-7373
The Oasis Wellness Center, also known as the Oasis, is a welcoming destination where CSUN students can find serenity and relaxation amid the rush and activity of campus life. It offers resources focused on wellness and managing stress — all intended to promote student academic success. The Oasis Wellness Center is an entity of the USU. For more information on the Oasis Wellness Center, visit https://www.csun.edu/oasis.

Services provided:
• Nap pods
• Peer Nutrition Counseling

Some Klotz Student Health Center services are available at the Oasis:
• Acupuncture
• Massage Therapy
• Nutrition Counseling
• Reiki Therapy
• Wellness Coaching

Services available at the Student Recreation Center

Student Recreation Center
University Student Union | (818) 677-5434
The Student Recreation Center is a 138,000 square foot facility for exercise and leisure activity that promotes lifelong health and wellness. The eco-friendly facility has all the most up-to-date equipment, a friendly and welcoming staff and tons of school spirit! The Student Recreation Center is an entity of the USU. For detailed information on services, programs, and exercise classes, visit https://www.csun.edu/src.

Services provided:
• First Aid, CPR, and AED Training
• Lockers
• Personal Training
• Private Instruction
• Rental equipment
• Room/field reservations
• Towels

Programs provided:
• Aquatics
• Associated Student’s Outdoor Adventures department
• Boxing training
• Group exercise classes
• Intramurals
• Open recreation activities
• Ridge-Rock Climbing Wall
• Sports clubs
Services available at University Counseling Services

University Counseling Services
Bayramian Hall 520 | (818) 677-2366, option 1

University Counseling Services (UCS) provides a variety of free short-term counseling services to students, including individual counseling, crisis intervention, group and workshops, and psychiatric consultation. UCS has a remarkable team of psychologists, marriage and family therapists, social workers, psychiatrists, doctoral interns, postdoctoral fellows, psychiatric residents and administrative staff. Each team member promises you ethical, respectful and professional care. For detailed information on the services provided by UCS, visit https://www.csun.edu/counseling.

Matador Tips:
• UCS provides urgent concern services. If you are in crisis or have an urgent concern, please call UCS at (818) 677-2366, option 1, or go to the office and ask to see a Triage Counselor.
• You can also contact UCS for urgent services after regular business hours. Call (818) 677-2366 and select option 3. You will be immediately transferred to a live crisis counselor with whom you can discuss your concerns.

Services provided:
• Case management services
• Couples counseling
• Group counseling
• Individual counseling
• Peer education programs (The BLUES Project, Project D.A.T.E., JADE, Men-CARE)
• Psychiatric consultation
• RIO (Recognition/Insight/Openness) workshops
• Urgent care assistance

How to make an appointment with the Klotz Student Health Center, University Counseling Services, or Oasis Wellness Center

Many appointments can be made online for the Klotz Student Health Center, University Counseling Services, and Oasis Wellness Center at myhealth.csun.edu. Through this website, you can schedule appointments, read messages from your healthcare providers, fill out necessary forms, and access your medical records.

Process:
• Visit the Services tab in your myNorthridge Portal. Select the Klotz Student Health Center icon to access the Center’s homepage. Next, select the Make an Appointment icon.
• You will be taken to the MyHealth@CSUN portal. There you can schedule appointments, read messages from care specialists, fill out necessary forms, and access your medical records.

How to register for the Student Recreation Center

Student Recreation Center (SRC) University Student Union | (818) 677-5434 If you are a currently enrolled student (enrolled in one or more courses during any given term), your SRC student membership is included in your campus fees. Please note: if you are not enrolled in a summer/winter course, your membership may not be applicable. The Student Recreation Center is an entity of the USU. Visit https://www.csun.edu/src/membership for further detail

Process:
• Submit signed copies of the SRC’s Guidelines and Waiver forms to the SRC front desk or use one of the registration computers located in the SRC’s front lobby. If you are under the age of 18, you will need to have your parent/guardian’s consent and signature on the Guidelines and Waiver forms.
• Visit the SRC front desk to register your handprint for entry. Your hand will be your entry into the gym each time you visit! Enter your CSUN ID number, then scan your hand to access the SRC.

How to register for a class at the Student Recreation Center or Oasis Wellness Center

University Student Union (USU) Students can register for group exercises
classes online by using the SRC MINDBODY portal. Group exercise classes take place at both the Student Recreation Center (SRC) and the Oasis Wellness Center. The SRC and Oasis Wellness Center are both entities of the USU. For a schedule and class descriptions, visit https://www.csun.edu/src/classes.

Matador Tips:
- All classes have a limited capacity; registrations are made on a first-come, first-serve basis.
- You can register for classes one day in advance.

Process:
- Create an account and login to the SRC MINDBODY Portal. You can access the portal by visiting www.csun.edu/src/classes.
- “Purchase” the SRC Complimentary Services package from the Online Store tab of the portal. You will not have to pay for the services, as the package amounts to $0.
- Choose a class from the schedule and click the Sign Up Now button.
- Arrive at the SRC at least 10 minutes prior to your reservation (you might forfeit your spot otherwise). After scanning in, visit the Total Training Zone desk – it is located on your left as you head to the lockers – to receive a Group Exercise (GX) class pass.
- Once you arrive to the room or area your class is being held, give your GX class pass to the instructor.

