

Policy Number: CO025

Date: December 1, 2015

John Griffin, Chief Rinancial Officer

<u>Title</u>: Insurance Certificate Requirements for Third Party Clients

Purpose

To ensure all events by third party clients at The Orange Grove Bistro (OGB) are properly insured.

Background

The University Corporation (TUC) received an auxiliary compliance audit finding citing certificates of insurance and appropriate indemnification were not always obtained for third party clients for special events at the Orange Grove Bistro. This practice had not been done in the past.

Procedure

- 1. Third party groups are defined as any group holding a special event at the OGB outside the standard Monday thru Friday lunch business, and who conduct non-campus related business.
- 2. The OGB obtained the service of Alliant Insurance Services, Inc. and enrolled in Alliant's special event liability insurance program to secure insurance for third party clients.
- 3. For each third party client event, a tenant user application is completed. Payment for the required minimum level of insurance for Hazard levels I & II is due at the same time. See attachment A & B.
- 4. Alliant reviews the application then provides a certificate for insurance for the associated event.
- 5. Completed applications and certificates of insurance are attached to the BEO and retained for our records.
- 6. A quarterly report of tenant user's applications is required by Alliant. A special event reporting form for each quarter for copies of all certificates of insurance issued for the quarter ending must be attached to this report, and sent to Alliant no later than the 10th days of the next month.
- 7. For third party clients with their own insurance, a certificate of the insured is required prior to the scheduled special event. The certificate is attached to the BEO and retained by the OGB.
- 8. When booking an event the OGB management identifies clients considered third party and use a dedicated BEO template named Third Party Client. A record of this is archived in Caterease, OGB's catering software system. See attachment C.

18111 Nordholf Street Northridge, California 91330-8309 Tel: (818) 677-5298 Fax: (818) 677-2671

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TENANT/USER and INSTRUCTOR APPLICATION

If event requires underwriter approval please allow 10 days (if possible) prior to event date. If insufficient time is not allowed possible decline on coverage could occur. Contact us by fax at (619) 699-0902 or email us at sep@alliantinsurance.com

| EVENT HOLDER | UNFORMATION |
|--|---|
| Name: | |
| Address; | |
| | 200 |
| Phone Number: | Fax Number: |
| Email Address: | |
| TENANT/USER EVI | ENT INFORMATION |
| Name/Type of Event (15 TH Birthday Party, Ann | iversary Party, Meeting, Dance, Job Fair, etc.) |
| | • |
| Description of Event: | w. |
| Date(s): | Hour(s): |
| Location: | |
| Attendance (Per Day): | Total Attendance for Event: |
| Ages of Attendees: | Will waivers be signed? Yes No |
| Participants (Per Day): | Ages of Participants: |
| Are Fireworks Included? | Carnival Rides? |
| Bands? | How Many? |
| Names*; | |
| Type of Music? | |
| *if more than one please attach a separate page | - |

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TENANT/USER and INSTRUCTOR APPLICATION

TENANT/USER EVENT - ADDITIONAL INFORMATION

Additional Insureds:

Number of Exhibitors Requiring Coverage (No Sales)*:

Number of Concessionaires Requiring Coverage (Non Food Sales)*:

Number of Concessionaires Requiring Coverage (Food Sales)*:

*Please provide separate list of concessionaires / exhibitors to be covered

Liquor Liability Needed?

| INSTR | UCTOR CL | ASS INFORMATION |
|------------------------------------|----------|--------------------------|
| Description of Instructional Class | ; | a u |
| Date(s): | | Hour(s): |
| Location: | | |
| Attendance (Per Class Per Day): | | Same attendance per day: |
| Are these in weekly sessions? | Yes | No |
| Ages of Attendees: | | П |

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TENANT/USER and INSTRUCTOR APPLICATION

| | The state of the s |
|---------------------------------------|--|
| OPTIO | NAL COVERAGES |
| Limit Increase | |
| \$1,000,000/\$3,000,000 Total Even | t premium will be increased by 11% |
| \$2,000,000/\$2,000,000 Total Even | t premium will be increased by 19% |
| Property Damage : | 8 |
| \$50,000 Limit Premium \$50.00 | W. |
| \$100,000 Limit Premium \$100.00 | , |
| | |
| PAW | WENT OPTIONS |
| · · · · · · · · · · · · · · · · · · · | |
| Credit Card (see separate form) | Cash / Check (Payable to Public Entity) |
| | |
| | e e |
| | |
| COMPANY USB ONLY | |
| Hazard Group: | Attendance Premium: |
| Exhibitors Premium: | Concessionaires Premium: |
| Liquor Liability Premium: | Additional Insureds Premium: |
| AD&D Premium: | Increase Limits Premium: |
| | TOTAL PREMIUM: |

