Accessing Lab Computers via myCSUNsoftware

Installing Citrix Workspace

Before using myCSUNsoftware, you'll need to install the Citrix Workspace App to access the resources

Visit https://www.citrix.com/downloads/workspace-app/ and download the latest version software for your appropriate operating system.

Windows Installation

Scroll to the Windows OS. Citrix **Workspace app for Windows**.

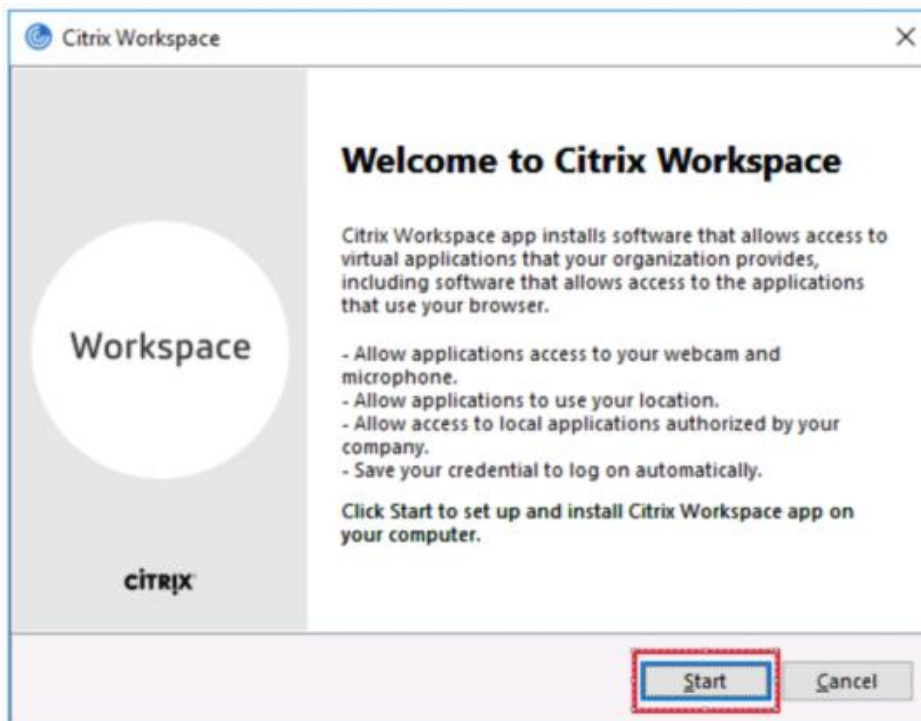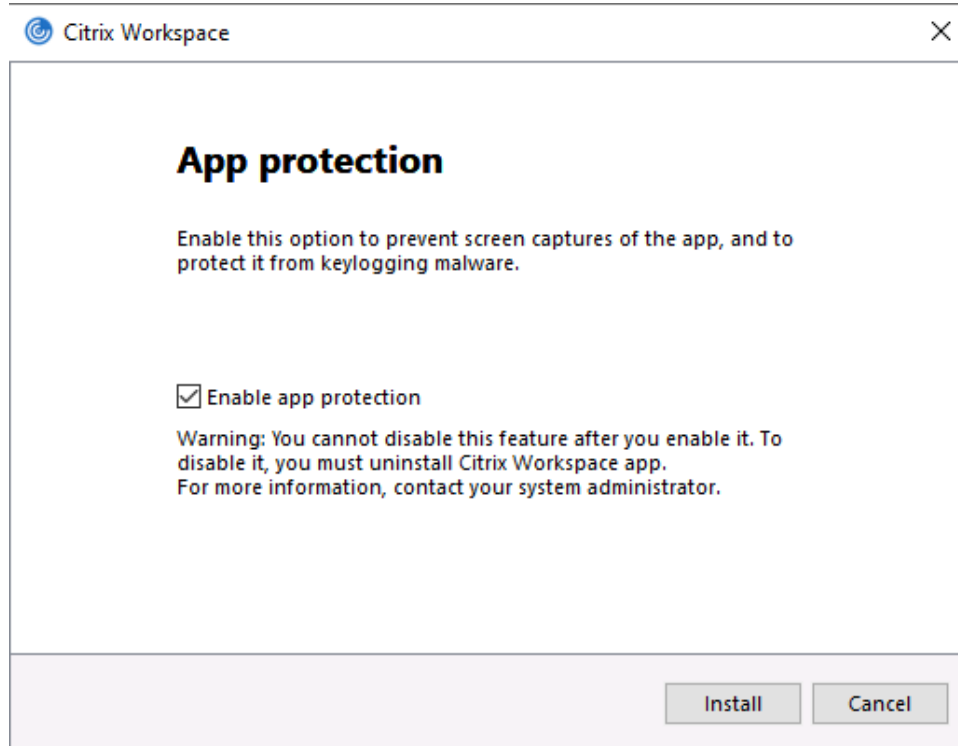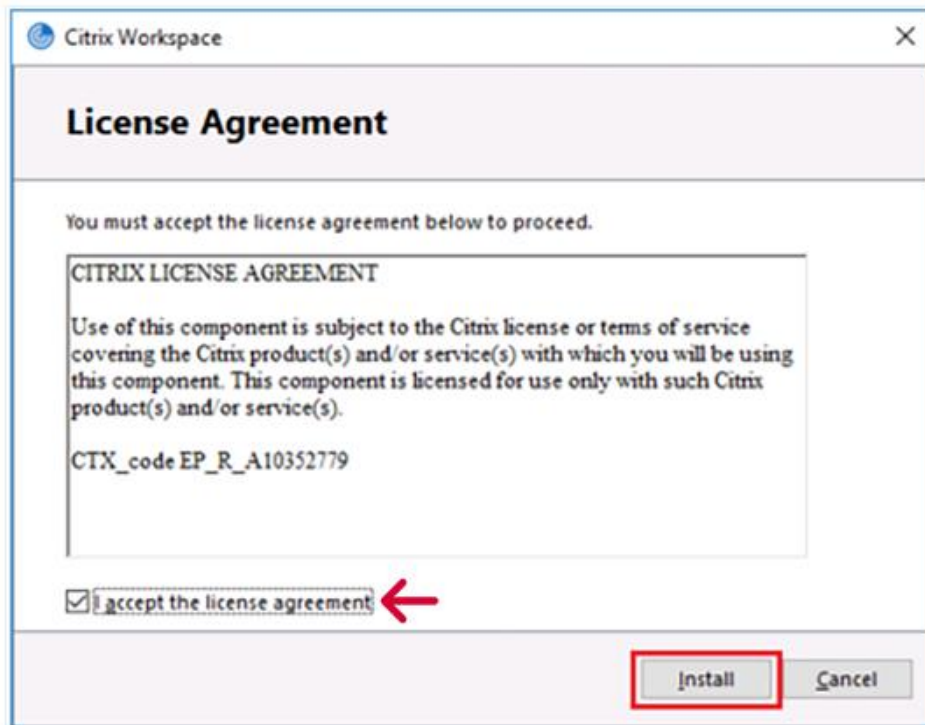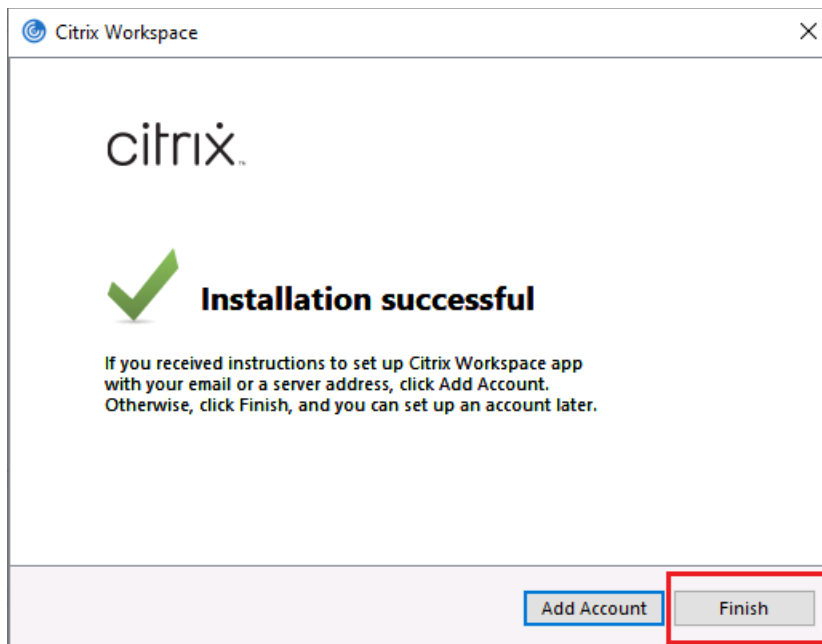Right-click the Citrix Workspace App exe file, and select **Run as administrator**

Follow the installation steps

Citrix Workspace

License Agreement

You must accept the license agreement below to proceed.