How to submit proof of required immunizations

Klotz Student Health Center
Southeast side of campus, between Chaparral Hall and the G3 parking structure | (818) 677-3666
Students must meet the immunization requirements mandated by the California State University (CSU) Chancellor’s Office. Requirements for Measles, Rubella, and Hepatitis B are determined by your age. To fulfill the requirement, you must provide written proof of immunization or immunity to measles, rubella and hepatitis B from a doctor or clinic to the Klotz Student Health Center. A school transcript is also acceptable. If written proof is not available, students can receive the immunization at the Klotz Student Health Center or from their private doctor or clinic. For detailed information on immunization requirements, visit https://www.csun.edu/shc/immunizations.

Process:
By email
- Send a scanned document to immune@csun.edu Be sure to include your name, student ID number, and phone number in the body of your email.

By mail
- Mail documentation along with your student ID number, current address, and phone number to:
  California State University,
  Northridge
  Klotz Student Health Center
  Attn: Health Information Management
  18111 Nordhoff Street
  Northridge, CA 91330

In person
- Bring proof of immunizations to the Klotz Student Health Center.

Housing

Student Housing options

Student Housing and Conference Services
17950 Lassen St. | (818) 677-2160
Student Housing exists to promote individual development, academic success and conscientious citizenship among future and current residents through its facilities, services and programs. Student Housing also provides the resources students need to foster respectful and responsible living in a learning environment. For detailed information, visit https://www.csun.edu/housing.

Housing options:
- Apartments at University Park
- Apartments at University Village (family housing)
- Living Learning Communities (LLC)
  o Cinema Television Arts LLC
o Engineering and Computer Science LLC
o First-Year Experience LLC
o Honors LLC
o Lighthouse LLC
o MataExplore LLC
o Music LLC
o The Health and Wellness Studies LLC

- Suites at University Park (freshmen only)
- Themed Living Communities (TLC)
  o Living Above the Influence TLC
  o MATA+MORE TLC
  o Matasphere TLC
  o SPEAK TLC

How to apply for Student Housing

Student Housing and Conference Services 17950 Lassen St. | (818) 677-2160 Registering for Student Housing is handled through the customized Student Housing online portal. For detailed steps on how to apply for Student Housing, visit https://housing.csun.edu/pdf/steps to apply for housing.pdf.

Matador Tips:

- If you select a room without a kitchen, you will be required to purchase a Meal Plan.

Process:

- Visit https://housing.csun.edu/portal/shp/index.php to complete your application. Select the applicable application from the list of choices.
- Select if you would like to be placed in an LLC or TLC community.
- Select your room type, as well as the individual you would like to room with. You will select the actual building, apartment (if applicable), and room within which you will live. The Student Housing application will contain a questionnaire to assist you in sharing information with potential roommates and learning about them as well.
- Verify your room choice and pay your initial Student Housing fee by credit card or by checking/savings account payment.

Internships

How to apply for internships

The Career Center
Bayramian Hall 413 | (818) 677-2878
Some CSUN degree programs may require you take internships for academic credit, or you may just want to gain applicable job experience in a career field. You can apply for internships through Handshake, CSUN’s campus job board and online career service. Handshake is a service provided by the Career Center. For more assistance on finding internships, visit https://www.csun.edu/career/students.

Process:

- Visit http://csun.joinhandshake.com to create a Handshake account as a Student/Alumni user.
- Register with your CSUN email address.
- Complete the registration form with as much detail as possible. Handshake matches you with the internships you qualify for based on the information you provide in your profile. If information is left blank, you may not be matched with some internships that require certain qualifications to be entered.

Mentoring

On-campus mentoring programs

On-campus mentoring programs provide students the ability connects with other students or alumni to assist in their pursuit of a college degree. Some on-campus mentoring programs have CSUN students providing the mentoring services to younger students, predominantly in high school. Listed below are the most well-known mentoring programs at CSUN. Please note: these programs are not the only mentoring programs available on campus.

Academic Mentor Program (AMP)
Student Housing Office | (818) 677-6115
The Academic Mentor Program (AMP) is a mentoring program coordinated by Student Housing and is an integral part of residential life at CSUN. Mentors foster a supportive learning environment for academic and personal success in the residence halls, and provide leadership, information and resources to residents. Mentors offer valuable experiences for residents, retaining and supporting students up to graduation and promoting achievement, character development, engagement and independence.

Student leadership programs are a unique way to get involved with CSUN’s campus. Student leadership programs offer students the ability to develop leadership skills, learn how to network and build relationships, define their identity, and achieve tasks effectively. In addition, many of these leadership opportunities offer benefits, such as priority registration, stipends, and CSUN gear!

