

## FREQUENTLY ASKED QUESTIONS for Student “Title IX” Training

### What is the required training?



**For New Students:** “Not Anymore” is an interactive online interpersonal violence prevention program designed by Student Success™. This video-based program will provide critical information about Consent, Bystander Intervention, Sexual Assault, Dating and Domestic Violence, Stalking, and related topics about sexual misconduct and gender-based violence. Not Anymore will help you better understand how vitally important these issues are and what you can do to help make our campus safer.



**For Continuing Students:** “Every Choice” is an online, video-based “refresher” program aimed at reducing campus sexual assault, dating/domestic violence and stalking by equipping students with realistic, actionable bystander intervention tools.

### Who is required to take the training?

All current undergraduate and graduate students must complete the online training.

### Why are students required to complete this training?

State and federal mandates and California State University Executive Order 1095 require training for all students at least once *per academic year*.

Specifically, the Violence Against Women Reauthorization Act (VAWA) requires that universities provide sexual violence prevention and awareness programs that educate students about prohibitions, reporting procedures, the university’s response to incidents, and resources for survivors.

### How long will it take to complete the training?

Each student’s experience will vary and the length of the module is dependent on whether you are a continuing or new student as of this academic year.

**New students** take a longer, initial course (approx. 75 minutes) once only and complete it before enrolling in their first-semester classes. Course title: “Not Anymore”

**Continuing students** take a shorter refresher course (approx. 25 minutes) every year thereafter and complete it before enrolling in fall classes. Course title: “Every Choice”

## How do I access the mandatory Title IX training?

Log into your **myNorthridge** portal and go to the “**My Checklist**” pagelet. For a visual tutorial of how to access the Title IX training, please visit:

<http://www.csun.edu/admissions-records/access-title-ix-training>

## I don't have time to complete the module in one sitting. How do I log back in to the training after I've initially begun?

Your progress will be saved in each session you are logged in for. Please log back into your **myNorthridge** portal, go to the “My Checklist” pagelet, and click on the “Not Anymore” link under “Incomplete Tasks” (See previous question).

## How can I verify whether I have satisfied my training requirement?

Students who have satisfied an online training requirement have the ability to download and save a **Certificate of Completion** for their records. This information can also be verified in the Student Success portal when you log on using your CSUN credentials.

## Will I be tested on the content?

At the end of each video/module, you be asked a brief set of questions as part of post-test to aid in your learning and understanding of the concepts. Your answers to the questions will be used only to calculate your score and then purged.

## What happens if I don't complete the training?

Consistent with VAWA mandates regarding enforcement, **a registration hold is placed on your account until you complete the course**. It is imperative that you complete the required course as soon as it is available in your student portal.

## A hold was placed on my account because I did not complete my training. How can I get it removed?

The only way to have the hold removed for failure to comply with the “Title IX” training requirement is to complete the module assigned to you.

**IMPORTANT:** CSUN will be receiving the data regarding student completion of training requirements through its training vendor, Student Success, in a secured, automated manner. Therefore, your academic advisor and other CSUN offices will not be able to remove the hold or expedite the process of removing the hold—the campus must receive authentication from the vendor that you have completed the training.

CSUN's internal records will be updated regularly to reflect which students have satisfied the training requirement(s), and it could take **up to 24 hours** for your completion to be recorded by the campus. It is your responsibility complete the training(s) as soon as possible.

Be aware that any other holds (**unrelated to Title IX**) will not be lifted from your account automatically upon your completion of this Title IX training.

### **Will this training be reflected in my transcript?**

No. There is no grade associated with the “Not Anymore” or “Every Choice” online training course. It will not appear on your transcript and it will not affect your GPA.

### **I took the employee “Title IX” online training, do I have to take the student training?**

Yes. There are separate content requirements specific to the student experience and specific to obligations as a CSUN employee, including student employees.

### **Do I have to take this training if I had other interpersonal violence training on or off campus?**

Yes. We appreciate students who have taken previous training and hope that this program will enhance and reinforce your understanding of issues surrounding sexual misconduct and interpersonal violence.

### **If I am a member of the military and have taken similar training as part of my military training do I have to take the program?**

Yes. We appreciate students having previous training and hope that this training program will enhance and reinforce your understanding of issues surrounding sexual misconduct and interpersonal violence.

### **If I am a “non-traditional” student, do I have to take the program?**

Yes. Issues concerning sexual misconduct cross all demographics, including age. This training was designed specifically for the college population, recognizing the fact that we educate a diverse population of students. While not every example or story in the training may feel relatable, the core concepts and messages are practical for all regardless of age. Also, please consider that as a more mature student, you might be regarded by your fellow students as someone whom they can turn to for advice. The information provided in this program will provide you with tools and tips on how to empower yourself as well as help others.

### **Do the videos have closed captioning (CC)?**

The videos have the option of Closed Caption, Audio Description (Audio that describes the images in the video) and High Definition. Video transcripts are also available for students upon request.

### **What if I am experiencing accessibility issues with the program?**

We strive in policy and practice to make our online training and education materials accessible to all persons regardless of disability. If you experience any accessibility issues with this program, please contact Disability Resources and Educational Services at (818) 677-2684.