CITRIX LICENSE AGREEMENT

Use of this component is subject to the Citrix license or terms of service covering the Citrix product(s) and/or service(s) with which you will be using this component. This component is licensed for use only with such Citrix product(s) and/or service(s).

CTX_code EP_R_A10352779

☑ I accept the license agreement ⬅

[Install] [Cancel]

Citrix Workspace

App protection

Enable this option to prevent screen captures of the app, and to protect it from keylogging malware.

☑ Enable app protection

Warning: You cannot disable this feature after you enable it. To disable it, you must uninstall Citrix Workspace app.
For more information, contact your system administrator.

[Install] [Cancel]

Click **Finish**, do not click "add account"

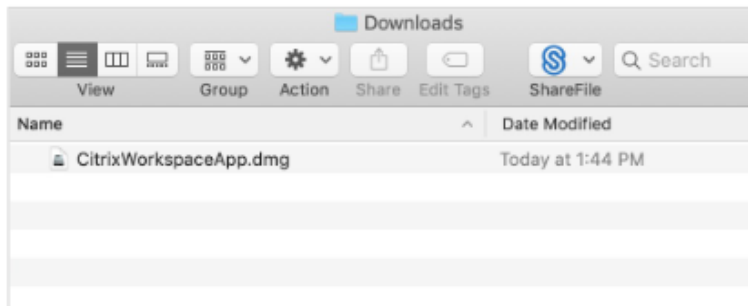*Mac OSX Installation Instructions on next page.*

Mac Installation

Scroll down and look for the Mac OS. Click **Citrix Workspace app for Mac**.