**Build PODER**
Build PODER is a large undergraduate biomedical research training program. BUILD PODER believes in diversifying the biomedical workforce, which will lead to researchers generating innovative and relevant research questions, methods, and interpretations that will lead to health equity. For more information, visit [https://www.csun.edu/build-poder](https://www.csun.edu/build-poder)

**CSUN Mentorship Program**
The CSUN Mentorship Program is a peer-mentoring program that promotes student success at Cal State Northridge. The program aims to help students more easily navigate university life by exploring various campus resources and engagement/involvement opportunities. The student mentors are committed to sharing their own experiences, motivating their fellow CSUN students, and helping them set goals to be successful. The Office of Student Development and Transitional Programs (SDTP) coordinates the CSUN Mentorship Program. For more information on how to become involved, visit [https://www.csun.edu/csun-mentorship-program](https://www.csun.edu/csun-mentorship-program)

**Educational Opportunity Program (EOP)**
The Educational Opportunity Programs (EOP) at CSUN designs, administers, and supports programs that deliver access and retention services to CSUN students. EOP provides services to historically low-income, historically educationally disadvantaged, first-generation college students, a population that not only reflects the diversity of CSUN’s feeder communities but also the diversity of the University itself. For more information, visit [https://www.csun.edu/csun-eop](https://www.csun.edu/csun-eop).

**Matador Network**
The Matador Network is an online mentoring program that connects CSUN students and recent graduates with seasoned CSUN alumni and industry professionals. The program is designed to help Matadors prepare for success by connecting to alumni willing to share their personal experiences, industry expertise, and career advice. The Alumni Association coordinates the Matador Network. For more information, visit [https://www.csun.edu/alumni/matador-network](https://www.csun.edu/alumni/matador-network).

**Mosaic**
MOSAIC (Mentoring to Overcome Struggles and Inspire Courage) at CSUN provides a national model for linking college students with youth at risk for educational failure, gang and family violence, drug and alcohol abuse, and emotional trauma. Mentoring services are provided to students within the Los Angeles Unified School District (LAUSD). The College of Social and Behavioral Sciences (CSBS) coordinates the Mosaic program. For more information on how to be a mentor, visit [https://www.csun.edu/social-behavioral-sciences/sociology/csun-mosaic-mentoring-program](https://www.csun.edu/social-behavioral-sciences/sociology/csun-mosaic-mentoring-program)
National Student Exchange and Study Abroad Programs

International student resources

International and Exchange Student Center (IESC)
University Student Union
(818) 677-3053
The International and Exchange Student Center (IESC) organizes and supports programming and special events for international students and scholars. The Center offers a wide variety of unique and entertaining social, academic and cultural activities throughout the year. Our office also offers social support through programming to aid international students and scholars as they settle into the Northridge community and adjust to living in the United States. For more information on involvement opportunities, visit https://www.csun.edu/international

Involvement opportunities:
• Coffee Hour
• International Education Week
• International Students Association (ISA)
• Phi Beta Delta
• Photography Competition
• Student Panels for an International Curriculum and Education (SPICE)

Study Abroad programs

International and Exchange Student Center (IESC)
University Student Union | (818) 677-3053
The International and Exchange Student Center (IESC) provides services to newly admitted and continuing international F-1 and J-1 visa students, Fulbright students, and participants of the study abroad program and National Student Exchange (NSE). The IESC also coordinates cultural and social events that allow students to share their national heritage and get involved with the campus educational community. For detailed information on study abroad programs, visit https://www.csun.edu/international.

Matador Tips:
• Attend an information session or schedule an appointment with an IESC advisor to get specific details on each program.

Programs offered:
• California State University International Programs (CSU IP)
• Campus Based Exchange Program (CBEP)
• China Scholarship Council program
• Fulbright program
• National Student Exchange (NSE) program

Performances, Galleries, and Exhibits

On-campus spaces/locations

CSUN has a variety of on-campus theaters, galleries, and exhibits for you to experience different forms of art! You can buy a majority of on-campus performance tickets at the Associated Students (AS) Ticket Office, located in the University Student Union (USU). For detailed information on event scheduling and purchasing tickets, visit https://www.csun.edu/calendar.

Art Galleries:
• Library Exhibit Gallery – University Library
• Main Gallery Exhibition – Art and Design Center
• Soraya Gallery Exhibition – The Soraya
• West Gallery Exhibition – Art and Design Center

Theaters and Recital Halls:
• Alan and Elaine Armer [Movie] Theater
• 1r – Manzanita Hall
• Campus Theater – Nordhoff Hall
• Experimental Theater – The Soraya
• Little Theater – Nordhoff Hall
• Music Recital Hall – Cypress Hall
• Plaza del Sol Performance Hall – University Student Union
• The Younes and Soraya Nazarian Center for the Performing Arts (The Soraya) – south campus

Social – Clubs and Organizations

Types of clubs and organizations
The Matador Involvement Center (MIC) is the place to learn more about getting involved on campus and meeting people with similar interests. Whether you are a new or returning student, make your mark at CSUN by discovering clubs and organizations, volunteer projects, fraternities and sororities, and resources for leadership development. For a detailed list of the clubs and organizations offered, visit https://www.csun.edu/mic/club-and-organizations-directory.

