CERTIFIED QUALITY IMPROVEMENT ASSOCIATE — EXAM REVIEW COURSE

American Society for Quality (ASQ)
S.F. Valley Section 0706 CSUN Student Branch

Quality Improvement Associate Certification

Designed to assess basic knowledge of quality tools and their uses by individuals who are involved in quality improvement projects, but do not necessarily come from traditional quality areas. This program is in response to the rapid spread of quality principles and practices throughout organizations, and covers the basics of quality at a fundamental level in a way that is not exclusively addressed in any of the existing certification exams.

CSUN Professor(s) and ASQ Instructors will lead course participants through a structured review of the ASQ-CQIA Body of Knowledge required to pass the 100 questions, 3 hrs multiple choice examination.

Exam Registration Deadline is April 9, 2004
Contact ASQ H.Q at (800) 248-1946 for a Free Exam Package

Recommended CSUN Prerequisites: Courses # MKT304, MGT360, & SOM306
Exam Day: June 5, 2004

For additional information contact:
Elizabeth Trybus, Student Branch Counselor, and ASQ S.F. Valley Education Co-Chair at (818) 677-4616 Email: elzbieta.trybus@csun.edu
or Angel Luna, ASQ S.F. Valley Education Chair
Phone: (818) 586-4371 Fax: (818) 586-7222
Email: angel.x.luna@boeing.com

Registration Fee:
$125 per participant for CSUN students
Make check payable to ASQ and mail to:

ASQ
P.O. BOX 4771
West Hills,
CA 91308-4771
By March 17, 2004

Required Text: CQIA Primer & Solution Text from the Quality Council of Indiana, order at (800) 660-4215 or For a Primer “Used/Loan Program” contact Carole Elm, SFV Student Branch Liaison at (818) 586-7120 carole.a.elm@boeing.com