

Mechelle N. Best, Ph.D.

EDUCATION

- 2008 University of Florida, Department of Tourism, Recreation & Sport Management, Gainesville, Florida
Fulbright & Organization of American States Ecology Scholar
Ph.D. Health & Human Performance
Concentrations: Tourism & Sustainability
Dissertation: Environmental management in the accommodations sector in the Anglophone Caribbean
- 2002 University of the West Indies, Centre for Resource Management & Environmental Studies, Cave Hill, Barbados
European Union Scholar
M.Sc. Natural Resource Management
Major: Coastal & Marine Resources
Research Paper: An institutional evaluation of Caribbean marine protected areas: Dominica and the Turks & Caicos Islands.
- 1999 Barbados Community College, St. Michael, Barbados
Certificate - Environmental Studies
- 1998 Caribbean Action for Sustainable Tourism & Florida Solar Energy Centre
Certificate - Renewable Energy
- 1997 University of the West Indies, School of Continuing Studies, Barbados
Certificate – Marketing & Public Relations
- 1995 University of the West Indies, Department of Management Studies, Bahamas & Jamaica
Scotiabank Scholar
B.Sc. Hotel Management (First Class Honours)

ACADEMIC EXPERIENCE

- 2016 - **California State University, Northridge**
Chair, Department of Recreation & Tourism Management
- 2013 - **California State University, Northridge**
Associate Professor & Graduate Coordinator, Department of Recreation & Tourism Management
Faculty Associate, Institute for Sustainability

2008 - 2013 California State University, Northridge

Assistant Professor & Graduate Coordinator, Department of Recreation & Tourism Management

Faculty Associate, Institute for Sustainability

Additional leadership roles:

- Chair, Recreation & Tourism Management Search & Screen Committee (2015/16, 2014/15)
- Chair, Education Working Group, Institute for Sustainability (2016 -)
- Chair, Curriculum Committee for the Minor in Sustainability (2016 -)
- Chief Examiner, Caribbean Examinations Council - Caribbean Advanced Proficiency Examination in Tourism (2016)
- Chair, Water Working Group, Institute for Sustainability (2014-16)
- Co-Director, Recreation Institute for the Lily Academy of Japan (2013-)
- Coordinator, CSUN Sustainable Office Programme (2012-2014)
- Chair, Sustainable Living, Institute for Sustainability (2011-2014)
- Convenor, Caribbean Examinations Council Subject Panel for Caribbean Advanced Proficiency Examination in Tourism (2011-2013)

Undergraduate Courses Taught

- RTM 424 Meetings & Conventions
- RTM 481 Principles of Sustainable Tourism
- RTM 494C Supervised Internship
- SUST300 Interdisciplinary Perspectives on Sustainability
- SUST310 Best Practices in Sustainability

Graduate Courses Taught

- RTM 510 Trends and Issues in Hospitality and Tourism
- RTM 530 Cultural Aspects and Global Perspectives in Tourism
- RTM 550 Marketing and Promotion in Recreational Sport and Tourism
- RTM 580 Tourism Planning: A Cultural and International Perspective
- RTM 610 Sustainability in Hospitality and Tourism
- RTM 693 A & B Supervised Internship in Recreational Sport or Tourism
- RTM 695AT Alternative Tourism

Curriculum Development: Courses

RTM 424 Meetings & Conventions

RTM 434 Accommodations Management

RTM 481 Principles of Sustainable Tourism

RTM 610 Sustainability in Hospitality & Tourism

RTM 634 Contemporary Issues in Accommodations Management

RTM 660 Crisis Management for Tourism, Hospitality, or Recreation Organizations
RTM 695AT Alternative Tourism
SUST300 Interdisciplinary Perspectives in Sustainability
SUST510 Resource Use & Management

Curriculum Development: Programmes & Certificates

Graduate Certificate & Master's Option in Hospitality Management
Graduate Certificate in Sustainability Practices
Undergraduate Minor in Sustainability