Club/organization categories:
- Academic college-based organizations
- Community service organizations
- Cultural organizations
- Greek-lettered organizations (fraternity & sorority)
- Political clubs
- Religious clubs
- Special interest organizations
- Sports clubs
- University sponsored (Honor Societies)
- University programs

**How to apply for Associated Students funding**

**Associated Students Student Leadership**

University Student Union | (818) 677-2477

Associated Students (AS) Student Leadership department offers CSUN students and on-campus clubs/organizations the ability to request funding for events, programs, conferences, and research. For more information, visit https://www.csun.edu/as/finance

Funding provided:
- Annual budget allocation (for student clubs and organizations)
- Instructionally Related Activity (IRA)
- Student Travel and Academic Research (STAR)
- Unassigned Contingency Account (Supplemental Funding)

**Process:**
- Visit the https://www.csun.edu/as/finance to apply for your funding request online. The only funding that you cannot apply for online is the annual budget allocation for clubs and organizations.
- Attend the Finance Committee meeting to present your request. You should be prepared to explain all aspects of your request. The Chair of Finance will notify you of the Committee’s recommendation to Senate regarding your request.
- Attend the Senate meeting to present your request. The Finance Director will email you regarding the Senate’s decision and funding amount, if approved.
- Complete the Authorized Signature Form and Expenditure Request Form, available at http://www.csunas.org/finance/, and submit to the Associated Students Finance department to access your funds.

**How to rent a room on campus**

Depending on the type of event you are looking to host, CSUN offers room reservations. Some room reservations are free while others have a cost associated with use, set-up/clean-up, and additional services, such as audio/visual equipment. The two departments that assist in booking rooms for meetings and events are the Academic Resources and Planning department and the University Student Union (USU).

**Academic Resources and Planning**

University Hall 270 | (818) 677-3283

Academic Resources and Planning offers student organizations access to on-campus classroom and lecture hall reservations. For information on the Academic Resources and Planning reservation process, visit https://www.csun.edu/academic-resources-planning/room-reservations
Matador Tips:
• No reservations can be made within the first two weeks of each semester.

Process:
• Visit https://www.csun.edu/sites/default/files/ResForm.pdf to complete the Lecture Room Form. You will need to get your on-campus advisor to sign the form, as well as a staff member’s signature from the Matador Involvement Center.
• Once you have completed the form and have obtained the appropriate signatures, fax a copy to the fax number listed on the form.
• The Academic Resource and Planning Office will send you a confirmation copy back by fax or email. Make sure to read over the policies and procedures regarding classroom and lecture hall reservations.

Reservations and Event Services
University Student Union | (818) 677-3644
The University Student Union (USU) offers large event spaces at a cost; the USU Reservations and Event Services department handles all room reservations for the University Student Union. For information on the USU’s process, visit http://www.csun.edu/usu/reservations/book aroom

Process:
In person
• Visit USU Reservations and Event Services, located diagonally from the Subway in the Union.
• Complete the Reservation Request form and submit it to one of the employees.
• You will receive a confirmation via email, which will begin the reservation process. Once your reservation is confirmed, you will also be prompted to submit an Agenda, Room Diagram, and Final Signature paperwork. You are expected to pay the cost associated with renting the room prior to the Final Signature.

Online
• Visit http://usu.csun.edu/olea/AccountManagement.aspx to create an online account with the USU.

• See which rooms are available for the time and date you want to book by visiting https://usu.csun.edu/olea/BrowseFo rSpace.aspx. Have a few different options in mind, as you will need to list your room preference in order on the request form.
• Once your online account has been confirmed, submit a Reservation Request form online.
• You will receive a confirmation via email, which will begin the reservation process. Once your reservation is confirmed, you will also be prompted to submit an Agenda, Room Diagram, and Final Signature paperwork. You are expected to pay the cost associated with renting the room prior to the Final Signature.

How to start a new club/organization
The Matador Involvement Center (MIC) University Student Union | (818) 677-5111
With help from the staff at the Matador Involvement Center (MIC), you can start a new campus club or organization! For more information, visit https://www.csun.edu/mic/start-new-club

Process:
• Attend a New Club Workshop to learn about the process, responsibilities, benefits and basic requirements for starting a university-recognized club.
• Visit https://csun.campuslabs.com/engage/ and log in with your CSUN credentials
• You will be required to submit university recognition documents to the MIC through the Matasync portal. Additionally, you must list five officers within your club and your on-campus advisor.
• Attend the Annual Recognition Conference hosted by the MIC.

Social – University Events
University-sponsored events
These larger university events are held to expose the campus and community to all that CSUN has to offer, as well as a way to promote CSUN spirit.
Annual President’s Picnic
The Annual President’s Picnic is held at the beginning of each new academic year. Each fall, faculty and staff volunteer to serve as hosts to over 8,000 students who stop by to enjoy music, food and spirited activities. The Office of Student Development and Transitional Programs (SDTP) coordinates the Annual President’s Picnic.

Explore CSUN
Explore CSUN occurs annually for students interested in coming to CSUN. Parents and students have the opportunity to attend workshops, speak with departments, and learn about the different resources and services provided on campus. For more information, visit https://www.csun.edu/explore-csun

Matadors Day of Service
Matadors Day of Service is an exciting way to get involved and meet other CSUN students while contributing to your local CSUN community! Lunch and entertainment are provided, and CSUN’s tradition of the rose is taught to attendees. The Matador Involvement Center (MIC) coordinates Matadors Day of Service. Register for Matadors Day of Service at https://www.csun.edu/mic/volunteer

Meet the Clubs
This event offers student clubs and organizations an opportunity to have greater visibility, and publicize their events, early in the fall and spring semesters. New and returning students, faculty, and staff can see the many opportunities for involvement on campus in a centralized, energetic and festive setting! The Matador Involvement Center (MIC) coordinates Meet the Clubs. For more information, visit Matasync.