⌃ Workspace app for Mac

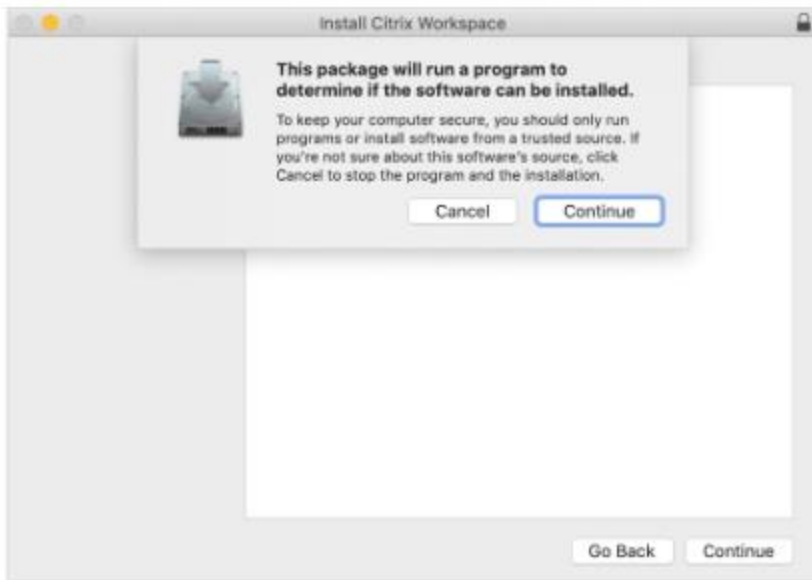 ⌃ Workspace app for Mac

  Citrix Workspace app 2012 for Mac
  Dec 2, 2020| NEW

- Navigate to the default location files are set to download for your Mac, and double-click CitrixWorkspaceApp.dmg.
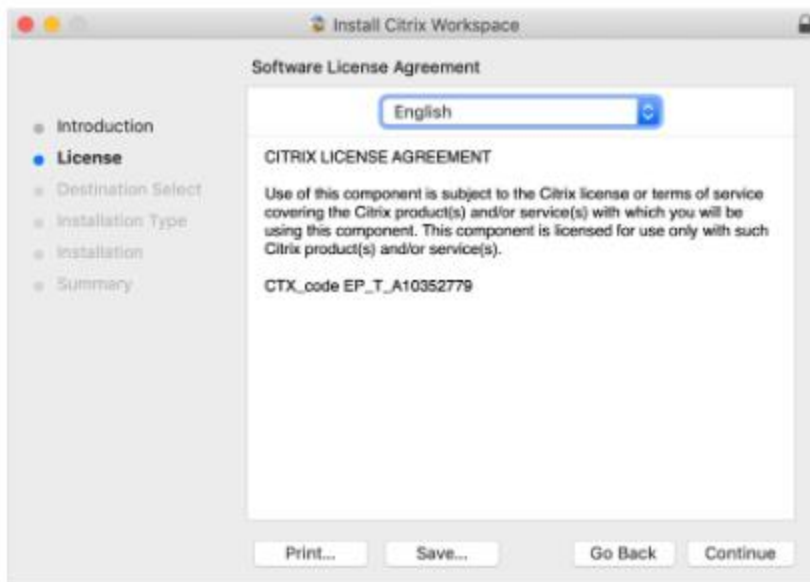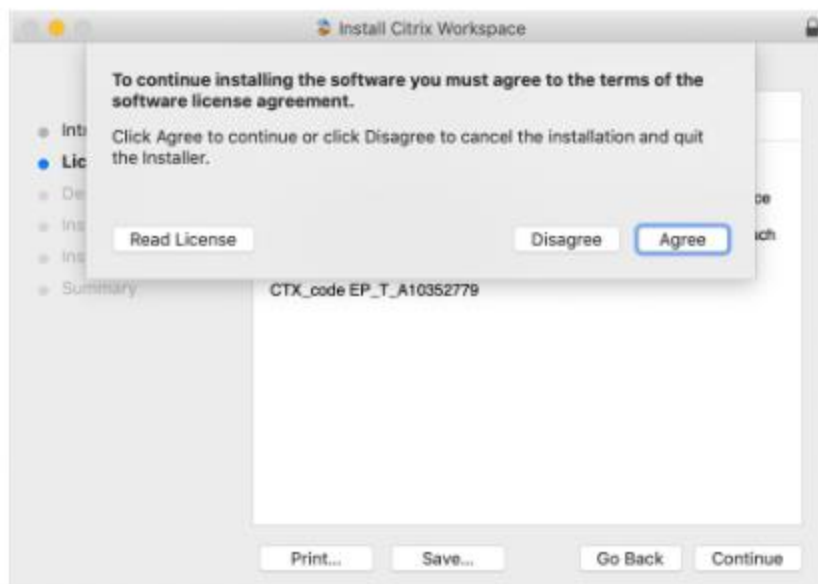

- Double-click Install Citrix Workspace.

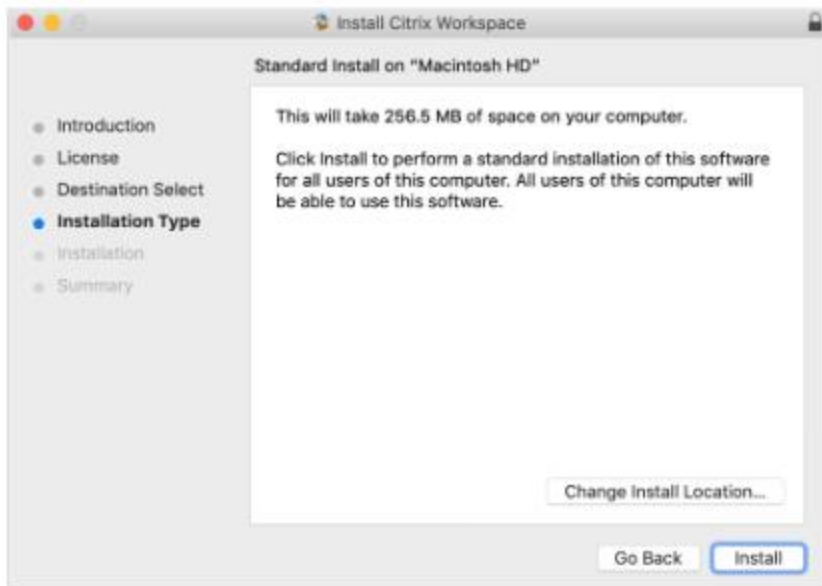- When prompted, click **Continue**.

