INTRODUCTION

These instructions are intended to provide students, faculty and staff with instructions for installing and configuring the VPN (Pulse Secure) app on their iOS mobile device.

NOTE: Faculty and staff who require additional assistance in configuring VPN for their mobile device should contact their local technical support staff.

DOWNLOAD & CONFIGURE THE PULSE SECURE APP

1. Open the App store on your device.
2. Search for and install Pulse Secure.
3. Select the Open button.

4. Select the Configuration button.
5. The **Add Connection** screen displays. Enter the following information:
   - **Name**: CSUN
   - **URL**: vpnconnect.csun.edu
   - **Username**: your CSUN username
   - **Authentication**: “Password” (as shown below). You are selecting the type of authentication, not entering your actual password in this step.

![Add Connection Screen](image)

6. After entering the above information, select **Done** (not shown).
7. The Pulse Secure screen displays. Select the green **Connect** button to establish a connection.

![Pulse Secure Screen](image)

8. Enter your **CSUN Username and Password**, and then select the **Sign In** button.
9. The connection has been established.

10. When finished, select the **Disconnect** button to terminate the session.

   **Note:** Now that a CSUN connection has been configured, all you need to do to establish a connection in the future is open the app, select the **Connect** button and enter your credentials.

**NEED HELP?**

Contact the IT Help Center by phone (818-677-1400), online at (http://techsupport.csun.edu) or in person in (Oviatt Library, First Floor, Learning Commons).