New Student Convocation
The New Student Convocation is an annual celebration of learning collaboratively planned by Student Affairs and Academic Affairs for the new students entering CSUN each fall. The event serves as a formal welcome extended to the entering class by the President, administration and campus community. The Office of Student Development and Transitional Programs (SDTP) coordinates New Student Convocation. For more information, visit https://www.csun.edu/nso/new-student-convocation

Parent Day
Parent Day is an on-campus orientation event for students’ families. This program assists parents/guardians/support systems in becoming a partner in their student’s success by learning key information about the academic opportunities, support services, and out-of-class experiences available to CSUN Students. Parent Day offers an opportunity to ask questions based on real experiences a student may be having, including the many transitional issues that challenge both students and families. The Office of Student Development and Transitional Programs (SDTP) coordinates New Student Convocation. For more information on how to register for Parent Day, visit https://www.csun.edu/nso/parent-day

Social – Volunteer Programs
On-campus programs
The Matador Involvement Center (MIC) University Student Union | (818) 677-5111
CSUN has a variety of volunteer programs and activities in which students, staff, and faculty can participate. The Matador Involvement Center (MIC) oversees the main campus volunteer program, Unified We Serve. Unified We Serve programs the majority of volunteer efforts on campus. For more information on volunteering with Unified We Serve, visit https://www.csun.edu/mic/volunteer

Unified We Serve annual events:
• Adopt-A-Family for Thanksgiving
• AIDS Walk
• Campus Clothing & Food Drive
• Cesar Chavez Service Fair
• Matadors Day of Service
• MEND Super Saturday

Student Identity and Advocacy
Accessibility/Accessible Technology services
Universal Design Center (UDC) University 5, Garden level (818) 677-5898
The CSU Accessible Technology Initiative (ATI) is an effort made by the California State University (CSU) system to ensure that information and communication technology (ICT) is accessible to all students, faculty, staff, and the wider community. ICT includes websites, computer software and hardware, and multimedia such as video. For more information on ATI, visit [https://www.csun.edu/universal-design-center](https://www.csun.edu/universal-design-center)

The ATI focuses on three areas:

- Instructional materials: documents, multimedia, Canvas courses, etc.
- Procurement: purchases of ICT
- Web: the CSUN web environment and domain, as well as web-based ICT, including instructional materials.

### Identity and Advocacy spaces/centers

CSUN has a number of on-campus student identity and advocacy centers. Each space or center focuses on the needs of a specific student population.

**General:**
- Office of Equity and Diversity

**Accessibility:**
- Disability Resources and Educational Services
- Language, Speech, and Hearing Center
- The Universal Design Center

**Cultural/Ethnicity:**
- Chicancx House
- Glenn Omatsu House
- Friendship House
- The CSUN Black House

**Health:**
- CSUN Women’s Research and Resource Center
- Department of Police Services
  - Rape Crisis Advocate
- Klotz Student Health Center
  - Campus Care Advocate
- Strength United
- University Student Union Lactation space
- University Counseling Services
  - Valley Trauma Center

**LGBTQIA+:**
- Pride Center

**Religious:**
- University Student Union Prayer/Meditation/Reflection Room
- University Student Union wash room

### Student-Athletes:
- Intercollégiate Athletics Office
- Matador Achievement Center
- Office of Academic Services for Student Athletes

### Undocumented Students:
- The EOP Dream Center
- The Student Legal Support Clinic (The Clinic)

### Veterans:
- Veteran Affairs Office
- Veterans Resource Center

**How to file a Title IX complaint**

**Office of Equity and Diversity**
University Hall 285 | (818) 677-2077

The Office of Equity and Diversity oversees the Title IX complaint process. Title IX of the Education Amendments of 1972 prohibits discrimination based on sex in educational programs and activities. Under Title IX, sex discrimination includes sexual harassment and sexual violence. CSUN does not tolerate sexual violence in any form. This includes physical sexual acts such as sexual touching, sexual assault, sexual battery, rape, domestic violence, dating violence, and stalking (when based on gender or sex) perpetrated against an individual against his/her will and without consent or against an individual who is incapable of giving consent. Title IX protects all people regardless of their gender or gender identity from sexual harassment and violence. The Campus Title IX Coordinator assists in the reporting process for Title IX offenses. For more information on the Title IX process, visit [https://www.csun.edu/eqd/discrimination-harassment-retaliation](https://www.csun.edu/eqd/discrimination-harassment-retaliation)

**Process:**
- Visit [https://www.csun.edu/sites/default/files/title-ix-complaint-form-c.pdf](https://www.csun.edu/sites/default/files/title-ix-complaint-form-c.pdf) and complete the Title IX form.
- To file an official complaint with the university, submit the form to the Office of Equity and Diversity. You can also call the Office of Equity and Diversity to request an appointment with the Campus Title IX Coordinator.
Student Leadership Programs

On-campus leadership programs

Student leadership programs are a unique way to get involved with CSUN’s campus. Student leadership programs offer students the ability to develop leadership skills, learn how to network and build relationships, define their identity, and achieve tasks effectively. In addition, many of these leadership opportunities offer benefits, such as priority registration, stipends, and CSUN gear!

