### Transportation Cost-Benefit Analysis Can Be Highly Misleading

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Each year state and local governments decide on which transportation infrastructure projects to build. Often, priority goes to projects directed at reducing highway congestion or air pollution. The economic backbone of the decision process is supposed to be an objective cost-benefit analysis. However, calculating the costs and benefits of any major project is technically difficult. Cost estimates require a determination of labor and material quantities and prices. Benefit estimates require forecasting economic growth, demographic trends, and travel patterns in the region.

Clouding the analysis is the fact that this decision process takes place in a political environment. Politicians love the publicity they get at the opening of a high-occupancy vehicle lane or the expansion of a mass transit system. To voters, it may look as if their elected officials are doing something about a region's transportation problems. More often than not, however, the projects do little in mitigating transportation related problems.

When it comes to estimating the costs and benefits of proposed projects, this environment creates incentives to cook the books. Because elected officials benefit from these projects, the incentive is to place pressure on analysts to underestimate project costs and overestimate project benefits. This article reviews the evidence on the extent of project forecast biases and suggests possible reforms.

## Evidence

Academic researchers have examined the track record of cost-benefit estimates of past transportation infrastructure projects. Bent Flybjerg, Mette Skamris Holm, and Søren Buhl looked at the cost estimates for 258 transportation projects valued at \$90 billion built in countries around the world during the 20<sup>th</sup> Century. They found large cost overruns to be common with an average cost overrun of almost 28 percent (see Table 1).

| Project Type | Number of Projects | Average Cost Overrun (%) |
|--------------|--------------------|--------------------------|
| Rail         | 58                 | 44.7                     |
| Fixed-link   | 33                 | 33.8                     |
| Road         | 167                | 20.4                     |
| All Projects | 258                | 27.6                     |

Table 1 – Transportation Project Cost Overruns

Source: Flyvbjerg et. al. (2002) page 283.

Rail projects experienced the largest cost overrun of nearly 45 percent. There is no evidence that transportation planners learned from their mistakes as the size of the errors did not decline over time. This persistence suggests the errors are systematic, rather than random errors generated by unexpected shocks to the economy following the forecast.

In another paper, the same researchers looked at the accuracy of passenger and traffic flow forecasts for 210 rail and road infrastructure projects using data from 14 countries. These projects were worth \$58 billion and constructed between 1969 and 1998. Comparing actual vehicle or passenger flow in the first year of operation with forecasted flows, they find transportation planners overestimated passenger flow for railroads and underestimated vehicle flow for roads (see Table 2).

Table 2 – Transportation Traffic Forecast Error Size and Distribution

|   | Rail  | Roads |
|---|-------|-------|
| Average Error (%)                                   | -51.4 | 9.5   |
| Percentage of projects with<br>inaccuracies > ± 20% | 84    | 50    |
| Percentage of projects with<br>inaccuracies > ± 40% | 72    | 25    |
| Percentage of projects with<br>inaccuracies > ± 60% | 40    | 13    |

Source: Flyvbjerg et. al. (2006) page 11.

For rail projects, passenger flows were overestimated by more than 50 percent. Nearly 85 percent of rail projects overestimated passenger flows by more than 20 percent, 40 percent of the errors exceeded 60 percent. Because policy makers favor mass transit, we'd expect the political pressure to be reversed when it comes to estimating the benefits of additional roads. The findings suggest this may be the case as the researchers found that road traffic flows (the forecast of benefits) were underestimated by about 10 percent.

Overestimating the benefits of transportation projects also occurs in privately financed toll roads, tunnels, and bridges. Robert Bain examined the record for 100 private projects built between 2002 and 2005. He found the average forecast overestimated traffic flows by 23 percent. We would think that private investors, risking their own funds, would produce a more unbiased forecast. While the errors are somewhat smaller, these results suggest that private promoters also provide overly optimistic projections of traffic demand, perhaps as a way to improve access to capital.

#### Incentives and reforms

Government analysts and consultants conducting the cost-benefit analysis are under pressure to bias the projections in a way that favors the goals of the officials that employ them. If widening a bridge will garner enough additional votes to win the next election, a politician may apply pressure to insure that cost and benefit estimates place the project in the best light. A consultant's future project opportunities or the salary of a staff analyst will depend on how willing he or she is to play along. While reputation serves as a constraint on how far an analyst would willing to bias a forecast, the evidence from actual projects suggests political forces dominate the decision process.

While it is not possible to completely eliminate the political pressure to cook the books, there are a number of reforms that would improve the estimates of the costs and benefits of transportation projects. First, specialists who are not directly involved in the project should review the analysis. This kind of review process has improved forecasts

made by the Congressional Budget Office. Second, Flyvberg suggests comparing the cost and benefit estimates of proposed projects to those of completed projects with similar characteristics. If there are enough comparable projects, past outcomes can put a lid on overzealous estimates of benefits and underestimates of cost. Transparency is important. Making the results of these comparisons public would allow taxpayers to judge the viability of a given project. Third, cost and benefit estimates should be made using a range of economic assumptions. For example, what would happen to rail ridership if the economy to grow one percent slower? How robust are the estimates? Finally, the salary of the analyst or consultant could be tied to the accuracy of an estimate. This would counteract political pressures to bias transportation project forecasts.

## Conclusions

Taxpayers and investors need to be careful when it comes to projections of the costs and benefits of transportation infrastructure projects. They are likely to be biased to favor projects politicians want. This bias should give pause to any supporter of high speed rail or any public megaproject in the United States and abroad. A finding that the biases are large but that, once built, there remains a small net benefit, does not mean there is no reason for concern. There is an opportunity cost associated with a low return projects. Alternative non-transportation projects or tax cuts would make taxpayers better off. Flyvbjerg and his coauthors conclude that politicians sell the projections as scientific, but they turn out to be "strategic misrepresentations" that end up being "financial disasters" that often provide negative net returns.

# READINGS

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