Major advisor – Graduate & undergraduate students

Graduate thesis/research project committee (member or chair) - 6 students

Graduate comprehensive exam committee (member or chair) – 80 + students

2014 **University of the West Indies, Cave Hill**
Part Time Lecturer, TOUR6040 Sustainable Tourism (Spring 2014)

2004 – 2008 **University of Florida – Gainesville, Florida**
Department of Tourism, Recreation & Sport Management
Instructor
▪ LEI 3832 Special Events & Meetings Planning
▪ LEI 3836 Hospitality Management
▪ LEI 4833 Ecotourism (co-taught)

PROFESSIONAL EXPERIENCE

2002 - ***Tourism & Environmental Management Consultant***

Projects & clients include: The Cayman Islands Department of Tourism; Rockhouse Hotel, Jamaica; The Bahamas Sustainable Tourism Entrepreneurial Management & Marketing Project; The Tryall Club, Jamaica; The Caribbean Hotel Environmental Management Initiative; Almond Resorts, Inc., Barbados.

1999 – 2002 Environmental & Conservation Manager, Almond Resorts, Inc., Barbados

1996 – 1999 Management Trainee, Almond Resorts, Inc., Barbados

PUBLICATIONS

Best, M. N. (2016). 'Freedom Footprints: The Barbados Story' – A slavery heritage trail. *Journal of Heritage Tourism*. Dx.doi.org/10.1080/1743873X.2016.1255220.

Duffy, L., Kline, C., Swanson, J., Best, M. & McKinnon, H. (2016). Community development through agroecotourism in Cuba: An application of the community capitals framework. *Journal of Ecotourism*. Dx.doi.org/10.1080/14724049.2016.1218498.

Best, M. N. (2015). Saint Vincent & the Grenadines, tourism. *Encyclopedia of Tourism*. J. Jafari and H. Xiao (Eds). Switzerland: Springer International Publishing.

Best, M. N. & Phulgence, W. (2015). Saint Lucia, tourism. *Encyclopedia of Tourism*. J. Jafari and H. Xiao (Eds). Switzerland: Springer International Publishing.

Roberts, S., Best, M, & Lewis-Cameron, A. (2015). *Contemporary Caribbean Tourism: Concepts and Cases*. Miami, FL: Ian Randle Publishers.

Best, M. N. (2013). Sustaining tourism through secondary school education in Barbados. In C. Juaneda Sampol, L. Nygaard, A. M. Munar & V. Ramos Mir (Eds.), *Proceedings - Celebrating and enhancing the tourism knowledge-based platform: A tribute to Jafar Jafari* (pp. 28-29). Palma de Mallorca, Spain: University of the Balearic Islands & Copenhagen Business School.

Best, M. N. & Thapa, B. (2013). Motives, facilitators and constraints of environmental management in the Caribbean accommodations sector. *Journal of Cleaner Production*, 52, 165–175.

Best, M. N. & Phulgence, W. (2013). Interpretation of contested heritage at an attraction in St. Lucia. *Journal of Heritage Tourism*, 8 (1), 21-35.

Best, M. N. & Phulgence, W. (2013). The contested heritage of sugar and slavery at tourism attractions in Barbados and St. Lucia. In L. Jolliffe (Ed.) *Sugar Heritage and Tourism in Transition* (pp 128-142). Bristol, UK: Channel View Publications.

Best, M. N., Hanna, S., Pengtam, S., Ponso, S. & Yang, Y. (2012). *Environmental Management Assessment of Student Housing & Conference Services*. Institute for Sustainability Report No. 4. Northridge, CA: California State University Northridge.

Best, M. N. & Thapa, B. (2011). Environmental management in the Caribbean accommodations sector. *Tourism*, 59 (2), 145-168.