Academic Mentor Position
Student Housing Office | (818) 677-6115
The Academic Mentor Program is coordinated by Student Housing. Mentors foster a supportive learning environment for academic and personal success in the residence halls, and provide leadership, information and resources to residents. Mentors offer valuable experiences for residents, retaining and supporting students up to graduation and promoting achievement, character development, engagement and independence.

Board of Directors (BOD)
University Student Union | (818) 677-2491
Under the leadership of the student Chair and Vice Chair, the Board of Directors (BOD) of the University Student Union (USU) is comprised of a diverse representation of the university community that includes various committees that review programs, adopt policies, maintain facilities and oversee financial matters for the USU and its programs. Students are encouraged to run for a seat on the BOD. For application information, visit https://www.csun.edu/usu/boardofdirectors

New Student Orientation (NSO) Leadership Program
University Student Union | (818) 677-4100
The Office of Student Development and Transitional Programs (SDTP) oversees large university programs, namely New Student Orientation (NSO), Parent Day, New Student Convocation, and Commencement. SDTP is able to coordinate these large university events with the assistance of student volunteers involved in the NSO Leadership Program. There are four different positions in which students can be involved: Orientation Leader, Matador Mentor, TAKE Cast member, or Student Coordinator. For application information, visit https://www.csun.edu/nso/nso-leadership-team

Student Leadership
University Student Union | (818) 677-2477
Associated Students (AS) is the official seat of student governance for the campus. The Student Leadership division represents the student body, advocates its needs, and defends its interests in dealings with faculty, campus administrators, and government officials. Student Government is comprised of student leaders who seek to provide the ultimate college experience and uphold the mission and vision of AS. Student leaders encourage shared governance, student advocacy, and collaboration with other campus and community entities. For application information, visit https://www.csun.edu/as/student-government

R.E.D. Leadership Academy
University Student Union | (818) 677-5111
The R.E.D. Leadership Academy is a six-week program for CSUN student leaders to Reflect on what it means to lead, learn how to Evolve into great leaders, and Develop their leadership skills. The Matador Involvement Center (MIC) coordinates the R.E.D. Leadership Academy. For more information on how to apply, visit http://www.csun.edu/mic/leadership or inquire about the program in person at the MIC.

Resident Advisor Position
Student Housing Office | (818) 677-6116
Student Housing coordinates the Resident Advisor position. Resident Advisors have many different roles. They are peer counselors, community builders, programmers and administrators. RAs spend a significant amount of time getting to know residents as individuals and generating enthusiasm as they bring students together to create floor and hall communities. As residence hall community leaders, RAs encourage residents to respect one another, get involved with floor, hall and area activities and provide information about campus resources. For more information please...
Residence Halls Association (RHA)
Student Housing Office | (818) 677-6115
The Residence Halls Association (RHA) is an organization with the goal of promoting a healthy academic and social environment while serving as the student voice for concerns of the community in CSUN Student Housing. RHA provides engaging programs for students to get involved, and hosts regular community meetings to discuss concerns and suggestions.

University Ambassadors Program
Bayramian Hall 190 | (818) 677-2967
The University Ambassadors program, overseen by Guest Relations and Campus Tours in Student Outreach and Recruitment (SOR), is a diverse group of student leaders who volunteer time to facilitate campus tours, host special events and represent CSUN in a manner that exemplifies campus pride and professionalism. For application information, visit [https://www.csun.edu/outreach/university-ambassadors](https://www.csun.edu/outreach/university-ambassadors).

Sustainability
On-campus sustainability efforts
One important initiative at CSUN is sustainability! CSUN sustainability efforts can be found all around campus, whether through sustainability programs, resources, or educational programs. For more information on the sustainability projects happening on campus, visit [https://www.csun.edu/sustainability](https://www.csun.edu/sustainability).

Academic options:
- Climate Science Program
- General Education (GE) Path in Sustainability
- Graduate Program in Sustainability
- Liberal Studies Sustainability Track
- Undergraduate Minor in Sustainability

Campus resources:
- Alternative transportation programs
- Asset Management Public Surplus

Technology
On-campus technology resources and services

Information Technology (IT)
University Library, Learning Commons | (818) 677-1400
CSUN’s Information Technology (IT) department provides students technology services and products, such as computer rentals, printing, free software, and wireless internet access. For a detailed look at the technology services offered throughout the campus, visit [https://www.csun.edu/it](https://www.csun.edu/it).

Academic technology:
- CSUN email account
- myCSUNportal

Network and Wireless:
- Eduroam wireless internet access
- Remote Access

Services:
- Apple Genius Bar
- Creative Media Studio
- CSUN Campus Store software/hardware purchasing
- CSUN Tech Center
- IT Help Desk and Center
- Learning Commons technology study rooms
- Media equipment/service rentals
  - Audio
  - Audio Visual
  - Telephones
  - Telecom
  - Network infrastructure
  - Virtual server hosting
• University Library computer rental
• Pay-by-app parking
• PrintAnywhere wireless printing
• Security Tracking of Office Property (S.T.O.P.) program
• Boost mobile app
• University Student Union Computer Lab

Software and Applications:
• Canvas
• CSUN Mobile app
• eLearning
• eTexts
• Hobsons
• Lecture Capture
• Lynda.com
• Microsoft Office suite
• myCSUNbox
• myCSUNsoftware
• myCSUNtablet
• OnBase
• Portfolium
• Security software
• Skype for Business
• Software download
• Software/hardware purchasing
• WordPress
• Yammer
• Zoom

Transportation

Transportation services

CSUN offers a variety of transportation services, from renting a car or bicycle to free jumpstart and lockout assistance. Additionally, CSUN has a shuttle service that runs most of the day to take students to the Metrolink. Associated Students, the Parking Office, and the Department of Police Services (DPS) provide transportation services on campus.