TENANT/USER PROGRAM HAZARD SCHEDULE

(A "Tenant/User Event" is an event that is held or sponsored by companies, Organizations, or individuals that have been permitted to use your premises)

| TENANT/USER-EVENT | HAZ | HAZ | HAZ | U/W Approval | NO: Participan |
|---|-----|-----|--------|-----------------|-------------------|
| | | | | Required | Coverage |
| AEROBIC & JAZZERCISE CLASSES | | X. | | | |
| ANIMAL ACTS / SHOWS | | | X | | |
| ANIMAL TRAINING | | X | | | |
| ANTIQUE SHOWS | X | | | | |
| ART FESTIVALS / SHOWS | X | | | | |
| AUCTIONS | Х | | W LL | | |
| AUTO SHOWS (No Auto Coverage0 | Х | | | | |
| AWARDS PRESENTATIONS | X | | | | |
| BALLETS | X | | | | |
| BANQUETS | X | | 10 _ 4 | | |
| BAZAARS | X | | | | |
| BEAUTY PAGEANTS | X | | | | |
| BICYCLE RALLIES | | | X | | X |
| BINGO GAMES | X | | | | |
| BLOCK PARTIES / STREET CLOSURES (Excludes | | X | | X | |
| Bleachers) | | | | | |
| BOAT SHOWS | X | | | | |
| BODY BUILDING CONTESTS | X | | | | 0 |
| BUSINESS MEETINGS / SHOWS | Х | | | | |
| CARNIVALS (NO Rides) | | | X | X | |
| CASINO & LOUNGE SHOWS (No Performer or Crew | | | X | | |
| Coverage) | | | | | |
| CHAMBER OF COMMERCE EVENTS | Х | | | | ļ |
| CHRISTMAS TREE LOTS / FARMS (No cut your own) | | X | | | ļ |
| CHARITY BENEFITS (Including Auctions / Sales) | X | | | | |
| CINEMAS | X | | | | |
| CIVIC CLUB MEETINGS | X | | | | |
| COMEDY SHOWS (No Performer or Crew Coverage) | | | X | | |
| CONCERTS (NO Hip/Hop, Rap, Heavy Metal) | | | | | |
| Classical Music | X | | | | X |
| Indoors under 1,500 | X | | | | X |
| Symphony | X | | | | X |
| Outdoors under 1,500 | | X | | | X |
| Rock under 5,000 | ļ | | X | X | X |
| Alternative under 1,500 | | | X | X | X |
| CONSUMER SHOWS | X | | , | | |
| CONVENTIONS (Inside) | Х | | | | |
| CORPORATE EVENTS | | X | | | |
| COUNTRY WESTERN EVENTS (NO Equine) | | | X | | X |
| CRAFT SHOWS | X | | | | <u></u> |

• Declination of Events could be due to the attendance size or level of performers

• Athletic Participant's coverage requires prior company approval and signed waiver(s)

 Liquor Legal Liability for Hazard Group II must be submitted for Underwriter Approval. See Page 16 for details

TENANT/USER PROGRAM HAZARD SCHEDULE (Continued)

(A "Tenant/User Event" is an event that is held or sponsored by companies, organizations, or individuals that have been permitted to use your premises)

| | HAZ | ĦAZ | HAZ | U/W | - NO |
|------------------------|-----------------|--------------------|-----------|-------------------|------------------------|
| TENANT/USER EVENU | 1 | Ш | III | Approval Required | Participan Coverage |
| UNION MEETINGS | S MAN DENSEMBLE | ESSUATERISSISSISSI | X | Market Committee | |
| VACATION SHOWS | X | | | | |
| VOTER REGISTRATIONS | | X | | | |
| WEDDINGS & RECEPTIONS | X | | | | |
| WEDDING PHOTOGRAPHERS | X | | | | |
| ZOOS (ACTUAL FACILITY) | | | <u> X</u> | l | 1 |

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TENANT USER EVENT PREMIUMS January 1, 2015 to January 1, 2016

EXHIBITORS AND CONCESSIONAIRE PREMIUMS:

| Exhibitors - No Sales | \$29.00 | Per Day/Per Exhibitor |
|----------------------------------|---------|----------------------------|
| Concessionaires - Non Food Sales | \$39.00 | Per Day/Per Concessionaire |
| Concessionaires - Food Sales | \$49.00 | Per Day/Per Concessionaire |

Premiums Include All Taxes & Fees

Exhibitors and Concessionaires coverage is only available in conjunction with a scheduled event.