Kurland, N. B., Michaud, K. E. H., Best, M., Wohldmann, E., Cox, H., Pontikis, K., et al. (2010). Overcoming silos: The role of an interdisciplinary course in shaping a sustainability network. *Academy of Management Learning & Education*, 9(3), 457-476.

Vasishth, A., Stephens, D., Wohldmann, E., Michaud, K., Best, M. N. (2010). Campus greening project: An integrative approach. In *Proceedings of the Ball State University/AASHE Greening of the Campus Conference VIII*, Indianapolis, Indiana.

Best, M. N. & Thapa, B. (2009). Environmental management outcomes in the accommodations sector in the anglophone Caribbean. In *Proceedings of the Travel & Tourism Research Association Conference*, Honolulu, Hawaii.

- Best, M. N. & Stein, T. V. (2007). *Nature-based tourism in Florida: Letting nature work for you*. Gainesville, FL: University of Florida Institute of Food & Agricultural Science.
- Best, M. N. (2007). Management of marine protected areas in Dominica & The Turks & Caicos Islands. In J.C. Day et al. (Eds.), *Proceedings of the First International Marine Protected Areas Congress*, Geelong, Australia, 328-329.
- Best, M., & Thapa, B. (2006). Nature-based tourism in Morne Trois Pitons National Park, Dominica. *Abstract Proceedings from the 12th International Symposium on Society and Resource Management: Global Challenges and Local Responses*, Vancouver, Canada, 22.
- Stein, T. V., Albritton, Wyman, M., Holland, S., Floyd, M. & Best, M. N. (2006). *Jackson County Florida sustainable tourism plan*. Submitted to the Jackson County Tourist Development Council.
- Francis, S., O'Sullivan, C., Richards, R., Best, M. N., Oxenford, H. & Anderson, W. (2004). A preliminary investigation of the relationships between the legislative status and ecological impacts of marine protected areas on the socioeconomic status of stakeholders in Jamaica and The Turks and Caicos Islands. In R. L. Creswell (Ed.), *Proceedings of the 55th Annual Meeting of the Gulf and Caribbean Fisheries Institute*, Xel Ha, Yucatan, Mexico, 19-35.
- Best, M. N. (2004). Barbados' GG 21 hotels: A reflection on their journey. In *Proceedings of the Green Globe 21 Conference on Sustainable Tourism*, Kaikoura, New Zealand.
- Anderson, W., Best, M. N., & Richards, R. A. (2002) *Marine protected areas report: Legal and policy framework*. Cave Hill, Barbados: Faculty of Law, University of the West Indies. Submitted to the Marine Resources Assessment Group for the UK Department for International Development NRSP Project R7976.

GRANTS

Funded

- Best, M. N. (2017). *Re/Connecting People with Parks*. California State Parks Foundation, \$5,000.
- Best, M. N. (2016-2017). *Service Learning in a National Park – Sequoia National Park*. Instructionally Related Activities, California State University, Northridge, \$485.
- Best, M.N. & Lee, J. (2016-17). *Recreation Institute for the Lily Academy of Japan*. The Lily Academy of Japan, \$44,550.
- Best, M.N. & Lee, J. (2015-16). *Recreation Institute for the Lily Academy of Japan*. The Lily Academy of Japan, \$47,250.
- Best, M.N. (2015-16). *Slavery heritage and tourism in the Caribbean*. CSUN Competition for Research, Scholarship and Creative Activity, California State University, Northridge, \$9,917.
- Best, M.N. & Lee, J. (2014-15). *Recreation Institute for the Lily Academy of Japan*. The Lily Academy of Japan, \$40,500.
- Best, M. N. (2013-2014). *Tourism Planning study trip to Santa Barbara*. Instructionally Related Activities, California State University, Northridge, \$4,568.
- Best, M. N. (2013-2014). *Shelton Johnson, Yosemite National Park*. Distinguished Visiting Speakers, California State University, Northridge, \$1,200.