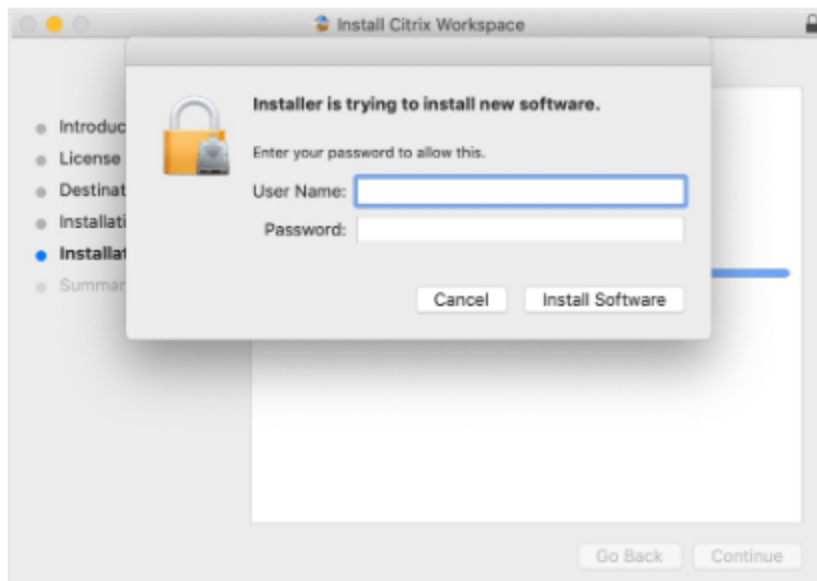- Click **Continue** to run the Welcome to the Citrix Workspace Installer.
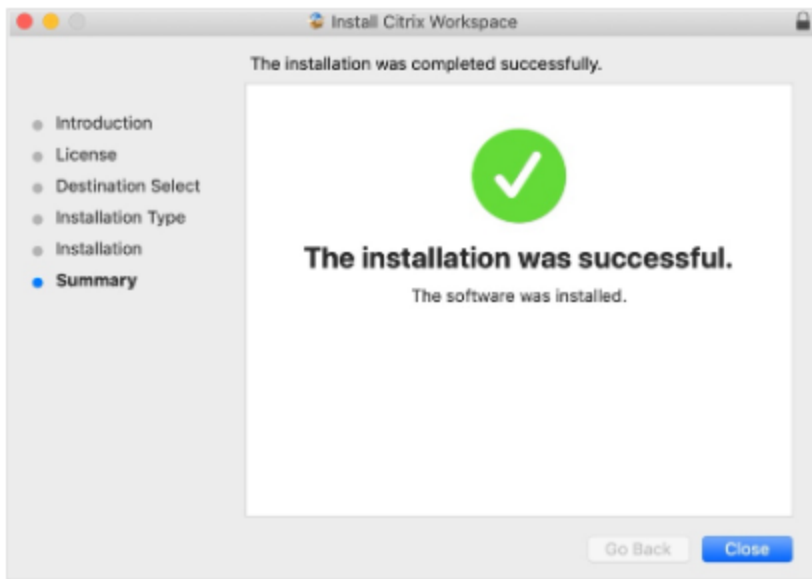
- Click **Continue**.
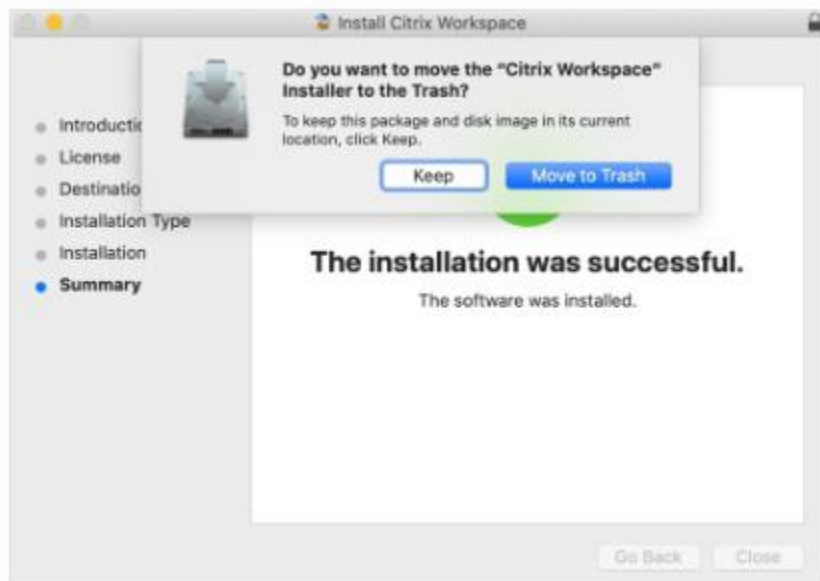

- Click **Agree** to continue.

