CSU Learn Upgrade

Frequently Asked Questions

What is changing?

Our campus is currently using SkillPort to provide access to professional development and compliance resources. We are upgrading our campus learning portal from SkillPort to a new and improved portal.

When are we upgrading the portal?

Our campus is switching to the new portal on Friday, February 1, 2019.

Is there anything I need to do?

We ask that you complete any outstanding course assignments on SkillPort by December 31, 2018. We will ensure your completions are recorded in the upgraded portal.

Whom can I contact with questions?

If you have any questions, you can contact **CSU-Learn@csun.edu**.

Why are we upgrading the site?

Our new portal meets the CSU's growing needs to provide flexible solutions for professional development resources, complex assignments, extensive reporting and analytics, and a more dynamic user experience.

How will I access the new portal?

On February 1, 2019, you will find the access link to the new portal on the *my*CSUNportal. We will provide additional information as we get closer to the date.

How do I get started?

We have created user and manager quick-start guides. You will be able to find them on the **Human Resources** and **Information Technology** websites.

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