LIQUOR LEGAL LIABILITY PREMIUMS:

HAZARD GROUP I ONLY:

Alcoholic beverages served charge \$60.00 premium for each day of the event.

HAZARD GROUPS II AND III:

Require prior company approval. The premiums below are for quote purposes only

| 1-150 | \$121 |
|---------|------------------|
| 151-300 | \$146 |
| 301-500 | \$194 |
| 500 + | To Be Determined |

Premium include all taxes and fees

Accident Medical Liquor Rate is 20% of Premium subject to a \$25 Minimum Premium

Liquor Legal Liability coverage is only available in conjunction with a scheduled event

LIQUOR CHARGES AFTER MIDNIGHT EVENTS:

- If an event With Liquor extends beyond Midnight and ends before 2:00 AM (excluding take down days) you can check the appropriate box on the certificate and add a 15% surcharge to the Liquor premium (Example: \$194.00 x 15% = \$223.00)
- If the event goes beyond 2:00 AM an additional day will to be charged for the event and liquor

Third Party Client



| Client/Organization Jane Doe | Event Date 12/31/2015 (Thu) | Telephone | | Event # E04398 |
|---------------------------------------|--------------------------------|-----------------------------|-----|---------------------------|
| Address 18111 Nordhoff Street, Nor | thridge, CA 91330 | | | Guests 100 (Pln) |
| Party Name Example Event | Pay Method | Sales Rep Brandia Tomlin | N H | Category Example Event |

- MINIMUM GUARANTEED ATTENDANCE MUST BE RECEIVED WITHIN <u>7DAYS</u> OF EVENT. IF ATTENDANCE FALLS BELOW THE GUARANTEED NUMBER THE CLIENT WILL BE CHARGED FOR THE GUARANTEED NUMBER. GUARANTEED NUMBER MUST BE RECEIVED BY 3:30 PM AND DATE INDICATED.
- ALL MENU CHANGES MUST BE RECEIVED 3 BUSINESS DAYS OF EVENT.
- ALL DEPOSITS ARE NON-REFUNDABLE OR TRANSFERABLE.

| Description | Start | End | Arrival | Departure | Banquet | | Setup Style |
|-----------------|-----------|----------|--------------------|-----------|---------------|------|-------------|
| Breakfast | 8:00 am | 10:00 am | 7:30 am | NA | Main | | Banquet |
| | | | FOOD & SERVICE ITE | MS | VESTI CONTROL | 数数数额 | |
| Food/Service It | | | | | Price | Qty | Tota |
| | Breakfast | | | | 7.95 | 100 | 795.00 |

- Assorted Mini Muffins
- Scones Served with Preserves
- Assorted Fruit Danish
- Fresh Sliced Seasonal Fruit
- Beverages Include: Orange Juice, Coffee, Hot Tea & Ice Water

| Divini Status Black dae | Food | Beverage | Liquor E | quipment. | Laboi | Room | Other | Total |
|-------------------------|----------|----------|----------|-----------|-------|------|-------|----------|
| Subtotal | 795.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 795.00 |
| Service Charge | 135.15 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 135,15 |
| Taxes | 83.71 | 0.00 | 0.00 | 0.00 | 0.00 | 0,00 | 0.00 | 83.71 |
| Total | 1,013.86 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 1,013.86 |

| Subtotal | 795,00 Paid | 0,00 | Pay Method. Card Number |
|----------------|--------------------|----------|--------------------------|
| Tav | 83.71 Balance | 1.013.86 | |
| Service Charge | 135.15 1,013.86 | | Card Horder Signature |

Total balances are due prior to or the day of the event. Events not paid prior to the start of the event will not be supported. Certificates of Insurance and Indemnification must be provided for all third party events Address all correspondences to Brandla Tomlin, Sales Representative.

Credit Cards payments are accepted over the phone and in person. Thank you for this opportunity to serve you.