- Click **Install**.

- If your Mac is set with a user name and password, enter your device's credentials, and click **Install Software**.

- Click **Close**.

- Click **Move to Trash** when prompted.

Accessing myCSUNsoftware

With the **Citrix Workspace App** installed, you are ready to remotely access the lab computers.

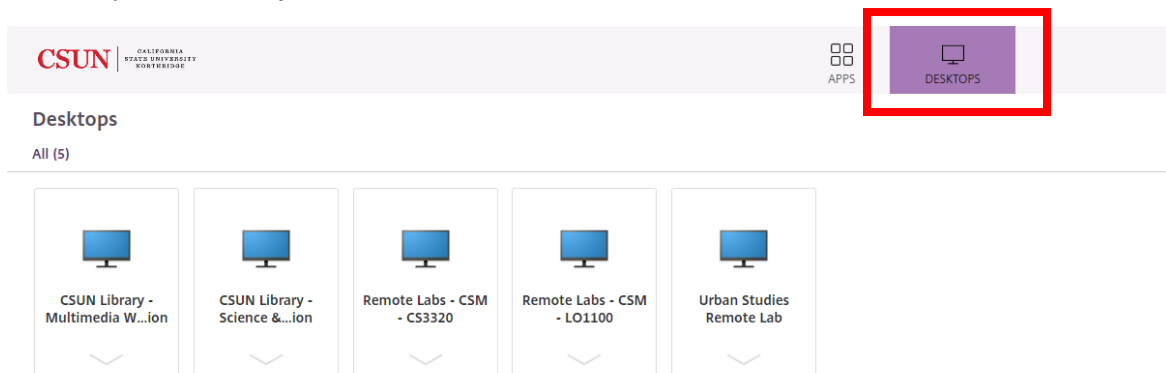Visit https://www.csun.edu/it/mycsunsoftware-0

Click on the URL: **Legacy myCSUNsoftware**.
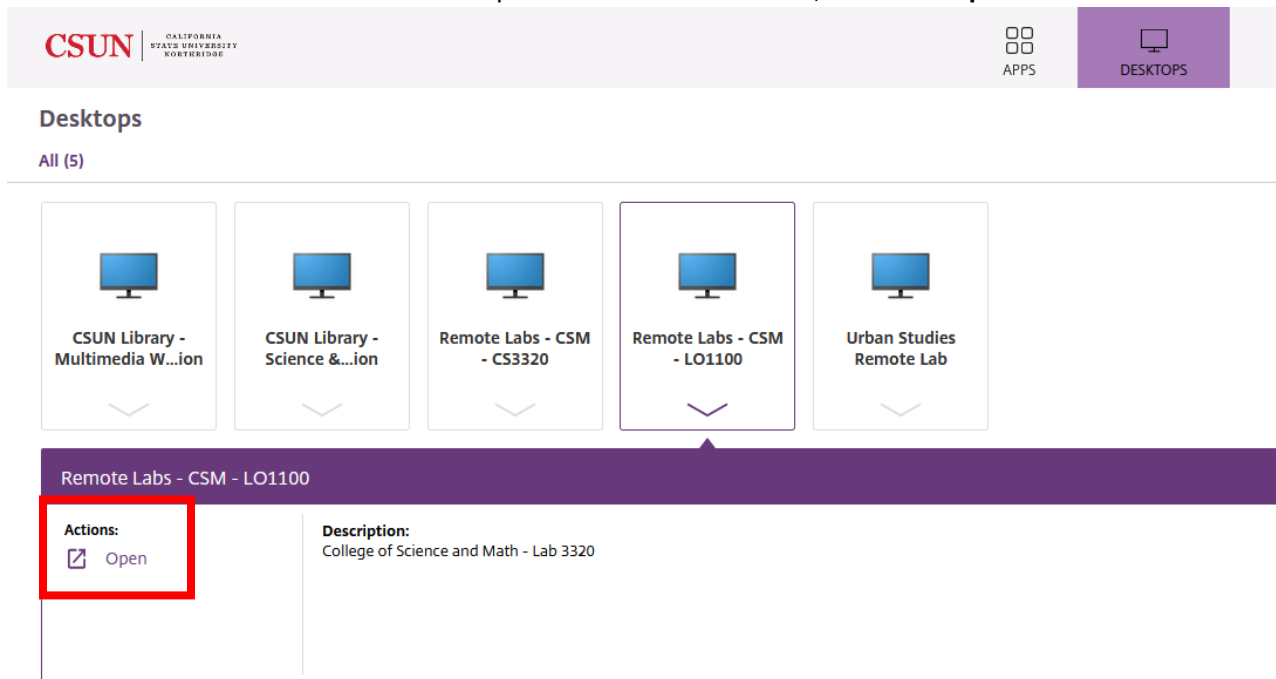
Use your CSUN credentials to login