Best, M.N. & Lee, J. (2013-14). *Recreation Institute for the Lily Academy of Japan*. The Lily Academy of Japan, \$35,100.

Best, M.N. & Cox, H. (2012). *SUST310: Best Practices in Sustainability - CSUN Sustainable Office Pilot*. CSU Energizing Career Opportunities Through Local Education and Development Grant, funded by Southern California Edison, \$5,000.

Best, M.N. & Cox, H. (2010-11). *CSUN on campus energy audits*. Center for Innovative & Engaged Learning Opportunities, California State University Northridge, \$2,000.

Best, M. N. (2010-2011). *Hugh Riley, Caribbean Tourism Organisation*. Distinguished Visiting Speakers, California State University, Northridge, \$1,200.

Best, M.N. & Cox, H. (2010-11). *CSUN & Northridge East Neighborhood Council Community Engagement Project*. Center for Innovative & Engaged Learning Opportunities, California State University Northridge, \$5,000.

Best, M. N. (Fall, 2010). *Tourism Planning study trip to the Barbados*. Instructionally Related Activities, California State University, Northridge, \$13,000.

Best, M. N. (PI) (2009-10). *The Greening of California's Lodging Industry*. CSUN Competition for Research, Scholarship and Creative Activity, California State University, Northridge, \$5,000.

Michaud, K. (Dir), Best, M. N., Cox, H., Kurland, N., Pontikis, K. Vasisht, A. & Wohldmann, E. (Fall 2009). *Interdisciplinary Perspectives on Sustainability*. Judge Julian Beck Learning-Centered Instructional Project Grant, California State University, Northridge, \$6,000.

Best, M. N. (Spring, 2009). *Tourism Planning study trip to the Cayman Islands*. Instructionally Related Activities, California State University, Northridge, \$13,000.

Best, M. N. (Fall 2008). *Hunter Lovins, Natural Capitalism Inc*. Distinguished Visiting Speakers, California State University, Northridge, \$1,800.

Unfunded

Best, M.N. & Donahue, C. (2013). *Monitoring energy consumption in campus housing to promote conservation – A project to be implemented by the Housing Energy Conservation Learning Community*. The California State University, Office of the Chancellor - Campus as a Living Lab Grant Program, \$90,570.

Best, M.N., Trevan, T. & Cox, H. (2012/13). *Energy Monitoring Dashboard for Student Housing*. CSUN Campus Quality Fee, \$49,400.

Cox, H., N'Sengha, M., Lee, M., Kendall, D., Oakley, S., Dangi, M., Cohen, R., Mukherjee, M., Wiegley, J., Eryasian, B. & Best, M. N.. (2012). *Sustainable Development in the Democratic Republic of the Congo*. United States Agency for International Development, \$9,311,860.

Cox, H., Best, M. N., Foley, B. & Vandergon, G. (2011). *A Student Energy and Water Consumption Analysis Tool (SEWCAT) for Data Sharing in the Classroom*. National Science Foundation, Transforming Undergraduate Education in Science, Technology, Engineering and Mathematics (TUES) \$195,468.

Best, M. N. (PI), Stein, T.V., & Ricks, B. (2010). *Santa Monica Mountains National Recreation Area*. Santa Monica Mountains Fund, \$18,000.

Best, M. N. (2009). *Tourism Planning: A Cultural and International Perspective*. CSUN Probationary Faculty Support Program, California State University, Northridge, 3 units reassigned.

