

STUDENT QUESTIONNAIRE

READ ALOUD: I am conducting a ten minute interview designed by your fellow students, as a class project, to assess attitudes toward important subjects affecting students at CSUN. They are: 1) student parking; 2) the price of textbooks; 3) availability of classes; and 4) the use of technology. Are you a CSUN student? (if not, terminate the interview). It is important to point out that all answers are voluntary, anonymous and are reported only as aggregate statistics. However, your input is valuable to this study. Therefore, we thank you in advance for your help.

READ ALOUD: The first questions concern general information about your circumstances. Please choose the category that best describes your situation:

1. How many days per week are you on campus:

- 1 () 1-2
- 2 () 3-4
- 3 () 5 or more

2. How many units are you currently taking:

- 1 () 1-6
- 2 () 7-12
- 3 () 13-18
- 4 () more than 18

3. How many hours per week are you employed:

- 1 () I do not work
- 2 () 1-20
- 3 () 21-40
- 4 () more than 40

4. How many years have you been in consecutive attendance at CSUN:

- 1 () one year or less
- 2 () two years
- 3 () three years
- 4 () four or more years.

5. How far from CSUN do you live:

- 1 () on or adjacent to campus
- 2 () 1-10 miles
- 3 () 11-20 miles
- 4 () more than 20 miles

6. Do you currently own a car:

1 () Yes

2 () No

7. How do you get to school:

1 () drive

2 () walk

3 () take the bus

4 () ride share

8. Where on campus do you typically park:

1 () I do not park on campus

2 () Zelzeh side

3 () North campus side

4 () Nordhoff side

5 () Etiwanda side

9. What is the earliest time you arrive on campus:

1 () Before 9:00 am

2 () During the day but after 9:00 am

3 () Evenings

10. What time of day are most of your classes:

1 () Mornings

2 () During the day but after noon

3 () Evenings

11. Do you have a campus parking permit.

1 () Yes

2 () No

12. Did you receive any loans, scholarships, or other financial aid this semester

1 () Yes

2 () No

13. Have you purchased all your required books this semester:

1 () Yes

2 () No

14. How much did your textbooks cost you this semester:

1 () Less than \$200

2 () \$200 - 399

3 () \$400 - 599

4 () \$600 or more

15. Who pays for the majority of your tuition and textbooks?
- 1 () Parent
 - 2 () Spouse
 - 3 () Financial Aid
 - 4 () You do
16. Do you have access to the internet in your home:
- 1 () Yes
 - 2 () No
17. Do you have an Internet Service Provider other than CSUN
- 1 () Yes
 - 2 () No
18. How many hours per week do you spend connected to the internet:
- 1 () None, I don't use the internet
 - 2 () 1-7
 - 3 () 8-14
 - 4 () 15 or more
19. Have you taken a course using the computer as a means of instruction:
- 1 () Yes
 - 2 () No
20. Do you own or have access to a laptop, Personal Digital Assistant (PDA) or other mobile computing device:
- 1 () Yes
 - 2 () No
21. Do you currently use a mobile computing device while on campus.
- 1 () Yes
 - 2 () No
22. How much money do you currently spend per semester on course laboratory fees:
- 1 () None, I don't have lab fees
 - 2 () \$1-\$15
 - 3 () \$16-\$30
 - 4 () more than \$30
23. Beyond tuition, what fee would you pay per semester to improve access to technology resources.
- 1 () Nothing
 - 2 () \$1-\$30
 - 3 () \$31-60
 - 4 () more than \$60

READ ALOUD: These next questions are opinions. There are no right or wrong answers. Therefore, simply respond by stating whether you "Strongly Agree", "Agree", "Disagree" or "Strongly Disagree" with each statement:

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(1)(2)(3)(4)(9)

- 24. () () () () () The cost of parking at CSUN is fair.
- 25. () () () () () I would support an increase in parking costs to provide more spaces.
- 26. () () () () () A parking structure should be built to provide more campus parking.
- 27. () () () () () Parking permits are too expensive.
- 28. () () () () () It is difficult to schedule my choice of classes.
- 29. () () () () () I would support an increase in tuition to make more classes available
- 30. () () () () () My graduation has been prolonged due to the lack of available classes.
- 31. () () () () () Evening students suffer most from lack of class availability.
- 32. () () () () () Classes at CSUN are overcrowded.
- 33. () () () () () I sell back my textbooks at the end of the semester
- 34. () () () () () I would prefer reading electronic publications more than conventional books.
- 35. () () () () () I prefer buying used textbooks more than new ones
- 36. () () () () () I buy all of my textbooks at the campus bookstore.
- 37. () () () () () Current campus computing access is sufficient to meet my needs.
- 38. () () () () () I would acquire the equipment and use on campus wireless computer access
- 39. () () () () () A wireless CSUN campus network would enhance my learning experience.
- 40. () () () () () CSUN should require every student to own a mobile computer.
- 41. () () () () () CSUN courses using computers suffer from outdated technology.
- 42. () () () () () Taking classes online has allowed me to graduate faster.

READ ALOUD: Finally, we are interested IN the background characteristics of the respondents. Please indicate the answer that best describes you.

- 43. What is your age:
 - 1 () 15-19
 - 2 () 20-24
 - 3 () 25-29
 - 4 () 30 and above
- 44. What is your class level
 - 1 () Freshman
 - 2 () Sophomore
 - 3 () Junior
 - 4 () Senior
 - 5 () Graduate

45. In what college is your current major (**READ ALOUD**):

- 1 () Physical Sciences / Math / Engineering
- 2 () Social and Behavioral Sciences
- 3 () Health and Human Development
- 4 () Arts / Media / Communication
- 5 () Business / Economics
- 6 () Education
- 7 () Humanities

46. What best describes your cumulative GPA

- 1 () 2.00 to 2.50
- 2 () 2.51 to 3.00
- 3 () 3.01 to 3.50
- 4 () 3.51 to 4.00

47. What best describes your current marital status:

- 1 () Single
- 2 () Married
- 3 () Divorced
- 4 () Widowed

48. What is your ethnic background:

- 1 () African American
- 2 () Anglo
- 3 () Asian
- 4 () Hispanic
- 5 () Other _____

49. What is your current annual income:

- 1 () less than \$7500
- 2 () \$7500 to \$14,999
- 3 () \$15,000 to \$22,499
- 4 () \$22,500 to \$29,999
- 5 () \$30,000 or more

50. Respondent's gender (**Do not read**):

- 1 () Female
- 2 () Male

READ ALOUD: This completes the questionnaire. Thank you for your help.

51. Location of Interview: _____

52. Day/Time of Interview: _____

53. Interviewer (Name) _____