INTRODUCTION

This guide provides setup instructions to connect to CSUN’s network (EduRoam).

The benefit of connecting to the ‘eduroam’ network is the ability to access the Internet at other participating institutions by using your CSUN email address and password.

SET UP EDUROAM USING THE WIRELESS NETWORK LIST

1. Select the Wireless Network icon from the notification area in the lower right hand corner of the Windows taskbar.

2. Select eduroam from the list of available wireless networks and select the Connect button.

3. The Windows Security dialog box displays. Enter your credentials, your CSUN email address and Password, and select the OK button.
4. The **Windows Security Alert** window that indicates the connection attempt could not be completed displays. Select the **Connect** button to finish connecting to the eduroam wireless network.

![Windows Security Alert](image)

**SET UP EDUROAM USING THE NETWORK AND SHARING CENTER**

1. From the **Start** menu, select the **Control Panel**.

![Control Panel](image)

2. Find and select the **Network and Internet** link.
3. Select the **Network and Sharing Center** link.

![Network and Sharing Center](image)

4. From the **Change your networking settings** area, select the **Set up a new connection or network** link.

![Change your networking settings](image)

5. Select the **Manually connect to a wireless network** option, followed by the **Next** button.

![Set up a Connection or Network](image)
6. Add the wireless network information as it displays below and select the **Next** button:

- **Network name:** eduroam
- **Security type:** WPA2-Enterprise
- **Encryption type:** (Defaults to AES after WPA2-Enterprise is selected)
- **Security Key:** Leave blank
- **Check both boxes for the connection options**

![Add wireless network information](image)

7. Once you successfully add the **eduroam** connection, select the **Change connection settings** option to configure additional settings for the network.

8. Select the **Security** tab in the **eduroam Wireless Network Properties** box and select the **Settings** button.

![Configure additional settings](image)
9. Select the required connection settings displayed below:

- Check the **Validate server certificate** option
- Scroll and check the **thawte Primary Root CA** option
- Leave the **Do not prompt user to authorize new servers or trusted certificate authorities** unchecked
- Leave the **Enable Fast Reconnect** option unchecked

10. Select the **Configure** button next to the **Authentication Method**.

Uncheck the **Automatically use my Windows logon name and password (and domain if any)** option and select the **OK** button.
11. Select the **OK** button from the properties box.

![Protected EAP Properties](image)

12. Select the **OK** button in the network properties box.

13. A message window displays. Select the message box that displays the following message:
   Additional information is needed to connect to **eduroam**.

14. The credentials dialog box displays. Enter your **CSUN email address** and **Password** and select the **OK** button.

15. In the lower right hand corner of the Windows taskbar, the connection icon displays. You are now connected to the encrypted wireless network.

![Connection Icon](image)

**NEED HELP?**

Contact the IT Help Center by phone (818-677-1400), online at [http://techsupport.csun.edu](http://techsupport.csun.edu) or in person in (Oviatt Library, First Floor, Learning Commons).