RESEARCH

Slavery heritage and tourism in the Caribbean, Principal Investigator (2011 -)

Sugar heritage, slavery and tourism in the Caribbean, Co-Principal Investigator with Winston Phulgence (2011 - 2013)

Tourism education in secondary schools in the Caribbean, Principal Investigator (2011-2012)

Environmental management in California's lodging industry, Principal Investigator (2009-2011)

Environmental management in the Caribbean accommodations sector, P.I. (2007-2008)

Family experiences in off highway vehicle recreation in Florida, Co-Investigator with Taylor V. Stein, Ph.D. (P.I.), (2007-2008)

Florida Nature-based Tourism, Co-Principal Investigator (2006-2007)

Visitation to Natural Attractions in Barbados, Principal Investigator (2006)

Jackson County, Florida Sustainable Tourism Development, Graduate Assistant (2005-2006)

PRESENTATIONS

Best, M.N. (2014, June). CSUN's multi-pronged approach to sustainability curriculum. Paper presented at the California Higher Education Sustainability Conference. San Diego, California, June 16-20.

Best, M.N. (2014, April). Slavery, silence and tourism at heritage attractions in the Caribbean. Paper presented at the Association of American Geographers' (AAG) annual meeting. Tampa, Florida, April 8-12.

Best, M.N. & Low, S. (2014, March). Strategies to increase awareness and participation in CSUN's Sustainable Office Program. Paper presented at This Way to Sustainability Conference IX *Growing Toward a Sustainable Future*. Chico, California, March 6-8.

Best, M.N. (2013, October). Sustaining tourism through secondary school education in Barbados. Paper presented at the Celebrating and Enhancing the Tourism Knowledge-based Platform Conference: A Tribute to Jafar Jafari, Palma de Mallorca, Spain.

Best, M.N. (2013, September). The sustainability of greening hotels in the Caribbean. Paper presented at the inaugural College of The Bahamas Culinary and Hospitality Management Institute (CHMI) conference - Shrinking the Global Divide: Synergy, Service and Sustainability, Nassau, Bahamas.

- Best, M. & Cox, H. (2013, February). Greening offices: Engaging students in service to the campus community. Paper presented at the 16th Annual CSU Teaching Symposium, Vallejo, California.
- Best, M.N. (2012, May). “Caribbean R.O.G. (Return on Green) - How Have Caribbean Hotel Owners Profited by Being More Green and Sustainable? What Can be Learned From These Experiences?” Invited presentation for the Caribbean Resort and Investment Summit (CHRIS), Miami, Florida.
- Best, M. N. (2012, March). Integrating tourism into the public school curriculum in Barbados. Invited presentation for the Conférence on Tourism and Education, Fort de France, Martinique.
- Best, M. N. & Phulgence, W. (2012, January). Contested Heritage at Sugar Heritage Attractions in Barbados and St. Lucia. Paper presented at the 2nd International Tourism Conference, University of the West Indies, St. Augustine, Trinidad and Tobago.
- Best, M. N. & Thapa, B. (2011, November). Environmental management in the Caribbean accommodations sector. Poster presented at the The Third Annual Green Lodging & Hospitality Conference, Orlando, Florida.
- Best, M. & Cox, H. (2011, November). Sustainability in daily living. Presentation at the 5th Annual Liberal Studies Conference, California State University Northridge, Northridge, California.
- Best, M. & Cox, H. (2011, October). Extending our reach: Taking sustainability into the community. Paper presented at the Association for the Advancement of Sustainability in Higher Education Conference, Pittsburgh, Pennsylvania.
- Best, M. (2011, September). Tourism education in Caribbean secondary schools: Barbados. Presented to the Tourism Syllabus Working Committee of the Caribbean Examination Council, Barbados.
- Best, M. N. (2011, September). Sustainable tourism development. Workshop for tourism managers from Hai’Nan Province People’s Republic of China, hosted by US-China Business Training Center, California.
- Wohldmann, E., Best, M. & Cox, H. (2011, February). Student engagement in sustainability practices. Poster presented at the Career Opportunities in Research & Research Infrastructure for Minority Institutions Program Regional Conference, California State University Northridge, California.
- Wohldmann, E., Best, M. & Cox, H. (2011, January). Student engagement in sustainability practices. Poster presented at the California State University Northridge Faculty Retreat, Northridge California.
- Best, M. N. (2010, August). Sustainable tourism. Workshop for tourism managers from Hubei Province, People’s Republic of China, hosted by US-China Business Training Center, California.
- Best, M. N. & Thapa, B. (2009, December). Motives for environmental management in the accommodations sector in the anglophone Caribbean. Paper presented at the First International Tourism Conference, University of the West Indies, Cave Hill, Barbados.
- Vasishth, A., Stephens, D., Wohldmann, E., Michaud, K., Best, M. N. (2009, September). Campus greening project: An integrative approach. Panel at the Association for the Advancement of Sustainability in Higher Education Greening of the Campus Conference *VIII*, Indianapolis, Indiana.