If this is your first time using myCSUNsoftware, it may take you to a window that says **Welcome to Citrix Receiver**, click on **Detect Receiver**.

Next, click **Already Installed**
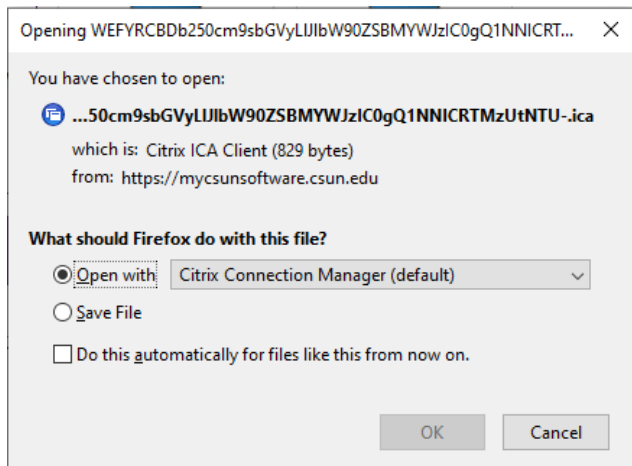
At the top click **Desktops**

You should now see the LO 1100 lab computers available. Click on it, then click **Open** on the left side.

You may click **Open** and Citrix will open the remote desktop. Another window may pop up asking you to **Open with** or **Save.** Click **open with** to start Citrix and start remote desktop.

If you click **Save** or if the browser automatically saves for you, navigate to the file on your computer (Usually the **downloads** folder), and open the file.
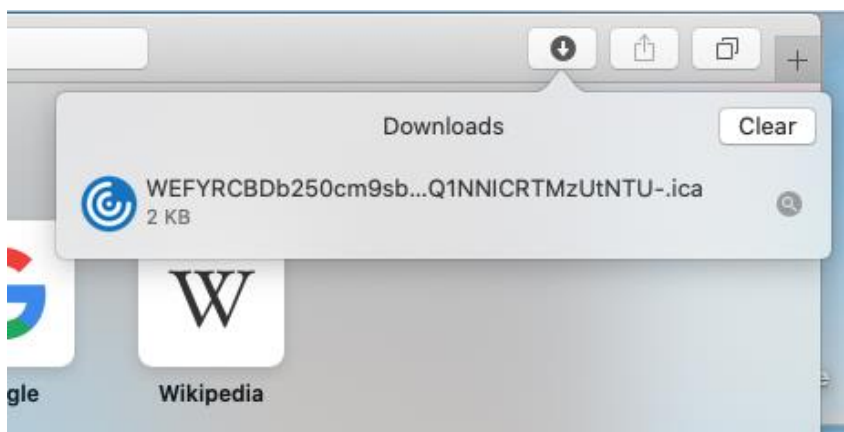
Open (PC):

Save (PC): Double click to open – you may delete the file when you are finished.

Save (Mac): Double click on the downloaded file as shown. The file will auto-delete itself after opening.

You will now remotely connect to a random computer from that lab and have access to all its apps.

When finished, please <u>sign out</u> of the computer, do <u>not</u> click disconnect.