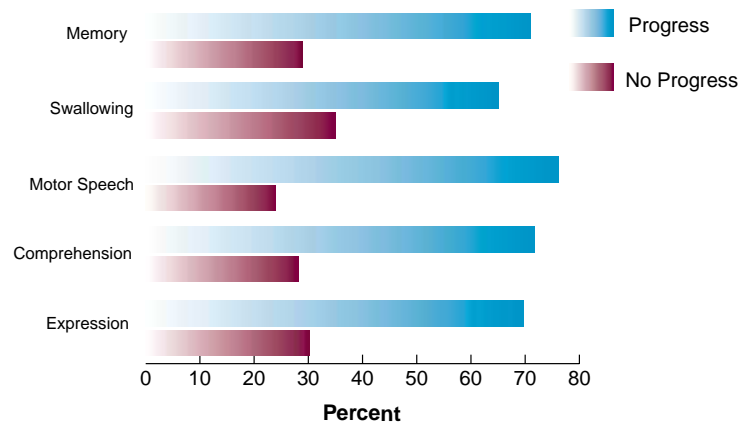


## SLP Treatment Outcomes

### Functional Progress

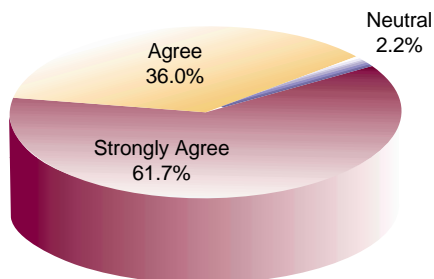
The Functional Communication Measures (FCMs), a series of seven-point rating scales, were designed by ASHA to describe the different aspects of a patient's communication and/or swallowing abilities over the course of SLP treatment. The chart on the right illustrates the measurable change from admission to discharge for patients across all health care settings as a direct result of SLP intervention. In addition, the figure below indicates extremely high satisfaction ratings from patients and caregivers for the SLP services provided.

Functional Progress in 5 Highest Frequency FCMs

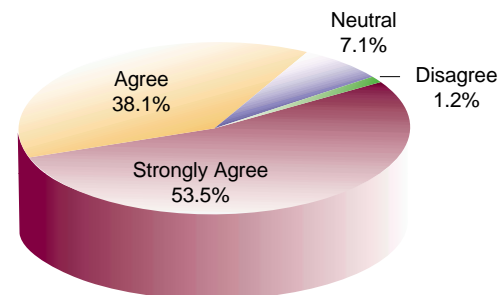


### Patient Satisfaction

Overall, the SLP services were satisfactory.



I believe that my communication improved because of the SLP services.



These data were taken from ASHA's National Outcomes Measurement System (NOMS). NOMS participants receive quarterly reports comparing their data with national benchmarks, which can be used for quality improvement planning, negotiations with third party payers, and providing answers about prognosis and expected functional outcome of treatment.

For more information or to become involved in NOMS, visit our Web site at [www.asha.org/nctecd/treatment\\_outcomes.htm](http://www.asha.org/nctecd/treatment_outcomes.htm) or contact us at 301-897-0101.