- Best, M. N. & Thapa, B. (2009, June). Environmental management outcomes in the accommodations sector in the anglophone Caribbean. Paper presented at the Travel & Tourism Research Association Conference, Honolulu, Hawaii.
- Mincer, R. & Best, M. N. (2009, June). Developing a state birding trail for California. Paper presented at the National Extension Tourism Conference, Park City, Utah.
- Best, M. N. (2009, April). Greening the hotel sector of California's tourism industry. Paper presented at the Greening XVIII Conference, Northridge, California.
- Best, M. N. (2008, October). Sustainable tourism. Workshop for tourism managers from Hubei Province, People's Republic of China hosted by the China Institute, California State University, Northridge.
- Best, M. N. & Stein, T. V. (2008, February). Family experiences in off highway vehicle recreation in Florida (poster). Poster presented at the Southeastern Recreation Research Conference, Savannah, Georgia.
- Best, M. N. & Stein, T. V. (2006, September). Identifying the opportunities & challenges of implementing nature-based tourism businesses in Florida. Paper presented at the National Extension Tourism Conference, Burlington, Vermont.
- Stein, T. V., Best, M. N., Holland, S., Albriton, R. & Floyd, M. (2006, September). Creating a sustainable tourism plan for Jackson County, Florida. Paper presented at the National Tourism Extension Conference, Burlington, Vermont.
- Best, M. N. (2006, March). An application of benefits-based management to the Laudat Community, Commonwealth of Dominica. Poster presented at the University of Florida Graduate Students Council Forum, Gainesville, Florida.
- Best, M. N. (2005, April). A review of legislation, policy and institutional arrangements, impacting the implementation of marine protected areas in Dominica & The Turks & Caicos Islands. Poster presented at the University of Florida Graduate Students Council Forum, Gainesville, Florida.
- Best, M. N. (2004, July). Environmental management - Improving operations & increasing the bottom line: The CHEMI experience. Paper presented at the Green Hotels Conference & Educational Symposium, Jamaica.
- Best, M. N. (2004, March). Barbados' GG 21 hotels: A reflection on their journey. Paper presented at the Green Globe 21 Conference on Sustainable Tourism, New Zealand.

SERVICE

Department of Recreation & Tourism Management - California State University Northridge

- *Department Chair* (fall 2016 -)
- *Department Chair* (ag., spring & summer, 2016)
- *Graduate Coordinator* (2008 -)
- *Search & screen committees* (2015 (chair), 2014 (chair), 2013 (member))
- *Personnel committee* (2014 - 15)
- *Thesis supervisor*

- *Student Advisor*
- *Curriculum developer*
- *Department Liaison to International Education Council (2013 - 2016)*
- *Faculty Mentor* – Yang (Chris) Song Visiting Scholar from China, 2013-14
- *Co-author* – RTM self-study report and corrective action report for the Council on Accreditation of Parks, Recreation, Tourism and Related Professions (COAPRT)
- *Co-author* – RTM self-study report for CSUN program review
- *Member*, RTM/HHD/ Tseng College task force for MSc in tourism management (2009 - 2013)
 - *Certificate/ track design – approved fall 2013*
 - *Curriculum development – courses approved fall 2013*