## **I am a victim/survivor and am not sure I can get through this training without re-traumatization. What are my options?**

We understand that for some individuals, the content of the training may be particularly upsetting. If your personal circumstances impact your ability to complete “Not Anymore” or “Every Choice,” please contact CSUN’s Care Advocates and a confidential resource, Danielle Samuel and Stephanie Hansen, at (818) 677-7492 to discuss alternative options for fulfilling this training requirement.

## **Who can I speak with in confidence if I have experienced sexual or gender-based violence or abuse?**

- CSUN Care Advocates  
Danielle Samuel – [danielle.samuel@strengthunited.org](mailto:danielle.samuel@strengthunited.org)  
Stephanie Hansen – [stephanie.hansen@strengthunited.org](mailto:stephanie.hansen@strengthunited.org)  
Klotz Student Health Center, Room 201 (2<sup>nd</sup> floor)  
Phone: (818) 677-7492  
Hours: 8:00 a.m. to 5:00 p.m., Mon – Fri  
After hours, calls will be transferred to Strength United’s 24-Hour Support, Referral and Crisis Response Line  
(818) 886-0453 or (661) 253-0258
- Strength United  
14653 Gault Street, Van Nuys, CA 91405  
Phone: 24-Hour Support, Referral and Crisis Response Line  
(818) 886-0453 or (661) 253-0258  
<http://www.csun.edu/eisner-education/strength-united>
- CSUN Helpline  
Phone: (818) 349-HELP (4357) – ALL CALLS ARE CONFIDENTIAL  
Hours: 6:00 p.m. to 12:00 a.m., Sun - Thurs, 7:00 p.m. to 10:00 p.m., Fri and Sat  
<http://www.csun.edu/helpline>
- University Counseling Services  
Bayramian Hall Room 520  
Phone: (818) 677-2366  
Hours: 8:00 a.m. to 5:00 p.m., Mon - Fri  
After hours, urgent care assistance (818) 677-2366, press option 3  
<http://www.csun.edu/counseling>

## **Where can I go for help related to sexual misconduct and interpersonal violence?**

To report an incident, please contact Ruth Jones, CSUN’s Title IX Coordinator, at (818) 677-2077 or [ruth.jones@csun.edu](mailto:ruth.jones@csun.edu). For a comprehensive list of [support resources](#) and more information about CSUN’s policy and procedures regarding incidents of sexual and gender-based violence, please visit the [Office of Equity & Diversity website](#) or CSUN’s Title IX website. You can also access a list of university, local and national support services under the Resources Tab once you have logged into “Not Anymore” or “Every Choice.”

## What if I need Technical Assistance while using the "Not Anymore" program?

If you have difficulties while using the "Not Anymore" or "Every Choice" programs, click the HELP button at the top right of the program window, or contact Student Success via email at [terrylynn.pearlman@studentsuccess.org](mailto:terrylynn.pearlman@studentsuccess.org). Be sure to provide your student ID#, first and last name and the best way to reach you. You should receive a response within 24 hours.

The Tech Help resource also has a list of answers to common problems:

- *I'm having trouble logging in.*
- *The videos are buffering for too long, or are choppy and erratic.*
- *The videos don't play at all.*
- *I have the Flash Player 10 or greater, but the videos still won't play properly.*
- *Video playback stops and the download progress bar fills immediately.*
- *I'm having problems reading the text. Is there a way to make it larger?*
- *My problem wasn't resolved here.*

## What security measures are in place to protect my personally identifiable information (PII) that I am asked to provide in order to complete the program?

CSUN's Information Security team has reviewed the technical components of "Not Anymore" and "Every Choice" and approved the programs for student use based on the strength of the security measures utilized. Additionally, Student Success has provided the following information regarding the limited personal information you are asked to provide so CSUN can verify your participation:

All PII and training progress data (i.e. videos watched, tests completed, scores, etc.) are stored separately from actual response data. All response data is indexed via an anonymized value that is linked back to a student via an encrypted key. The only time that the response data is presented combined with PII is during the actual training session while the student is logged in. The combined response data/PII exists strictly within computer memory and is never written to disk. As soon as the student logs out or their session times out, the link between response data and PII is severed. From that point on, no data that contains sensitive is ever prepared, stored or released in conjunction with PII. For more information on how student data is handled with the "Not Anymore" training, please visit, <http://public.studentsuccess.org/privacy>.

## Are there any sexual assault and harassment prevention events on campus?

"Not Anymore" and "Every Choice" are just some of the tools that CSUN provides to raise awareness concerning sexual misconduct. Over the years, various CSUN groups of faculty, staff, and students have initiated prevention education and awareness on sexual harassment and sexual violence through various forms and mediums, including events at New Student Orientation. Additionally, the New Student Orientation includes a theatrical performance by TAKE, which demonstrates powerful transitional issues incoming students may face, including sexual assault. Education on sexual harassment and sexual violence is also presented at other new student orientations, including transfer students, international students, and with student organizations and student leaders such as Housing Resident Advisors and the Associated Students Senate. CSUN's Sexual Violence Prevention Committee regularly reviews university programming and efforts toward combatting campus sexual violence and has compiled a

comprehensive list of initiatives and events in support of the university's collective efforts to "Shine a Light" on these critical issues. You can view the list of events and programs [here](#).