INTRODUCTION

This guide provides setup instructions to connect to CSUN’s network (EduRoam).

The benefit of connecting to the ‘eduroam’ network is the ability to access the Internet at other participating institutions by using your CSUN email address and password.

iPhone EduRoam Setup

To begin the setup process, please verify that Wi-Fi has been enabled.

1. From the Home menu, select Settings.
2. In the Settings window, select Wi-Fi from the list of available options.
3. If the eduroam network displays, select eduroam and enter your CSUN email address and password.
4. Accept the security certificate. Set-up is complete.
5. If the network does not display, proceed to step six.
6. Select Other.
7. Under Name, enter eduroam (lower-case).
9. Accept the security certificate.
10. Return to Other Networks and enter your CSUN email address and password.
11. Select the Join button to complete the process.

Note: If setup is successful, the network displays under Wi-Fi settings and a checkmark indicates that you are connected.

iPhone EduRoam Password Update

To begin the setup process, please verify that Wi-Fi has been enabled.

1. From the Home menu, select Settings.
2. In the Settings window, select Wi-Fi from the list of available options.
3. Select the arrow button for the Wi-Fi network selected (eduroam).
4. Select Forget Network.
5. Select Forget.
6. Go back to view the network connections.
7. Select the Wi-Fi network, eduroam.
8. Enter your CSUN email address and password and accept the certificate.
9. Select the Join button to complete the process.

NEED HELP?

Contact the IT Help Center by phone (818-677-1400), online at (http://techsupport.csun.edu) or in person in (Oviatt Library, First Floor, Learning Commons).