For more information on public transit options, visit https://www.csun.edu/parking/transpor
tation.

For more information on the transportation services provided by Associated Students, visit https://www.csun.edu/as.

Bicycles:
• Associated Students Matador Bike Shop
• Bicycle compounds
• Bicycle registration

Carpooling:
• Associated Students Zimride Program

Parking:
• Amber Light Vehicle patrol units
• Daily parking pass
• Electric vehicle charging stations
• MobileNOW! App for daily parking permit
• Pay-by-space parking
• Semester/yearly parking permits

Shuttle and Bus services:
• Antelope Valley Transit Authority (AVTA) Express Bus
• CSUN Transit station
• Metro Bus
• Metrolink Train
• Associated Students Metro U-Pass
• Northridge DASH Transit

Transportation Rentals:
• Associated Students Zipcar

Vehicle Assistance:
• Jumpstart assistance
• Lockout assistance

Parking lots/structures

Parking Office
Department of Police Services
(818) 677-2157

CSUN has on-campus student parking lots and structures to accommodate those who commute to campus. Listed below are all of the CSUN lots and structures in which students can park. For more information on parking, Visit https://www.csun.edu/parking/student-parking-information.

Parking locations:
• B1 Parking lot – near Nordhoff and Cypress Hall
• B2 Parking lot – near Nordhoff, Cypress and Manzanita Hall
• B3 Parking structure – near Manzanita Hall, Sierra Hall, Sierra Center, Jerome Richfield Hall, Bayramian Hall and the University Library
• B5 Parking structure – near Education, Juniper Hall, Noski Auditorium, Jacaranda Hall and the University Library
• B6 Parking lot – near Noski Auditorium, Juniper Hall, and Education
• D6 Parking lot – near the Art Gallery and the Art and Design Center
• E6 Parking lot – near Art and Design Center, Sagebrush Hall, Jacaranda Hall and the Intercollegiate Athletics department
• F5 Parking lot – near Redwood Hall, the University Student Union, the Associated Student Sustainability Center and the Intercollegiate Athletics department
• F10 Parking lot – near Student Housing
• G3 Parking lot – near Monterey Hall and the Klotz Student Health Center
• G4 Parking lot – near University Student Union, Student Recreation Center, East Field, and SRC Field
• G6

How to buy a daily parking pass

Parking Office
Department of Police Services
(818) 677-2157
Depending on how often you come to campus, you may not want to buy a semester or yearly parking pass. CSUN offers hourly and daily parking pass options. You can purchase a daily parking pass at an Information Booth, a parking pass dispenser, and through your smartphone. For more information on daily parking pass options, visit https://www.csun.edu/parking.

Matador Tips:
• If you pay for a daily parking pass with cash at a dispenser, you might want to use exact change. The parking dispenser does not give back change; however, you can receive change for a daily parking pass by showing your receipt at the Parking Office, located in the Department of Police Services.

Process:
CSUN app (CSUN Mobile!)
• Click on getting around campus tab to purchase and find parking transportation services

• Fill out the registration information to create your account. Make sure to have your license plate information handy for the registration process.
• Input your location as 2786, or ‘CSUN,’ to begin.
• Select the amount of time you want the permit to be for, then start your pass.
• Turn notification settings on to let the app remind you when your pass is about to expire.

Information Booth
• Visit one of the three Information Booths on campus and ask the attendant for a daily parking pass. The Information Booths are accessible from Nordhoff Street, Darby Avenue, or Zelzah Avenue.

Parking pass dispenser
• Drive into the parking lot/structure you are interested in parking at.
• Locate a parking dispenser; you can typically spot one by the yellow street sign containing a large ‘P’, which accompanies it.
• Select how long you want your parking pass for (hourly/full day) and pay by cash or card.
• Display the daily parking pass on your dashboard. Be sure it is visible to you outside the car; this will ensure a parking services representative does not give you a ticket. Additionally, make sure to move your car or buy more time by the time listed on your parking pass, or risk receiving a parking citation!

How to buy a Metro pass

Associated Students (AS) Ticket Office
University Student Union | (818) 677-2477
The Metro U-Pass is a reduced-fare transit pass, offering students unlimited rides to campus, work, shopping, or anywhere they choose on any of Metro’s bus or rail lines. The Metro U-Pass subsidy is provided for students by Associated Students (AS). The pass can be purchased either online or in person. For more information on the Metro U-Pass, visit https://www.csun.edu/as/student-transportation-guide/u-pass
Matador Tips:
• You must be currently enrolled in courses to purchase the Metro U-Pass. The Metro U-Pass is only available to buy for the term in which you are enrolled.

Process:
In person
• Visit the AS Ticket Office, during regular business hours, to purchase a Metro U-Pass.

