

## 8045.S302 Remote Access to CSU Resources

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**Implements:** CSU Policy #8045.0

**Policy Reference:** <http://www.calstate.edu/icsuam/sections/8000/8045.0.shtml>

### Introduction

Campuses must implement controls designed to protect CSU resources from unauthorized access from external hosts while making these resources available to legitimate CSU users who are not on campus.

### 1.0 Public Access Systems

Public access systems are those made available to the public via the Internet, requiring no special access or authentication process. Examples include, but are not limited to: campus informational web pages and class schedule information.

### 2.0 Non-Public Access Systems

Non-public access systems, regardless of where they are hosted, are those that are available only after authentication or other special access process. Examples include, but are not limited to: online courses, class registration web pages, and internal campus email systems

- 2.1 All remote access (wired or wireless) to non-public campus information assets must:
  - a) Be authorized and authenticated by use of a unique user identifier.
  - b) Pass through a campus-approved access control device (e.g., a firewall or access server).
  - c) Be made using an approved method (e.g. campus-authorized remote desktop service).
  - d) Use a secure encrypted protocol for the entire session
  - e) Be logged and tracked consistent with campus logging procedures.
- 2.2 Non-public access systems must be configured to automatically terminate inactive connections after an appropriate period of time.

### 3.0 Non-Public CSU-shared Resources

Remote access to non-public CSU-shared resources (e.g., CMS, CSU SharePoint, etc) must, meet or exceed the same access criteria described above for campus information systems and data.

- 3.1 Campuses must identify and communicate:
  - a) Approved user practices for remote connections.

## REVISION CONTROL

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### Revision History

Revision Date	Revised By	Summary of Revisions	Section(s) Revised
10/8/11	Macklin	Incorporation of ISAC and NTA comments	All
11/9/2011	Moske	Formatted	All
1/12/2012	Macklin	Format/Bulleting adjustment	All
7/27/2012	Macklin	Clarified definition remote access compromise	
12/13/2012	Macklin	ISAC: non-public systems may be hosted, CSU shared resources minimum and defn language updated. Reporting of device loss removed as it is covered elsewhere. Approved to publish.	

### Review / Approval History

Review Date	Reviewed By	Action (Reviewed, Recommended or Approved)
12/13/12	ISAC	Recommended
6/5/13	ITAC	Review
7/16/13	Perry (CISO)	Approved for posting