College of Health & Human Development, California State University Northridge

- ***Member***, HHD Assisting Students with their Academic Progress (2013 - 2014)
- ***Member***, HHD General Education Committee (2012 - 2013)
- ***Member***, HHD Sustainability Committee (2009-2011)
- ***Marshall***, HHD Commencement Ceremony (2009 - 2014)
- ***Member***, HHD Research Fellows Program Selection Committee (2009/10)

California State University - Northridge

- ***Member***, Liberal Studies Liberal Studies Interdisciplinary Program Committee & Personnel Committee (2014 –)
- ***Member***, Sustainability Curriculum Committee (2009-)
 - *Developed core courses and minor in Sustainability*
 - *Developed core courses proposed Certificate and Master of Science in Sustainability*
 - *Developed Sustainability concentration in Liberal Studies*
- ***Faculty Associate***, Institute for Sustainability & Core Greening Team ***Member*** (2008 –)
 - *Chair – Education working Group (2016 -)*
 - *Chair – Water working Group (2015-16)*
 - *Chair – Sustainable Living – CSUN Housing & Residential Life (2011-15)*
 - *Co-author – CSUN Sustainability Plan*
 - *Coordinator – CSUN Sustainable Office Programme*
 - *Supervised programme pilot of assessments for 80+ faculty and 30+ department/ central offices*
 - *SOP assessor training videos*
 - *Workshop facilitator*

Community

- ***Conference Abstract Reviewer***
 - California Higher Education Sustainability Conference, 2016 (Chair curriculum panel committee), 2015, 2014, 2010
 - National Extension Tourism Conference, 2011

- ***Journal Reviewer***
 - International Journal of Hospitality Management (2016 -)
 - Annals of Tourism Research (2013 -)
 - Maritime Policy & Management (2012 -)
 - International Journal of Tourism Research (2012 -)
 - Cornell Hospitality Quarterly (2011 -)

- ***Member***, Host Committee, Association for the Advancement of Sustainability in Higher Education Conference, Los Angeles, 2012

- ***Participant***
 - Roundtable on tourism and public lands with National Park Service Director Jon Jarvis (February 2012)
 - California Travel and Tourism Commission Sustainable Tourism Stakeholder Symposium (April 2009)

- ***Convenor***, Caribbean Advanced Proficiency Examination (CAPE) Tourism Management subject Panel, Caribbean Examinations Council (2011 - 2014)
 - The Caribbean Examinations Council was established in 1972. It creates subject syllabi and administers exams for 23 countries and territories in the Caribbean.
 - Tourism syllabus and exam were approved in April 2013 and instruction commenced in September 2014.
 - *Facilitator*, Teacher syllabus orientation workshops in Jamaica, Antigua & Barbuda, Barbados (April – May, 2014)
 - *Co-Author*, ‘Tourism: Building the foundation for the consummate tourism professional’ in The Caribbean Examiner, May 2014 edition.

- ***Chief Examiner***, Caribbean Advanced Proficiency Examination (CAPE) Tourism Management subject Panel, Caribbean Examinations Council (2016)

- ***Coordinator***
 - Energy efficiency audits for select residences of the Northridge East Neighborhood Council (Spring 2011)
 - Tourism industry guest speakers for reading week, Vauxhall Primary School, Barbados (October 2010)
 - ‘Careers with a Purpose’ in Travel & Tourism for Junior Achievement, Canoga Park High School (Fall 2010)

- ***External Thesis Examiner***, M.Sc. Tourism Development & Management, University of the West Indies, St. Augustine (2010 -)
- ***Assessor***, environmental management assessments for 3 hotels, Santa Clarita Valley (Summer 2009)
- ***Member***, California Travel Industry Association Education Committee (2009)
- ***Organising Committee Member***, Green Globe International & Caribbean Green Tourism Conference, Montego Bay, Jamaica 2006 (2005-2006)