Online
• Visit the Financial Matters tab in your myNorthridge Portal. Select the Purchase a CSUN Metro U-Pass link. Purchase or renew a Metro U-Pass.

How to buy a parking permit

Parking Office
Department of Police Services | (818) 677-2157
You can purchase a parking permit in person at the Department of Police Services (DPS) or online through your myNorthridge portal account. For more information on parking, visit https://www.csun.edu/parking.

Process:
In person
• Visit the Parking Services office inside the Department of Police Services, located at 9222 Darby Avenue (west side of campus).
• Pay for a parking permit at the Parking Office window.
✓

Online
• Visit the Financial Matters tab in your myNorthridge Portal. Select the Buy a Parking Permit icon.
• Select the type of pass you want to buy. You will have the option to purchase the entire academic year, per semester, for student housing, or for specific parking lots. Input the address where you want your permit delivered.
• Pay for your parking permit using a debit or credit card.

How to pay a parking citation

Parking Office
Department of Police Services | (818) 677-2157
Parking citation payments are due within 21 days after the issuance of the citation or within 14 days after the mailing of a Notice of Delinquent Parking Violation. There is no grace period. Payments can be made online, by mail or in person. For more information on paying parking citations, visit https://www.csun.edu/parking/parking-citations-and-appeals.

Process:
By mail
• Mail a money order or check for the amount on your citation to CSUN P.O. Box 2081 Tustin, CA 92781-2081

In person
• Visit the Parking Services office inside the Department of Police Services, located at 9222 Darby Avenue (west side of campus).
• Provide your citation number or vehicle license plate to pay the citation by cash or credit/debit card.

Online
• Visit www.pticket.com/csun and enter your citation number or vehicle license plate number to pay your ticket.

How to register a bicycle on campus

Department of Police Services (DPS) | West of the B3 parking structure (818) 677-2111
Department of Police Services provides the free Bicycle Registration Program. Registering your bicycle improves your chances of getting it back in the event it is ever stolen and recovered. For more information, visit https://www.csun.edu/police/bike-security

Process:
• Bring your bicycle, state ID, and CSUN student ID card to DPS
during normal business hours.
• Complete a CSUN Bicycle Registration Form.
• A representative from DPS will affix a sticker to your bicycle. You will be given a copy of your registration form for your records, in the off chance you ever need to report your bicycle stolen.

How to register a bicycle with on-campus bicycle compounds

Department of Police Services (DPS) | West of the B3 parking structure (818) 677-3946
Department of Police Services provides Matador Bicycle Compounds (MBC) across campus as a secure option for bicycle parking. For more information, visit www.csun.edu/police/bike-security.

Matador Tips:
• You can use your state ID or CSUN student ID card as your access into any Matador Bike Compound. Make sure to bring the card you want to use during your registration.

Process:
• Bring your bicycle and state ID or CSUN student ID card to DPS during normal business hours.
• Complete a CSUN Matador Bicycle Compound form.
• A representative from DPS will affix a sticker to your bicycle. You will be given a copy of your registration form for your records, in the off chance you ever need to report your bicycle stolen.

U

University Communications
On-campus communication systems

88.5 FM
CSUN has its very own radio station! 88.5 FM is a radio station that is a service provided by CSUN. The station primarily airs adult album alternative (AAA) and Americana music with a mix of legends, new music, and local music with some specialty programming on weekends. For more information, visit http://www.885fm.org/

Canvas
Canvas is a modern, open, user-friendly teaching and learning platform for today’s faculty and students. Most campus professors utilize Canvas for assignment submission, forum discussions, and supplemental course materials. If a professor utilizes Canvas for a course, be sure to visit your Canvas course page frequently to stay up-to-date on course assignments. For more information, visit https://www.csun.edu/it.canvas

CSUN Gmail Account
Students are issued CSUN Gmail accounts when they apply to the university. You should have received a letter from Admissions and Records with your CSUN email address and initial password. Use this information to access your account for the first time. Your CSUN student Gmail account serves as your official communication with the University and you are responsible for monitoring this account. To sign on to your CSUN Gmail account, visit https://www.csun.edu/it/gmail-students

MIND Screens
Matador Information Network Display (MIND) screens are used to advertise on-campus events and announcements. The MIND screens can be found throughout campus in Bayramian Hall, the Campus Store and other high-traffic areas. Associated Students (AS) maintains and posts to the MIND Screens. To post information on the MIND screens, visit https://www.csun.edu/as/matador-information-network-displays

The Sundial
CSUN also has its very own student-run newspaper! The Sundial is an award-winning, and financially independent, student newspaper and website. Student journalists gather, write, edit and publish, or disseminate news for CSUN students and the community. The Sundial produces content both online and in print to embrace the changes in journalism. The Sundial aims to be the go-to source for information and the voice of CSUN. For CSUN news, visit https://sundial.csun.edu/
Alma Mater
Hail to the Matadors
By: Richard Kaufman, ‘72

Hail to all the Matadors
And to our school so dear.
As we move along the road of life,
let us keep from doubt or fear.
For the knowledge which we find here,
for all who urge us on.
The spirit of the Red and White
will brighten every dawn.
Where the sun is shining
And where truth leave an open door,
to honor strong and courage tall
we hail our Matador!

Get Involved!
Interested in joining the New Student Orientation Program?
Scan the QR code below to complete our interest form!