

CSU'S GOT TALENT

CSU

LEARNING & DEVELOPMENT

presents a series of LIVE online webcasts featuring innovative & essential training for your professional and personal success!

July 28, 2021

10:00am - 11:00am PT

All CSU Staff & Faculty are invited to attend this **free** webcast via this link:

<https://calstate.adobeconnect.com/CGT>



CONFLICT RESOLUTION VS CONFLICT TRANSFORMATION

WHEN IS EACH APPROPRIATE



Human beings are prone to **cognitive biases and heuristics**. In many cases, our mental shortcuts and snap judgments can be extremely useful. Unfortunately, however, they are also the source of much conflict. In this session, **discover the everyday unconscious biases each of us holds** which lead to greater intrapsychic and interpersonal conflict. **Learn techniques to stay aware of these biases and transition into a peace-oriented mindset.**

About Jeremy Pollak M.A.

Jeremy Pollack is the founder of Pollack Peacebuilding Systems, a nationwide conflict resolution consulting firm. He is a mediator, coach, trainer, and organizational interventionist with a specialty in the psychology of peace and conflict. He has a Masters's degree in Evolutionary Anthropology from Cal State Fullerton and a Master's Degree in Negotiation, Conflict Resolution, and Peacebuilding from Cal State Dominguez Hills.

This webcast will be recorded and available on CSU Learn

